STATE OF NEVADA STATEWIDE CONTRACT VIA COOPERATIVE

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| Nevada Contract No. | **99SWC-NV26-29603** |
| Cooperative Contract No. | **LS4991** |
| Solicitation No. and Agency | **NASPO** |
| Title | **Cloud and Software Solutions** |

| | | | |
|---|---|---|---|
| Government Entity | **Nevada State Purchasing of the Department of Administration (State Purchasing)** | | |
| Address | **515 E Musser St, Ste 300** | | |
| City, State, Zip Code | **Carson City, NV 89701** | | |
| Contact | **Chuy Ampudia** | | |
| Phone | | Email | **campudia@admin.nv.gov** |

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|---|---|---|---|
| Contractor | **Deloitte Consulting LLP** | | |
| Address | **Suite 1600 500 West 2nd Street** | | |
| City, State, Zip Code | **Austin, TX, 78701** | | |
| Contact | **Thomas Beck** | | |
| Phone | **313-394-5056** | Email | **NASPOCloud@deloitte.com** |

1. **SCOPE.** This purpose of this contract is to provide Cloud and Software Solutions as described in the Cooperative Contract referenced above.

2. **TERM.** This contract shall become effective as of the date of the last signature below and shall terminate upon the expiration or termination of the Cooperative Contract, as amended, unless this contract is terminated sooner in accordance with the terms set forth herein.

3. **ATTACHMENTS**

3.1. The following documents are incorporated in descending order of constructive precedence. In the event of any conflict, inconsistency, or ambiguity between or among the terms of Attachment A which is Nevada Statewide Contract Terms and any other Attachment or Attachments including but not limited to Attachment C, the terms and conditions of Attachment A shall govern and supersede any conflicting, inconsistent or ambiguous terms and conditions set out in any other Attachment or Attachments.

A. NEVADA STATEWIDE CONTRACT TERMS
B. INSURANCE SCHEDULE
C. AWS HOSTING ADDITIONAL TERMS

3.2. The following documents are incorporated by reference but not attached.

A. The Cooperative Contract referenced above.
B. All other governmental laws, regulations, or actions applicable to the goods and/or services authorized by this contract.

4. **AUTHORITY.** Each person signing represents and warrants that he/she is duly authorized and has legal capacity to execute and deliver and bind the parties hereto. Each signatory represents and warrants to the other that the execution and delivery and the performance of each party's obligations hereunder have been duly authorized, and this is a valid and legal agreement binding on the parties and enforceable in accordance with its terms.

IN WITNESS WHEREOF, the parties sign and cause this contract to be executed. Notwithstanding verbal or other representations by the parties, the "Effective Date" of this Contract shall be the date provided within Section 2 above.

| | |
|---|---|
| Government Entity: **State of Nevada** | Contractor: Deloitte Consulting LLP |
| Signature: William Taylor | Signature: Thomas Beck |
| Name: **William Taylor** | Name: Thomas Beck |
| Title: **Administrator** | Title: Principal |
| Date: 10.20.2026 | Date: 10/20/2026 |

# ATTACHMENT A
# NEVADA
# STATEWIDE CONTRACT TERMS

NEVADA STATEWIDE CONTRACT TERMS

**1. PARTICIPATION.** The benefits of this contract shall be extended to the governmental entities in Nevada listed below. The State is not liable for the obligations of any non-executive branch government entity which joins or uses this or any contract resulting from this contract.

1.1. STATE EXECUTIVE BRANCH AGENCIES. All state "Using Agencies", as defined by NRS 333.020(10), are authorized users of the contract in accordance with NRS 333.150.

1.2. LEGISLATIVE, AND JUDICIAL DEPARTMENTS AND CIVIL AIR PATROL. Any agency, bureau, commission or officer of the Legislative Department or the Judicial Department of the Nevada State Government or the Nevada Wing of the Civil Air Patrol or any squadron thereof are authorized users of this contract in accordance with NRS 333.469.

1.3. NEVADA SYSTEM OF HIGHER EDUCATION, LOCAL GOVERNMENTS AND DISTRICTS. The Nevada System of Higher Education, local governments as defined in NRS 354.474, conservation districts and irrigation districts in the State of Nevada are authorized users of this contract in accordance with NRS 333.470.

**2. ADMINISTRATIVE FEE**

2.1. Contractor shall pay a quarterly administrative fee payable to "State of Nevada Purchasing Division." Administrative fee is one percent (1%) and applies to all sales and other revenue, less merchant and interchange fees and adjusted for credits or refunds, by Contractor and any resellers, distributors, partners, or agents under the contract during a quarter, beginning the date of execution of this contract.

2.2. All administrative fee payments shall include the contract number on required documents. If submitting an administrative fee payment for more than one contract, a separate payment and associated documents shall be submitted by Contractor for each contract.

2.3. The State will not issue an invoice for administrative fee owed to the State. Contractor is responsible for payment of administrative fee with no prompting from the State. Contractor shall pay quarterly administrative fee within forty-five (45) calendar days of quarter end in accordance with *Fee Payment and Report Schedule.*

2.4. STATEWIDE CONTRACT QUARTERLY ADMINISTRATIVE FEE REPORT

2.4.1 Contractor shall complete and submit a Statewide Contract Quarterly Administrative Fee Report. The report shall identify payments received by Contractor from authorized entities made pursuant to the contract in the reporting period.

2.4.2 The template for required Statewide Contract Quarterly Administrative Fee Report is available on the Purchasing Division website http://purchasing.nv.gov/vendors/DBINV/. Reports must be submitted via email to NVQtlyReport@admin.nv.gov in accordance with *Fee Payment and Report Schedule.*

2.5. STATEWIDE CONTRACT QUARTERLY USAGE REPORT

2.5.1 Contractor shall complete and submit a Statewide Contract Quarterly Usage Report, to include at a minimum itemized data elements listed below.

2.5.2 The template for required Statewide Contract Quarterly Usage Report is available via a link on the Statewide Contract Quarterly Administrative Fee Report which is available on the Purchasing Division website http://purchasing.nv.gov/vendors/DBINV/. Reports must be submitted via email to NVQtlyReport@admin.nv.gov in accordance with *Fee Payment and Report Schedule.*

2.5.3 Data Elements

A. Customer Name. Name of entity making the purchase—if customer has multiple locations, please use primary entity name.
B. Customer Type. Indicate type of entity making the purchase.

