TM Forum Open APIs

Conformance Certification

Company Name: Amdocs

TM Forum Open API Name: TMF620 – Product Catalog Management

TM Forum Open API Release Version: 4.0.0

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1.  What Product or Solution does your API support?

CES23 is Amdocs’ latest evolution of its cloud-native, microservices-based, open and modular BSS-OSS integrated suite. The 5G-native CES23 enables service providers to build, deliver and monetize advanced services, leveraging their investments in technologies such as 5G standalone network, multi-access edge computing (MEC), software-defined networks (SDN), AI and machine learning (ML), and the cloud. The 5G-native suite delivers full flexibility to define your transformation strategy and modernization path based on your business priorities.

Amdocs CES23 includes digital care and commerce for multichannel commerce and care; a centralized catalog for flexible, marketing-driven service packaging spanning commerce, charging, partners and network, allowing service providers to quickly and easily define advanced services such as 5G standalone services and provide complex offering bundles such as multi-play, hybrid service provider/partner offerings, and a monetization suite for capturing revenue from traditional connectivity services as well as new digital, 5G, IoT and enterprise services. The monetization suite supports new business models and is built for maximum flexibility through partner lifecycle management, real-time billing, carrier or subscription billing and 5G convergent policy and charging Control (PCC), including new network data analytics function (NWDAF) and network exposure function (NEF). CES23 also includes end-to-end service lifecycle management capabilities covering service design, service orchestration, inventory management and assurance from the Amdocs Service and Network Automation solution.

CES23 includes embedded and productized analytics capabilities across the entire portfolio, from 5G network functions (NWDAF), to service automation and monetization, and care and commerce. These new intelligent analysis and automation capabilities will enable service providers to better launch, manage and monetize innovative new services in the new network era of 5G and cloud, where the wider range of use cases and telemetry data, and significant new operations complexity, are far beyond human scale to manage.

Aligned with TM Forum’s open API framework, CES23 offers a continuous integration/continuous delivery (CI/CD) environment built on Amdocs’ cloud-agnostic Microservices foundation (MS360). This helps service providers drive operational change and bring the business the needed agility and IT velocity to deliver results.
Amdocs Commerce & Care suite is a telco-specific cloud-native open and modular digital enablement platform for customer end-to-end care, commerce and order management journeys, spanning the entire order lifecycle, serving all care-billing-commerce needs with a single solution. It provides communications and media companies with the business agility to offer new digital experiences of the type and at the pace of native internet companies across ANY channel application, assisted or unassisted, existing or future ones; supports ANY line of business, service and bundle including third party - to ANY customer, existing or new, consumer or enterprise and it fits any existing legacy BSS that the operator is using.

The suite includes Amdocs’ Experience360, low/no code foundation, allowing an easy drag & drop-based fast and flexible business-led configuration of new experiences, flows, views and permissions to determine best CX to ensure each engagement is handled with the best course of action and optimal customer experience.

The Amdocs Commerce & Care Suite is cloud-native, so it can scale on-demand to support changing activity levels. Furthermore, it incorporates open-source technologies and exposes application programming interfaces (APIs) that align with TM Forum standards, allowing easy addition of new capabilities and their re-use across any engagement channel, line of business and technology.
2. **Overview of Certified API**

The Product Catalog Management API is a standardized mechanism for the management of the catalog entities lifecycle and the consultation of catalog items during the relevant processes such as ordering process, campaign management, sales management. The Product Specification entity represents the technical layer and holds the definition of a product through its respective characteristics and relationships. Product specifications become available for sales to customers when linked to product offerings. The Product Offering entity is a marketing and commercial representation of services and goods offered by the service provider to its customers. Product offerings define the marketing entity in relation to services (product specifications) and to the pricing definitions. The Product Offering Price entity represents a single concrete charge that can be a recurring charge (RC), a one-time charge (OC), or a usage charge (UC) price, as indicated by the price type.
3. Architectural View

Amdocs Commerce & Care suite
Cloud-native modular enablement platform

Engagement Channels
- Self-Service
- Mobile & Web
- Retail
- In-Store
- Engagement Center
- Enterprise Portal
- Website
- Virtual Assistant
- Social Media
- Any Application

Low/No code Experience Platform
- Salesforce
- View Manager
- Journey Manager
- Dynamic APIs

Digital Microservices Layer
- Product Catalog
- Product Promotion
- Product Enquiry
- Product Order
- Order Execution
- Order Management

Intelligence Platform
- Amdocs IPaaS
- Any Billing
4. Test Results

Click here to view the test results: AMDOCS-TMF620_CES-htmlresults.html