



Terms and Conditions for IKNOWAGUY SERVICES

Effective Date: August 5, 2025

Welcome to IKNOWAGUY SERVICES! These Terms and Conditions (“Terms”) govern your access to and use of the website <https://www.iknowaguy.services> (the “Site”), and the AI-powered patent lookup services, software, and tools offered through the Site (collectively, the “Services”).

The Site and Services are owned and operated by **Ploto, Inc.**, a Texas Corporation (“Company”, “we”, “us”, or “our”).

By accessing the Site, creating an account, or using our Services, you (“User”, “you”, “your”) agree to be bound by these Terms and our Privacy Policy, which is incorporated by reference into this agreement. If you do not agree to these Terms, you may not access or use our Services.

1. The Services

IKNOWAGUY SERVICES provides a subscription-based platform that utilizes AI agents to assist users in searching, analyzing, and looking up patent information. The Services are designed for business and professional use. We reserve the right to modify, suspend, or discontinue the Services, in whole or in part, at any time with or without notice.

2. Eligibility and User Accounts

- **Eligibility:** To use our Services, you must be at least 18 years of age and have the legal capacity to enter into a binding contract. The Services are not intended for use by children.
- **Account Creation:** You must create an account to access the Services. You may register using an email and password or through a supported single sign-on (SSO) provider (e.g., Google, LinkedIn, Microsoft). You agree to provide accurate, current, and complete information during the registration process.
- **Account Security:** You are solely responsible for safeguarding your account password and for all activities that occur under your account. You must notify us immediately at Support@ploto.to of any unauthorized use of your account. We are not liable for any loss or damage arising from your failure to comply with this security obligation.
- **Account Management:** User authentication and account management are handled through our third-party provider, Clerk.com. Your interaction with this service is subject to its own terms and policies.

3. Subscriptions, Payments, and Refunds

- **Pricing:** The pricing for our Services is detailed on our Site. We offer monthly subscriptions, pay-per-request options, and the ability to purchase additional credits (“Credits”). All prices are listed in U.S. Dollars unless otherwise specified.



- **Subscriptions:** Monthly subscriptions are billed in advance on a recurring basis. You will be automatically charged each month on the anniversary of your subscription start date. You may cancel your subscription at any time through your account settings. Cancellation will be effective at the end of the current billing cycle.
- **Credits and Pay-Per-Request:** You may purchase Credits to process requests beyond your subscription limits or use the Services on a pay-per-request basis. Credits are non-transferable and expire according to the terms specified at the time of purchase.
- **Payment Processing:** We use Polar.sh as our third-party payment processor. By making a purchase, you agree to provide your payment information to Polar.sh and are bound by its terms of service. We do not store or process your credit card information directly.
- **Taxes:** You are responsible for paying all applicable federal, state, and local taxes, duties, or tariffs associated with your purchases.
- **NO REFUND POLICY: All payments are final and non-refundable.** When you use our Services to process a request, we incur immediate, irreversible costs for the use of AI agents and computational resources. Therefore, we do not offer refunds for subscription fees, Credits purchased, or pay-per-request charges, regardless of your use of the Services.

4. Intellectual Property Rights

- **Our Ownership:** All rights, title, and interest in and to the Services, including the Site, its design, text, graphics, logos, trademarks (including "IKNOWAGUY SERVICES"), software, AI agents, and all other content and materials provided by us (our "Content"), are the exclusive property of Ploto, Inc. and its licensors. These Terms do not grant you any right, title, or interest in the Services or our Content.
- **License to You:** We grant you a limited, non-exclusive, non-transferable, and revocable license to access and use the Services for your internal business or personal professional purposes, strictly in accordance with these Terms.
- **Restrictions:** You may not: (a) copy, modify, distribute, sell, or lease any part of our Services or Content; (b) reverse-engineer or attempt to extract the source code of our software; (c) use our Services for any purpose other than its intended use; (d) scrape, data-mine, or use any automated means to access the Services for any purpose without our express written permission.
- **Your Output:** You retain all rights to the final, specific reports and data you generate through the proper use of the Services for your own purposes ("User Output"). However, you acknowledge that you do not own any rights to the underlying AI models, processes, or our Content used to create the User Output.