1. S=State Executive Branch Agency
2. E=University and Community College
3. P=Political Subdivision
4. O=Other Entity

C. Authorization Number. Purchase Order Number provided by customer to authorize a purchase. If purchase was made with a credit card enter "P-Card."
D. Purchase Description. Description of the product(s) or service(s) purchased.
E. Quantity. Quantities (excluding returns) of product(s) delivered—enter a quantity of one (1) for service(s).
F. Unit Price. Unit price charged (excluding credits) for product or service purchased.
G. Total Cost. Extended cost of purchase line—quantity delivered x unit price charged.

2.6. FEE PAYMENT AND REPORT SCHEDULE. Contractor shall pay administrative fee quarterly, if owed, and submit a Statewide Contract Quarterly Administrative Fee Report and Statewide Contract Quarterly Usage Report, even if no payments are made in a quarter, in accordance with the following schedule.

| **Period End** | **Report Due** |
|---|---|
| September 30 | November 14 |
| December 31 | February 14 |
| March 31 | May 15 |
| June 30 | August 14 |

2.7. REPORT MODIFICATIONS. The State reserves the right to modify requested format and contents of reports by providing thirty (30) calendar days written notice to Contractor. The State may unilaterally amend the contract, with (30) calendar days written notice to Contractor, to change timing for submission of reports. Contractor understands and agrees that if such an amendment is issued by the State, Contractor shall comply with all contract terms, as amended.

2.8. TIMELY REPORTS AND FEES. If an administrative fee is not paid and quarterly reports are not received within forty-five (45) calendar days of quarter end, then Contractor will be in material breach of this contract.

**3. ORDER OF PRECEDENCE.** This contract shall be the primary document for all Orders. An Order, Quote, Service, Agreement, or Purchase Order can dictate an order of precedence, but cannot supersede this contract.

**4. ORDERS.** Any Order placed by a governmental entity for a Product and/or Service available from this contract shall be deemed to be a sale under (and governed by the prices and other terms and conditions) of the contract unless the parties to the Order agree in writing that another contract or agreement applies to such Order. The cooperative contract number and/or state contract number must appear on every Quote/Purchase Order placed under this contract.

**5. REQUISITIONS.** Orders for Nevada State executive branch agencies as defined in *Participation* will be processed by and through the Nevada Purchasing Division and a purchase order issued. Invoices and all correspondence related to an individual order will reflect the shipping address, billing address, and number on the purchase order issued by the State. Other entities as defined in *Participation* can purchase directly and be billed by vendor. Orders placed and paid via credit card do not require a PO.

**6. SERVICES.** All professional services, excluding warranty and break/fix support, requested by Nevada State executive branch agencies as defined in *Participation* will require the execution of a Service Agreement per NRS 333, NAC 333 and SAM 0300. Other entities as defined in *Participation* can purchase professional services directly and be billed by vendor. Pursuant to NRS 333.480(2), Services requiring a contractor's license issued pursuant to chapter 624 of NRS are not authorized under this agreement.

**7. SUBCONTRACTORS.** All contractors, dealers, resellers, distributors, and partners as shown on the dedicated Contractor cooperative contract website are approved to provide sales and service support to participants of this agreement. Contractor's dealer participation will be in accordance with the terms and conditions set forth in the contract.

**8. BUSINESS LICENSE.** Pursuant to NRS 353.007 any contractor, dealer, reseller, distributor, partner, or person performing work under this agreement must hold a State business license pursuant to chapter 76 of NRS unless exempted pursuant to NRS 76.100(7)(b).

**9. NEVADA LAW AND STATE INDEMNITY.** Pursuant to NRS 333.339 any contract that is entered into may not: (1) Require the filing of any action or the arbitration of any dispute that arises from the contract to be instituted or heard in another state or nation; or (2) Require the State to indemnify another party against liability for damages.

**10. GOVERNING LAW.** This contract will be governed by the state laws of Nevada, without regard to conflicts of laws rules. Any litigation will be brought exclusively in a federal or state court located in Carson City, Nevada, and the Parties consent to the jurisdiction of the federal and state courts located therein, submit to the jurisdiction thereof and waive the right to change venue. The Parties further consent to the exercise of personal jurisdiction by any such court with respect to any such proceeding.

**11. FEDERAL LAWS AND AUTHORITIES**

11.1. CERTIFICATION. Any person who requests or receives a Federal contract, grant, loan, or cooperative agreement shall file with the using agency a certification that the person making the declaration has not made, and shall not make, any payment prohibited by subsection (a) of 31 U.S.C. 1352.

11.2. COMPLIANCE. Federal laws and authorities with which the awarded vendor shall be required to comply, as may be applicable, are listed here but are not meant to be exhaustive. Awarded vendors are responsible for an awareness of, and compliance with, State and federal laws and regulations as applicable to Contractor in its performance of the services.

11.2.1 Archeological and Historic Preservation Act of 1974, PL 93-291
11.2.2 Clean Air Act, 42 U.S.C. 7506(c)
11.2.3 Endangered Species Act 16 U.S.C. 1531, ET seq.
11.2.4 Executive Order 11593, Protection and Enhancement of the Cultural Environment
11.2.5 Executive Order 11988, Floodplain Management
11.2.6 Executive Order 11990, Protection of Wetlands
11.2.7 Farmland Protection Policy Act, 7 U.S.C. 4201 ET seq.
11.2.8 Fish and Wildlife Coordination Act, PL 85-624, as amended.
11.2.9 National Historic Preservation Act of 1966, PL 89-665, as amended.
11.2.10 Safe Drinking Water Act, Section 1424(e), PL 92-523, as amended.
11.2.11 Demonstration Cities and Metropolitan Development Act of 1966, PL 89-754, as amended.
11.2.12 Section 306 of the Clean Air Act and Section 508 of the Clean Water Act, including Executive Order 11738, Administration of the Clean Air Act and the Federal Water Pollution Control Act with Respect to Federal Contracts, Grants or Loans
11.2.13 Age Discrimination Act, PL 94-135
11.2.14 Civil Rights Act of 1964, PL 88-352
11.2.15 Section 13 of PL 92-500, Prohibition against sex discrimination under the Federal Water Pollution Control Act
11.2.16 Executive Order 11246, Equal Employment Opportunity
11.2.17 Executive Orders 11625 and 12138, Women's and Minority Business Enterprise
11.2.18 Rehabilitation Act of 1973, PL 93, 112
11.2.19 Uniform Relocation and Real Property Acquisition Policies Act of 1970, PL 91-646
11.2.20 Executive Order 12549 – Debarment and Suspension
11.2.21 Davis-Bacon Act 40 U.S.C. 3141-3148
11.2.22 Contract Work Hours and Safety Standards Act 40 U.S.C. 3701-3708
11.2.23 Rights to Inventions Made Under a Contract or Agreement 37 CFR §401.2(a)
11.2.24 Byrd Anti-Lobbying Amendment 31 U.S.C. 1352
11.2.25 Americans With Disabilities Act of 1990, PL 101-336
11.2.26 Health Insurance Portability and Accountability Act of 1996, PL 104-191
11.2.27 Equal Pay Act of 1963, PL 88-38
11.2.28 Genetic Information Nondiscrimination Act, PL 110-233

NEVADA TERMS AND CONDITIONS FOR SERVICES

**1. DEFINITIONS**

1.1. "State" – means the State of Nevada and any State agency identified herein, its officers, employees and immune contractors as defined in NRS 41.0307.
1.2. "Contracting Agency" – means the State agency identified on the contract.
1.3. "Contractor" – means the person or entity identified on the contract that performs services and/or provides goods for the State under the terms and conditions set forth in this Contract.
1.4. "Fiscal Year" – means the period beginning July 1st and ending June 30th of the following year.
1.5. "Contract" – Unless the context otherwise requires, "Contract" means this document and all Attachments or Incorporated Documents.

