Summer Camp Online Registration Guide

https://apm.activecommunities.com/vbparksrec



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Virginia Beach Parks & Rec Summer Camp Registration 2023

- Child Care Camps are registered per week by child to register for all 10 weeks of summer, select and add weeks 1 10 to your cart for each child being registered ex. for 2 children there would be 20 total camp sessions for your household
- Priority Registration is <u>available online only</u> for participants currently enrolled in a School Year program or that were enrolled in and attended a camp during the previous Summer season
- Standard registration begins once Priority Registration has ended
- Once online registration has ended, please contact Registration Management for further assistance
- Required registration forms & documents ePACT has replaced paper registration forms, consents & waivers
 - new customers receive an ePACT invite upon registering (overnight)
 - existing customers receive an email requesting they review and reconfirm existing information (prior to the start of camp)

Priority Registration Note: Please login with the current e-mail address for the account where the participant is currently enrolled in a School Year program or where they were enrolled in and attended a camp during the previous Summer season as this is how eligibility for Priority Registration will be verified. Parents that are unable to access their account (have never logged in or forgotten password) should utilize the **Forgot your password?** link from the login screen to retrieve a temporary password via e-mail.

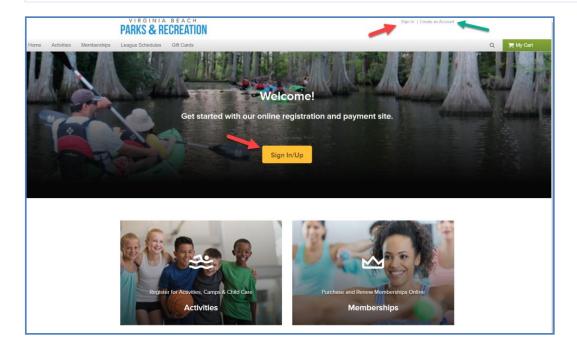
Online Registration Note: Participants registering online who do not meet the age requirements at the time of registration will need to contact Registration Management.

Please do not create a new account: New accounts will not be able to access Priority Registration and will need to contact Registration Management for further assistance.

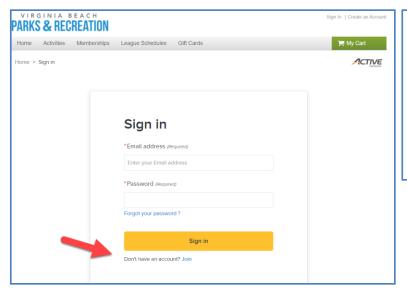
Sign In to (or Create) your account at:

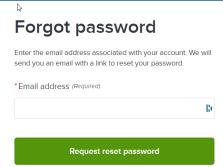
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Reminder: New accounts will not be able to access Priority Registration

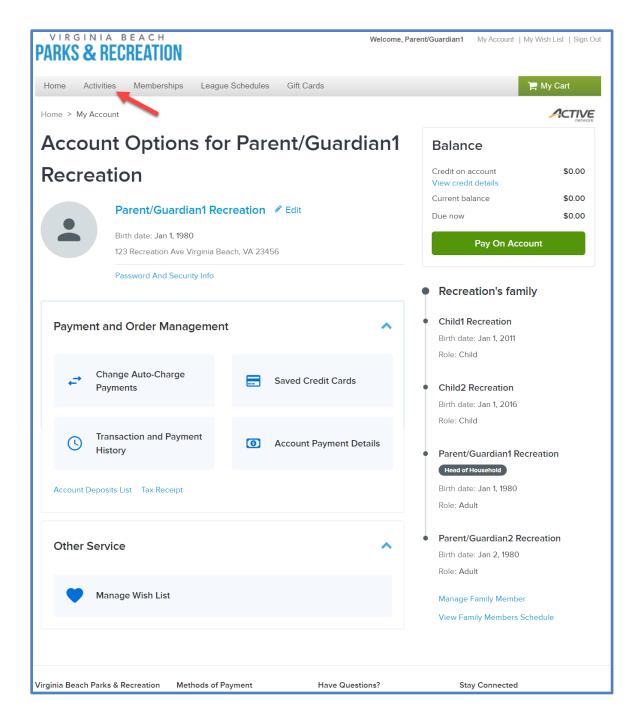


To reset your password via email, please go the Sign in screen, click 'Forgot Your Password' and enter the email address on file in your account



