Housing & Neighborhood Preservation

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BEACH
Bringing an End to All City Homelessness

Virginia Beach Winter Shelter Program
Frequently Asked Questions

November 2026 - March 2027

Information as of 11/18/26

What is the Virginia Beach Winter Shelter program?

- **The Winter Shelter serves single adults (ages 18 and older) in Virginia Beach who are experiencing homelessness.**
- The program provides homeless individuals with a warm place to sleep each night during the winter months at various faith organizations throughout the city.
- It is a partnership between Virginia Beach Housing & Neighborhood Preservation, PiN Ministry and the faith community.

How can I use the Winter Shelter?

Individuals must check in each day that overnight shelter is needed. **Placement in Winter Shelter is not guaranteed as space is limited.**

When will Winter Shelter start?

The Virginia Beach Winter Shelter program starts on **Nov. 25, 2026**. It typically ends in mid-March.

What are the check-in times and locations*?

Days	Check-In Time	Where to Check In
Nov. 25	3:00-6:00 p.m.	PiN Ministry, 1164 Millers Lane, Suite A
Nov. 26-29	4:00-6:00 p.m.	PiN Ministry, 1164 Millers Lane, Suite A
Starting, Nov. 30, Monday-Friday	4:00-6:00 p.m.	Housing Resource Center (HRC) Transitions Day Services, 104 N. Witchduck Road
Saturday	4:30-6:00 p.m.	PiN Ministry, 1164 Millers Lane, Suite A
Sunday & Holidays*	5:00-6:00 p.m.	PiN Ministry, 1164 Millers Lane, Suite A

***Note: Winter Shelter will follow the holiday schedule on the following dates:** *Dec. 24-25, 2026; Jan. 1, 2027; Jan. 18, 2027; and Feb. 15, 2027*

Is transportation provided to the check-in locations?

No. Transportation is not provided to the Winter Shelter check-in locations. For HRT bus routes and schedules, visit www.gohrt.com/routes/virginia-beach.

(More information on back)

Is transportation provided to the Winter Shelter sites?

Yes. Winter Shelter participants are provided transportation from check-in to the Winter Shelter site by van. The van will pick up participants from the Winter Shelter site the next morning and drop off at the HRC or PiN Ministry, depending on the day (see schedule below).

What is the transportation schedule* from Winter Shelter sites?

Day of Winter Shelter	Departure Time from Shelter Site	Drop-Off Location
Monday-Thursday	Next day at 6:30 a.m.	HRC Transitions Day Services, 104 N. Witchduck Road
Friday	Next day at 6:30 a.m.	PiN Ministry, 1164 Millers Lane, Suite A
Saturday and Holidays*	Next day at 6:30 a.m.	PiN Ministry, 1164 Millers Lane, Suite A
Sunday	Next day at 6:30 a.m.	HRC Transitions Day Services, 104 N. Witchduck Road

***Note: Winter Shelter will follow the holiday schedule on the following dates:** *Nov. 25-28, 2026; Dec. 24-25, 2026; Jan. 1, 2027; Jan. 18, 2027; and Feb. 15, 2027*

What can I bring to Winter Shelter?

Each participant is allowed to bring **two** bags that can fit on your lap or in the bin at the back of the van.

Are meals provided?

Yes. Faith organizations provide meals for Winter Shelter participants.

Who can I contact if I have questions about Winter Shelter?

Call PiN Ministry at 757-962-3567.**

How can I get into shelter or housing at the Housing Resource Center (HRC)?

- There is a process for getting into shelter or housing through the Virginia Beach homeless service system. The most vulnerable people experiencing homelessness are prioritized for shelter, housing assistance and other resources.
- To connect with the service system and screened for programs, visit the HRC during walk-in hours, Monday, Tuesday, Thursday and Friday, from 8 a.m.-noon. You may also call the Regional Housing Crisis Hotline at 757-227-5932**, Monday-Friday, 8 a.m.-5:30 p.m.
- **Calling the hotline or visiting the HRC does not guarantee placement into shelter or housing.**

Where can I find more resources?

Many local organizations provide other homeless support services (e.g. food, clothing and other assistance). For more information, visit **BEACHCommunityPartnership.org**.

**Virginia Relay TTY Service (for individuals who are deaf or hard of hearing): Dial 7-1-1.

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