



TCC Solutions

NASPO ValuePoint Cloud and Software Solutions Provider

Product Catalog

2025



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Software as a Service
Early Childhood Solutions

Ascend Early Childhood Integrated Data Solution

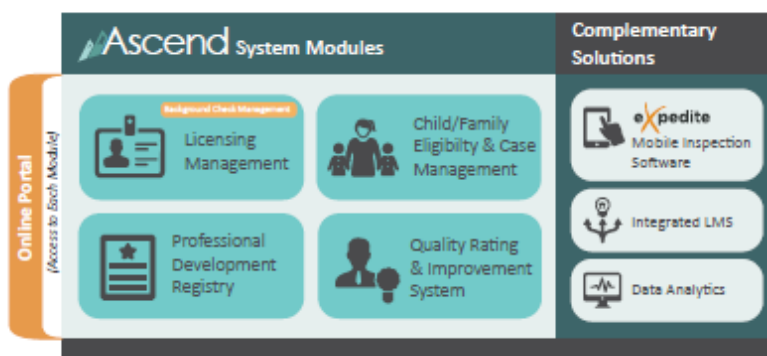


Ascend

Helping children reach their potential.

Ascend provides a comprehensive Early Childhood Integrated Data Solution to help you manage your State's system of early childhood programming and better inform your daily decisions about the children, programs and workforce that you are dedicated to serving.

At TCC, we believe in the power of people and the impact technology can have on outcomes. Our team has over four centuries of collective experience in early childhood data systems. And, while TCC is a fast-growing company, we maintain a small business mentality by listening to our customers, delivering innovative solutions, and solving critical business challenges. When you work with us, you can count on a quick response from professionals you trust.



Ascend Features

- ♦ Compatible with modern browsers and internet enabled devices
- ♦ Workflow management tools
- ♦ Dropdown list manager
- ♦ Correspondence management tools
- ♦ User friendly online application wizards
- ♦ Individualized dashboard alerts
- ♦ 508 compliant
- ♦ User role-based security
- ♦ User profile and account management
- ♦ E-document upload and file cabinet storage
- ♦ Language translation tools
- ♦ Canned and ad hoc reporting
- ♦ Robust search features

Ascend System Modules:



Licensing Management Module

Manages all functions of the early childhood program licensing including online applications, background checks, inspections, technical assistance activity, personnel and classroom assignments, complaints, enforcements, and appeals. Role-based user access supports workflow management, alerts, and customizable correspondence templates. An integrated map feature allows families to search for care that meets their needs.



Professional Development Registry (PDR) Module

Collects and tracks training, education and employment history of early childhood caregivers. Caregivers can search, register and track participation in state-approved trainings and professional development activities. State-approved trainers and organizations can manage offerings and issue training completion certificates. Role-based user access supports workflow management, alerts, and customizable correspondence templates.



Child/Family Eligibility and Case Management Module

Manages eligibility determination and enrollment of children in state-approved early childhood programs. Calculates eligibility authorization according to state business rules and applicable market rates. Tracks child attendance by classroom and includes wait list management functionality. Budget management and allocation tools. Can track state-issued payments by provider and by family. Role-based user access supports workflow management, alerts, and customizable correspondence templates.



Quality Rating & Improvement System (QRIS) Module

Manages all functions of a state QRIS, including online applications, TA/coaching participation, continuous quality improvement plans, rating requests, and rating visits. Role-based user access supports workflow management, alerts, and customizable correspondence templates.



eXpedite Mobile Inspection Add-on Service

Turn any state form into an electronic form that field workers can use to collect data. An offline option allows workers to collect and save data when no internet connection is available. Once an internet connection is obtained, workers perform a "sync" to send all data directly to the back-end system. Captures electronic signatures and converts handwriting to text.



Integrated Learning Management System (LMS)

The Integrated LMS provides a portal from which learners can access instructor-led training, self-paced e-learning and virtual classroom sessions for engaging blended learning. With the LMS, you can upload e-learning content such as SCORM packages, PDFs, videos and question banks quickly and easily.



