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# ARO 2011

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## . CNET Editors' Rating:

**4.5 stars**

**[#editorsreview]**

## . Average User Rating:

**2.5 stars**

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## Quick Specs

- Version:

7.0

- File size:

4MB

- Date added:

February 02, 2011

- Price:

Free to try (100-fix limit, only temporary Internet junk is cleaned); \$29.95 to buy

- Operating system:

Windows 2000/XP/Vista/7

- Total downloads:

7,622,068

- Downloads last week:

67,807

- Product ranking:

#3 in **Diagnostic Software** [<http://www.cnet.com/windows/diagnostic-software/>]

- [See full specifications \[http://www.cnet.com/ARO-2011/3010-2086\\_4-10183947.html\]](http://www.cnet.com/ARO-2011/3010-2086_4-10183947.html)
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## CNET Editors' review

by: [CNET staff \[\]](#) on March 21, 2011

ARO used to stand for Advanced Registry Optimizer, but Support.com changed it to Advanced Repair and Optimization to better reflect the program's enhanced capabilities. ARO's developers were appalled to learn that entirely too many PC users have little or no concept of system security. So ARO 2011 now deep-cleans junk files and scans your system for security risks.

ARO 2011 is largely automatic, but hardly opaque in its operation. In fact, one of its best features is the way it explains things, such as describing each category in its registry scan instead of just listing them in a log view that is incomprehensible to the average user.

ARO 2011's stylish interface is fairly typical of the breed, with tabs labeled Status, Cleanup, Optimize, Backup, and Settings. We followed the program's recommendations and started with a baseline scan. ARO 2011 created a restore point, scanned our system, and displayed the results in Cleanup tabs labeled Registry, Junk, and Security, by category, with tallies of the problems found in each. It identified some registry issues and found plenty of junk files but, thankfully, no security vulnerabilities. We let the program clean it all up and were pleased when nothing happened, which was what we'd hoped for: ARO 2011 deleted the junk and tidied up our registry without causing any problems. That's been the biggest issue with registry tools in the hands of inexperienced users. Too powerful, they cause harm; too safe, they're not effective. ARO 2011 showed us that it could clean deeply, thoroughly, and safely. The Optimize tool required a reboot, and it did a nice job of compacting and tweaking our system's registry. Clicking the Backup tab showed us that ARO 2011 had already automatically created a full backup of our system, and we always approve of that!

ARO 2011 only fixes the first 100 errors in its trial period, but it will give you a feel for how the program works and help you decide if it's for you. We have no complaints and plenty of praise for ARO 2011, and had no trouble entrusting our system's maintenance to it.

**Editors' note:** *This is a review of the full version of ARO 2011 7.0. The trial version is limited to 100 fixes and cleaning temporary junk files only.*

**VIPRE Internet Security 2012** [[http://adlog.com.com/adlog/c/r=11477&sg=554287&o=20%253a2018%253a2086%253a&h=cn&p=2&b=6&l=en\\_US&site=4&pt=3000&nd=2086&pid=&cid=11684008&pp=100&e=3&rqid=01phx1-ad-e3:4EAFD87644D035&orh=cnet.com&oepartner=&epartner=&ppartner=&pdom=download.cnet.com&cpnmodule=&count=&ra=129%2e6%2e58%2e189&pg=TrAKdQoOYJEAAB4Ns7gAAABv&t=2011.11.01.15.04.21/http://vipreantivirus.com/promos/vipre-5/speed-matters/blue-cpd/?utm\\_source=CBSi&utm\\_medium=Spotlight&utm\\_campaign=Speed-Matters-Blue](http://adlog.com.com/adlog/c/r=11477&sg=554287&o=20%253a2018%253a2086%253a&h=cn&p=2&b=6&l=en_US&site=4&pt=3000&nd=2086&pid=&cid=11684008&pp=100&e=3&rqid=01phx1-ad-e3:4EAFD87644D035&orh=cnet.com&oepartner=&epartner=&ppartner=&pdom=download.cnet.com&cpnmodule=&count=&ra=129%2e6%2e58%2e189&pg=TrAKdQoOYJEAAB4Ns7gAAABv&t=2011.11.01.15.04.21/http://vipreantivirus.com/promos/vipre-5/speed-matters/blue-cpd/?utm_source=CBSi&utm_medium=Spotlight&utm_campaign=Speed-Matters-Blue)]

VIPRE detects and blocks all types of malware, including viruses, spyware, Trojans, adware, worms and rootkits. It's fast, easy to use and protects your PC 24/7.

