

Welcome to Pleasant Acres Farm RV Resort. We are excited you have chosen us for your camping adventure. To help ensure your enjoyment of the resort during these unusual times, a few of our resort procedures have been updated to comply with various Covid-19 recommendations:

- **Only units that are completely independent or self-contained are permitted to be occupied at this time.** (i.e. these are units that can operate independently or with connections to sewer, water and electric systems. They must contain a water flushed toilet, lavatory, bath, shower and kitchen sink).
- **Dependent camping is not available at this time** (i.e. these are units that are not independent or self-contained – do not have a permanent toilet, lavatory or shower facility and are dependent upon a service building for toilet, lavatory and shower facilities). Areas of our campground/recreational facility that normally accommodate dependent campers/persons will remain closed and unoccupied until further notice.

BEFORE YOU ARRIVE

- All reservations must be paid in full prior to arrival.
- We recommend that you confirm and identify what businesses are opened, closed, or may have reduced hours in order to get basics including food, health care, medicines, banking, animal care, etc. and how the new normal works in the surrounding area.
- Any and all deliveries will be handled by meeting the driver at the pavilion.
- The only products we will have available at this time will be firewood and propane.

HERE'S WHAT'S OPEN

Amenities	Date Open	Guidelines
Pool	June 26, 2020	See posted hours.. 50% capacity. Sanitized frequently
Rentals	June 19, 2020	Guests bring own bedding, towels, cookware, dishes and utensils
Laundry Room	June 12, 2020	See posted hours. Sanitized frequently
Community Fire Pit	June 12, 2020	Bring your own firewood, chairs and practice social distancing
Bath houses	June 12, 2020	See posted hours. Sanitized frequently
Sports Field	Open	Bring Own Equipment
Animals on Display	Open	
Horse Shoes	Open	Call the office to reserve. Will sanitize equipment after use

- Game room, snack bar, hot tub, Mini Golf, pavilion, playground, and pool tables remain closed at this time. Open amenities may be closed periodically for cleaning.

WHAT WE NEED FROM OUR GUESTS

- Upon entering the resort, each guest agrees to abide by and comply with all current and future guidelines, protocols, processes and executive orders as well as CDC, State and local guidelines as may be amended from time to time during the 2020 camping season.
- Where possible, all business interactions with registered guests will be telephonic or through on-line or mobile registration. It is recommended that all guests, staff and visitors adhere to social distancing protocols, wear a face covering, wash hands in accordance with CDC guidelines, and limit the size of gatherings.

WHAT TO EXPECT AT THE CAMPGROUND

- Revised office hours at this time are 9:00 am to 5:00 pm 7 days a week.
- All planned activities and social community gatherings for the 2020 season will be revised to include on site activities to promote social distancing. Follow us at @PleasantAcresFarmRVResort
- Within your arrival packet which can be found in the Late Arrivals box at the office, you will find the following items:
 - Printed map with highlighted directions to your site
 - Mirror Tag
 - Gate Card
 - Copy of these guidelines
 - Property Guidelines
 - Property Specific Information
- Below the late arrival box is the Check Out Drop Box. Please return your gate card and mirror tag here as you leave the resort.
- Firewood will be available for purchase during stated office hours.

HOW WE WILL COMMUNICATE TO YOU

- Email, Phone or Facebook

HOW CAN YOU COMMUNICATE WITH US

- Text, Email or Phone
 - We can be reached at (973) 875-4166
- Please do not use Facebook as a communication platform as we will not be checking for any messages, questions or comments nor answering through this medium.
- Please allow a minimum of 24 hours for a response to any of your questions or concerns. Emergencies will be handled as soon as possible.

Pleasant Acres Farm



**61 DeWitt Road
Sussex, NJ 07461
(973) 875-4166**

Thank you for choosing Pleasant Acres Farm RV Resort. We know you have many choices on where you stay and we understand that there are many adjustments that we are all having to make during this time. We thank you in advance for your patience and cooperation during this new normal of COVID-19.

Remember we are all in this together: so be courteous of others, stay healthy and safe. Most of all ENJOY YOUR STAY!

Thank you for staying with us!
Johny Denman
RV Resort Manager
Pleasant Acres Farm RV Resort