**2. NOTICE.** All communications, including notices, required or permitted to be given under this Contract shall be in writing and directed to the parties at the addresses stated on the contract. Notices may be given: (i) by delivery in person; (ii) by a nationally recognized next day courier service, return receipt requested; or (iii) by certified mail, return receipt requested. If specifically requested by the party to be notified, valid notice may be given by facsimile transmission or electronic mail to the address(es) such party has specified in writing.

**3. ASSENT.** The parties agree that the terms and conditions listed on incorporated attachments of this Contract are also specifically a part of this Contract and are limited only by their respective order of precedence and any limitations specified.

**4. BILLING SUBMISSION: TIMELINESS.** The parties agree that timeliness of billing is of the essence to the Contract and recognize that the State is on a Fiscal Year. All billings for dates of service prior to July 1 must be submitted to the state no later than the first Friday in August of the same calendar year. A billing submitted after the first Friday in August, which forces the State to process the billing as a stale claim pursuant to NRS 353.097, will subject Contractor to an administrative fee not to exceed one hundred dollars ($100.00). The parties hereby agree this is a reasonable estimate of the additional costs to the state of processing the billing as a stale claim and that this amount will be deducted from the stale claim payment due to Contractor.

**5. INSPECTION & AUDIT**

5.1. BOOKS AND RECORDS. Contractor agrees to keep and maintain under standard accounting principles full, true and complete records, contracts, books, and documents as are necessary to fully disclose to the State or United States Government, or their authorized representatives, upon audits or reviews, sufficient information to determine compliance with all applicable State and federal regulations and statutes.

5.2. INSPECTION AND AUDIT. Contractor agrees that the relevant billing and payment books, records (written, electronic, computer related or otherwise), and the work product shall be subject, at any reasonable time, to inspection, examination, review, audit, and copying at any office or location of Contractor where such records may be found, with reasonable prior written notice by the State Auditor, the relevant State agency or its contracted examiners, the department of Administration, Budget Division, the Nevada State Attorney General's Office or its Fraud Control Units, the state Legislative Auditor, and with regard to any federal funding, the relevant federal agency, the Comptroller General, the General Accounting Office, the Office of the Inspector General, or any of their authorized representatives. All subcontracts shall reflect requirements of this Section.

5.3. PERIOD OF RETENTION. All books, records, reports, and statements relevant to this Contract must be retained a minimum three (3) years, and for five (5) years if any federal funds are used pursuant to the Contract. The retention period runs from the date of payment for the relevant goods or services by the state, or from the date of termination of the Contract, whichever is later. Retention time shall be extended when an audit is scheduled or in progress for a period reasonably necessary to complete an audit and/or to complete any administrative and judicial litigation which may ensue.

**6. CONTRACT TERMINATION.**

6.1. TERMINATION WITHOUT CAUSE. Regardless of any terms to the contrary, this Contract may be terminated upon written notice by mutual consent of both parties. The State unilaterally may terminate this contract without cause by giving not less than thirty (30) days' notice in the manner specified in *Notice*. If this Contract is unilaterally terminated by the State, Contractor shall use its best efforts to minimize cost to the State and Contractor will not be

paid for any cost that Contractor could have avoided.

6.2. STATE TERMINATION FOR NON-APPROPRIATION. The continuation of this Contract beyond the current biennium is subject to and contingent upon sufficient funds being appropriated, budgeted, and otherwise made available by the State Legislature and/or federal sources. The State may terminate this Contract, and Contractor waives any and all claims(s) for damages resulting from such non-appropriation (except that Contractor does not waive its right to seek full payment for the services it has performed), effective immediately upon receipt of written notice (or any date specified therein) if for any reason the contracting Agency's funding from State and/or federal sources is not appropriated or is withdrawn, limited, or impaired.

6.3. TERMINATION WITH CAUSE FOR BREACH. A breach may be declared with or without termination. A notice of breach and termination shall specify the date of termination of the Contract, which shall not be sooner than the expiration of the Time to Correct, if applicable, allowed under *Time to Correct*. This Contract may be terminated by either party upon written notice of breach to the other party on the following grounds:

6.3.1. If Contractor materially fails to provide or perform any of the conditions, work, deliverables, goods, or services called for by this Contract in accordance with industry standards and, to the extent within its control within the time requirements specified in this Contract as critical deadlines or within any granted extension of those time requirements; or

6.3.2. If any state, county, city, or federal license, authorization, waiver, permit, qualification or certification required by statute, ordinance, law, or regulation to be held by Contractor to provide the goods or services required by this Contract is for any reason denied, revoked, debarred, excluded, terminated, suspended, lapsed, or not renewed; or

6.3.3. If Contractor becomes insolvent, subject to receivership, or becomes voluntarily or involuntarily subject to the jurisdiction of the Bankruptcy Court; or

6.3.4. If the State materially breaches any material duty under this Contract and any such breach impairs Contractor's ability to perform; or

6.3.5. If it is found by the State that any quid pro quo or gratuities in the form of money, services, entertainment, gifts, or otherwise were offered or given by Contractor, or any agent or representative of Contractor, to any officer or employee of the State of Nevada with a view toward securing a contract or securing favorable treatment with respect to awarding, extending, amending, or making any determination with respect to the performing of such contract; or

6.3.6. If it is found by the State that Contractor has failed to disclose any material conflict of interest relative to the performance of this Contract.

6.4. TIME TO CORRECT. Unless the breach is not curable, termination upon declared breach may be exercised only after service of formal written notice as specified in *Notice*, and the subsequent failure of the breaching party within fifteen (15) calendar days of receipt of that notice to provide evidence, satisfactory to the aggrieved party, showing that the declared breach has been corrected. Upon a notice of breach, the time to correct and the time for termination of the contract upon breach under *Termination with Cause for Breach*, above, shall run concurrently, unless the notice expressly states otherwise.

