

Welcome to Oak Lake RV Resort. We are excited you have chosen us for your camping adventure. To help ensure your enjoyment of the resort during these unusual times, a few of our resort procedures have been updated to comply with various Covid-19 recommendations.

BEFORE YOU ARRIVE

- All reservations must be paid in full prior to arrival.
- We recommend that you confirm and identify what businesses are opened, closed, or may have reduced hours in order to get basics including food, health care, medicines, banking, animal care, etc. and how the new normal works in the surrounding area.
- Any and all deliveries will be handled by meeting the driver at the gate.

HERE'S WHAT'S OPEN

Amenities		Regulations
Pavilions	OPEN	Bring own tables
Playgrounds	OPEN	Sanitized Frequently
Bath house	OPEN	Closed frequently for cleaning
Beach	OPEN	Up to 100 People. Please practice social distancing in and out of the water
Deluxe Cabins	OPEN	Guests bring own bedding, towels, cookware, dishes and utensils
Gaga Ball	OPEN	Please Contact Office For Equipment; Will Sanitize after use
Jump Pillow	OPEN	Sanitized Frequently
Laundry	OPEN	\$1.50 per load; bring own supplies. Closed frequently for cleaning
Primitive Cabin	OPEN	Guests bring own bedding, towels, cookware, dishes and utensils
Tent & Pop Up Camping	OPEN	
Volleyball	OPEN	Sanitized Frequently
Yurts	OPEN	Guests bring own bedding, towels, cookware, dishes and utensils

- With the exception of the office and wibits, all amenities are now open. Amenities will be closed periodically for cleaning.

WHAT WE NEED FROM OUR GUESTS

- Upon entering the resort, each guest agrees to abide by and comply with all current and future guidelines, protocols, processes and executive orders as well as CDC, State and local guidelines as may be amended from time to time during the 2020 camping season.

- As state guidelines and restrictions change, we ask that you please adhere to latest guidance from the [State of Indiana](#) on travel restrictions.
- Where possible, all business interactions with registered guests will be telephonic or through on-line or mobile registration. It is recommended that all guests, staff and visitors adhere to social distancing protocols, wear a face covering, wash hands in accordance with CDC guidelines, and limit the size of gatherings.
- Please remember that fireworks of any kind are prohibited.

WHAT TO EXPECT AT THE CAMPGROUND

- Revised office hours at this time are 9:00 am to 5:00 pm 7 days a week.
- Within your arrival packet which can be found at the office, you will find the following items:
 - Printed map with highlighted directions to your site
 - Mirror Tag/Seasonal Guest Sticker
 - Gate Card
 - Copy of these guidelines
 - Property Guidelines
 - Property Specific Information
- Ice, Firewood and Propane will be available for purchase during stated office hours.
- All planned activities and social community gatherings for the 2020 season will be revised to include virtual activities or on site activities to promote social distancing. Follow us @OakLakeRVResort.

HOW WE WILL COMMUNICATE TO YOU

- Email, Phone or Updates on Facebook

HOW CAN YOU COMMUNICATE WITH US

- Text, Email or Phone
 - We can be reached at (219) 306-8223
- Please do not use Facebook as a communication platform as we will not be checking for any messages, questions or comments nor answering through this medium.
- Please allow a minimum of 24 hours for a response to any of your questions or concerns. Emergencies will be handled as soon as possible.

Thank you for choosing Oak Lake RV Resort. We know you have many choices on where you stay and we understand that there are many adjustments that we are all having to make during this time. We thank you in advance for your patience and cooperation during this new normal of COVID-19.

Remember we are all in this together: so be courteous of others, stay healthy and safe. Most of all ENJOY YOUR STAY!

Thank you for staying with us!
Richard Berwanger
RV Resort Manager
Oak Lake RV Resort