Participating Addendum
for
Cloud and Software Solutions
between
State of Missouri
and
Acro Service Corp.

This Participating Addendum is entered into by the State of Missouri ("Participating Entity") and the following Contractor (each a "Party" and collectively the "Parties") for the purpose of participating in NASPO ValuePoint Master Agreement Number LS4979, executed by Contractor and Utah ("Lead State") for Cloud and Software Solutions ("Master Agreement"):

Acro Service Corp. ("Contractor")
39209 Six Mile Road, Suite 160
Livonia, MI 48152

I. PARTICIPATING ADDENDUM CONTACTS.

Contractor's contact for this Participating Addendum is:

Hushedar Mehta
hmehta@acrocorp.com
603-943-2335

Participating Entity's contact for this Participating Addendum is:

Jacqueline Satterlee
Jacqueline.Satterlee@oa.mo.gov
573-751-4925

II. TERM. This Participating Addendum is effective as of the date of the last signature below or **September 16, 2026**, whichever is later, and will terminate upon termination of the Master Agreement on **September 15, 2036**, unless the Participating Addendum is terminated sooner in accordance with the terms set forth herein.

III. PARTICIPATION AND USAGE. This Participating Addendum may be used by all state agencies, institutions of higher education, cities, counties, districts, and other political subdivisions of the state, and nonprofit organizations within the state if authorized herein and by law. Participating Entity has sole authority to determine which entities are eligible to use this Participating Addendum. If Contractor becomes aware that an entity's use of this Participating Addendum is not authorized, Contractor will notify NASPO ValuePoint to initiate outreach to the appropriate parties.

IV. GOVERNING LAW. The construction and effect of this Participating Addendum and any Orders placed hereunder will be governed by, and construed in accordance with, Participating Entity's laws.

V. SCOPE. Except as otherwise stated herein, this Participating Addendum incorporates the scope, pricing, terms, and conditions of the Master Agreement and the rights and obligations set forth therein as applied to Contractor and Participating Entity and Purchasing Entities.

a. Products. All products available through the Master Agreement may be offered and sold by Contractor to Purchasing Entities.

b. Services. All services available through the Master Agreement may be offered and sold by Contractor to Purchasing Entities.

c. Contractor Partners. All subcontractors, dealers, distributors, resellers, and other partners identified on Contractor's NASPO ValuePoint webpage as authorized to provide Products and Services to Participating Entity may provide Products and Services to users of this Participating Addendum. Contractor will ensure that the participation of Contractor's subcontractors, dealers, distributors,

resellers, and other partners is in accordance with the terms and conditions set forth in the Master Agreement and in this Participating Addendum.

Any amendment to the Master Agreement shall be deemed incorporated into this Participating Addendum unless the amendment is rejected by Participating Entity in writing to Contractor within ten (10) calendar days of the amendment's effective date and is documented thereafter via written amendment hereto.

Any conflict between this Participating Addendum and the Master Agreement will be resolved in favor of the Participating Addendum. The terms of this Participating Addendum, including those modifying or adding to the terms of the Master Agreement, apply only to the Parties and shall have no effect on Contractor's participating addenda with other participating entities or Contractor's Master Agreement with the Lead State.

VI. ORDERS. Purchasing Entities may place orders under this Participating Addendum by referencing the State of Missouri Contract Number on an Order. Each Order placed under this Participating Addendum is subject to the pricing and terms set forth herein and in the Master Agreement, including applicable discounts, reporting requirements, and payment of administrative fees to NASPO ValuePoint and Participating Entity, if applicable.

VII. PARTICIPATING ENTITY REPORTING REQUIREMENTS AND ADMINISTRATIVE FEE. The Participating Entity Administrative Fee requirements are included in the State of Missouri Contract Document.

VIII. FEDERAL FUNDING REQUIREMENTS. Orders funded with federal funds may have additional contractual requirements or certifications that must be satisfied at the time the Order is placed or upon delivery. When applicable, a Purchasing Entity will identify in the Order any alternative or additional requirements related to the use of federal funds. By accepting the Order, Contractor agrees to comply with the requirements set forth therein.

