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Annapolis Junction, MD 20701

Clifton Miller, Jr.
Senior Director - Contract Management

May 2, 2025

Brett Whitelaw
4315 S 2700 W
FL 3
Taylorsville, UT 84129

RE: Reduced Unlimited Smartphone Service Plan Pricing

Dear Brett:

We are thrilled to announce the launch of two (2) new unlimited smartphone plans for subscribers procuring services under your agreement! These new smartphone service plans replace legacy public safety and public sector services plans and include additional enhanced features like **Unlimited Mobile Hotspot, Unlimited Push-to-Talk Plus**, and **International Calling** at reduced per minute rates.

The NASPO Contract will be formerly amended to include these new service plans during our quarterly modification update in late June. However, your customers can begin taking advantage of these new service plans for new and/or existing wireless lines of service today. Customers may begin transitioning to the new service plans by using our **MyBusiness** portal or by contacting their Verizon Account Team. The new service pricing will apply to customers' accounts once a line of service transitions to one of the new service plans. Any wireless lines of service that have not transitioned by June 30, 2025 will be transitioned in July 2025 and invoiced at the lower monthly access charge.

Please note that the transition to the new service plan(s) may necessitate a power-cycle of the customer device(s). Additional support and time to transition lines of service may be needed for certain specific scenarios (e.g., suspended lines, lines on the Public Safety Core, ThingSpace, Static IP, lines with international restrictions, and custom offers). If any of these situations apply to an account, a dedicated member of the Verizon Account Team will collaborate with your customers' authorized contact(s) to resolve any potential complications that arise during the transition process.

We thank you for your partnership. If you have questions, please do not hesitate to contact Brittanie (Cooper) Fleming at 240-444-7529 or at Brittanie.Cooper@VerizonWireless.com.

Sincerely,

Clifton Miller, Jr.
Senior Director - Contract Management