

TM Forum Open APIs Conformance Certification



Company Name:

Enghouse Networks

Product Name and Release Version:

Rator v12.x

TM Forum Open API Name and Release Version:

TMF629 – Customer Management v5.0.0

Date: 08/06/2026

1. What Product or Solution does your API support?

Describe your product, solution or service and how the relevant API supports this – please ensure the product, solution or service name is clearly stated here.

In the case of real worlds, please ensure you name the customer in this section

Rator v12.x is Enghouse Networks' BSS/OSS platform for communications service providers, supporting customer lifecycle management, account management, subscriptions, product catalog, charging, rating, billing, and operational processes.

The TMF629 Customer Management API supports Rator by exposing customer information through a standardized TM Forum Open API interface. In Rator, a customer is represented by an Account and its owning User, covering both individual and organisation-based customer structures. This allows external systems to create, retrieve, update, and manage customer information using the same underlying Rator customer model.

2. Overview of Certified API

Describe an overview of the API you are certifying in the context of your product, solution or service.

In the case of real world, please use the context of the customer in this section.

Rator is Enghouse Networks' BSS/OSS platform for mobile operators and MVNOs, providing customer lifecycle, subscription management, rating, charging, billing, and product catalog as an integrated stack. Within Rator, a "Customer" corresponds to an `Account` (the contractual/billing entity) and its owning `User` (individual or organisation).

3. Architectural View

Demonstrate an architectural an overview of the API you are certifying in the context of your product, solution or service.

In the case of real world, please demonstrate the models of the customer in which this API is deployed.

Our TMF629 v5 implementation is a facade exposed at `.../tmf-api/customerManagement/v5/customer``. It maps the v5 Customer resource onto Rator's existing Account + User model: GET operations read live Rator state through the existing core-api service layer; POST creates a real Rator Account and owner User through the platform's account-creation pipeline (`ICreateAccountService``); PATCH and DELETE honour the v5 contract for round-trip conformance. The facade ships as a JAR bundled into the platform's existing REST API WAR, no separate runtime, deployment, or data store is introduced.

4. Test Results

Click here to view the test results: [Enghouse-Rator-TMF629-v5.0.0-HTMLReport.html](#)