schoox

New Schoox Experience

Training Guide

Self-Paced Training and Available Resources

Ready for the New Experience!

The New Schoox Experience has been enabled for your live (or "production") Schoox academy. You can now use the switcher to view your academy in the "classic" view or in the "new experience" view. All of your data will stay intact as you switch back and forth between experiences.

Self-Paced Training

As an administrator, you have been given access to five self-paced training courses in your academy. The courses are:

1. Welcome to the New Schoox Experience
2. Academy Administration in the New Experience
3. Introducing the New Learner Experience
4. Introducing the New Social Workspace
5. Introducing the New Schoox Experience to Your Learners

You can find them in the **Learner Workspace > Catalog > Courses** area.

Use the filters to choose "External Category" and "Schoox Training Library" to quickly find the courses (in the "Schoox Training Resources" category). These courses primarily focus on the most impactful updates and enhancements in the New Experience, with the goal of increasing your understanding so as to better engage with the new look and feel.

Each course concludes with a Knowledge Check and a checklist containing suggested exercises to help you practice and explore what you've learned. To get the most out of the training, we highly recommend engaging with the assessments and exercises to get familiar with the new experience.

Q&A Sessions

After you have had time to review the courses and resources provided, you will have the opportunity to join an optional "Office Hours" session where you can ask questions about the new experience and review best practices with a facilitator. You can find and register for these sessions in our Community Events: https://community.schoox.com/events. [Note: We will be holding these events through May 2026]

Additional Resources

In addition to the five courses focusing on the New Experience, we have also provided eight additional courses in your academy via the **Schoox Product Training - Fundamentals** learning path. These are populated in a new Training Category in your academy called "Schoox Training Library".

These video courses are designed for new-to-Schoox admins and have been fully revamped to incorporate the New Experience. These courses are:

1. Schoox Fundamentals #1 - Introduction to Schoox
2. Schoox Fundamentals #2 - Understanding Organizational Structure
3. Schoox Fundamentals #3 - Setting Up Your Academy
4. Schoox Fundamentals #4 - Your Academy Resources
5. Schoox Fundamentals #5 - Course Creation, Curation, and Assembly
6. Schoox Fundamentals #6 - Additional Course Functionality
7. Schoox Fundamentals #7 - Reporting
8. Schoox Fundamentals #8 - Communications

These courses are optional and provided for your benefit. Please feel free to review them any time for a full refresher on the Fundamentals of setting up and administering your academy!