



We are glad you are here.

Your sickle cell pain matters. Your voice matters. We want you to feel heard, respected, and safe while you are here.



What you can expect from us

- We will listen with care and take your pain seriously.
- We will treat you with dignity and without judgment.
- We will explain what we are doing and what happens next.
- We will work to give you the best and safest care possible.
- We will keep checking in, because pain and needs can change quickly.



What helps us help you

- Tell us where your pain is and whether this feels like your usual pain or something different.
- Tell us what has helped before, including medicines or other comfort measures.

If talking is hard right now, short answers are okay.



What safe care may look like

- We may ask questions, check your breathing and vital signs, and reassess you often.
- We may need labs, imaging, or other tests to make sure nothing else urgent is happening.

Comfort and safety are both part of good care.



You deserve care that is compassionate, clear, and safe. Thank you for trusting us with your care today.



We understand

1. Severe pain can make it hard to talk, think clearly, answer questions, or stay still.
2. Pain does not always look the same from person to person.
3. You know your body and your pain experience well.



Please tell us

- If your pain gets worse.
- If you do not understand the plan.
- If you feel unheard or need an update.
- If you would like a loved one, caregiver, or advocate involved.