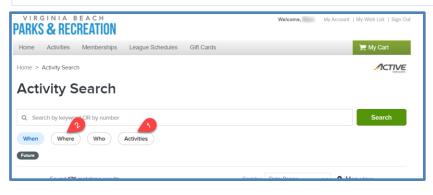


- Click on the Activities Tab from the My Account page
- Use the Filters on the next page to narrow your search



- 1. Set the Activity Category filter to 'Summer Camps Child Care' and/or 'Summer Camps Specialty & Sports' depending on the type of camp you are interested in
- 2. Use the Location filter to select the site(s) where the camp(s) will be held

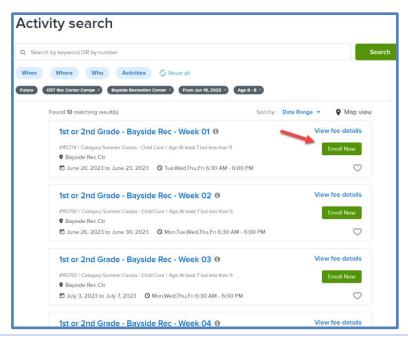
Please note: not all locations offer Summer Camps



Activity Category	
Aquatics	Archery
Arts & Crafts	Dance & Performing Arts
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Activity Secondary Categor	у
All Ages	OST Early Childhood Camps
OST KidzQuest Camps	OST KinderQuest Camps
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Activity Category	
Aquatics	Archery
Arts & Crafts	Dance & Performing Arts
Fitness & Wellness	Forever Young Senior Programs
Martial Arts	Museums ONLY
Outdoor Recreation	Recreation Center Athletics
Recreation Center Events	School Year Camps
School Year Camps - Break Camps	School Year Camps - Reg Fees
Sports Leagues	Summer Camps - Child Care
Summer Camps - Specialty & Sports	Therapeutic Recreation
Winter Wildlife Festival	Youth Development Programs
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Lynnhave	Park Elem School	Luxford Elem School
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Malibu E	lem School	New Castle Elem School
Newtown	n Elem School	North Landing Elem School
Ocean L	akes Elem School	Old Donation School
Parkway	Elem School	Pembroke Elem School
Pembrok School	ke Meadows Elem	Point O View Elem School
Princess	Anne Elem School	Princess Anne Recreation Center
Providen	nce Elem School	Red Mill Elem School
Red Win	g Park	Rosemont Elem School
Rosemor School	nt Forest Elem	Salem Elem School
Seatack	Elem School	Seatack Recreation Center
Shelton I	Park Elem School	Strawbridge Elem School
Stumpy l	Lake Natural Area	Tallwood Elem School
Thalia El	em School	Thoroughgood Elem School
Thoroug Museum	hgood House - s	Three Oaks Elem School
Trantwoo	od Elem School	White Oaks Elem School
Williams	Elem School	Williams Farm Park
Williams Center	Farm Recreation	Windsor Oaks Elem School
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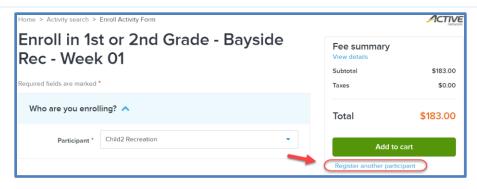
- Enroll Now buttons will show next to each week once registration opens
- Click the Enroll Now button next to the first week of camp needed



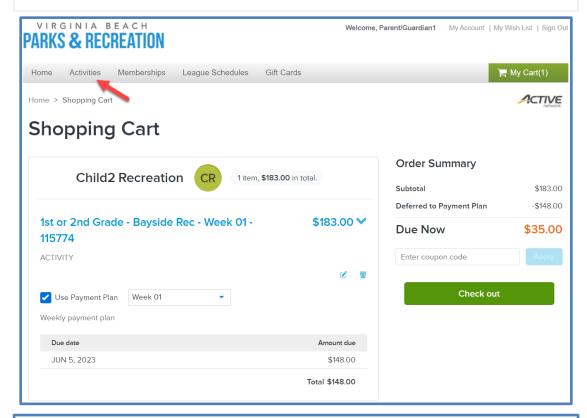
Select the participant to register for this week and click Add to cart Note: If participant does not meet age requirement this will be indicated by "Does not meet age qualification." in the Participant list.



