TM Forum Open APIs

Conformance Certification

Company Name: TM Technology Services Sdn. Bhd.

TM Forum Open API Name: TMF656 – Service Problem Management

TM Forum Open API Release Version: 4.0.0

Report Date: 20/03/2024
1. **What Product or Solution does your API support?**

TM Service Problem Management API provides an open and standard request and response API mechanism to create and retrieve Service Problem from TM Assurance System. The system will invoke the API to create the Service Problem and other TM ecosystems are able to retrieve the related information by invoking this API.

2. **Overview of Certified API**

This API perform the following operations:
1. Retrieve a List of Service Problem resources depending on filter criteria using the GET.
2. Retrieve a List of Service Problem resource using the GET operation.
3. Create a Service Problem using the POST operation.
3. Architectural View

API subscriber

TM API Gate
- TMForum Open API
  - API Management
  - Token Authentication
  - Throttling
  - Publish / Subscription
  - API Gate Portal

TM Enterprise Middleware
- TMForum Open API
  - TMF OpenAPI Transformation
  - Micro Service
  - Logging Framework

Log Management

TM Assurance System

HTTPS
OAuth2
4. **Test Results**

Click here to view the test results: [TELEKOM MALAYSIA-TMF656RW-HTMLResults.html](#)