Data Analytics Add-on Service

Data analytics give states the ability to tell a powerful story about their early childhood programs, workforce, families and children. Ascend is compatible with multiple data analytics tools and our experts can provide expert guidance and support to state policy makers.

Software as a Service
Early Childhood Solutions

eXpedite Mobile Workforce Solution





The Solution You Need

Effective. Usable. Field-friendly.

Out of office shouldn't mean out of touch.



Why You Need eXpedite™

Decrease costs by eliminating duplicate data entry and paper form storage, by easily pushing out and ensuring the use of the most recent, standardized, electronic forms.

Increase efficiencies through consistent and accurate data collection, immediate access to quality, actionable data and by keeping the field in the field, working.



Decrease Costs

- Eliminate Paper
- Eliminate Storage Costs
- Decrease field time returning to the office



Increase Efficiency and Speed

- Streamline processes
- Increase productivity
- Eliminate redundant manual processes



Utilize Actionable Data

- Access data quickly
- Eliminate stacks of outdated paper forms
- Take immediate action on accurate data



Increase Accuracy

- Standardize collection of data
- Eliminate inaccurate data and errors
- Improve data consistency through form controls



Improve Field Service Quality

- Increase data quality
- Access historical data while in the field
- Decrease duplicate data entry with pre-filled forms

Solution Overview

The eXpedite™ solution digitizes your forms and enables your mobile field workforce to work anywhere. The goal is to decrease costs and increase productivity in the office or in the field. To ensure your success, the eXpedite™ solution is comprised of three integral parts: eXpedite™ Software, Cloud Services and Success Services.

eXpedite™ Software



eXpedite Manager™ enables you to design and manage simple, intuitive forms with its point-and-click interface for collecting data in the field.



eXpedite Client™ allows you to manage assigned tasks, access historical data, and complete validated forms and processes on-the-go.



The eXpedite Connector™ is the link that connects the field to your data, and the data to your back-end systems.



Cloud Services

Our SaaS model, eXpedite Cloud Services™, offers an array of flexible options to manage your solution, streamline your operations, and minimize costs.



Success Services

eXpedite Success Services™ are a required component of each implementation and ensure your field and processes are as efficient and effective as possible.

expedite Software Features



Form Design

Create and manage your custom digital forms using an intuitive, point-and-click interface



Form Completion

Complete forms and print reports anytime and anywhere



Version Control

Manage and access multiple version of any form, from any device



Publishing

Publish new forms to specific users so they stay in sync with the latest version



Pictures

Take and attach relevant photos of evidence and significant details



Map Integration

Tag inspection locations, pictures, and videos utilizing geotagging



Calendar

Organize your tasks and appointments and avoid potential conflicts



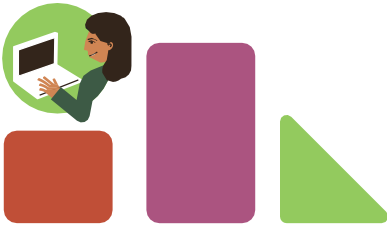
Sign. Print. Share.

Validate forms with client signatures and instantly print from your tablet

Software as a Service

Health and Human Services Solutions

Roeing – APSconnect – Adult Protective Services





APSconnect Features:

- Secure remote workforce
- Virtual interviews and investigations
- COVID-19 and opioid tracking
- Assessments
- SOP administration
- Safety check feature
- Service plans
- NAMRS compliance
- APIs for easy interoperability
- MS Power BI for data visualizations
- Integration into MS Teams, MS Office
- Certified hardware distributor for turnkey solution

IMPROVING THE LIVES OF VULNERABLE ADULTS

Roeing's APSconnect software platform is a comprehensive Adult Protective Services (APS) case management system designed to manage APS programs and allow APS specialists to make informed decisions about the people they serve.



APSconnect is a best-in-class digital platform for APS, designed to facilitate improved outcomes by APS specialists. The system framework boasts the latest in mobile technologies allowing APS workers to be efficient in the field collecting case data, assessing results, and connecting services.

Roeing is a certified hardware distributor allowing for a turnkey solution.



Incident Reporting – Reporting incidents of alleged maltreatment is easy via a web portal, mobile application, or a call center interface.