6.5. WINDING UP AFFAIRS UPON TERMINATION. In the event of termination of this Contract for any reason, the parties agree that the provisions of this Section survive termination:

6.5.1. The parties shall account for and properly present to each other all claims for fees and expenses and pay those which are undisputed and otherwise not subject to set off under this Contract. Neither party may withhold performance of these winding up provisions solely based on nonpayment of fees or expenses accrued up to the time of termination;

6.5.2. Contractor shall complete work in progress in accordance with industry standards at the agreed rate (or a pro rata basis if necessary and agreed) if so requested by the Contracting Agency and agreed by Contractor;

6.5.3. Contractor shall preserve, protect and promptly deliver into State possession all proprietary information in accordance with *State Ownership of Proprietary Information*.

6.6 SURVIVABILITY AFTER TERMINATION OF THE MASTER AGREEMENT. Orders for services made from a state's cooperative agreement must be placed prior to the termination or expiration date of the master agreement but may have a delivery date or performance period that extends 180 days past the termination date of the master agreement. Those Orders will be performed according to their terms as if this Master Agreement or the Participating Addendum were still in full force and effect. However, those Orders may not be renewed subsequent to termination of this Master Agreement.

**7. REMEDIES.** Except as otherwise provided for by law or this Contract, the rights and remedies of the parties shall not be exclusive and are in addition to any other rights and remedies provided by law or equity, including, without limitation, actual damages, and to a prevailing party being able to seek its reasonable attorneys' fees and costs if awarded by a court pursuant to its court rules and applicable law. For purposes of an award

of attorneys' fees to either party, the parties stipulate and agree that a reasonable hourly rate of attorneys' fees shall be one hundred and fifty dollars ($150.00) per hour. The State may set off consideration against any unpaid obligation of Contractor to any State agency in accordance with NRS 353C.190. In the event that Contractor voluntarily or involuntarily becomes subject to the jurisdiction of the Bankruptcy Court, the State may set off consideration against any unpaid obligation of Contractor to the State or its agencies, to the extent allowed by bankruptcy law, without regard to whether the procedures of NRS 353C.190 have been utilized.

**8.** **LIMITED LIABILITY.** The State will not waive and intends to assert available NRS Chapter 41 liability limitations in all cases. Subject to the preceding sentence, Contract liability of both parties shall not be subject to or include consequential, indirect, exemplary or punitive damages. Damages for any State breach shall never exceed the amount of funds appropriated for payment under this Contract, but not yet paid to Contractor, for the Fiscal Year budget in existence at the time of the breach. Except in the case of (i) Contractor's recklessness or intentional torts, or (ii) the fulfillment of Contractor's indemnification obligations, Contractor's, its contractors'/subcontractors', and their respective personnel's liability for all damages and liabilities for breach of contract, tort (including, without limitation, negligence), or other cause of action arising out of, or related to, this Contract, any Order, or the services under such Order for an aggregate amount in excess of the fees paid by the Contracting Agency to Contractor under such Order over the twelve (12)-month period immediately preceding the date on which the first cause of action giving rise to such damages and/or liabilities under such Order accrues.

**9.** **FORCE MAJEURE.** Neither party shall be deemed to be in violation of this Contract if it is prevented from performing any of its obligations hereunder due to strikes, failure of public transportation, civil or military authority, act of public enemy, accidents, fires, explosions, or acts of God, including without limitation, earthquakes, floods, winds, or storms. In such an event the intervening cause must not be through the fault of the party asserting such an excuse, and the excused party is obligated to promptly perform in accordance with the terms of the Contract after the intervening cause ceases.

**10.** **INDEMNIFICATION AND DEFENSE.** To the fullest extent permitted by law, Contractor shall indemnify, hold harmless and defend, not excluding the State's right to participate, the State from and against all liability, claims, actions, damages, losses, and expenses, including, without limitation, reasonable attorneys' fees and costs arising from claims by third parties for (i) bodily injury, including death, or damage to real or tangible personal property, in each case to the extent caused by the negligent or willful acts or omissions of Contractor, its officers, employees and agents in the performance of services hereunder.

**11.** **REPRESENTATIONS REGARDING INDEPENDENT CONTRACTOR STATUS.** Contractor represents that it is an independent contractor, as defined in NRS 333.700(2) and 616A.255, warrants that it will perform all work under this contract as an independent contractor, and warrants that the State of Nevada will not incur any employment liability by reason of this Contract or the work to be performed under this Contract. To the extent the State incurs any employment liability for the work under this Contract; Contractor will reimburse the State for that liability.

**12.** **INSURANCE SCHEDULE**

12.1. Unless expressly waived in writing by the State, Contractor must carry policies of insurance and pay all taxes and fees incident hereunto. Policies shall meet the terms and conditions as specified within this Contract along with the additional limits and provisions as described in a separate *Insurance Schedule Attachment*, incorporated hereto by attachment. The State shall have no liability except as specifically provided in the Contract.

12.2. Contractor shall not commence work before Contractor has provided the required evidence of insurance to the Contracting Agency. The State's approval of any changes to insurance coverage during the course of performance shall constitute an ongoing condition subsequent to this Contract. Any failure of the State to timely approve shall not constitute a waiver of the condition.

12.3. INSURANCE COVERAGE

12.3.1. Contractor shall, at Contractor's sole expense, procure, maintain and keep in force for the duration of the Contract insurance conforming to the minimum limits as specified in *Insurance Schedule Attachment*, incorporated hereto by attachment. Unless specifically stated herein or otherwise agreed to by the State, the required insurance shall be in effect prior to the commencement of work by Contractor and shall continue in force as appropriate until:

A. Final acceptance by the State of the completion of this Contract; or
B. Such time as the insurance is no longer required by the State under the terms of this Contract; whichever occurs later.

12.3.2. Any insurance or self-insurance available to the State shall be in excess of and non-contributing with, any insurance required from Contractor. Contractor's insurance policies shall apply on a primary basis. Until such time as the

insurance is no longer required by the State, Contractor shall provide the State with renewal or replacement evidence of insurance no less than ten (10) days before the expiration or replacement of the required insurance. If at any time during the period when insurance is required by the Contract, an insurer or surety shall fail to comply with the requirements of this Contract, as soon as Contractor has knowledge of any such failure, Contractor shall immediately notify the State and immediately replace such insurance or bond with an insurer meeting the requirements.

12.4. GENERAL REQUIREMENTS

12.4.1. Additional Insured. By endorsement to the general liability insurance policy, the State of Nevada, its officers, employees and immune contractors as defined in NRS 41.0307 shall be included as additional insureds for all liability arising from the Contract.

