

Welcome to Hickory Ridge RV Resort. We are excited you have chosen us for your camping adventure. To help ensure your enjoyment of the resort during these unusual times, a few of our resort procedures have been updated to comply with various Covid-19 recommendations.

### Day of Arrival

- All account balances must be paid in full prior to arrival.
- Please proceed to the office where you will be checked in by our team and will receive your check in packet.

### Reminders

- Visitor passes are available - the cost is \$5.00/day/person
- Guests must contact the office and register/pay for any visitors to their site prior to their arrival
- Visitors should proceed to the office on the day of their arrival where they will be checked in by our team and will receive a parking pass for their car.

### HERE'S WHAT'S OPEN

| Amenities                    |      | Guidelines  |
|------------------------------|------|---|
| Office                       | OPEN | Open during hours stated below.                           |
| Bathhouses (North and South) | OPEN | Open 24 hours a day, 7 days a week. Sanitized frequently  |
| Laundry Room                 | OPEN | Open 24 hours a day, 7 days a week. Sanitized frequently. |
| Horse Shoes                  | OPEN | Open dawn to dusk. Please bring own equipment             |
| Basketball Court             | OPEN | Open dawn to dusk. Please practice social distancing      |
| Playground                   | OPEN | Open dawn to dusk. . Sanitized daily                      |
| Fishing                      | OPEN | Open dawn to dusk.  |

- The pool will remain closed at this time. Open amenities may be closed periodically for cleaning.

### WHAT WE NEED FROM OUR GUESTS

- Upon entering the resort, each guest agrees to abide by and comply with all current and future guidelines, protocols, processes and executive orders as well as CDC, State and local guidelines as may be amended from time to time during the 2021 camping season.
- As state guidelines and restrictions change, we ask that you please adhere to latest guidance from the [State of Rhode Island](#) on travel restrictions.

# Hickory Ridge

**RV RESORT** BY ZEMAN

**584 Victory Highway**

**Greene, RI 02827**

**(401) 397-7474**

- Where possible, all business interactions with registered guests will be telephonic or through on-line or mobile registration. It is recommended that all guests, staff and visitors adhere to social distancing protocols, wear a face covering, wash hands in accordance with CDC guidelines, and limit the size of gatherings.

## **WHAT TO EXPECT AT THE CAMPGROUND**

.Office Hours are as follows:

- Sunday, Monday and Thursday 9:00 am - 5:00 pm
  - **Tuesday and Wednesday** **CLOSED**
  - Friday and Saturday: 10:00 am - 5:00 pm
- Ice, firewood and propane will be available for purchase during the stated office hours.

## **HOW WE WILL COMMUNICATE TO YOU**

- Email, Phone or Facebook

## **HOW CAN YOU COMMUNICATE WITH US**

- Text, Email or Phone
  - We can be reached at (401) 397-7474
- Please do not use Facebook as a communication platform as we will not be checking for any messages, questions or comments nor answering through this medium.
- Please allow a minimum of 24 hours for a response to any of your questions or concerns. Emergencies will be handled as soon as possible.

Thank you for choosing Hickory Ridge RV Resort. We know you have many choices on where you stay and we understand that there are many adjustments that we are all having to make during this time. We thank you in advance for your patience and cooperation during this new normal of COVID-19. Remember we are all in this together: so be courteous of others, stay healthy and safe. Most of all ENJOY YOUR STAY!

Warm Wishes,  
Joseph Burdick  
RV Resort Manager  
Hickory Ridge RV Resort