

# Education Days FAQ's



- **Is there a minimum order requirement?** There is a minimum order requirement of 15 tickets.  
*\*Groups of 100 please click on the blue Request Information button to be connected to a sales representative.*
- **How far in advance do I need to place an order?** Orders received 21 days prior to the event will have their tickets shipped in advance. Orders received under 21 days, will have to pay via credit card online and will not be tax exempt. Please note: Sending a check via regular mail can take 7-10 business days to reach the payment lockbox. We recommend sending a check via FedEx, UPS, Priority or Express Mail to the following address:  
The Great Escape, PO Box 931119, Atlanta, GA 31193-1119
- **What forms of payment do you accept?** Education Day tickets can be purchased on-line or via PayPal using a credit card. School checks can be mailed to our address on the order form. Please note: Order forms will not be processed until payment is received.
- **What is included in the Catered Package?** Your catered ticket includes park admission, all-you-can-eat meal and unlimited drinks during your meal time.
- **What time is the catered meal served?** The catered meal is served from 12:00pm-1:00pm.
- **What is the catered meal menu?** Chicken strips, mac & cheese, chips, fruit salad, ice cream novelties and fountain beverages.
- **What if someone in my group has dietary restrictions?** If there are questions regarding allergy related inquiries or ingredients please contact your Six Flags events team. Guests who suffer from sensitivities or life-threatening allergies may bring food into the park if they do not feel comfortable with the menu options available. Please bring a doctor's/parent note to show Security and you'll receive a medical sticker.
- **Where is the picnic grove located in the park?** At the back of the park near Raging River and The Bobcat.
- **Do I need to pay for my bus driver?** Bus Drivers with a valid CDL can show their license at Will Call to receive a free admission ticket. If the school purchased the catered package, additional meal tickets for the bus driver can be purchased in advance.
- **What if we have additional students who want to come, but we have already submitted an order?** Additional admission tickets can be purchased at a flat rate at Guest Relations on the day of your event. For groups over 100, please contact your Six Flags events team. Tax exemption is only valid on advance purchases and cannot be honored on event date. CHECKS ARE NOT ACCEPTED AT THE GATE. CARD PAYMENT ONLY!
- **What are the park hours for Education Days?** 10:00am – 5:00pm.
- **What are my payment options in the park?** All Six Flags parks are now cashless. In the park we accept credit/debit cards and mobile payment. We do have cash to card kiosks in the park.

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- **What happens if it rains?** In the event that it rains, the park will still be open but certain attractions may temporarily close. They will resume operation as soon as the weather clears. If you wish to visit a different date other than your originally planned date, please contact the Six Flags events team to discuss your options.
- **What if my school can't visit on an Education Day?** If one of our Education Days will not work for your group, you can visit on a regular scheduled operating day. Please review our website at [sixflags.com](http://sixflags.com) for the most up to date operating calendar.
- **Are outside food and beverages permitted in the park?** No outside food or beverages are allowed in the park unless for allergy and religious reasons. Large coolers are not permitted. All bags will be searched by park security upon entry into the park.
- **Can I bring a cooler/bag with medications needed for students?** Yes. First Aid has refrigerators and storage available for medications. All bags will be searched by park security upon entry into the park.
- **What if my school is tax exempt?** A valid State of New York tax exemption form must be provided. This form must be submitted with the order form and payment 10 business days in advance. Tax exemption does not apply when ordering on-line or at the gate the day of the event.
- **Will Season Passes be accepted on Education Days?** Yes.
- **Is the Water Park included for this event?** The outdoor water park is not open on Education Days. Please visit the Six Flags website for hours and dates of operation.
- **What educational activities are offered for this event?** Education Days offer educational workbooks for different grade levels than can be downloaded and used throughout the park.
- **How can I access the workbooks?** Workbooks are available for free download on the Group Sales Events Page.