Investigation – A systematic process of documenting and validating identities and events of reported maltreatment.



Assessment – Comprehensive assessment built on industry best practices to profile service needs.



Case Management – Building a profile of the incident history in a consolidated view with the individual's service needs attached to a schedule of interactions and service deliverables.



Monitoring – Analyze individual and provider interactions, track case status, alert case managers of upcoming activities/tasks, and monitor outcome benchmarks.



Data Analysis & Reporting – Real-time and historical reporting of incidents, case status, activities, and other data to assure service is delivered in a timely fashion.

Roeing | 2433 S. 9th Street | Lafayette, IN 47909
www.roeing.com | 765-474-5402 | info@roeing.com

Software as a Service

Health and Human Services Solutions

Roeing – EAPconnect – Energy Assistance Program





IMPROVING THE LIVES OF VULNERABLE HOUSEHOLDS

EAPconnect Modules & Additional Features:

- Community Action Module & CSBG Reporting
- Weather Assistance Module
- Workflows & Configurable Rules
- Document Management
- PCI & 508 Compliant
- Role-based Security
- Azure Government Hosted

EAPconnect is now offered through NASPO ValuePoint in CA, CT, FL, GA, IL, LA, MO and VT.

EAPconnect is a comprehensive data management system designed to allow agencies to manage their Low Income Housing Energy Assistance Program.



The design of the system is to streamline the process with the EAP to allow the grantee to operate efficiently and refocus their efforts on connecting households with assisted energy resources. The results allow the grantee to provide transparency and fiscal responsibilities to all stakeholders and efficiently manage the LIHEAP program.

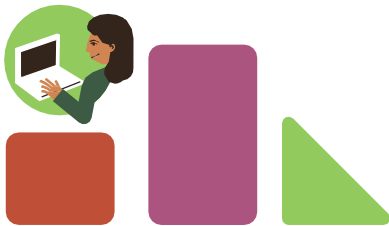
- Online Intake** – Households are able to apply online through a client portal. Ability to upload documents and copy prior year's application as a time saver.
- Virtual Appointments** – Meet with applicants and capture data in a virtual environment, and reap all the benefits of virtual appointments.
- Fraud Checks** – Identify possible fraud based on client demographic information as well as utility data.
- Eligibility & Benefits** – Rules-based determination of eligibility and automatic determination of benefit qualifications.
- Vendor Portal** – Vendors have the ability to see transmittals, participation status, and review, modify and correct claims.
- Monitoring** – Perform quality control as well as end-of-year audits of applications.
- Data Validation** – Configure the enforcement of required fields and business rules.
- Dashboards & Reporting** – Embedded dashboards and ad-hoc reporting within the system or use PowerBI to build your own.

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Software as a Service

Health and Human Services Solutions

Roeing – CAAconnect – Community Action Agency





CAAconnect Features:

- CSBG Module 4 Characteristics
- Dashboards and KPIs
- EAPconnect Integration
- Section 508 compliant
- Role-based security
- PCI compliant
- A Software as a Service (SaaS) product
- Azure Government hosted

CAAconnect – EMPOWERING COMMUNITIES



CAAconnect is a best-in-class digital platform designed to facilitate the identification of all people receiving services from an agency. The system framework boasts the latest in mobile technologies, allowing CAA users to efficiently manage case data, accurately assess results, and effectively track service needs.



Families – Track family members and the services they receive from multiple programs over time.



Services – A systematic process of identifying and tracking the services used by an individual or family.



Assessment – Comprehensive assessment built on industry best practices to profile service needs.



Case Management – Building a profile of the family history in a consolidated view along with the service needs.



Integration – Integrated with EAPconnect sharing Families, Members, and Application information.



Data Analysis & Reporting – Real-time and historical reporting of case information including CSBG Annual Report Module 4 Section C.

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Software as a Service
Education Solutions

Canopy – Learning Management System



CANOPY

Improve performance. Accelerate success.

