TM Forum Open APIs

Conformance Certification

Company Name: TM Technology Services Sdn. Bhd.

TM Forum Open API Name: TMF720 – Trouble Ticket Management

TM Forum Open API Release Version: 4.0.0

Report Date: 19/03/2024
1. **What Product or Solution does your API support?**

TM Trouble Ticket Management API provides an open and standard request and response API mechanism to create and retrieve trouble tickets from TM Assurance System. BSS will invoke the API to create the trouble ticket and other TM ecosystems are able to retrieve the trouble ticket information by invoking this API.
2. Overview of Certified API

This API performs the following operations:
1. Retrieve a List of Trouble Ticket resources depending on filter criteria using the GET.
2. Retrieve a List of Trouble Ticket resource using the GET operation.
3. Create a Trouble Ticket resource using the POST operation.
3. Architectural View

[Diagram showing the Architectural View of TM Forum Open APIs Conformance Certification]

- API subscriber
- TM API Gate
- TM Enterprise Middleware
- TM Assurance System
4. **Test Results**

Click here to view the test results: TELEKOM MALAYSIA-TMF621RW-HTMLResults.html