Eligibility and Selection of Schools

- The grocery hamper donations are intended to support selected schools in rural and underprivileged communities across KwaZulu-Natal through East Coast Radio's The Big Favour – Season of Sharing initiative.
- Schools wishing to be considered must submit a formal request outlining their circumstances and the need for assistance.
- Shortlisted schools may be required to submit recent photographs of their school facilities and learners to assist East Coast Radio in assessing the request and determining the suitability of the school.
- Submission of a request, together with any supporting documentation or photographs, does not guarantee selection or the allocation of grocery hampers.
- The final selection of beneficiary schools rests solely with East Coast Radio. East Coast Radio reserves the right to make the final decision based on the information provided, the needs identified and the available resources. No correspondence will be entered into regarding the outcome of the selection process.

2. Selection of Beneficiary Families

- Once a school has been selected, the school's management will be responsible for identifying and selecting the families who will benefit from the grocery hamper donations.
- The school must ensure that the selected families are genuinely in need of assistance and that the hampers are distributed fairly and responsibly.
- East Coast Radio will not be responsible for the selection, verification or prioritisation of individual families, as this responsibility rests solely with the selected school.
- The number of families supported will depend on the quantity of hampers allocated to each school.

3. Donation and Distribution of Grocery Hampers

- Grocery hampers will be delivered to the selected schools by East Coast Radio and/or its appointed partners during the first two weeks of December 2026.
- The quantity of hampers allocated to each school will be determined by East Coast Radio, taking into consideration the available donations and resources.
- The selected school must ensure that an authorised representative is available to receive and acknowledge receipt of the hampers upon delivery.
- Grocery hampers are intended solely for distribution to the identified beneficiary families and may not be sold, exchanged or used for any purpose other than that for which they were donated.
- The selected school is responsible for ensuring that the hampers reach the intended beneficiaries.

4. Consent and Use of Photographs

- By submitting a request and supporting photographs, the representative confirms that they are authorised to submit the information and photographs on behalf of the school.
- Where photographs of learners, particularly minors, are submitted, the school must ensure that the necessary consent has been obtained from the relevant parents or legal guardians.
- East Coast Radio may use approved photographs and information relating to the initiative for internal reporting, publicity, marketing and promotional purposes, subject to applicable privacy and data protection legislation.
- Any personal information submitted will be handled in accordance with applicable data protection legislation, including the Protection of Personal Information Act (POPIA).

5. Limitation of Liability

- East Coast Radio, its employees, partners, sponsors and affiliates shall not be held liable for any loss, damage or claims arising from the selection of beneficiary schools, the identification of beneficiary families or the distribution of grocery hampers by the selected school.
- East Coast Radio shall not be responsible for any disputes arising between the selected school and the families identified to receive assistance.

6. General

- East Coast Radio reserves the right to amend, suspend or terminate the Season of Sharing initiative, or any aspect thereof, should circumstances or operational requirements necessitate such action.
- East Coast Radio reserves the right to withdraw a school's selection should it be established that any information supplied was misleading, inaccurate or fraudulent.
- The allocation of grocery hampers is subject to the availability of donations, funding and resources.
- These Terms and Conditions are governed by the laws of the Republic of South Africa.