Skillsoft’s First-Time Manager Career Journey prepares new managers to succeed in their roles by providing a defined path to mastery of the foundational business skills and leadership competencies needed to effectively manage teams and achieve business objectives. Covering 20 core skills and competencies, this career journey offers learners a mix of modalities - on-demand content, group coaching sessions, and virtual instructor-led training - as well as a series of hands-on projects that lets them apply new concepts directly to their jobs. Delivered in a scalable, interactive, real-world applicable program, the First-Time Manager Career Journey enables organizations to develop the skills they need across their workforce and gives new managers the flexibility to learn how they want to.

LEARNING GROUNDED IN REAL-WORLD APPLICATION

COURSE CURRICULUM

The First-Time Manager Career Journey is organized into eight units that cover 20 key competencies for managing a team and managing yourself. After completing the eight units, the learner unlocks the Capstone project.

Manager quality was the second highest driver of employee attrition in 2021.
- Gartner
Learners in the First-Time Manager Career Journey achieve mastery by completing a series of real-world applicable projects. Each unit includes a project and a diverse set of training resources - on-demand content, virtual instructor-led training, group coaching sessions, and additional resources. For each unit, the learner’s objective is to complete the project. They can use any of the unit’s optional training resources to aid them in executing the project.

**PROJECTS**
These hands-on projects are designed to be similar to the work a learner actually does as a manager, giving them the opportunity to practice and apply new concepts to their job. For example, a learner taking the Team Management unit creates a team development plan and works through the associated steps to build that plan.

**FEEDBACK AND EVALUATION**
For each unit project, the learner submits their work to Skillsoft and receives directional, qualitative feedback. A Skillsoft coach or industry expert reviews the Capstone project and provides personal in-depth, feedback to the learner.

**GROUP COACHING**
Learners participate in facilitated, small group discussions with an IFC-certified Skillsoft coach and up to eight peers. In these sessions, the learners discuss the unit’s themes, ask questions, and interact and exchange ideas.

**CAPSTONE PROJECT**
The Capstone Project offers the learner the opportunity to integrate the skills and competencies they’ve developed across the 8 units in a final culminating project. The Capstone deliverable also serves as a useful resource learners can leverage throughout their managerial career.
**BENEFITS**

- **Defined path to mastery**
  To achieve mastery, learners need to be able to apply the new concepts they’ve learned in real world scenarios. Learners undertake eight projects (one project, per unit) built around key business and leadership competencies and aligned to their role.

- **Flexible learning approach**
  Learners excel when they can learn how they want to. Learners can take one or more units simultaneously and in any order they choose. To pass each unit, they must complete the project leveraging the knowledge acquired from the unit’s optional training resources.

- **Social learning**
  Learners engage with instructors, facilitators, and peers to pressure test their understanding of key leadership concepts and share ways to apply knowledge to their everyday work.

- **Scalable solution for the entire organization**
  Learners and administrators access the Career Journey experience via a single integrated interface. Learners can dive into multiple modalities – on-demand content, group coaching sessions, virtual instructor-led training – and administrators can manage and monitor reporting and analytics all in one platform.

Ready to bring the First-Time Manager Career Journey to your organization?

Talk to an expert

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