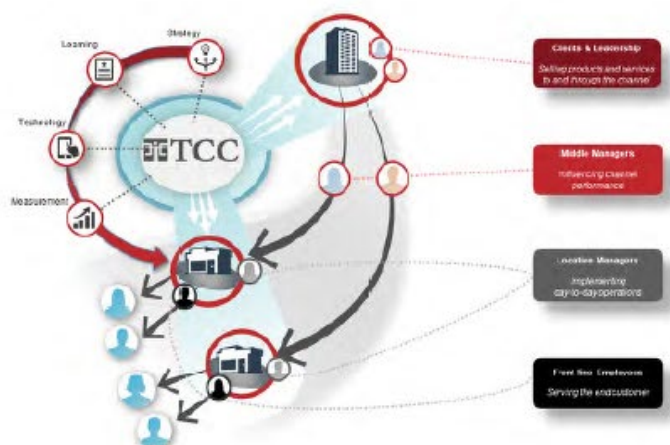
Canopy, TCC's Learning Management System, allows your company to unlock the potential in every employee by engaging them through learning and equipping them with the knowledge and skills to perform optimally on the job.



Canopy Featured Capabilities

- Learning Outcomes & Impacts
- Drive Continuous Improvement
- Workforce Performance Data Tracking
- Deliver Personalized Learning
- Innovative Course Design
- Custom eLearning
- Manager Controls
- Competencies
- Knowledge Exchange
- Social Features
- Automated Needs-Based Recommendations
- Social & Informal Learning

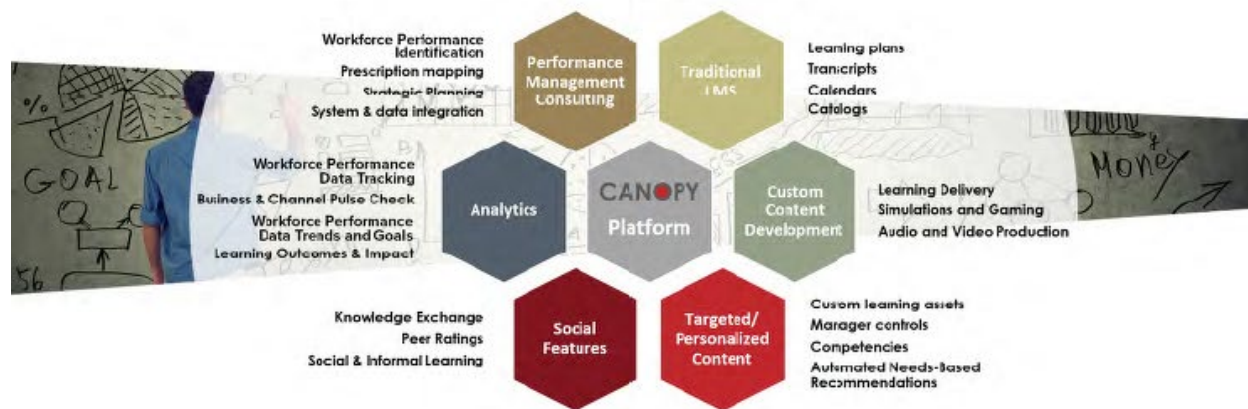
**Continuous Performance Improvement.
Targeted Solutions.**



Canopy Features

MEASURE AND MANAGE	COLLECT AND TRACK	MONITOR AND TRACK
RECOMMENDATIONS	TAILOR-MADE	EMPOWERMENT

Canopy Components



Software as a Service Data Analytics

Inzata Analytics





TCC partners with Inzata Analytics to offer AI-powered, real-time, end-to-end data analysis solutions.

Inzata specializes in providing every tool needed for each step of the data analysis process, from ingesting raw, unrefined data, to building data warehouses & interactive dashboards *in less than one day.*

POWERFUL REAL-TIME ANALYTICS TO TRANSFORM YOUR BUSINESS

With terabytes of new data every day, most data warehouse systems take at least 24 hours to catch up. That means your reporting is always out-of-date from what's happening right now. Your business happens in real time, Inzata is the analytics platform designed to keep up.

Dashboards and reports tell you what happened, days, weeks, months ago. Inzata helps you focus on the now, and on what's next for your your business with speedy analytics, dynamic visualizations, and action- able intelligence.

Opportunity doesn't wait, neither should your data.