5. User Conduct

You agree not to use the Services to:

- Upload, post, or transmit any data that is unlawful, harmful, or infringes on any third-party rights.
- Impersonate any person or entity or misrepresent your affiliation with a person or entity.



- Interfere with or disrupt the integrity or performance of the Services or the data contained therein.
- Attempt to gain unauthorized access to the Services or its related systems or networks.

6. Third-Party Services

Our Services integrate with or may contain links to third-party websites or services that are not owned or controlled by Ploto, Inc., including Clerk.com and Polar.sh. We do not endorse or assume any responsibility for any such third-party sites, information, materials, products, or services. Your use of any third-party service is at your own risk and subject to the terms and conditions of that third party.

7. Termination

We may terminate or suspend your access to the Services immediately, without prior notice or liability, for any reason whatsoever, including without limitation if you breach these Terms. Upon termination, your right to use the Services will immediately cease. If you wish to terminate your account, you may do so by cancelling your subscription and discontinuing use of the Services.

8. Disclaimer of Warranties

THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT ANY WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

PLOTO, INC. DOES NOT WARRANT THAT: (A) THE SERVICES WILL BE UNINTERRUPTED, SECURE, OR ERROR-FREE; (B) THE RESULTS OBTAINED FROM THE USE OF THE SERVICES, INCLUDING ANY PATENT INFORMATION, WILL BE ACCURATE, COMPLETE, OR RELIABLE. YOU ACKNOWLEDGE THAT AI-GENERATED OUTPUT MAY CONTAIN INACCURACIES AND SHOULD NOT BE SOLELY RELIED UPON FOR LEGAL OR CRITICAL DECISIONS.

9. Limitation of Liability

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL PLOTO, INC., ITS AFFILIATES, DIRECTORS, EMPLOYEES, OR AGENTS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF PROFITS, DATA, USE, GOODWILL, OR OTHER INTANGIBLE LOSSES, RESULTING FROM YOUR ACCESS TO OR USE OF OR INABILITY TO ACCESS OR USE THE SERVICES.

IN NO EVENT SHALL THE AGGREGATE LIABILITY OF PLOTO, INC. FOR ALL CLAIMS RELATING TO THE SERVICES EXCEED THE GREATER OF ONE HUNDRED



U.S. DOLLARS (\$100) OR THE AMOUNTS YOU PAID TO PLOTO, INC. FOR THE USE OF THE SERVICES IN THE SIX (6) MONTHS PRIOR TO THE EVENT GIVING RISE TO THE CLAIM.

10. Indemnification

You agree to defend, indemnify, and hold harmless Ploto, Inc. and its officers, directors, employees, and agents from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, and expenses (including but not limited to attorney's fees) arising from: (a) your use of and access to the Services; (b) your violation of any term of these Terms; or (c) your violation of any third-party right, including without limitation any copyright, property, or privacy right.

11. Governing Law and Dispute Resolution

These Terms shall be governed and construed in accordance with the laws of the State of Texas, without regard to its conflict of law provisions.

You agree that any legal action or proceeding arising out of or related to these Terms shall be brought exclusively in the state or federal courts located in **Harris County, Texas**, and you hereby consent to the jurisdiction and venue of such courts.

12. Changes to Terms

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. If a revision is material, we will provide at least 30 days' notice prior to any new terms taking effect, which may be provided via email or a notice on the Site. Your continued use of the Services after any such changes constitutes your acceptance of the new Terms.

13. Miscellaneous

These Terms, together with the Privacy Policy, constitute the entire agreement between you and Ploto, Inc. regarding our Services. If any provision of these Terms is held to be invalid or unenforceable, the remaining provisions will remain in full force and effect. Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights.

14. Contact Information

If you have any questions about these Terms, please contact us at: support@ploto.com