



An **ACE Hardware** Company

# GREEN BOW SERVICE PLAN



## Welcome to our Green Bow Service Plan

Unlike most companies, our Unique Green Bow Service Plan is quite comprehensive. Our plan covers preventative maintenance, parts and labor on most repairs, as well as priority emergency service.

The plan provides coverage for 12 months and our customers find that it pays for itself with just one repair.

## GREEN BOW SERVICE PLAN BENEFITS

- **PREVENTATIVE, WORRY-FREE MAINTENANCE**
- **PARTS AND LABOR COVERAGE - DEPENDENT ON PLAN, SEE BELOW FOR DETAILS**
- **PRIORITY SERVICE SCHEDULING**
- **COMPLETE PEACE OF MIND**

## Green Bow Service Plan = SAVINGS!

Service	Approximate Cost	Competing Plans	Preferred GBSP	VIP GBSP
Diagnostic Charge*	\$99-\$159	\$0	\$0*	\$0
Fan Motor	\$1,055	\$895	\$635	\$0
Capacitor	\$315	\$265	\$190	\$0
Furnace Circuit Board	\$1,095	\$930	\$660	\$0
Gas Valve	\$895	\$760	\$540	\$0
Standard Thermostat	\$540	\$460	\$325	\$0
Annual Maintenance (Gas/Oil)	\$179-479	\$0	\$0	\$0

\*After-hours diagnostic visits for Preferred members are subject to our current diagnostic rate

## WHAT'S INCLUDED IN SEASONAL MAINTENANCE?

The keystone of our Unique Green Bow Service Plan is the included seasonal maintenance. We'll prevent issues before they arise and prepare your HVAC system for the season ahead, making sure it's ready to heat or cool your home as needed. We'll clean and prime the system for maximum efficiency, saving you money on your energy bill and extending the life of your system. At each maintenance, the following **AND MORE** is performed:

### Cooling Checklist

#### AC/Heat Pump

- Confirm thermostat operation
- Clean the evaporator coil
- Flush the drain line
- Clean condensation pump\*
- Check the indoor fan wheel and motor
- Change the filter
- Confirm proper temperature split
- Clean the condenser coil
- Inspect the contactor and capacitor
- Ensure blower motor operation
- Tighten fan blades
- Inspect wiring assembly
- Test operation of relays and circuit board
- Adjust ductwork dampers\*
- Measure refrigerant charge with gauges
- Wipe down the condenser
- Check loop pressure (geothermal)

### Heating Checklist

#### Gas/Electric Systems

- Clean and check gas burners
- Check pilot and tubing
- Check flame baffle
- Check all electrical connections
- Check & adjust gas outlet pressure\*
- Check burner air adjustment
- Clean & test thermocouple /flame sensor
- Test pilot safety and all system safeties
- Pre and post combustion analysis
- Check and clean orifices
- Check and lubricate blower motor
- Visual inspection of heat exchanger
- Clean or change air filters
- Flush all condensates drain and traps\*
- Test thermostat operation
- Inspect venting for leaks and proper support & slope
- Inspect for gas leaks at system
- Measure and record temperature drop across supply and return of furnace
- Wipe down furnace or boiler
- Check Carbon Monoxide levels

#### Oil Systems

- Replace oil filter/Gasket
- Replace oil nozzle
- Clean/ replace strainer
- Clean end cone
- Clean, brush & vacuum heat exchanger
- Inspect heat exchanger
- Clean, brush and vacuum smoke pipe
- Clean, brush and vacuum chimney base
- Test system for combustion efficiency
- Set up burner for optimum efficiency
- Check wiring and controls
- Cad cell cleaning
- Check and adjust pump pressure\*
- Adjust set points to factory specs

*\*if applicable to your system*

Learn more and read up on additional terms and conditions at:

[uniqueheatingandcooling.com/about-us/service-plan](http://uniqueheatingandcooling.com/about-us/service-plan)