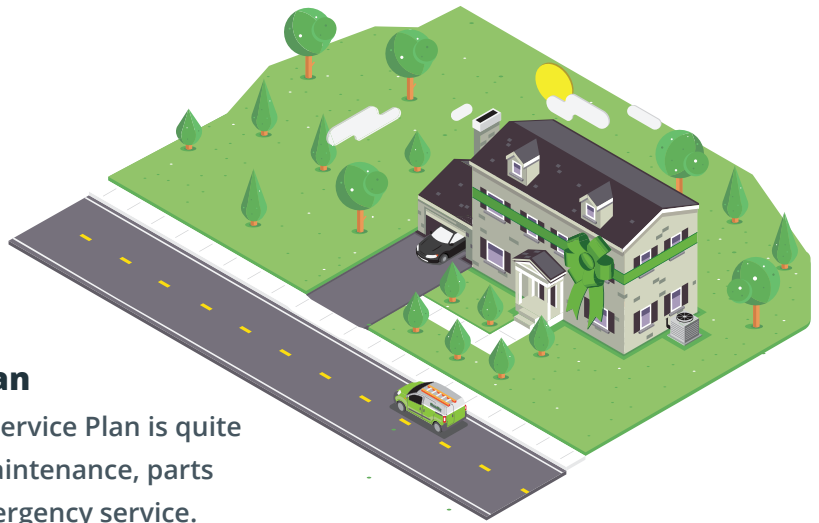




GREEN BOW SERVICE PLAN



Welcome to our Green Bow Service Plan

Unlike most companies, our Unique Green Bow Service Plan is quite comprehensive. Our plan covers preventative maintenance, parts and labor on most repairs, as well as priority emergency service.

The plan provides coverage for 12 months and our customers find that it pays for itself with just one repair.

GREEN BOW SERVICE PLAN BENEFITS

- **PREVENTATIVE, WORRY-FREE MAINTENANCE**
- **PARTS AND LABOR COVERAGE - NO ADDITIONAL CHARGES!**
- **SAME DAY GUARANTEE***
- **COMPLETE PEACE OF MIND**

Green Bow Service Plan = SAVINGS!

Service	Approximate Cost	Competing Plans	Our Plan
Diagnostic Charge	\$119 - \$179	\$0	\$0
Fan Motor	\$1,055	\$895	\$0
Capacitor	\$315	\$265	\$0
Furnace Circuit Board	\$1,095	\$930	\$0
Gas Valve	\$895	\$760	\$0
TX Valve	\$1,500	\$1,275	\$0
Annual Maintenance Gas/Oil	\$179 - \$479	\$0	\$0

WHAT'S INCLUDED IN SEASONAL MAINTENANCE?

The keystone of our Unique Green Bow Service Plan is the included seasonal maintenance. We'll prevent issues before they arise and prepare your HVAC system for the season ahead, making sure it's ready to heat or cool your home as needed. We'll clean and prime the system for maximum efficiency, saving you money on your energy bill and extending the life of your system. At each maintenance, the following **AND MORE** is performed:

Cooling Checklist

- Confirm the thermostat operation
- Clean the evaporator coil
- Flush the drain line
- Clean the condensation pump (if applicable)
- Check the indoor fan wheel and motor
- Change the filter
- Confirm proper temperature split
- Clean the condenser coil
- Inspect the contactor and the capacitor
- Measure refrigerant charge
- Wipe down the condenser
- Check loop pressure (Geothermal)

Heating Checklist

- Check the thermostat operation
- Clean the burners
- Clean the flame sensor
- Check the ignition system
- Clean drain lines (If applicable)
- Check the fan wheel and motor (furnaces only)
- Check all the circulators (boilers only)
- Inspect the venting
- Inspect all the safety switches
- Complete a combustion test
- Wipe down all equipment
- Change nozzle (oil systems)

TERMS AND CONDITIONS

1. Our regular office hours are Monday through Friday from 7:00am to 7:00pm, Saturdays 8:30am to 4:00pm, and Sundays from 9:00am to 4:00pm.
2. Green Bow Service Plans are transferable to the new owner if the property is sold – a selling point for new buyers!
3. The Green Bow Service Plan may be canceled upon written notice. If canceled within the first nine months we will cost any work performed to date at regular service rates plus add 4% per month for coverage allowance, and refund the difference, if any. No refunds will be issued for cancellations made after the first nine months.
4. We may cancel this agreement upon written notice for the following reasons:
 - No equipment or jobsite inspection was made by one of our service technicians prior to the issuance of this agreement.
 - If you choose not to replace equipment or otherwise update the system as determined necessary for continued usual, normal and safe use.
 - Non-payment of the plan.
5. This agreement shall be renewed upon payment of the renewal invoice under the various terms offered. There is no obligation by either party to renew this agreement.
6. The maintenance(s) on the covered systems must be performed within the agreement coverage period.
7. We will not be responsible for any loss, damage, illness or injury resulting from delay in rendering service under this plan and in no event shall we be liable for either special or consequential damages. We will also not be responsible for any loss, damage, illness or injury resulting from condensate leaks, other water leaks, or frozen pipes or drains.
8. We will not be responsible for any loss, damage, illness, or injury caused by mold, fungus, or other mold like growth, plant or bacteria (all collectively called “mold”). Furthermore, we will not be responsible for any special, punitive, or consequential damages caused by mold.

*Our minimal, but necessary exclusions are noted below. Inclusion of these items in your plan would cause an unacceptable increase in price. The following items are not included:

1. The heat exchanger, the cooling and condensing coils, the compressor, the thermal expansion valve (TXV) and the reversing valve
2. Replacement of equipment
3. Chimneys (flues); air distribution components (air ducts, register, grills, dampers) and non-listed Wi-Fi thermostats
4. Radiators, traps, and piping for boilers
5. Concealed and/or inaccessible piping, wiring, ductwork, and refrigerant lines
6. Obsolete and discontinued part
7. Refrigeration Lines
8. Service as noted in other Terms and Conditions
9. Components not installed by Unique Indoor Comfort without prior approval by a Unique Indoor Comfort Technician
10. Leveling the condenser in the event of erosion

Unique Indoor Comfort will make all repairs and replacement of part(s) as necessary (except as noted above) to maintain the normal operating condition of each piece of equipment covered under the plan, during the plan period, and at the address on the face of the agreement. Repair is not included in the event that the product failure was due to loss or damage from external causes such as but not limited to pets, mold, asbestos, fire, water, windstorm, hail, lightening, earthquake, other naturally occurring disasters, theft, riot, acts of terrorism, acts of war, misuse or abuse. This agreement shall apply only to the operation of each specified product under conditions for which that product was designed and shall not cover service necessitated by external conditions or situations not caused by, or not the responsibility of Unique Indoor Comfort. Such items might include defective or inadequate plumbing, water supply, oil, gas or power supply.

You can count on the covered items to be inspected and serviced for proper operation. If a system malfunction occurs as a result of normal use causing a “no cool” or “no heat” deficiency, our service technicians will be out the same day for requests made before 2pm to diagnose the problem. This plan will ensure year-round operation of your covered system(s) including all mechanical repairs necessary as a result of normal use.