12.4.2. Waiver of Subrogation. With the exception of professional liability, each insurance policy shall provide for a waiver of subrogation against the State of Nevada, its officers, employees and immune contractors as defined in NRS 41.0307 for losses arising from work/materials/equipment performed or provided by or on behalf of Contractor.

12.4.3. Cross Liability. All required commercial general and auto liability policies shall provide cross-liability coverage as would be achieved under the standard ISO separation of insureds clause.

12.4.4. Deductibles and Self-Insured Retentions. Insurance maintained by Contractor shall apply on a first dollar basis without application of a deductible or self-insured retention unless otherwise specifically agreed to by the State. Such approval shall not relieve Contractor from the obligation to pay any deductible or self-insured retention.

12.4.5. Policy Cancellation. Except for ten (10) days' notice for non-payment of premiums, each certificate of insurance shall state that insurers will provide thirty (30) days prior written notice to the Contractor, before the policy is canceled, non-renewed, and Contractor shall in turn provide such notice to by certified mail to State of Nevada, c/o Contracting Agency at the address shown on page one (1) of this contract.

12.4.6. Approved Insurer. Each insurance policy shall be:

A. Issued by insurance companies authorized to do business in the State of Nevada or eligible surplus lines insurers acceptable to the State and having agents in Nevada upon whom service of process may be made; and
B. Currently rated by A.M. Best as "A-VII" or better.

12.5. EVIDENCE OF INSURANCE. Prior to the start of any work, Contractor must provide the following documents to the contracting State agency:

12.5.1. Certificate of Insurance. The Acord 25 Certificate of Insurance form or a form substantially similar must be submitted to the State to evidence the insurance policies and coverages required of Contractor. The certificate must name the State of Nevada, its officers, employees and immune contractors as defined in NRS 41.0307 as the certificate holder. The certificate should be signed by a person authorized by the insurer to bind coverage on its behalf or be an authorized representative of the insurer. The State project/Contract number; description and Contract effective dates shall be noted on the certificate, and upon renewal of the policies listed, Contractor shall furnish the State with replacement certificates as described within *Insurance Coverage*.

A. Mail all required insurance documents to the State Contracting Agency identified on Page one of the Contract.

12.5.2. Additional Insured Endorsement. An Additional Insured Endorsement (CG 20 10 11 85 or CG 20 26 11 85), signed by an authorized insurance company representative, must be submitted to the State to evidence the endorsement of the State as an additional insured per *General Requirements*.

12.5.3. Review and Approval. Documents specified above must be submitted for review and approval by the State prior to the commencement of work by Contractor. Neither approval by the State nor failure to disapprove the insurance furnished by Contractor shall relieve Contractor of Contractor's full responsibility to provide the insurance required by this Contract. Compliance with the insurance requirements of this Contract shall not limit the liability of Contractor or its subcontractors, employees or agents to the State or others, and shall be in additional to and not in lieu of any other remedy available to the State under this Contract or otherwise.

**13. COMPLIANCE WITH LEGAL OBLIGATIONS.** Contractor shall procure and maintain for the duration of this Contract any state, county, city or federal license, authorization, waiver, permit qualification or certification required

by statute, ordinance, law, or regulation to be held by Contractor to provide the goods or services required by this Contract. Contractor shall provide proof of its compliance upon request of the Contracting Agency. Contractor will be responsible to pay all taxes, assessments, fees, premiums, permits, and licenses required by law. Real property and personal property taxes are the responsibility of Contractor in accordance with NRS 361.157 and NRS 361.159. Contractor agrees to be responsible for payment of any such government obligations not paid by its subcontractors during performance of this Contract.

**14.** **WAIVER OF BREACH.** Failure to declare a breach or the actual waiver of any particular breach of the Contract or its material or nonmaterial terms by either party shall not operate as a waiver by such party of any of its rights or remedies as to any other breach.

**15.** **SEVERABILITY.** If any provision contained in this Contract is held to be unenforceable by a court of law or equity, this Contract shall be construed as if such provision did not exist and the non-enforceability of such provision shall not be held to render any other provision or provisions of this Contract unenforceable.

**16.** **ASSIGNMENT/DELEGATION.** To the extent that any assignment of any right under this Contract changes the duty of either party, increases the burden or risk involved, impairs the chances of obtaining the performance of this Contract, attempts to operate as a novation, or includes a waiver or abrogation of any defense to payment by State, such offending portion of the assignment shall be void, and shall be a breach of this Contract. Contractor shall neither assign, transfer nor delegate any rights, obligations nor duties under this Contract without the prior written consent of the State.

**17.** **STATE OWNERSHIP OF PROPRIETARY INFORMATION.** Any data or information provided by the State to Contractor and any documents or materials provided by the State to Contractor in the course of this Contract ("State Materials") shall be and remain the exclusive property of the State and all such State Materials shall be delivered into State possession by Contractor upon completion, termination, or cancellation of this Contract.

**18.** **PUBLIC RECORDS.** Pursuant to NRS 239.010, information or documents received from Contractor may be open to public inspection and copying. The State has a legal obligation to disclose such information unless a particular record is made confidential by law or a common law balancing of interests. Contractor may label specific parts of an individual document as a "trade secret" or "confidential" in accordance with NRS 333.333, provided that Contractor thereby agrees to indemnify and defend the State for honoring such a designation. The failure to so label any document that is released by the State shall constitute a complete waiver of any and all claims for damages caused by any release of the records.

**19.** **CONFIDENTIALITY.** Contractor shall keep confidential all information, in whatever form, produced, prepared, observed or received by Contractor to the extent that such information is confidential by law or otherwise required by this Contract.

**20.** **FEDERAL FUNDING.** In the event federal funds are used for payment of all or part of this Contract, Contractor agrees to comply with all applicable federal laws, regulations and executive orders, including, without limitation the following:

20.1. Contractor certifies, by signing this Contract, that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible or voluntarily excluded from participation in this transaction by any federal department or agency. This certification is made pursuant to Executive Orders 12549 and 12689 and Federal Acquisition Regulation subpart 9.4, and any relevant program-specific regulations. This provision shall be required of every subcontractor receiving any payment in whole or in part from federal funds.

20.2. Contractor and its subcontracts shall comply with all terms, conditions, and requirements of the Americans with Disabilities Act of 1990 (P.L. 101-136), 42 U.S.C. 12101, as amended, and regulations adopted thereunder, including 28 C.F.R. Section 35, inclusive, and any relevant program-specific regulations.