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## Publisher's Description

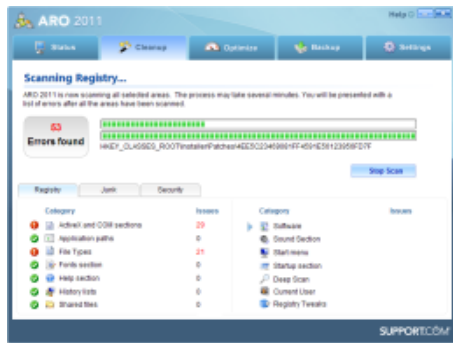
From **Support.com** [[http://www.cnet.com/windows/support-com/3260-20\\_4-6312788.html](http://www.cnet.com/windows/support-com/3260-20_4-6312788.html)]:

ARO 2011 by Support.com is an advanced repair and optimization tool that can boost your PC's performance by removing errors from your Windows Registry and cleaning up system junk. A baseline security scan provides visibility to missing or incorrectly configured security software and system tweaks make ARO 2011 a simple tool to get the most out of your PC and make it like new again. With the advanced scanning engine and one-click optimization it becomes easy to help your computer reach and maintain optimum performance.

Both beginners and experienced users will appreciate the customized scanning environment, clearly displayed and categorized results, and the simple application interface. Results are automatically grouped into the various scanning categories so that you can see common problems such as "file association" or "shortcuts" to much more advanced issues like DLL and ActiveX-COM-OLE errors. With the click of a button all of your registry errors can be fixed and any junk can be removed using ARO.

What's new in this version: In ARO 2011, you'll find the added ability to cleanup junk on your PC and analyze your system's baseline security.

- Junk cleanup will remove temporary files, bad shortcuts, memory dumps, temporary internet files and other junk collectors that commonly clog a system. This will help aid in improving PC performance while keeping your PC clean.
- The baseline security scan will check to see if Antivirus, Antispyware, and Personal Firewall are properly installed and up-to-date. If o... **See all new features** [[http://www.cnet.com/ARO-2011/3010-2086\\_4-11684008.html#whatsnew](http://www.cnet.com/ARO-2011/3010-2086_4-11684008.html#whatsnew)]



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- **1.0 stars**

**"this program has no support. and screws your pc up."**

October 30, 2011 | By **soulspeak** [<http://download.cnet.com/community/soulspeak>]

Version: ARO 2011 7.0

### Pros

speeds up start up time

## Cons

I had read negative CNET user reviews but they seemed to center on damage done if you let ARO SCHEDULE ITSELF. I made sure that ARO had to be turned on manually but it still increased load time of many of my programs and documents by 1000% when i clicked on desktop icons. 2 seconds of previous load time became 1 1/2 -2 minutes and completely froze out any other activity.

obviously the directories got completely screwed up by ARO.

in some cases, after the programs came up, they disappeared .

no support came to my email requests for answers or work around solutions.

i took this program off my pc after paying for a full version and back up. i found that the free zone alarm pc clean up does abetter job and doesn't screw anything up.

## Summary

the cnet review is not to be trusted. the man didn't do his homework. Nor is the support of ARO. it doesn't exist.

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• 4.0 stars

## "you have anything less than one star ?"

October 25, 2011 | By [tazz025](http://download.cnet.com/community/tazz025) [<http://download.cnet.com/community/tazz025>]

Version: ARO 2011 7.0

## Pros

They got a pretty award from somebody. But if you believe this product works, then oh, do I have a deal for you. **WARNING ! ! ! ! !** If you see a " RAVE REVIEW " of this product and says you can't do without it, **RUN ! ! !** ...and if anyone tells you otherwise...they're **LYING** thru their teeth.

## Cons

Pulls off a hundred low risk, doesn't tell which ones, then locks your computer up so other programs can't do their job. **PLUS..**you can't get rid of it no matter what uninstaller you find on here. The program is like stepping in Chicken snot....you cant rub it out so you either leave it there or throw away your shoes.

## Summary

so with all the other problems I am trying to solve with this unit...I have one more to deal with....thanks guys, Hope you get underwear for Christmas....

Updated on Oct 25, 2011

I've been trying a bunch of other programs on here and will advise y'all later on how they work out here in the real world.

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[/3241-2086\\_4-11684008.html?messageID=10817575\]](#)

• [4.0 stars](#)

# "DON'T DOWNLOAD YOU WILL BE SORRY"

October 21, 2011 | By [michelefry](http://download.cnet.com/community/michelefry) [<http://download.cnet.com/community/michelefry>]

Version: ARO 2011 7.0

## Pros

There is nothing good about this program. It totally sucks

## Cons

I downloaded ARO 2011 and it totally messed up my computer. I tried to delete it from my list of programs and it will not come off. Everytime I log on to my computer I get pop ups from ARO. I contacted customer several times and they ignore me. **BEWARE; THIS PROGRAM**

SUCKS DO NOT DOWNLOAD IT. WORST PRODUCT EVER.

