



**1220 Dearborn Ave Hwy 251
South Beloit, IL 61080
(815) 389-1479**

Welcome to Pearl Lake RV Resort. We are excited you have chosen us for your camping adventure. To help ensure your enjoyment of the resort during these unusual times, a few of our resort procedures have been updated to comply with various Covid-19 recommendations:

- **Only units that are completely independent or self-contained are permitted to be occupied at this time.** (i.e. these are units that can operate independently or with connections to sewer, water and electric systems. They must contain a water flushed toilet, lavatory, bath, shower and kitchen sink).
- **Dependent camping is not available at this time** (i.e. these are units that are not independent or self-contained – do not have a permanent toilet, lavatory or shower facility and are dependent upon a service building for toilet, lavatory and shower facilities). Areas of our campground/recreational facility that normally accommodate dependent campers/persons will remain closed and unoccupied until further notice.

BEFORE YOU ARRIVE

- All reservations must be paid in full prior to arrival.
- We recommend that you confirm and identify what businesses are opened, closed, or may have reduced hours in order to get basics including food, health care, medicines, banking, animal care, etc. and how the new normal works in the surrounding area.
- Any and all deliveries will be handled by meeting the driver at the entrance.

HERE'S WHAT'S OPEN

Amenities		Guidelines
Beach	OPEN	Limit capacity of 100 persons at a time. Appointments required. Masks must be worn during the check in process or anytime social distancing is not possible. The beach will be swim at your own risk. Anyone under the age of 16 must be accompanied by an adult. No coolers, rafts, or inflatables. Bring your own chairs. Please practice social distancing both in and out of the water.
Beach Bath House	OPEN	Open 10:00 am to 5:00 pm Sanitized frequently
Playground	OPEN	Sanitized frequently

- Office, Snack Bar, Diving, and Pavilion remain closed at this time. Open amenities may be closed periodically for cleaning.

WHAT WE NEED FROM OUR GUESTS

- Upon entering the resort, each guest agrees to abide by and comply with all current and future guidelines, protocols, processes and executive orders as well as CDC, State and local guidelines as may be amended from time to time during the 2020 camping season.
- As state guidelines and restrictions change, we ask that you please adhere to latest guidance from the [State of Illinois](#) on travel restrictions.



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- Where possible, all business interactions with registered guests will be telephonic or through on-line or mobile registration. It is recommended that all guests, staff and visitors adhere to social distancing protocols, wear a face covering, wash hands in accordance with CDC guidelines, and limit the size of gatherings.

WHAT TO EXPECT AT THE CAMPGROUND

- Revised office hours at this time are 9:00 am to 5:00 pm 7 days a week.
- Within your arrival packet which can be found at the office, you will find the following items:
 - Mirror Tag
 - Copy of these guidelines
 - Property Specific Information
- Ice and Firewood will be available for purchase during stated office hours.

HOW WE WILL COMMUNICATE TO YOU

- Email, Phone or Updates on Facebook

HOW CAN YOU COMMUNICATE WITH US

- Text, Email or Phone
 - We can be reached at (815) 389-1479
- Please do not use Facebook as a communication platform as we will not be checking for any messages, questions or comments nor answering through this medium.
- Please allow a minimum of 24 hours for a response to any of your questions or concerns. Emergencies will be handled as soon as possible.

Thank you for choosing Pearl Lake RV Resort. We know you have many choices on where you stay and we understand that there are many adjustments that we are all having to make during this time. We thank you in advance for your patience and cooperation during this new normal of COVID-19.

Remember we are all in this together: so be courteous of others, stay healthy and safe. Most of all ENJOY YOUR STAY!

Looking forward to seeing you,
Deb Ohmann-Gann
RV Resort Manager
Pearl Lake RV Resort