20.3. Contractor and it subcontractors shall comply with the requirements of the Civil Rights Act of 1964 (P.L. 88-352), as amended, the Rehabilitation Act of 1973 (P.L. 93-112), as amended, and any relevant program-specific regulations, and shall not discriminate against any employee or offeror for employment because of race, national origin, creed, color, sex, religion, age, disability or handicap condition (including AIDS and AIDS-related conditions.)

**21.** **LOBBYING.** The parties agree, whether expressly prohibited by federal law, or otherwise, that no funding associated with this Contract will be used for any purpose associated with or related to lobbying or influencing or

attempting to lobby or influence for any purpose the following:

21.1. Any federal, state, county or local agency, legislature, commission, council or board;

21.2. Any federal, state, county or local legislator, commission member, council member, board member, or other elected official; or

21.3. Any officer or employee of any federal, state, county or local agency; legislature, commission, council or board.

**22. GENERAL WARRANTY.** Contractor warrants that all services under this Contract shall be completed in a workmanlike manner consistent with standards in the trade, profession, or industry;. An Order may specify additional warranty obligations, including without limitation, for the deliverables and/or work product. CONTRACTOR DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

**23. PROPER AUTHORITY.** The parties hereto represent and warrant that the person executing this Contract on behalf of each party has full power and authority to enter into this Contract. Contractor acknowledges that as required by statute or regulation this Contract is effective only for the period of time specified in the Contract. Any services performed by Contractor before this Contract is effective or after it ceases to be effective are performed at the sole risk of Contractor.

**24. DISCLOSURES REGARDING CURRENT OR FORMER STATE EMPLOYEES.** For the purpose of State compliance with NRS 333.705, Contractor represents and warrants that if Contractor, or any employee of Contractor who will be performing services under this Contract, is a current employee of the State or was employed by the State within the preceding 24 months, Contractor has disclosed the identity of such persons, and the services that each such person will perform, to the Contracting Agency.

**25. ASSIGNMENT OF ANTITRUST CLAIMS.** Contractor irrevocably assigns to the State any claim for relief or cause of action which Contractor now has or which may accrue to Contractor in the future by reason of any violation of State of Nevada or federal antitrust laws in connection with any goods or services provided under this Contract.

**26. GOVERNING LAW: JURISDICTION.** This Contract and the rights and obligations of the parties hereto shall be governed by, and construed according to, the laws of the State of Nevada, without giving effect to any principle of conflict-of-law that would require the application of the law of any other jurisdiction. The parties consent to the exclusive jurisdiction of and venue in the First Judicial District Court, Carson City, Nevada for enforcement of this Contract, and consent to personal jurisdiction in such court for any action or proceeding arising out of this Contract.

**27. Additional Terms**

27.1. **Licensed Software Definition.** *Licensed Software:* Licensed Software shall mean the software set forth in an End User Agreement or Subscription Agreement which contains the sole and exclusive terms that govern access to and use of such software. Any order placed by the Purchasing Entity for a Licensed Software and/or service available from the Master Agreement shall be deemed to be a sale under (and governed by the prices and other terms and conditions) of the Master Agreement unless the parties to the order agree in writing that another contract or agreement applies to such order. To the extent any Licensed Software or service provided by Deloitte Consulting to the Purchasing Entity hereunder constitutes inventory within the meaning of section 471 of the Internal Revenue Code, such service/product is provided/licensed to the Purchasing Entity by Deloitte Consulting as agent for its product company subsidiary on the terms and conditions contained herein. Notwithstanding the foregoing, as set forth in the Master Agreement, orders may include the licensing of specific Licensed Software pursuant to individual End User License Agreements, in a form substantially similar to the license agreement for the applicable software as attached to the Master Agreement. In each such case, the End User License Agreements will be executed directly between the Purchasing Entity and the applicable software vendor. In addition, the additional terms set forth in Attachment A to this Participating Addendum will apply to any order where AWS hosting is included as part of the Services thereunder.

27.2. **Licensed Software Limitation of Liability.** Notwithstanding anything to the contrary in the Master Agreement or elsewhere, neither party, its contractors or the irrespective personnel shall be liable for any claims, liabilities or expenses relating to the Licensed Software ("Claims") for an aggregate amount in excess of the fees paid by

Purchasing Entity to Contractor under the applicable End User Agreement or Subscription Agreement over the 12-month period immediately preceding the date on which the initial act or omission giving rise to the liability first occurs ("Damages Cap"), except that the foregoing will not limit amounts owing by Purchasing Entity to Contractor for the charges under the applicable End User Agreement or Subscription Agreement. In no event shall either party, its contractors or their respective personnel be liable for any loss of use, data, goodwill, revenues or profits (whether or not deemed to constitute a direct Claim), or any consequential, special, indirect, incidental, punitive or exemplary loss, damage or expense, relating to the End User Agreement or Subscription Agreement. The foregoing paragraph constitutes the sole and exclusive limitation of liability relating to a claim for Licensed Software.

27.3. **Licensed Software Indemnification.** Notwithstanding anything to the contrary in the Master Agreement or elsewhere, Contractor agrees to defend Purchasing Entity against all third party claims that the Licensed Software infringes a patent or copyright or constitutes an unauthorized use of any trade secret of such third party, and to indemnify and hold harmless Purchasing Entity from any damages, liabilities and costs finally awarded by a court or amounts paid in a settlement agreed to by Contractor except to the extent that such infringement or unauthorized use arises from, or could have been avoided except for (i) modification of such Licensed Software other than by Contractor or its contractors, or use thereof in a manner not contemplated or permitted by this License, (ii) the failure of the indemnified party to use any corrections or modifications made available by Contractor, (iii) information, materials, instructions, specifications, requirements or designs provided by or on behalf of the indemnified party, or (iv) the use of such Licensed Software in combination with any platform, product, network or data not provided by Contractor. If Purchasing Entity's use of such Licensed Software, or any portion thereof, is or is likely to be enjoined by order of a court of competent jurisdiction as such an infringement or unauthorized use, Contractor, at its option and expense, shall have the right to (x) procure for Purchasing Entity the continued use of such Licensed Software, (y) replace such Licensed Software with a non-infringing item, or (z) modify such Licensed Software so it becomes non-infringing; provided that, if (y) or (z) is the option chosen by Contractor, the replacement or modified Licensed Software is capable of performing substantially the same function. In the event Contractor cannot reasonably procure, replace or modify such Licensed Software in accordance with the immediately preceding sentence, Contractor may require Purchasing Entity to cease use of such Licensed Software and refund Purchasing Entity a pro-rata portion of the license fee paid by Purchasing Entity for the Licensed Software. The foregoing paragraph constitutes the sole and exclusive remedy of the indemnified parties, and the sole and exclusive obligation of Contractor, relating to a claim that any Licensed Software infringes any patent, copyright or other intellectual property right of a third party.

