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## SyncBackSE V6: Help and Support

### Problems Downloading?

If you experienced a problem with your download - perhaps your Internet connection was disrupted, or there was a glitch when saving the file, please click to download:

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We also provide hash values for our software so you can be absolutely assured that your download exactly matches the source file:

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### Support from 2BrightSparks

#### Use the extensive Help File

Use the Help File and create rock solid backups! Click F1 on any SyncBackSE program window and you'll go straight to the help for that task.

#### Online Help

Our [Support Area](#) assists thousands of users every day.

#### What if I run into technical difficulties?

Search the [KnowledgeBase](#), [FAQs](#) and [Forum](#) as they will very likely have the answer.

#### I'm a customer and need assistance

[Submit a Support Ticket](#) and we'll be glad to help.

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