TM Forum Open APIs

Conformance Certification

Company Name: **TM Technology Services Sdn. Bhd.**

**TM Forum Open API Name:**
**TMF683 – Party Interaction Management**

**TM Forum Open API Release Version:** **4.0.0**

Report Date: **20/03/2024**
1. **What Product or Solution does your API support?**

TM Party Interaction Management API provides an open and standard request and response API mechanism to create (e.g. store customer conversation from a voice call) and retrieve Party Interaction from TM Unified Interaction Platform. The system will invoke the API to create party interaction information and other TM ecosystems are able to retrieve interaction information by invoking this API.

2. **Overview of Certified API**

This API performs the following operations:
1. Retrieve a List of Party Interaction resources depending on filter criteria using the GET operation.
2. Retrieve Party Interaction resource using the GET operation.
3. Create a Party Interaction resource using the POST operation.
3. Architectural View

API subscriber

TM API Gate

TM Enterprise Middleware

Monitoring Layer

- DynaTrace
- Grafana

Log Management

TM Unified Interaction Platform

HTTP, OAuth2

TMForum Open API

- API Management
- Token Authentication
- Throttling
- Publish/Subscription
- API Gate Portal

TMForum Open API

- TM Forum OpenAPI Transformation
- Micro Service
- Logging Framework
4. Test Results

Click here to view the test results: TELEKOM MALAYSIA-TMF683RW-HTMLResults.html