

# BOUNCING BACK

## VOLUNTEERING AFTER A PANDEMIC

Parks and Recreation honored youth volunteers **Gianna “Gigi” Scott** and **Myazia Fox** who volunteer with the early childhood program. For both, this year was their second summer of volunteering.

Nineteen crisis dogs from Hope Animal-Assisted Crisis Response visited city employees from 17 different departments and facilities to provide smiles and comfort.

Volunteer Resource Manager **Stephanie Bissell** honored the dedicated volunteers at the Police Department and Animal Care and Adoption Center.

Volunteer Resource Manager **Diane Hotaling** collaborated with Museum of Contemporary Art for Housing Resource Volunteers to attend the “More Than Shelter” exhibit.

Volunteer Resource Managers **Anna Lestik** and **Ekaterina Hutchison** celebrated the accomplishments of the Teen Advisory Group during National Volunteer Week.

The City awarded Fire Cadet and Lifeguard **Noah Hood** with the 2022 Debra L. Elam Youth Volunteer Award. Volunteer Resource Manager Kristina Ussery nominated him.

### VOLUNTEER DATA

- Over 8,000 volunteers awarded service milestones
- 281 active volunteers with 5+ years of service
- 2,317 new volunteers joined the city
- 30+ boards, committees, and commissions with volunteer membership
- 1 volunteer received a Governor’s Service Award (Walter Camp)
- 103 Volunteers Resource Managers serve in 31 departments across the city
- 1 volunteer was named to the 2022 Points of Light Inspiration Honor Roll (Jennifer Vaughan)
- 92% of all city departments use volunteers
- Over 20 volunteers with 30+ years of service
- 19 crisis response dogs provided wellness visits to 17 city departments
- 21 crisis response dogs participated in a disaster exercise with Fire and Emergency Medical Services
- 3 nonprofit partners provided emergency food to over 50 individuals experiencing homelessness sheltered by the City during 2 winter storms

FOREVER IN GRATITUDE

We are infinitely grateful to the City of Virginia Beach volunteers and employees. The countless hours of dedication and servitude have not gone unnoticed. Your impact spans 31 departments and the lives of every resident who are touched by your generosity. We have the pleasure to see firsthand your enthusiasm, professionalism, and the expansion of services because of your work.

City of Virginia Beach, Volunteer Resource Managers (VRMs) worked diligently to provide safe volunteering and got creative on how to help those that choose to volunteer from home. VRMs are employees who take on the additional role of motivator and leader.

They use these extraordinary talents to cultivate the 9,398 volunteers across the City.

As we reflect on 2022, and outline our vision for 2023, we extend our heartfelt gratitude to Mayor Dyer, our distinguished City Council members, City Manager Patrick Duhaney, our non-profit partners across Virginia Beach, and the wonderful staff at the Office of Volunteer Resources (Aline Carr, Megan Kenyon, Audravette Jackson, Jo Ann Weger, and Brent Esenberg) who continue to support our efforts. We are grateful for your support and on-going dedication.

8,000+

Service Milestones awarded to volunteers



30+

Active City Council appointed advisory agencies

VOLUNTEER SERVICE FY 21-22

	Hours	Hours Value	Hours FTE	No. of Volunteers
Agriculture	42,153.07	\$1,262,484.45	20.27	557
Budget and Management Services	99	\$2,965.05	0.05	9
City Attorney	169.5	\$5,076.53	0.08	1
City Auditor	16.5	\$494.18	0.01	4
City Clerk	917.95	\$27,492.60	0.44	18
City Manager	1,053.75	\$31,559.81	0.51	66
Commonwealth Attorney	2,795.75	\$83,732.71	1.34	17
Convention and Visitors Bureau	312.75	\$9,366.86	0.15	7
Courts	5,697.00	\$170,625.15	2.74	66
Cultural Affairs	12,552.82	\$375,956.96	6.04	143
Economic Development	1,469.25	\$44,004.04	0.71	84
Emergency Communications and Citizen Services	129.33	\$3,873.43	0.06	2
Emergency Management	1,115.98	\$33,423.60	0.54	43
Emergency Medical Services	334,852.20	\$10,028,823.39	160.99	1,196
Fire	12,254.50	\$367,022.28	5.89	77
History Museums	1,200.75	\$35,962.46	0.58	22
Housing and Neighborhood Preservation	2,689.68	\$80,555.92	1.29	146
Human Resources	1,664.33	\$49,846.68	0.80	33
Human Services	5,351.27	\$160,270.54	2.57	139
Libraries	6,658.73	\$199,428.96	3.20	307
Parks and Recreation	67,542.70	\$2,022,903.87	32.47	3,842
Performance and Accountability	125	\$3,743.75	0.06	8
Planning and Community Development	2,269.20	\$67,962.54	1.09	131
Police	46,644.95	\$1,397,016.25	22.43	260
Public Health	12,316.48	\$368,878.58	5.92	466
Public Utilities	131	\$3,923.45	0.06	14
Public Works	1,715.75	\$51,386.71	0.82	575
Sheriff	188,224.00	\$5,637,308.80	90.49	613
Virginia Aquarium	37,978.52	\$1,137,456.67	18.26	714

Values in this table are rounded.

TOTALS



790K

HOURS (790,109)



\$23M

VALUE (\$23,663,777)



379.86

FULL-TIME EQUIVALENT



9,398

VOLUNTEERS



\$3.80

CENTS/\$100

of assessed value real estate tax rate savings