## Summary

TOTAL SCAM. DO NOT DOWNLOAD. YOU WILL HATE IT AND WILL NOT BE ABLE TO REMOVE FROM YOUR COMPUTER. CUSTOMER SERVICE DOESN'T GIVE A CRAP AND WILL DO NOTHING TO HELP.

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4.0 stars

# "descargue este programa por unos 1000(mil) credits"

October 15, 2011 | By [pablodamian](http://download.cnet.com/community/pablodamian) [http://download.cnet.com/community/pablodamian]

Version: ARO 2011 7.0

## Pros

cuando se habilitan esperorespuestas dentro de las 48 horas habiles de lo contrario procedere a defensa delconsumidor

## Cons

1000 credits

## Summary

1000

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• [/9241-2086\\_4-11684008.html?messageID=10815490](#)  
~~5.0 stars~~

## "Absolutely The BEST!"

October 11, 2011 | By [alltunedj](http://download.cnet.com/community/alltunedj) [<http://download.cnet.com/community/alltunedj>]

Version: ARO 2011 7.0

### Pros

When I have a program on a machine that locks up, I turn to ARO first. I have 5 computers and would not be without it! I have been using this software religiously for many years - even when it was called Advanced Registry Optimizer - and it has ALWAYS worked wonderfully. In fact, it's the ONLY program I turn to when I have serious computer issues. I have at least 5 different Registry Cleaners and this one is by far the BEST! Thus, the nearly 5-stars from CNET. I'm thinking the folks who gave it a poor rating either work for the competition or just flat out don't know how to use it!

### Cons

I have never, to this day, had ANY problems or complaints. I am a little surprised however, that CNET didn't give it a full 5-star rating!

### Summary

Overall, if I had to choose just ONE registry cleaner... it would be ARO.

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• [/9241-2086\\_4-11684008.html?messageID=10814725](#)  
~~4.0 stars~~

## "seems ok but does not seem to clean all"

October 11, 2011 | By [vgsystem](http://download.cnet.com/community/vgsystem) [<http://download.cnet.com/community/vgsystem>]

Version: ARO 2011 7.0

### Pros

I have at least a Registry cleaner.

### Cons

But when I pressed to clean the registry it seemed that it did not work so well.

## Summary

Thanks anyway for this software.

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[/9241-2086\\_4-11684008.html?messageID=10814702\]](#)

• [4.0 stars](#)

## "WOW Alot of negative reviews."

September 29, 2011 | By [webbrmkvc](http://download.cnet.com/community/webbrmkvc) [<http://download.cnet.com/community/webbrmkvc>]

Version: ARO 2011 7.0

## Pros

Thank you to everyone for the fair warning.

## Cons

I don't understand how CNET could give this crap program 4 and 1/2 stars?

## Summary

Will heed everyone's advice and won't download. The other top 2 are FREE and work much better.

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• [4.0 stars](#)

## "TERRIBLE RIPOFF"

September 23, 2011 | By [EDCHAMBERLAIN](http://download.cnet.com/community/EDCHAMBERLAIN) [<http://download.cnet.com/community/EDCHAMBERLAIN>]

Version: ARO 2011 7.0

## Pros

ABSOLUTELY NONE

## Cons

OVER SEVERAL MONTHS, IT MESSED UP MY COMPUTER BY REMOVING CRITICAL PARTS OF MY PROGRAMS, SO THEY WILL NOT RUN ANY MORE. NOW SAMMSOFT WILL NOT EVEN REFUND MY PURCHASE PRICE, TO SAY NOTHING ABOUT REPLACING THE DAMAGED PROGRAMS..

## Summary

DO NOT BUY, AS IT WILL CORRUPT YOUR COMPUTER.

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[9241-2086\\_4-11684008.html?messageID=10811037](#)]

5.0 stars

## "the best one"

September 13, 2011 | By [abhunstable](http://download.cnet.com/community/abhunstable) [<http://download.cnet.com/community/abhunstable>]

Version: ARO 2011 7.0

## Pros

this software is more advanced than any other ones,perfect interface,great functions,you will enjoy it so much

## Cons

I don't find anything I dislike

## Summary

I speak highly of this software,convenient and useful software

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## 1.0 Stars

# "Total crap and a scam"

September 10, 2011 | By [quagma55](http://download.cnet.com/community/quagma55) [[http://download.cnet.com/community/quagma55](#)]

Version: ARO 2011 7.0

## Pros

none!!!!!!!!!!

## Cons

everything

## Summary

My mother got conned into paying for this crap. Shame on you Cnet

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