TM Forum Open APIs

Conformance Certification

Company Name: Comviva Technologies Limited

TM Forum Open API Name:
TMF709 – Test Scenario Management

TM Forum Open API Release Version: 4.0.0

Report Date: 11/03/2024
1. **What Product or Solution does your API support?**

Comviva's Digital BSS suite is a comprehensive and specialized solution tailored for OTT subscription services, providing end-to-end support for the entire service ecosystem. It facilitates efficient resource management, streamlines operational workflows, and ensures lifelong support for the subscriber base. With a unified interface that spans multiple operational aspects, OTT service providers can seamlessly manage the entire subscriber lifecycle. Comviva's Digital BSS suite offers a consolidated view of operations, enabling operators to prioritize subscriber needs and exceed their expectations. Through a centralized repository and adaptable workflows, the suite adeptly handles a wide array of subscriber queries, thereby enhancing customer services, boosting satisfaction, and enabling a more targeted marketing approach.

Comviva's Digital BSS suite solution represents a cutting-edge Provisioning and Customer Care solution, unifying critical business processes and workflows specific to OTT subscription services. It empowers Customer Care personnel to effectively and efficiently address customer problems, queries, and requests, ensuring a seamless and responsive customer experience.

2. **Overview of Certified API**

Test Scenario Management is a crucial feature of the Comviva CRM Product. The Test Scenario Management API offers a standardized interface for internal and external entities to create and manage test scenarios within the platform. Through this interface, the following operations can be performed:

- **List Test Scenarios:**
  - This operation lists test scenario entities.
- **Retrieve Test Scenario by ID:**
  - This operation retrieves a test scenario entity by its unique identifier.
- **Create Test Scenario:**
  - This operation creates a new test scenario entity.
- **Update Test Scenario:**
  - This operation allows for updates to be made to existing test scenario entities.
- **Delete Test Scenario:**
  - This operation allows for the deletion of a test scenario entity from the system.
3. **Architectural View**

4. **Test Results**

Click here to view the test results: COMVIVA-TMF709-HTMLResults.html