



14 Union Hill Road Conshohocken, PA 19428
P 610.825.4400 F 610.825.4800

Welcome to the Unique Indoor Comfort Total Comfort Service Plan. We are excited you are interested in joining the family! All of your HVAC problems will be our priority and you can relax knowing that your covered system(s) will be properly maintained, assuring your comfort every day. We service all varieties of systems; oil, hot water and steam, and anything in between....if you have other equipment in your home that you would like covered please let us know.

So what's included?

- ***Priority Service***

Call us anytime you have a problem with the system(s) in your home. As a Total Comfort Service Plan Customer we have a same day response promise. If an issue does arise you take priority with our team and move to the front of the line. Whether temperatures are at their lowest or highest your satisfaction and comfort is our number one priority. Our office number is 610.825.4400 and we also have an emergency line for all of your after-hours needs.

- ***Parts and Labor Coverage (see terms and conditions)***

Should something go wrong, as a Total Comfort Service Plan customer, all repairable parts and labor are covered and completely free of charge. There are no hidden fees.

- ***Annual Preventative Maintenance***

Your routine maintenance is also covered under your Total Comfort Service Plan. We take full responsibility for scheduling your maintenance visit and will give you a call to set up an appointment to have a technician out to maintain your equipment. Well maintained systems will run more efficiently and will last longer!

- ***Complete Peace of Mind***

By enrolling in our Total Comfort Service Plan all of your HVAC needs are budgeted for the year. This means no surprise expenses to keep your system running well.

We appreciate the opportunity to take care of all your heating and cooling needs. An information sheet and our terms and conditions are included for your review. Please let me know if you have any questions.

Thank you,

Kyle Rooney

Complete Product Protection, Total Peace of Mind

Creating perfect weather, indoors.

Total Comfort Service Plan



Providing comfort without compromise since 1967!

PEACE OF MIND

With the Total Comfort Service Plan, you're completely covered in the event of a system malfunction – parts and labor. From the interior heating system to external AC unit, repair needs are completely covered.

SAME DAY RESPONSE PROMISE

As a Total Comfort Service Plan customer, you move to the front of the line. You can rest assured that should your equipment malfunction; you take priority with our team. Whether temperatures hit their highest or their lowest, your satisfaction and comfort is our number one priority.

Total Comfort Service Plan = Savings!

SERVICE	Approximate Cost	with Plan
Diagnostic Charge	\$99	\$0
Fan Motor	\$595	\$0
Capacitor	\$245	\$0
Furnace Circuit Board	\$600	\$0
Gas Valve	\$525	\$0
TX Valve	\$700	\$0
Maintenance AC&gas/oil	\$155/\$339	\$0

UNIQUE INDOOR COMFORT'S TOTAL COMFORT SERVICE PLAN - A Customer Favorite Since the 1960's!

Heating Maintenance Inspection

1. Check gas burners
2. Check pilot and tubing
3. Check flame baffle
4. Check manifold pressure
5. Check gas input
6. Check burner air adjustment
7. Check thermocouple
8. Check gas valve
9. Check pilot safety
10. Check combustion chamber
11. Check orifices
12. Check and lubricate blower motor
13. Check and lubricate blower & bearings
14. Check ignition
15. Clean or change air filters
16. Check fan and limit control
17. Check thermostat
18. Check set screws

Cooling Maintenance Inspection

1. Check and clean evaporator coil
2. Check expansion valve
3. Check and clean evaporator drain
4. Check and adjust bypass dampers if needed
5. Clean or change air filter
6. Check thermostat operation
7. Check thermostat selector
8. Check circuit breakers and fuses
9. Check temperature drop
10. Check condenser cabinet
11. Check condenser coil
12. Check and oil condenser fan motor
13. Check fan blades for tightness
14. Check start and run capacitors
15. Check start and run relays
16. Check temperature across coils
17. Check wiring assembly
18. Check head pressure

A. Exclusions

Exclusions, which are minimal, are necessary because their inclusion would cause an unacceptable increase in the plan price. The following items are excluded from plan coverage:

1. The heat exchanger, the cooling and condensing coils, and the compressor
2. Replacement of equipment
3. Chimneys (flues); air distribution components (air ducts, register, grills, dampers) and non-listed Wi-Fi thermostats
4. Radiators, traps and piping for boilers
5. Concealed and/or inaccessible piping and wiring
6. Obsolete parts
7. Refrigeration lines
8. Service as noted in Terms and Conditions below
9. Components not installed by Unique Indoor Comfort without prior approval by a Unique Indoor Comfort Technician
10. Leveling the condenser in the event of erosion

B. Terms & Conditions

Unique Indoor Comfort will make all repairs and replacement of part(s) as necessary (except as noted) to maintain the efficient and normal operating condition of each piece of equipment that is covered under the plan during the plan period and at the address on the face of the agreement. Repair is not included if the product failure was due to loss or damage from external causes such as, but not limited to, pets, mold, asbestos, fire, water, windstorm, hail, lightening, earthquake, other naturally occurring disasters, theft, riot, acts of terrorism, and acts of war, misuse or abuse. This agreement shall apply only to the operation of each specified product under conditions for which that product was designed and shall not cover service necessitated by external conditions or situations not caused by, or not the responsibility of Unique. These sorts of things might include such items as defective or inadequate plumbing, water supply, oil, gas or power supply.