### **Support**

Rest assured that no one can match us. How many companies do you know that can offer support at times when you need it most? Your business isn't 9–5, so why should your support be?

We offer support from 10am – 11pm Monday to Friday and 4pm till 11pm on Saturdays and Sundays. No need to wait endlessly on the phone, fast and free support is available. Unlike our competitors we don't compromise on support.

We also offer fast free updates such as menu changes and or website redesign at no extra cost. Even though it's FREE we can still offer fast turnaround on all updates. Happy? See if any other company can beat that! (Small updates can be done instantly).

Our system allows us to make changes without even ever coming to your premises. Real time support is common in this industry and since our team are highly qualified we can easily solve any such issues without much delay.

# Why can I not buy a Touch2Success Online Ordering Website?

Simply you can't buy what we provide. There are many factors supporting this, some of which are:

- Website Domain Costs and annual renewals
- **Sms Subscription Costs**
- Website Hosting (cost £150 per year as we have to use a very reliable one)
- **Regular Security Updates**
- Customer Support from 10am 11pm Monday Friday, 4pm 11pm Saturdays and Sundays
- Free menu updates

Malik's

- Free website changes
- Free software updates
- Your online customers will also be able to get assistance from Live Support covering technical issues regarding placing online orders via web or mobile (5pm - 12am, 7 days a week)
- iPhone & Android apps available for all takeaways (at an additional cost)
- Dedicated highly trained support workers offering you quality support

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**Regional Support Workers in most major cities** 

All this will cost you one small weekly fee. Why let others charge you commission per order?

We allow you to be in direct contact with your customers. The way it should be. This is why all online orders are direct to you. Your customers will be ordering their food on YOUR online ordering website. SIMPLE: NO NEED FOR ANY THIRD PARTY COMPANIES GETTING A SLICE OF YOUR HARD EARNED CASH.

Of course you will need broadband to receive online orders, but this can be arranged from as little as £12.50 per month.

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58 Moorland Road, Burslem, Stoke-on-Trent, ST6 1DT

Touch2Success is a Trading Name of UK Tech Ltd.



Touch2Success is a nationwide company providing all our clients with their own unique online ordering website allowing your customers to order directly without going through third party commission based companies. At Touch2Success we are against commission. This is why all our packages are fixed price and we NEVER charge any commission on any online orders.

## **0% Commission on all Online Orders**

Online ordering is the future for takeaways, millions of customers order online every month. It's simple, easy, and secure to use. Having your own online ordering website opens up many marketing options for your business. Your menu will be online allowing you to reduce cost on printing and distribution of menus, flyers etc. New customers will also be able to find your takeaway on popular search engines such as Google, Yahoo etc. We also regularly optimise your website so customers will be able to find your website easier.





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# OPTIMISING YOUR BUSINESS

**TAKEAWAY ONLINE** Ordering Systems 0% Commission

"Some of our customers are earning £7000 worth of online orders a week, what's stopping you from doing the same?"



It's simple, we will create you a unique, responsive online ordering website which is in your takeaways name so you can benefit from 0% commission on any online orders. We will input your menu and design you a website based on your menu for free of charge. We will also incorporate your special offers, delivery charges, opening and closing hours.

#### **Apps**

This means that your customers will be able to place and pay for their order directly on your own unique website using smart

phones such as iPhones and Android. You too can now benefit from this rapidly growing market of mobile ordering.

#### **Customer Database**

Imagine having access to all your customers at the touch of a button? This is now possible with Touch2Success. The database contains all of your customers details including phone number, address and order history. You can even filter through to highlight all the customers who have not ordered over 30 days.



#### SMS

This feature gives you the edge over your competition. At the click of a button you can send a special offer to all the mobile numbers in your customer database. This feature has been proven to work well for current customers.



#### **Online Order Tracking**

The order tracking feature allows your customers to see how long it will take for their food to be delivered. The time provided on the order tracking feature is related to the waiting time you have set on your website.

www.touch2success.com





#### **Card Payments**

Take card transactions online and over the phone. Major credit/debit cards are accepted such as MasterCard and Visa.



#### **Customer Reviews**

Your customers can leave reviews on your website. We allow you to pick and choose which reviews you would like displayed.

Average Customer Rating	
4.7 / 5	
ased on 458 Ratings	
Food	4.8 ★
Delivery	4.5 ★
Service	4.8 ★

#### Live Support

The Live Support feature allows your customers to contact the website support team directly and will deal with any technical issues concerning the website. Help is at hand 7 days a week from 5:00pm till 12:00am.



#### My Takeaway App

Keep track of everything going on at the takeaway easily from your mobile phone - Check orders and stats, change you opening hours, discounts, reviews, driver takings, and much much more!



@ 020 300 20 731

#### This online package includes

- Your own takeaways online ordering website at 0% Commission.
- Free website updates
- Free menu input and changes
- Free domain registration and renewal
- Free hosting
- Free search engine optimisation •
- **Customer Log In With Card Payment Integration**
- **Loyalty Points System**
- My Takeaway App

### Your own takeaways online ordering website

#### Got online customers from other third party companies?

You can simply switch all your existing online customers over to your new online ordering website saving you lots of money. Our dedicated and experienced marketing team will help you to transfer your online customers and give you great tips on how to keep your customers coming back again and again.

#### Work out your commission right here and see how much we could save you:

HOW MANY ONLINE ORDERS DO YOU GET IN A WEEK?	THIS IS HOW MUCH YOU ARE GETTING CHARGED IN A WEEK IN A YEAR		WE CHARGE YOU
40	£66	£3,432	£16
60	£99	£5,148	£16
80	£132	£6,864	£16
100	£165	£8,580	£16
120	£198	£10,012	£16
140	£231	£12,012	£16
160	£264	£13,728	£16
180	£297	£15,444	£16

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\* All figures are approximate and may vary amongst other third party companies.

We only charge you a small weekly fee.