27.4. **Licensed Software Warranty.** Notwithstanding anything to the contrary in the Master Agreement or elsewhere, Contractor warrants that the Licensed Software shall substantially conform to Contractor's then-current documentation for such Licensed Software. Contractor represents and warrants that it has the right to grant the license to the Licensed Software as set forth in the applicable End User Agreement or Subscription Agreement. Contractor does not represent or warrant that the Licensed Software will meet Purchasing Entity's requirements or that operation of the Licensed Software will be uninterrupted or error free. CONTRACTOR DISCLAIMS ALL OTHER REPRESENTATIONS AND WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. The foregoing paragraph constitutes the sole and exclusive warranty for the applicable Licensed Software.

27.5. **Licensed Software Term, Termination and Payment.** The term for Licensed Software commences on the date set forth in the End User Agreement or Subscription Agreement and, unless sooner terminated as set forth in the End User Agreement or Subscription Agreement, shall terminate upon the subscription expiration date set forth in the Order. Either party may terminate the End User Agreement or Subscription Agreement for the other party's material breach by giving thirty days prior written notice to the other party, provided that the other party shall have the right to cure the breach within the notice period. Deloitte Consulting may terminate the End User Agreement or Subscription Agreement, upon written notice to Purchasing Entity, if Deloitte Consulting determines that the performance of any part of this Agreement would be in conflict with law, or independence or professional rules. Purchasing Entity shall pay Deloitte Consulting for the Subscription Offering as set forth in the Order. Purchasing Entity shall pay each invoice within thirty days of its receipt thereof. If payment is not received within such period, (i) such invoice shall accrue a late charge equal to the lesser of (a) 1½% per month or (b) the highest rate allowable by law, in each case compounded monthly to the extent allowable by law, and (ii) Deloitte Consulting may also suspend or terminate the Subscription Offering upon five days written notice to Purchasing Entity.The foregoing provisions constitute the sole and exclusive term, termination, and payment provisions for the applicable Licensed Software.

# ATTACHMENT B
# INSURANCE SCHEDULE

**INSURANCE REQUIREMENTS:**

Contractor and subcontractors shall procure and maintain until all of their obligations have been discharged, including any warranty periods under this Contract are satisfied, insurance against claims for injury to persons or damage to property which may arise from or in connection with the performance of the work hereunder by the Contractor, his agents, representatives, employees or subcontractors.

The insurance requirements herein are minimum requirements for this Contract and in no way limit the indemnity covenants contained in this Contract. The State in no way warrants that the minimum limits contained herein are sufficient to protect the Contractor from liabilities that might arise out of the performance of the work under this contract by the Contractor, his agents, representatives, employees or subcontractors and Contractor is free to purchase additional insurance as may be determined necessary.

A. **MINIMUM SCOPE AND LIMITS OF INSURANCE:** Contractor shall provide coverage with limits of liability not less than those stated below. An excess liability policy or umbrella liability policy may be used to meet the minimum liability requirements provided that the coverage is written on a "following form" basis.

**1. Commercial General Liability – Occurrence Form**

Policy shall include bodily injury, property damage and broad form contractual liability coverage.

| | |
|---|---|
| • General Aggregate | $2,000,000 |
| • Products – Completed Operations Aggregate | $1,000,000 |
| • Personal and Advertising Injury | $1,000,000 |
| • Each Occurrence | $1,000,000 |

a. The policy shall be endorsed to include the following additional insured language: "The State of Nevada shall be included as an additional insured with respect to liability arising out of the activities performed by, or on behalf of the Contractor".

**2. Automobile Liability - can be waived if contract does not involves use of motor vehicle.**

Bodily Injury and Property Damage for any owned, hired, and non-owned vehicles used in the performance of this Contract.

| | |
|---|---|
| Combined Single Limit (CSL) | $1,000,000 |

a. The policy shall be endorsed to include the following additional insured language: "The State of Nevada shall be included as an additional insured with respect to liability arising out of the activities performed by, or on behalf of the Contractor, including automobiles owned, leased, hired or borrowed by the Contractor"

**3. Worker's Compensation and Employers' Liability**

| | |
|---|---|
| Workers' Compensation | Statutory |
| Employers' Liability | |
| Each Accident | $100,000 |
| Disease – Each Employee | $100,000 |
| Disease – Policy Limit | $500,000 |

a. Policy shall contain a waiver of subrogation against the State of Nevada.

b. This requirement shall not apply when a contractor or subcontractor is exempt under N.R.S., **AND** when such contractor or subcontractor executes the appropriate sole proprietor waiver form.

**4. Technology E&O/Professional Liability**

The policy shall cover professional misconduct or lack of ordinary skill for those positions defined in the Scope of Services of this contract.

| | |
|---|---|
| Each Claim | $1,000,000 |
| Annual Aggregate | $2,000,000 |

a. In the event that the professional liability insurance required by this Contract is written on a claims-made basis, Contractor warrants that any retroactive date under the policy shall precede the effective date of this Contract; and that either continuous coverage will be maintained or an extended discovery period will be exercised for a period of two (2) years beginning at the time work under this Contract is completed.

**5. Network Security (Cyber) and Privacy Liability:**

**For Contracts under $5 Million**

| | |
|---|---|
| Per Claim | $1,000,000 |
| Annual Aggregate | $2,000,000 |

**For Contracts greater than $5 Million**

Contact Risk Management Division

This errors and omissions insurance shall include coverage for third party claims and losses including with respect to network risks (such as data breaches, transmission of virus/malicious code; unauthorized access or criminal use of third party, ID/data theft) and invasion of privacy regardless of the type of media involved in the loss of private information (such as computers, paper files and records, or voice recorded tapes), covering collection, use, access, etc. of personally identifiable information., direct liability, as well as contractual liability for violation of privacy policy, civil suits and sublimit for regulatory defense/indemnity for legal liability for payment of fines and penalties to the extent insurable by law.

a. The retroactive coverage date shall be no later than the effective date of this contract.
b. Contractor shall maintain an extended reporting period for not less than two (2) years after termination of this contract.

**6. Fidelity Bond or Crime Insurance (contracts involving financial accounts or data)**

Bond or Policy Limit (contact Risk Management) _____

a. The bond or policy shall include coverage for all directors, officers, agents and employees of the Contractor.
b. The bond or policy shall include coverage for third party fidelity and name the State of Nevada as loss payee.
c. The bond or policy shall include coverage for extended theft and mysterious disappearance.
d. The bond or policy shall not contain a condition requiring an arrest and conviction.
e. Policies shall be endorsed to provide coverage for computer crime/fraud.