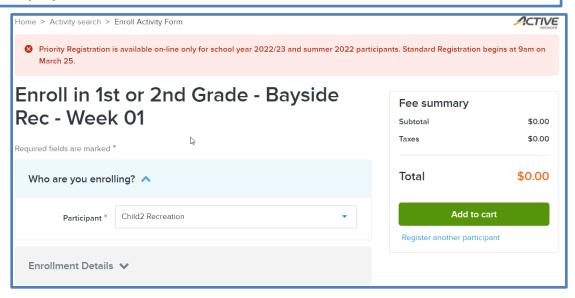
Pro Tip: If registering more than one participant for the same week of camp click the 'Register another participant' link and select the next participant BEFORE clicking 'Add to cart' – once all participants have been selected then click 'Add to cart'



- Once the activity has been added to the Shopping Cart, use the Activities tab to locate and select additional weeks of camp(s)
- Repeat Enrollment steps as needed for all participants and weeks
- Pro Tip: Select all weeks of camp for all participants prior to reviewing payment plan details and checking required waivers

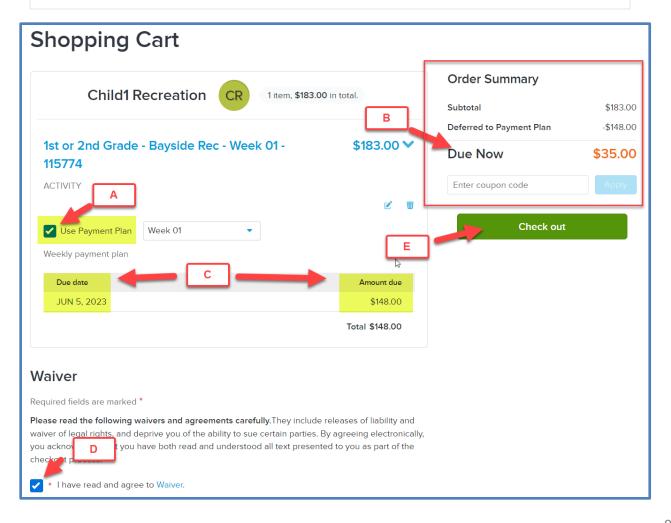


Please Note: If the selected participant is not eligible to access Priority Registration they will not be available to select and a message will be displayed



Once all weeks of camp have been selected for all participants, verify that all weeks for all participants are showing in your cart and then review:

- A: '<u>Use Payment Plan</u>' option is selected by default only the Registration Fee & Deposit will be due at registration with the Remaining Balance due on the listed Due date
- B: Total Balance Due today will show as 'Due Now' in Order Summary
- C: Due Dates and Amounts Due will show under the Weekly payment plan for each week of camp
- Option: To pay in full at registration uncheck '<u>Use Payment Plan</u>' for each week of camp
- To proceed to Payment and Check Out:
 - check the (D) Waiver box
 - · then click (E) Check Out

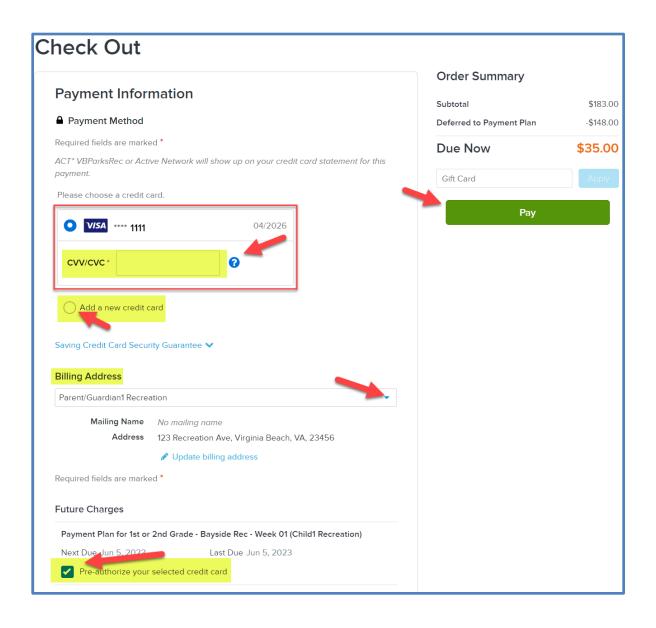


Pro Tip: To have future payments automatically charged to your selected card on the due date check 'Pre-authorize your selected credit card' for each camp week

