

TRY THIS !

- ➔ Is the aerosol can positioned correctly and inserted fully?
*No aerosol should be heard exhausting and the can should be sticking out by 1/2" (inch).
- ➔ Is the nozzle on the can unclogged and being stored at room temperature?
- ➔ Is the can empty or close to being empty?
- ➔ Can you hear the aerosol clicking when the machine is testing?

Does the control unit have a full charge?
➔ *One hour of charge = one hour of service (Refer to Diagnostic Mode). If there is still no power, check the fuse on the control unit.
- ➔ Do you receive the same error when using both data cables?
- ➔ Have you checked all your connections?
- ➔ Is the reflector in the test cup still level by eye?
- ➔ Has the unit been dropped recently?
- ➔ Are any of the test tubes loose from their collars?
- ➔ When was the last calibration performed?
*Refer to the sticker on the left side of head unit.

Need service? Visit sdifire.com/RMA

www.sdifire.com | service@sdifire.com | 732-751-9266
Connect with us @sdifire



RESET PROCEDURE

**For versions 2.1C and above only.*

A 'System Error Message' may sometimes be resolved by performing a reset.

1. Connect the control unit to the main unit with the cable.
2. Turn on unit (V2.1C or above).
3. Press [Set-up].
4. Press [3] for number of tests.
5. Press [Test Mode]. The diagnostics mode will appear.
6. Press [9] to reset the sensors.
7. Press [1] for yes.
8. Restart the control unit. Unplug and reinsert all cables from the unit.
The sensor is now reset. Run the machine.

DIAGNOSTIC MODE

**For versions 2.1C and above only.*

1. Follow Reset Procedure steps 1-5.
2. The battery charge indication is a 3-digit number displayed above the word "ENTER" (see example below). It can range from 90-235. A charge indication of 180 or less will not sufficiently power the Trutest and should be charged.

Diagnostic Mode

2048 2020 75 104

170 **226**

Press Enter →

**Example of the control unit in Diagnostic Mode.*

REMINDER!

- ✓ Trutest requires an annual calibration.
Please check your device for the calibration date.
- ✓ Serial numbers on the Trutest and control unit **MUST** match in order for the device to function correctly.



Need service? Visit sdifire.com/RMA

www.sdifire.com | service@sdifire.com | 732-751-9266
 Connect with us @sdifire

