

Welcome to Ashaway RV Resort. We are excited you have chosen us for your camping adventure. To help ensure your enjoyment of the resort during these unusual times, a few of our resort procedures have been updated to comply with various Covid-19 recommendations.

**Day of Arrival**

- All account balances must be paid in full prior to arrival.
- Please proceed to the office where you will be checked in by our team and will receive your check in packet.

**Reminders**

- Visitor passes are available - the cost is \$5.00/day/person
- Guests must contact the office and register/pay for any visitors to their site prior to their arrival
- Visitors should proceed to the office on the day of their arrival where they will be checked in by our team and will receive their parking passes.

**HERE'S WHAT'S OPEN**

<b>Amenities</b>	<b>Date Open</b>	<b>Guidelines</b>
Office/Store	OPEN	See Hours below. Masks and social distancing required. Limit 4 guests at a time.
Bath Houses	OPEN	Sanitized frequently
Cornhole	OPEN	Open during office hours. Please Contact Office For Equipment; Will Sanitize after use
Horse Shoes	OPEN	Open during office hours. Please Contact Office For Equipment; Will Sanitize after use
Laundry Room	OPEN	Open during office hours. Masks are required; Sanitized frequently
Mini Golf	OPEN	Open during office hours. Please Contact Office For Equipment; Will Sanitize after use
Outdoor Pavilion	OPEN	Please practice social distancing
Pickleball	OPEN	Open during office hours. Please Contact Office For Equipment; Will Sanitize after use
Playground	OPEN	Open dawn to dusk; sanitized frequently
RC Track	OPEN	Open dawn to dusk. Please practice social distancing
Rentals	OPEN	Guests bring own bedding, towels, cookware, dishes and utensils

Shuffleboard	OPEN	Open during office hours. Please Contact Office For Equipment; Will Sanitize after use
Train	OPEN	Please Contact Office For Schedule; Will Sanitize after use
Volleyball	OPEN	Please Contact Office For Equipment; Will Sanitize after use
Fire Pit	OPEN	Please Contact Office for Schedule. We will require masks and social distancing during these events.

- Community game room, pool, splash pad and hot tub remain closed at this time. Open amenities may be closed periodically for cleaning.

**WHAT WE NEED FROM OUR GUESTS**

- Upon entering the resort, each guest agrees to abide by and comply with all current and future guidelines, protocols, processes and executive orders as well as CDC, State and local guidelines as may be amended from time to time during the 2021 camping season.
- As state guidelines and restrictions change, we ask that you please adhere to latest guidance from the [State of Rhode Island](#) on travel restrictions.
- Where possible, all business interactions with registered guests will be telephonic or through on-line or mobile registration. It is recommended that all guests, staff and visitors adhere to social distancing protocols, wear a face covering, wash hands in accordance with CDC guidelines, and limit the size of gatherings.

**WHAT TO EXPECT AT THE CAMPGROUND**

- Office Hours
  - Sunday - Thursday 9:00 am - 5:00 pm
  - Friday and Saturday 10:00 am - 7:00 pm
- All planned activities and social community gatherings for the 2021 season will be revised to include virtual activities or on site activities to promote social distancing. Follow us at @ashawayresort!
- Within your arrival packet which can be found in the Late Check In box at the office or at the gate house, you will find the following items:
  - Printed map with highlighted directions to your site
  - Mirror Tag
  - Gate Card
  - Copy of these guidelines
  - Property Specific Information

- Ice, Firewood and Propane will be available for purchase during stated office hours.

#### **HOW WE WILL COMMUNICATE TO YOU**

- Email, Phone or Updates on Facebook

#### **HOW CAN YOU COMMUNICATE WITH US**

- Text, Email or Phone
  - We can be reached at (401) 377-8100
- Please do not use Facebook as a communication platform as we will not be checking for any messages, questions or comments nor answering through this medium.
- Please allow a minimum of 24 hours for a response to any of your questions or concerns. Emergencies will be handled as soon as possible.

Thank you for choosing Ashaway RV Resort. We know you have many choices on where you stay and we understand that there are many adjustments that we are all having to make during this time. We thank you in advance for your patience and cooperation during this new normal of COVID-19.

Remember we are all in this together: so be courteous of others, stay healthy and safe. Most of all  
**ENJOY YOUR STAY!**

Warm Wishes,  
Joseph Burdick  
Interim RV Resort Manager  
Ashaway RV Resort