



Transforming Third-Party Risk Management

**THE NEW INDUSTRY STANDARD FOR THIRD-PARTY RISK**

TruSight is the best practices third-party assessment service created by leading industry participants for the collective benefit of all financial institutions, their suppliers, partners and other third parties.

As innovators of the Assessments-as-a-Service model, TruSight streamlines and simplifies third-party assessments by executing best practice assessments once and delivering to many over a secure, shared-services platform. TruSight was founded as an innovative industry utility by a consortium of leading financial services companies, including American Express, Bank of America, Bank of New York Mellon, JPMorgan Chase and Wells Fargo.



**TRUSIGHT SUBSTANTIALLY BENEFITS THIRD PARTIES**

**REDUCED EFFORT**

Complete assessments one time and use across many financial institutions (including TruSight's leading founders).

**CONSISTENT STANDARDS**

Work with TruSight's consistent best practices standard versus managing many different standards.

**SHORTER SALES CYCLES**

Direct future customers to your existing TruSight assessment to accelerate customer acquisition and onboarding.

FINANCIAL INSTITUTIONS



**TruSight™**



THIRD PARTIES



**Standardized Best Practices Questionnaire Delivered on our Assessments-as-a-Service Platform**



The **TruSight Best Practices Questionnaire (“BPQ”)** is a single, standardized questionnaire created by TruSight’s founding banks to eliminate redundant assessments across the industry.

The TruSight BPQ evaluates 27 diversified control domains and is designed to meet the industry’s assessment needs across information security, operational risk and regulatory requirements.

- Business Experience
- Human Resources and General Ethics
- Training
- Internal Controls
- Business Continuity
- Physical and Environmental
- Privacy
- Media and Vital Records
- Inventory Control
- Customer Facing
- Systems Configuration and Management
- Third Party Reliance
- Enterprise Data Management
- Data Loss Prevention
- Information Security Risk and Compliance
- Acceptable Use of Technology
- Logical Access Management
- Threat and Vulnerability Management
- Network Management
- Mobile Computing
- Logging and Monitoring
- Incident Management
- Change Management
- Software Development Life Cycle
- Encryption
- Cloud Computing
- Technology Asset Management

## HOW TO PREPARE FOR THE TRUSIGHT ASSESSMENT AND WHAT TO EXPECT

### 1 Introduction to TruSight

You will receive a welcome email from TruSight, and we are available for an introductory call or to answer any questions via email.

### 2 Execute TruSight Agreement

We will send TruSight’s confidentiality agreement via DocuSign. The review and execution of this document is required for protection of confidential information.

### 3 Review BPQ Overview

You will also receive an overview of the TruSight Best Practices Questionnaire (BPQ) detailing the 27 BPQ control domains and the required documentation for each.

### 4 Prepare for TruSight Assessment

Because we ask that you complete the BPQ within 10 business days of accessing the TruSight Platform, it’s critical to prepare by reviewing the BPQ Overview and aligning internal resources in advance.

### 5 Access TruSight Platform and Begin the Assessment

You will get access to the TruSight Platform to complete the BPQ. If you would like to get started early or have colleagues who will also need to access the platform, please email us at [onboarding@trusightsolutions.com](mailto:onboarding@trusightsolutions.com)

### 6 Complete Best Practices Questionnaire

You may either complete the BPQ in the TruSight platform or download it, answer the questions in Excel, and upload your responses. Requested artifacts are also uploaded through the platform.

### 7 Complete Remote / Onsite Validation

If your assessment requires remote or onsite validation, we may need to set a date to validate controls remotely via Webex, or to visit you onsite.

### 8 Review Assessment Observations

If you participated in a remote or onsite assessment, once your assessment is complete, we send our observations back to you with three business days for review.

### 9 Finalize Assessment

Following your review period, the assessment is sent to the financial institution(s) that originated the request.