HIGHLIGHTS

- Stream, analyze, and get actionable insights on your data in real-time with automated data pipeline workflows
- Combine historical data with real-time streaming metrics for the most accurate decisions and forecasting
- Connect to over 800 data connector sources
- Instantly & automatically profile your unified data
- Design and share interactive dashboards with drill-down and ad-hoc capabilities

HUMAN DRIVEN • MACHINE ASSISTED • GAME CHANGING

Learn more about Inzata's software at www.inzata.com

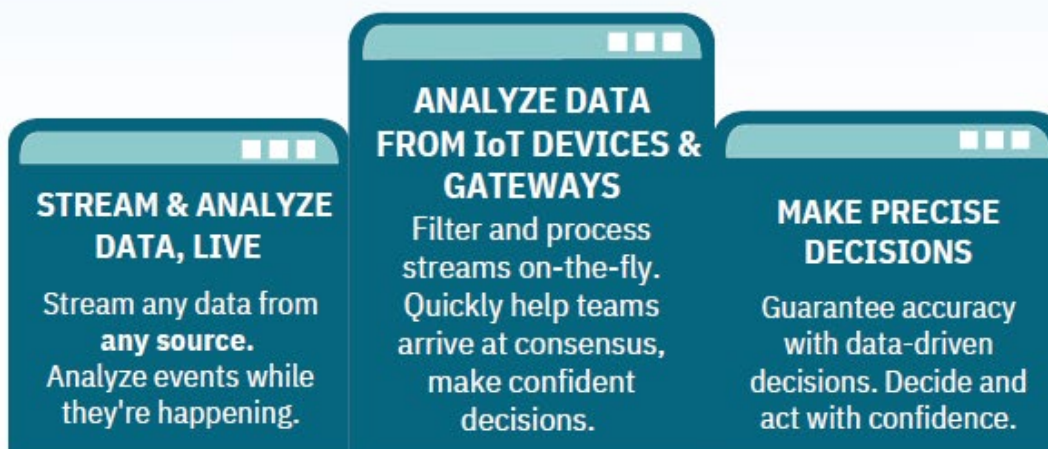


WHY BUSINESSES CHOOSE INZATA'S SOFTWARE

Bring in data from hundreds of sources, combine streaming and historical data to detect trends, relationships, and hidden opportunities.

Your data's value is endless. Inzata gives its users the power to unlock that value in a matter of minutes by providing the tools necessary to ingest, unify, model, profile, and examine years of data collected from any size business.

Inzata simplifies big data for advanced analytics and real-time use cases that drive business innovation & growth.



AN ENTIRELY NEW DATA TECHNOLOGY DESIGNED TO DELIVER REAL-TIME INSIGHTS

HUMAN DRIVEN • MACHINE ASSISTED • GAME CHANGING

Learn more about Inzata's software at www.inzata.com

Software as a Service Online Certifications

Everblue



Online Certification is Now Certifiably Simple.

From custom test creation and hosting to branded online training and certification solutions, Everblue does all the work for you.



If you've looked into bringing your training materials online, you know how deep that rabbit hole is. From a branded website, to payment solutions, to content creation. And then there's secure hosting.

Everblue takes all the complexities out of getting this vital piece of your program up and running. Our experienced team does all the work, letting you focus on the big picture.

In the end, you'll have a custom, professional, branded solution hosted securely by a partner you can rely on.

Let us help you bring your training program online today.

We're Experts in Every Aspect of Online Training.

Because you have more things to worry about than learning HTML and figuring out payment portals.

- ✓ Certification Scheme & Test Development
- ✓ Marketing Website & Payment
- ✓ Training Delivery (Learning Management System)
- ✓ Exam Delivery
- ✓ Identity Verification
- ✓ Content Security (Lockdown)
- ✓ Proctored Integrity
- ✓ Certificate Management



Online Test Delivery

Everblue will help you design, develop, and deliver professional testing exams. Our psychometricians will ensure the validity of your test questions.



Exam Proctoring

We'll help you increase the security of your online assessments, at scale. Our industry-leading technology lets you proctor your exams worldwide.