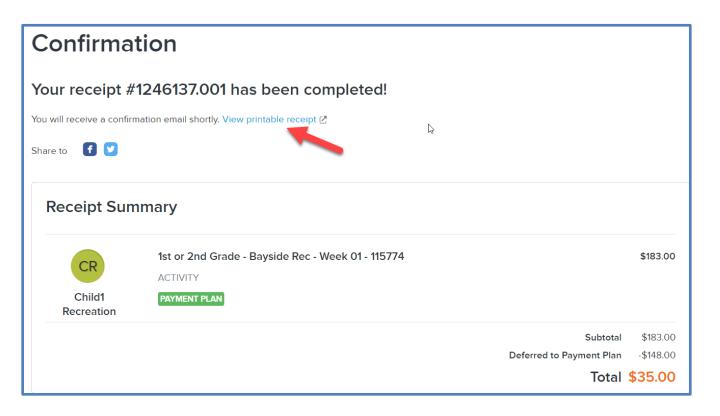
- · Select the correct Payer under the Billing Address section
- Select a Saved card and enter the CVV/CVC code

Or

- Add a new credit card
- Click Pay to submit payment and complete your registration



- A receipt will be emailed to the email address in your account
- Click on 'View Printable Receipt' to view/print the receipt
- Please print your receipt for confirmation purposes
- **Pro Tip**: Receipts are available to reprint as needed from your account



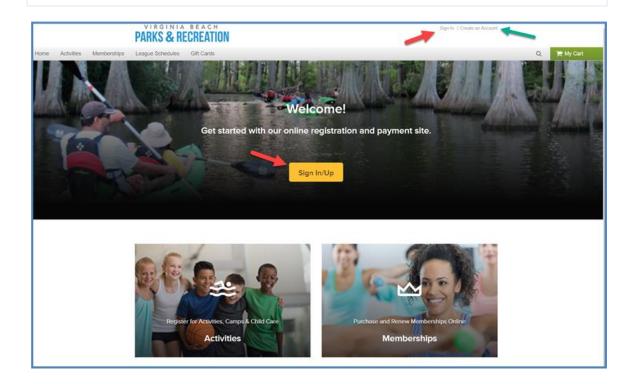
Wishlist Feature

The Wishlist feature allows customers to save specific weeks of camp to their Wishlist before registration opens. Once registration opens, customers can simply open their Wishlist and put those weeks into their cart for checkout. The Wishlist does not automatically enroll participants but makes it easier on registration day because customers will have already identified the weeks of camp which work for their household members.

Sign In to (or Create) your account at: https://apm.activecommunities.com/vbparksrec

Search for and locate the week(s) of the camp(s) you are interested in

Tip: See pages 4-6 of this guide for detailed information on logging in and searching for Summer Camp weeks



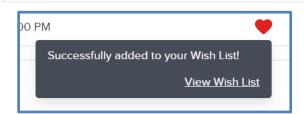
- Click on the Activities Tab at the top of the page
- Use the Filters on the next page to narrow your search

- Click the Heart Icon on the Activity Search screen or Activity Detail screen to add the desired activity to your Wishlist
- Repeat for each week of camp you are interested in





- A message displays when the activity has been added to your Wishlist
- The Heart Icon turns red once the activity has been added to your Wishlist

