



City of Virginia Beach

Community Service Board (CSB)

2025-2026 Annual Report to City Council

Chair: Dr. Joyce B. Harvey

Date: August 31, 2026

Executive Summary

During the fiscal year covering the period of July 1, 2025 – June 30, 2026, the Virginia Beach Community Services Board (CSB) volunteers and liaisons:

- Met as a full Community Services Board eight (8) times to review and provide input regarding behavioral health and developmental services.
- Participated in one Joint Community Services Board / Social Services Advisory Board (CSB/SSAB) Meeting in March 2026.
- Held seven (7) CSB Executive Committee Meetings for planning purposes and to develop board agendas.
- Held six (6) Behavioral Health Committee meetings to focus on mental health and substance use program areas.
- Held six (6) Developmental Services Committee meetings to focus on the program areas that serve individuals with intellectual and developmental disabilities.
- Participated in a variety of advocacy initiatives in support of services.

Our most significant accomplishments are detailed below, along with recommendations for your consideration.

Mission Statement

The purpose of this Board is to act as an administrative policy community services board and as the agent of the Department of Human Services (DHS), Behavioral Health and Developmental Services Division (BHDS) for the City of Virginia Beach, Virginia in the establishment and operation of community mental health, developmental, and substance use services as provided for in Title 37.2 of the Code of Virginia. The programs under the purview of the Board shall serve as the single point of entry into publicly funded mental health, developmental, and substance use services in Virginia Beach.

Accomplishment of Goals and Objectives

Over the past year, the CSB, through its appointed volunteers and its liaisons, worked on the following key matters in furtherance of its mission:

1. Reviewed the service array for compliance with Virginia Code § 37.2-500, confirming the availability of all required core services, including Emergency and Crisis Services, Same Day Access, and Case Management.
2. Received briefings and provided guidance regarding service modifications and program changes that occurred during the year.
3. Reviewed and provided input on revenue, expenditures, fee schedule, and overall budget for Behavioral Health and Developmental Services.
4. During the March Joint CSB/SSAB Board Meeting, CSB board members participated in facilitator-led workgroups to provide input for the 2027-2029 BDHS Strategic Plan.
5. Reviewed, evaluated, and provided input regarding behavioral health and developmental services provided by BHDS.
 - a. Board members reviewed the following service and regulatory areas:
 - Housing Resource Center
 - Federal and State Changes to Medicaid and SNAP
 - Infant Program
 - Forensic Services
 - Emergency and Crisis Services
 - Strategic Plan Accomplishments
 - Child and Youth Evidence Based Practices
 - Department of Behavioral Health and Developmental Services Performance Contract changes and renewals
 - b. Board committee members reviewed and provided input on reports related to number of clients served, incident report summaries, Waiver wait list reports, and program-specific financial reports.
6. Reviewed and provided input regarding licensure and audit reports.
7. Monitored progress with the current BHDS Strategic Plan and received routine reports regarding progress with strategic plan initiatives.
8. Reviewed the 2025 Client Satisfaction Survey results and provided feedback.
9. Reviewed changes to the Fiscal Year 2027 Department of Behavioral Health and Developmental Services Performance Contract in June 2026.
10. Conducted legislative advocacy in December 2025:
 - a. Prepared a Legislative Budget Priorities document to advocate for system needs.
 - b. Prepared packets of information for legislators regarding key service needs.
 - c. Composed handwritten notes for legislators to thank them for ongoing support of behavioral health and developmental services.
11. CSB Board Members spoke at the Regional Budget Hearing on January 7, 2026, to convey service needs and advocate for ongoing support.

Membership and Attendance

FY2026 CSB Members & Liaisons	
Board Members	Liaison
Dr. Joyce Harvey [Chair]	Angela Hicks
Barbara Booker-Williams	Halle Lowman [Recorder]
Dr. Robert Crawford	
Gayle Colson	City Leadership
Dr. Mary Crozier	Dr. Kenneth Chandler
Cindy Curtis	Aileen L. Smith
Brianna Dempsey	Angela Hicks
Vanessa Griffin	Stacey Smith
Sharif Hines	Dr. Natacha Dolson
Kenika Jackson-Green	James Thornton
Jessica Moffite	Constance Barnes
Patricia Pointer [Secretary]	Joseph Younkin
Grace Peart	City Council Members
Dr. Paul Renda	David Hutcheson
Susannah Uroskie [Vice Chair]	Jennifer Rouse

FY 2026 CSB Volunteer Hours Report

Board Member	Totals
Barbara Booker-Williams	24:45
Gayle Colson	22:15
Dr. Robert Crawford	29
Mary Crozier	26:45
Cindy Curtis	21
Brianna Dempsey	24:15
Vanessa Griffin	5:15
Dr. Joyce Harvey	63:30
Sharif Hines	12
Kenika Jackson-Green	18:45
Jessica Moffite	27:45
Grace Peart	21:45
Patricia Pointer	41:30
Paul Renda	22:45
Susannah Uroskie	29

Goals and Objectives for the Coming Year

- Review and advise staff regarding the behavioral health and developmental services continuum of care.
- Review and advise staff regarding financial and other required reports.
- Provide advocacy at local, regional and state level as necessary in support of behavioral health and developmental services.
- Provide feedback on the new initiatives and service enhancements related to the Opioid Abatement funding and new state funding opportunities.
- Review the new 2027-2029 BHDS Strategic Plan and subsequent progress during the year with implementation of new initiatives.

Recommendations to City Council

- Continue to provide City support for a robust continuum of services for individuals with behavioral health and developmental disabilities. There are high levels of addiction, trauma, mental health and developmental service needs, therefore accessible services remain crucial to community wellbeing.
- As the healthcare job market changes, continue to develop recruitment and retention strategies that will address the workforce shortage and ensure that adequate providers are available to provide essential services to individuals with mental health, substance use, and developmental disabilities.

Additional Information

We are grateful for the City support that sustains mental health, substance use, and developmental services in our community. Of note, the City has supported initiatives to enhance workforce retention and recruitment efforts as well as the expansion of addiction services via Opioid Abatement funding opportunities. We look forward to ongoing opportunities to support our community and meet the needs of individuals with behavioral health and developmental disabilities.

Closing

Should you have any questions please contact Dr. Joyce Harvey, CSB Chair, and Angela Hicks, Deputy Director, Behavioral Health and Developmental Services/CSB Staff Liaison.