



Attachment 09.4

COST PROPOSAL AND NARRATIVE FOR CATEGORY 4 - VALUE ADDED SERVICES

Per Attachment 02, Scope of Work, VII. Offerors may propose value added services related to Offender Electronic Monitoring. The Lead State and NASPO reserves the right not to allow additional services proposed by the Contractor in the Master Agreement.

Awards for Category 4 will not be given to Offerors who do not also qualify for an award in Category 1, 2, or 3.

Contractors awarded Category 4 may not provide Category 4 Services to Purchasing Entities who are not also utilizing the Contractor's services from Category 1, 2, or 3.

Offerors shall provide cost and a narrative for all Value Added Services proposed. This narrative must be accompanied by all proposed pricing. The written narrative must include an overview of the proposed Value Added Service(s), functionality, system requirements, benefits to the Purchasing Entity, how it aligns with services proposed for Category 1, 2, or 3, and any other necessary information pertaining to the Value Added Service(s).

RESPONSE:

VICTIM MONITORING APPLICATION	PRICING
Empower is our victim notification smartphone app that creates a "mobile" geo-zone around a victim and works in conjunction with the monitored individuals ReliAlert™XC4/XC5 device that provides a reliable, early warning notification to the victim when they are in close proximity to their offender. ❖ One (1) minute tracking and reporting intervals with alarms as they occur in real-time. ❖ Agency defined and customized protocol sets. ❖ Instant alert notifications via email, text/SMS message and/or live call to Agency personnel as well as live voice intervention with the monitored individual	\$2.00 (per monitored individual/per day) 
SMARTPHONE	PRICING
Track Group can provide smartphones to offenders and/or victims who do not have their own smartphone. *Track Group provided smartphones are only optional to our app-based monitoring solutions – Empower, BACTrack and Socrates360.	\$2.00 (per smartphone/per day) 

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SPECIALIZED CASELOAD UNIT (SCU)	PRICING
Track Group's Specialized Caseload Unit (SCU) is a team of highly trained GPS data analysts and EM investigators. The SCU provides easy-to-understand, conversational context to electronic monitoring data, allowing officers to more quickly address concerns with monitored individuals and ensure specialized attention is paid to high-risk GPS caseloads.	\$1.00 (per active GPS participant/per day)
SOCRATES360	PRICING
A secure, smartphone-based check-in and release application that combines biometric identity verification, scheduled and on-demand check-ins, and integrated video conferencing within a single multipurpose platform. Available for download on Apple and Android devices, the solution provides Participating Entities with a flexible and scalable supervision tool that complements traditional electronic monitoring programs. Socrates 360™ may be deployed as a standalone option for lower-risk individuals, used in conjunction with GPS or alcohol monitoring technologies, or implemented as part of a graduated sanctions or step-down supervision model, delivering cost-effective oversight while maintaining program accountability and engagement.	\$1.50 (per device/per day) 
INSTALLATION/DEINSTALLATION	PRICING
Track Group offers professional installation and deinstallation services to support Participating Entities in supplementing staff capacity and streamlining operations. Services include on-site device fitting and activation, participant orientation, system enrollment, testing and verification, inventory tracking, safe device removal, inspection, and documented chain-of-custody processing.	\$2.00 /day 

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ON-SITE ACCOUNT MANAGER	PRICING
Provides enhanced program coordination, oversight, and operational support. Serving as the primary liaison between the Participating Entity and Track Group, the On-Site Account Manager ensures seamless service delivery, performance accountability, and ongoing program optimization. Responsibilities may include oversight of enrollment and device deployment, inventory and logistics coordination, alarm management workflow support, reporting and data analysis assistance, court and stakeholder coordination, participant orientation guidance, and reinforcement of agency staff training. Operating under the direction of the Participating Entity and in full compliance with agency policies and supervision protocols, this optional service is particularly beneficial for agencies with high-volume caseloads, specialized populations, or program expansions. An on-site Account Manager can enhance operational efficiency while preserving agency authority and program oversight.	\$75,000 annual fee
ANALYTICS	PRICING
Track Group's statistical GPS data reporting tool designed to quickly analyze participant movement data and help officers visualize pattern-of-life behaviors and emerging trends. The platform provides visual summaries of visited locations, destination and frequency analysis, stop duration evaluation, travel route playback, and identification of shared locations between monitored individuals—enabling faster insight, improved decision-making, and proactive supervision strategies.	\$1.00 (per active GPS participant/per day) 
IT CONSULTING AND INTEGRATION SERVICES	PRICING
Track Group offers optional IT Consultation and Integration Services to support system configuration, data exchange, platform customization, and implementation oversight. Services are delivered by experienced technical personnel and may include software development, project management, systems integration, and quality assurance support. These services are designed to ensure secure, efficient integration with agency systems and to support successful deployment and ongoing operational performance.	Developer: \$200.00/hr Project Manager: \$200.00/hr Systems Integration: \$150.00/hr Quality Assurance: \$125.00/hr