

TM Forum Open APIs Conformance Certification



Company Name:

ENTELE

Product Name and Release Version:

Open eXperience Layer 2026

TM Forum Open API Name and Release Version:

TMF657 – Service Quality Management v.4.0.0

Date: 19/03/2026

1. What Product or Solution does your API support?

Entel's API Platform has encapsulated and instantiated the Service Quality Management API TMF657 to provide a standardized mechanism for document management such as creation, update, retrieval, deletion and notification of events, where a document can be an individual or an organization that has any kind of relationship with the enterprise.

Communication Service Providers (CSPs) are constantly working to make their platforms more connected and adaptable. But every time a new feature is introduced, it often means building a new API or making changes to multiple systems. This slows down the launch process, making it harder to meet market demand and missing out on potential revenue.

To move faster and deliver better, more tailored experiences, CSPs need to adopt standard APIs like OpenAPI-TMF. These standards help everyone, from CSPs to vendors, speak the same technical language. That means simpler integration, quicker project delivery, and a smoother path to innovation.

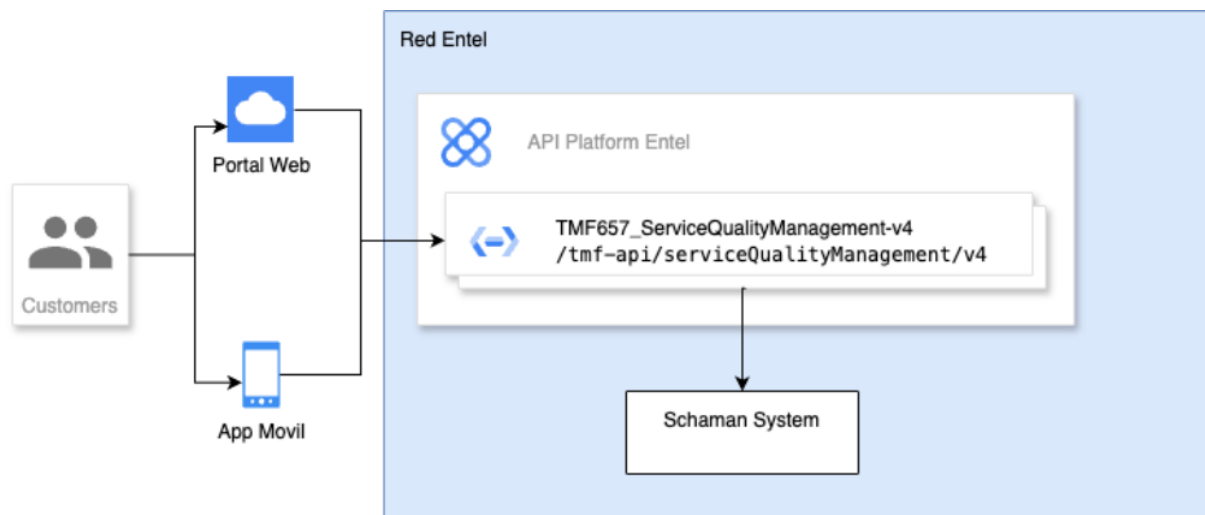
2. Overview of Certified API

The Service Quality Management API provides a standardized interface for handling party-related data, compliant with TMF657 specification. It supports the full lifecycle of document entities, including individuals and organizations, by enabling creation, update, retrieval, deletion, and event notification. This API is essential for registering parties before assigning roles, such as enabling third-document payers in billing scenarios and supports operations based on flexible query criteria.

#	Resource	API Overview	Operations Supported

1 Service Level Specification	Defines a reusable blueprint or specification for service-quality commitments: includes identifiers (id, href, name), lifecycle state (lifecycleStatus), versioning, validFor period, a set of characteristics (name/value) defining applicable terms, thresholds, allowed objective types, related service quality objectives, and consequences of non-compliance.	<ul style="list-style-type: none"> • POST • GET • PATCH • DELETE
2 Service Level Objective	Represents an individual measurable objective derived from a specification and includes identifiers, metric parameter (specParameter), conformanceComparator, conformanceTarget, tolerance/grace times, validFor period, related entity (service, resource), and prescribed actions for violation.	<ul style="list-style-type: none"> • POST • GET • PATCH • DELETE

3. Architectural View



4. Test Results

Click here to view the test results: [ENTEL CHILE-TMF657RW-HTMLResults.html](#)