

TM Forum Open APIs

Conformance Certification



Company Name:

Tata Consultancy Services

Product Name and Release Version:

TCS HOBS CRM 9.0

TM Forum Open API Name and Release Version:

TMF629 – Customer Management 5.0.0

Date: 21/08/2026

1. What Product or Solution does your API support?

TCS HOBS is a platform for new age digital services as well as traditional telco services. The cloud-ready platform is secure and scalable. It covers key business processes across multi-channel engagement, product management, selling, assurance, revenue management, partner management, and enterprise management.

The platform is catalog-centric, metadata-driven, and modular, which helps companies leverage modules and capabilities, based on business requirements

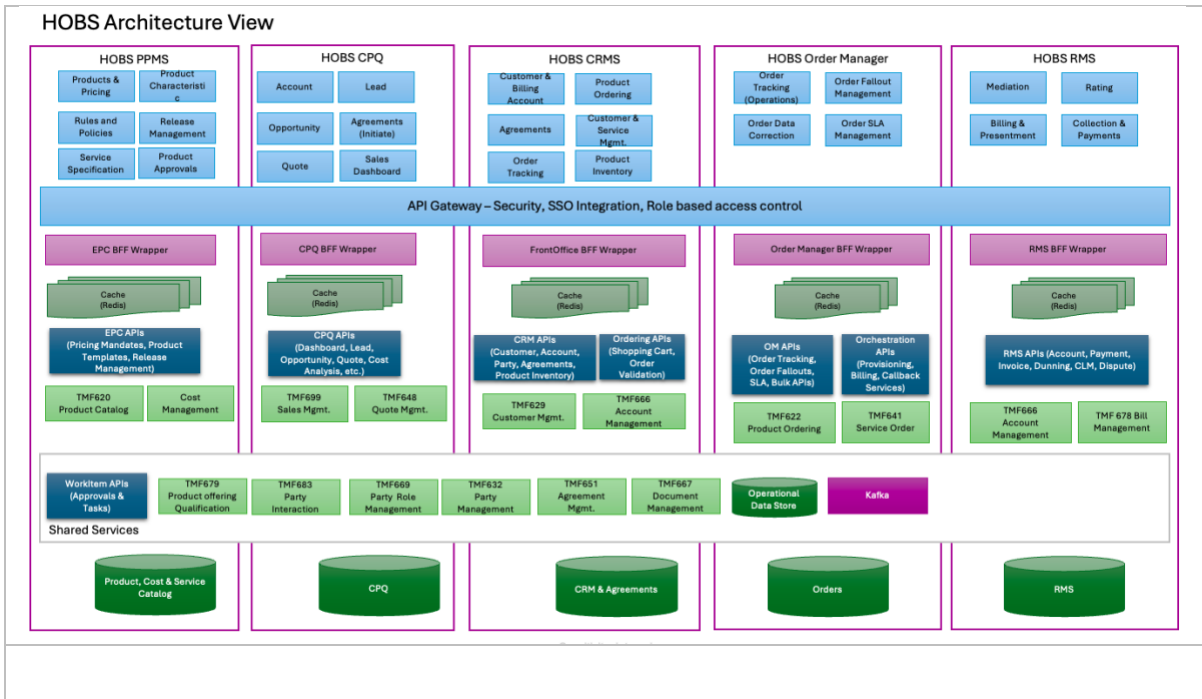
2. Overview of Certified API

HOBS aligns to 100% of TMF629 Customer Management API provides a standardised TM Forum Open API for customer management create, manage and query.

The HOBS CRM supports both B2C and B2B LOBs with complete end to end eTOM compliant business processes.

TMF API	Resource	Operation	Method	Endpoint
TMF629	Customer	Retrieve Customer List	GET	/customer
TMF629	Customer	Retrieve Customer by Id	GET	/customer/{id}
TMF629	Customer	Create Customer	POST	/customer
TMF629	Customer	Update Customer	PATCH	/customer/{id}
TMF629	Event Subscription	Register Event Listener	POST	/hub
TMF629	Event Subscription	Unregister Event Listener	DELETE	/hub/{id}

3. Architectural View



4. Test Results

Click here to view the test results: [TCS-HOBSCRM-TMF629-v5-HTMLResults.html](https://tcs-hobscrm-tmf629-v5-htmlresults.html)