LMS Hosting

We have experience working with a wide range of Learning Management Systems (LMS) and Test Delivery Engines (TDE), including Canvas, Blackboard, Moodle, and more.



Instructional Design

We'll measure and assess knowledge from scratch or work with existing material to package professional, secure online assessments, e-learning, and other educational content.

everblue®

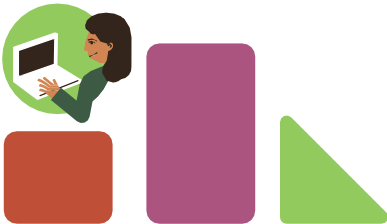
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Platform as a Service Solutions

AWS and Azure PaaS with Managed Services





PaaS - AWS With Managed Services



AWS Elastic Beanstalk

AWS Elastic Beanstalk is an orchestration service offered by Amazon Web Services for deploying applications which orchestrates various AWS services, including EC2, S3, Simple Notification Service, CloudWatch, autoscaling, and Elastic Load Balancers.

AWS EC2

Amazon Elastic Compute Cloud is a part of Amazon's cloud-computing platform, Amazon Web Services, which allows users to rent virtual computers on which to run their own computer applications.

Amazon RDS

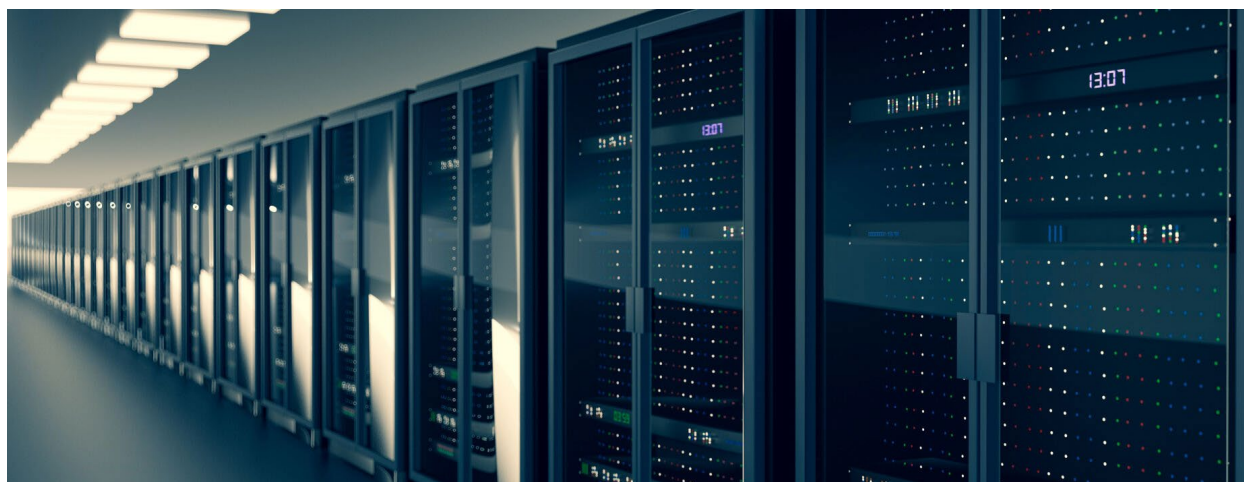
Amazon Relational Database Service (Amazon RDS) makes database configuration, management, and scaling easy in the cloud. Automate tedious tasks such as hardware provisioning, database arrangement, patching, and backups – cost-effectively and proportionate to your needs.

Amazon S3

Amazon Simple Storage Service is a service offered by Amazon Web Services that provides object storage through a web service interface. Amazon S3 uses the same scalable storage infrastructure that Amazon.com uses to run its e-commerce network.

Amazon Cognito

AWS Cognito administers a control access dashboard for on-boarding users through sign-up, and sign-in features to their web and mobile apps.



PaaS – Azure With Managed Services



Microsoft Gold App. Development
Microsoft Gold Hosting
Microsoft Silver Datacenter

Microsoft Azure SQL Database

Microsoft Azure SQL Database is a managed cloud database cloud-based Microsoft SQL Servers, provided as part of Microsoft Azure services. The service handles database management functions for cloud-based Microsoft SQL Servers including upgrading, patching, backups, and monitoring without user involvement.