B. **ADDITIONAL INSURANCE REQUIREMENTS:** The policies shall include, or be endorsed to include, the following provisions:

1. On insurance policies where the State of Nevada is included as an additional insured, the State of Nevada shall be an additional insured to the full limits of liability purchased by the Contractor even if those limits of liability are in excess of those required by this Contract.

2 The Contractor's insurance coverage shall be primary insurance and non-contributory with respect to all other available sources.

C. **NOTICE OF CANCELLATION:** Contractor shall for each insurance policy required by the insurance provisions of this Contract shall not be suspended, voided or canceled except after providing thirty (30) days prior written notice been given to the State, except when cancellation is for non-payment of premium, then ten (10) days prior notice may be given, unless Contractor obtains replacement insurance meeting the specifics herein without lapse. Such notice shall be sent directly to **(State of Nevada Representative's Name & Address)**. Should contractor fail to provide State timely notice, contractor may be considered in breach and subject to cure provisions set forth within this contract.

D. **ACCEPTABILITY OF INSURERS:** Insurance is to be placed with insurers duly licensed or authorized to do business in the state of Nevada and with an "A.M. Best" rating of not less than A-VII. The State in no way warrants that the above-required minimum insurer rating is sufficient to protect the Contractor from potential insurer insolvency.

E. **VERIFICATION OF COVERAGE:** Contractor shall furnish the State with certificates of insurance (ACORD form or equivalent approved by the State) as required by this Contract. The certificates for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf.

All certificates and any required blanket endorsements are to be received and approved by the State before work commences. Each insurance policy required by this Contract must be in effect at or prior to commencement of work under this Contract and remain in effect for the duration of the project. Failure to maintain the insurance policies as required by this Contract or to provide evidence of renewal is a material breach of contract.

All certificates required by this Contract shall be sent directly to **(State Department Representative's Name and Address)**. The State project/contract number and project description shall be noted on the certificate of insurance. The State reserves the right to request and review a copy of the applicable section(s) of any insurance policy in the event a claim or suit is filed against the State resulting from the Contractor's services required by this Contract at any time**. DO NOT SEND CERTIFICATES OF INSURANCE TO THE STATES RISK MANAGEMENT DIVISION.**

F. **SUBCONTRACTORS:** Contractors' certificate(s) shall include all subcontractors as additional insureds under its policies **or** Contractor shall furnish to the State separate certificates and endorsements for each subcontractor. All coverages for subcontractors shall be subject to the minimum requirements identified above, or, alternatively, subcontractors shall provide limits and types of coverage that are commensurate with the services being subcontracted. Contractor shall identify any subcontractors that provide substantive work under this Contract.

G. **APPROVAL:** Any modification or variation from the insurance requirements in this Contract shall be made by the Attorney General's Office or the Risk Manager, whose decision shall be final. Such action will not require a formal Contract amendment, but may be made by administrative action.

# ATTACHMENT C
# AWS HOSTING ADDITIONAL TERMS

In addition to the terms and conditions in the Participating Addendum, the terms and conditions set forth in this exhibit will apply to any Order where AWS hosting is included as part of the Services thereunder.

(a) State Participating Entity or Purchasing Entity acknowledges and agrees that Contractor will be contracting with Amazon Web Services, Inc. ("AWS"), an independent commercial public cloud infrastructure provider, as a vendor to provide the AWS cloud-computing platform, services and tools ("AWS Platform") as part of the Services in the applicable Order. State Participating Entity or Purchasing Entity acknowledge and agree that AWS is not a subcontractor under the Agreement.

(b) By entering into the Order, State Participating Entity or Purchasing Entity acknowledges that its use of the AWS Platform is subject to AWS's access policy currently located at https://s3.amazonaws.com/Reseller-Program-Legal-Documents/AWS+Access+Policy.pdf, as it may be updated by AWS from time to time, and as may be made available on any successor or related site designated by AWS ("AWS Public Sector Access Policy"), a copy of the current version is attached to the NASPO Master Agreement as Schedule E. State Participating Entity or Purchasing Entity hereby accepts the terms of the AWS Public Sector Access Policy.

(c) State Participating Entity or Purchasing Entity acknowledges that aspects of, or changes to, the functionality of the AWS Platform is outside of Contractor's direct control. In the event the AWS Platform experiences an availability, performance, or security failure solely as a result of an outage, malfunction, unavailability of, or change by AWS to an AWS Platform component (a "Platform failure"): (i) Contractor shall coordinate with AWS and the State Participating Entity or Purchasing Entity to monitor status on resolving any such issue and Contractor will work collaboratively with the State Participating Entity or Purchasing Entity to develop a mutually agreeable resolution to address the impact of such failure; (ii) to the extent AWS provides a credit/payment to Contractor as a result, Contractor shall apply such amount against amounts due to Contractor for the Services; and (iii) State Participating Entity or Purchasing Entity agrees that Contractor will not be in breach of its obligations for such a Platform failure. The foregoing shall not relieve Contractor from responsibility for any other aspects of the Services, such as the functionality of the hosted solution, nor from responsibility for Contractor not having properly installed or configured any AWS Platform components in accordance with the applicable Order.

(d) "State Items" shall mean any State-provisioned application or other software installed or uploaded onto the AWS Platform by or on behalf of State Participating Entity or Purchasing Entity, or by Contractor as part of the Services ("State Software") and any State-provisioned machine images, data, text, audio, video, images or other content that is installed or uploaded onto the AWS Platform by Contractor as part of the Services, or that State Participating Entity or Purchasing Entity or any of its end users (a) runs on any State Software hosted on the AWS Platform, (b) uploads to any State Software hosted on the AWS Platform, or (c) causes to interface with the AWS Platform. State Items, once uploaded to and while hosted on the AWS Platform, will not be considered Confidential Information under the Agreement, but will be subject to any security control measures agreed to by the parties to the applicable Order. Contractor shall promptly notify State Participating Entity or Purchasing Entity of any unauthorized third-party access to any State Items. Notwithstanding the foregoing, any State Items that Contractor maintains in its possession or accesses in connection with the Services, in each case outside of the Hosted Solution, shall be treated by Contractor as Confidential Information under the terms of the Agreement.

In lieu of an order to comply with any inspection under the Agreement of the AWS Platform or the AWS data center facilities, servers, networking equipment and hosting software systems, State may review relevant security documentation regarding AWS's FedRAMP program by submitting a request directly to AWS. In addition, notwithstanding anything to the contrary, State Participating Entity's or Purchasing Entity's audit rights set forth in the Contract shall not extend to AWS's books and records.