



“ Thanks to the unwavering support of the Skillsoft team, Global Payments has informed and engaged employees who have easy access to all required compliance training, which enables us to and remain competitive. ”

Andréa Carter SVP, Human Resources, Global Payments

BUSINESS CHALLENGE

Global Payments delivers enterprise-wide applications, services, and cloud solutions that enable businesses to simplify their operations and provide a customer friendly payment experience.

Compliance is an imperative in the financial industry. Due to the rapid pace of change in global regulations and the high sensitivity of finances, Global Payments strove to ensure all 11,000 employees receive continuous training on the rules, regulations and expectations of the industry.

HOW SKILLSOFT® HELPED

In 2013, Global Payments deployed Skillsoft **Compliance Training** to provide all employees with access to legal, ethics and global compliance training.

Skillsoft localized its content in 11 languages. to facilitate compliance training for Global Payments' international workforce.

To target specific company compliance training needs, Global Payments offers Skillsoft courses such as Code of Conduct, Anti-Money Laundering, Antitrust Act, Foreign Corrupt Practices Act, Security Awareness and Information Security, and UK Bribery Act.

Global Payments is moving to Percipio Compliance to further enhance the learning experience.

KEY METRICS

11k 11,000 global employees

132k 132,000 completions



Compliance training records reflect the most current and accurate data for each employee



Compliance training has facilitated excellent customer service globally and continuous growth

ABOUT GLOBAL PAYMENTS INC.

Global Payments Inc. (NYSE: GPN) is a leading worldwide provider of payment technology and software solutions delivering innovative services to our customers globally. Our technologies, services and employee expertise enable us to provide a broad range of solutions that allow our customers to accept all payment types and operate their businesses more efficiently across a variety of distribution channels in many markets around the world. Headquartered in Atlanta, Georgia with approximately 11,000 employees worldwide, Global Payments is a member of the S&P 500 with customers and partners in 32 countries throughout North America, Europe, the Asia-Pacific region and Brazil.