IX. INFORMATION TECHNOLOGY STANDARDS. The Participating Entity will identify information technology standards for each individual Order.

X. ATTACHMENTS. This Participating Addendum includes the following attachments:

a. Attachment 1, Economic Impact

XI. NOTICE. Any notice required herein shall be sent to the following:

For Contractor:

Hushedar Mehta
hmehta@acrocorp.com
734-237-3085

For Participating Entity:

Jacqueline Satterlee
Jacqueline.Satterlee@oa.mo.gov
573-751-4925

XII. SUBMISSION OF PARTICIPATING ADDENDUM TO NASPO VALUEPOINT. Upon execution, Contractor shall promptly email a copy of this Participating Addendum and any amendments hereto to NASPO ValuePoint at pa@naspovaluepoint.org. The Parties acknowledge and agree that the Participating Addendum, as amended, may be published on the NASPO ValuePoint website.

SIGNATURE

The undersigned for each Party represents and warrants that this Participating Addendum is a valid and legal agreement binding on the Party and enforceable in accordance with the Participating Addendum's terms and that the undersigned is duly authorized and has legal capacity to execute and deliver this Participating Addendum and bind the Party hereto.

IN WITNESS WHEREOF, the Parties have executed this Participating Addendum.

CONTRACTOR:

Hushedar Mehta
Signature

Hushedar Mehta
Printed Name

Chief Operating Officer
Title

Aug 31,2026
Date

PARTICIPATING ENTITY:

Stacia Dawson
Signature

Stacia Dawson
Printed Name

Director
Title

9/1/26
Date

NASPO ValuePoint

ATTACHMENT 1

MISSOURI ECONOMIC IMPACT

The utilization of Missouri businesses and Missouri employees and other positive economic impact in the provision of the products and/or services under the agreement between the State of Missouri and the vendor is highly desirable for the State of Missouri. Therefore, please provide responses to the following to describe your Missouri economic impact.

1. Provide a description of the company's economic presence within the State of Missouri, including Missouri employees statistics, Missouri business facilities (size, type of facility, location), Missouri subcontractors, etc.
   Acro Service Corp. (Acro) maintains an economic presence in Missouri through its employees, subcontractors, and client service activities. Acro currently employs 14 individuals in Missouri and has supported as many as approximately 68 employees throughout the state during periods of peak client demand. Acro also engages 18 Missouri-based subcontractors, including Rose International, Kelly Mitchell Group, LLC, and CPC Logistics. These subcontractors expand Acro's local delivery capacity and support recruitment, candidate sourcing, workforce administration, logistics, and service delivery across professional, technical, administrative, and light industrial functions.

   Acro personnel have supported clients in Kansas City, St. Louis, St. Charles, Wentzville, Hazelwood, O'Fallon, Odessa, Buffalo, and Maryland Heights, across Clay, Jackson, Lafayette, Saint Charles, and Saint Louis counties. Positions have included engineering, information technology, project management, production supervision, records and imaging services, maintenance, accounts payable, workers' compensation, contract administration, customer service, and other professional, technical, administrative, and light industrial functions.

   Acro does not currently maintain a physical business facility in Missouri. Its economic contribution is primarily generated through employee wages, payments to Missouri-based subcontractors, applicable state and local taxes, and workforce services delivered to clients operating throughout the state.

2. Provide a description of the proposed services that will be performed and/or the proposed products that will be provided by the Missourians and/or Missouri products under the Missouri Contract Number
   Acro will provide cloud-based software solutions and related professional services to eligible State of Missouri agencies and other participating public entities under the Missouri Participating Addendum. Acro's offerings may include its Software-as-a-Service (SaaS) solutions, including ACAMS (Acro Case Management System), XRM (Acro's Vendor Management Solution) as well as associated implementation, configuration, data migration, system integration, customization, training, technical support, and ongoing maintenance services.

   In addition, Acro provides managed service provider (MSP) programs, contingent workforce staffing and staff augmentation, statement of work (SOW) management, employer and agent of record services, recruitment process outsourcing, direct sourcing, payrolling, independent contractor compliance, and related workforce administration and consulting services. Missouri-based employees and subcontractors may support recruitment, candidate sourcing, implementation, client service,

technical support, workforce administration, and ongoing program delivery under the resulting contract.