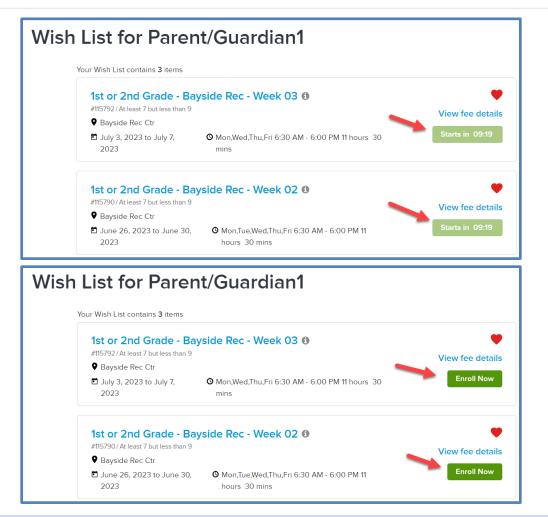




Once all weeks of camp have been added to your Wishlist, click the 'My Wishlist' link to View and Manage your Wishlist



- On the start day for registration, sign-in to your account and go to your Wishlist by clicking on the 'My Wishlist' link
- A countdown will show as registration start time approaches
- Enroll Now buttons will show for each week once registration opens
- Click the Enroll Now button next to the first week of camp needed



Select the participant to register for this week and click Add to cart Note: If participant does not meet age requirement this will be indicated by "Does not meet age qualification." in the Participant list.



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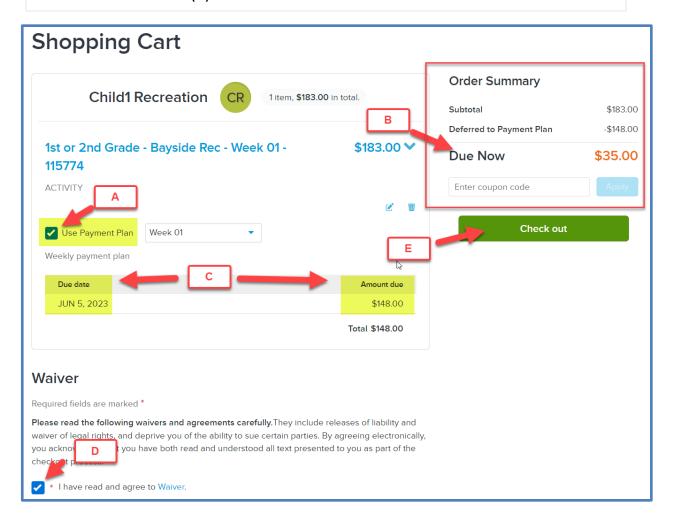


- Once the activity has been added to the Shopping Cart, click on the 'My
 Wishlist' link to return to your Wishlist and select additional weeks of camp(s)
- Repeat Enrollment steps as needed for all participants and weeks
- Pro Tip: Select all weeks of camp for all participants prior to reviewing pay plan details and checking required waivers



Once all weeks of camp have been selected for all participants, verify that all weeks for all participants are showing in your cart and then review:

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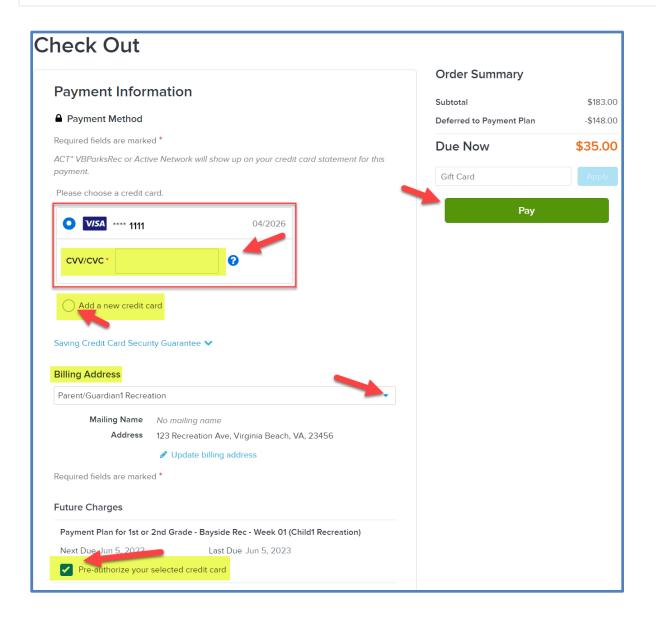


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