3. Provide a description of the economic impact returned to the State of Missouri through tax revenue obligations.
   Acro recognizes that contract activity within the State of Missouri can contribute to the State's economy through applicable tax revenue obligations. In performing services under the Missouri Participating Addendum, Acro will comply with all applicable federal, state, and local tax laws and requirements associated with its business activities and contract performance.

   As utilization of the contract grows, economic activity associated with the delivery of Acro's cloud-based software and related professional services may generate applicable state and local tax revenues. These may include taxes associated with business operations, employee compensation, and other taxable activities, as determined by Missouri law and the nature and location of the services performed.

   If Acro provides staffing or workforce services under the Participating Addendum, all corresponding state and local employment-related taxes would apply. Acro would withhold and remit applicable employee payroll taxes and satisfy employer tax obligations, including Missouri unemployment insurance contributions and other required employment assessments. The placement of additional workers within Missouri would also contribute to the state economy through employee earnings and related local spending.

   The total tax revenue generated will depend on contract utilization, the services purchased by participating entities, the number and location of personnel supporting those services, and applicable Missouri tax requirements. Acro will accurately report contract-related activity and fulfill all tax obligations resulting from performance under the Participating Addendum.

4. List all Missouri certified Minority Business Enterprises (MBE)/Women Business Enterprises (WBE) as defined at Website: http://oeo.mo.gov you will use in the provision of products and services under the contract:
   For this Participating Addendum, Acro has not identified any specific Missouri-certified Minority Business Enterprises (MBEs) or Women Business Enterprises (WBEs) that will be utilized. Acro anticipates delivering its proprietary cloud-based software and core services through its existing resources, including Missouri-based employees and subcontractors.

   As participating agencies request staffing, implementation, consulting, technical support, or other professional services, Acro will actively evaluate opportunities to engage qualified Missouri-certified MBE and WBE firms. Acro will use the State of Missouri's certified vendor directory and established supplier-diversity processes to identify capable local businesses whose qualifications align with individual requirements. Where appropriate, these firms may be incorporated into Acro's supplier and subcontractor network to support recruitment, implementation, specialized consulting, technical services, and other activities under this Participating Addendum.

   This approach enables Acro to expand economic opportunities for Missouri businesses while maintaining service quality, compliance, and alignment with each participating agency's requirements.

5. List all Missouri Organizations for the Blind or any Missouri Sheltered Workshops as listed at Websites http://dese.mo.gov/special-education/sheltered-workshops/directories, http://www.lhbindustries.com and http://www.alphapointe.org you will use in the provision of products and services under the contract:
   For this Participating Addendum, Acro has not identified any Missouri Organizations for the Blind or Missouri Sheltered Workshops that will be utilized in delivering its proprietary cloud-based software and core services.

   As participating agencies request implementation, staffing, administrative support, fulfillment, or other ancillary services, Acro will evaluate opportunities to engage qualified Missouri Organizations for the Blind and Missouri Sheltered Workshops. Where their capabilities align with specific service requirements, Acro will consider incorporating these organizations into its delivery or subcontractor network, consistent with customer requirements, service quality standards, and applicable contracting requirements. This approach allows Acro to support inclusive economic participation within Missouri while maintaining reliable and compliant contract performance.

6. List all Missouri Service-Disabled Veteran Business Enterprises (SDVE's) as listed at Website https://purch.oa.mo.gov/vendor-information/missouri-service-disabled-veteran-business-enterprise-sdve-information you will use in the provision of products and services under the contract:
   At this time, Acro has not identified any Missouri-certified Service-Disabled Veteran Business Enterprises (SDVEs) that will be utilized in the delivery of its proprietary cloud and software products under this contract.

   Should staffing, implementation, consulting, or other professional services be requested under the contract, Acro will actively seek opportunities to engage qualified Missouri-certified SDVEs and include them within its supplier and subcontractor network where appropriate and consistent with customer requirements.