Azure File Storage

Azure File Storage is an additional hard disk that can be mounted to computers or VMs. It simplifies file migration to the cloud by providing a cloud-based storage solution accessible by applications.

Azure Backup

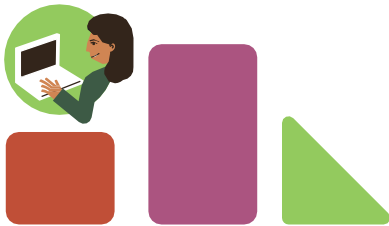
Azure Backup offers a centralized, secure, and scalable solution for backing up and restoring data, including Azure virtual machines, SQL databases, and Azure files, with options for different storage redundancy and long-term retention.

Azure Kubernetes Service (AKS)

AKS is a fully managed Kubernetes service that allows you to deploy and manage Kubernetes clusters on the Azure cloud platform. It offloads much of the responsibility of managing Kubernetes to Azure, simplifying the process for developers.

Infrastructure as a Service Solutions

AWS and Azure IaaS with Managed Services



TCC Cloud and Managed Solutions

TCC's managed solutions and proven methodologies in Infrastructure Managed Services ensure optimal system performance and secure applications for your organization.



TCC is a Standard APN Consulting Partner with Amazon Web Services pursuing AWS Partner Consultant status. TCC currently has competencies in Disaster Recovery, Migration, Managed Infrastructure Services, and Enterprise IT for Midrange platforms while trending towards Software as a Service within the AWS Cloud. TCC has a footprint within the AWS GovCloud that offers the highest security standards including and not limited to FISA, FedRAMP, and ITAR regulations. TCC actively manages projects through onboarding, migrations, post migration support, and continuing business development utilizing AWS.



Maintaining a Certified Microsoft Partnership contributes to our awareness of enhancements to web based application development and database technologies. Our focus is to develop and maintain a system that is efficient and user friendly, utilizing current industry techniques. Our certified partnership allows us to be aware of advanced solutions and any improvements available for the current system.

TCC is also a Microsoft Gold Certified Partner for Application Development and Hosting, and Microsoft Silver Certified for our Datacenter.



Our proven methodologies in cloud infrastructure ensure seamless transition, maximum performance and continuous optimization.

TCC Services

Implementation Services - Installing and configuring hardware and back-office software

- Virtual and physical infrastructure including, firewalls, routers, switches, tape drives and backup media, anti-virus software, imaging system hardware and software, and the suite of Microsoft Windows Server and SQL Server products
- Mainframe processors and peripherals, systems level and third party software, both physical and virtual Local Area Networks (LANs), application configuration management and security access (RACF/Top Secret)
- Domain name administration including ordering and maintenance of domain names and zone files, configuration of hostnames and URLs, and SSL certificate services

Maintenance Processes - Providing essential maintenance tasks

- Backup monitoring, virtual and physical tape exchanges and periodic test restores, antivirus monitoring and update maintenance, event log monitoring for Windows servers, regularly updated security patches, website and data base availability monitoring
- Break/fix and support work as needed

Security Practices

- Actively driven Information System Security initiatives for business areas of government
- Building and maintaining secured hosted environments, developing secure software applications, and performing Disaster Recovery services
- Multi-layered approach to security and services
- Reliable tools applied with best practices to minimize security risk
- Segmented network design and deployment of the "principle of least privilege" access model; isolating information areas from one another
- Support customers through audit and review processes
- Proven processes for anti-virus updates, installation of software patches, data backups, disaster relief preparation, monitoring of uptime and performance, software license administration, lifecycle management and documentation of these procedures

About TCC

TCC was founded in 1996 in Indianapolis to provide technology consulting services to businesses and government agencies in Central Indiana. After nearly a quarter of a century with a team of more than 200 professionals, we serve clients nationwide. Our innovative solutions deliver real-world results and have made us a leading provider in Cloud computing, Network Operations, Managed Services for cloud, network, mid-range and mainframe platforms and Child Care Software Solutions.

TCC developed its expertise in IT infrastructure hosting with the development, design, and implementation of enterprise wide networks in the government's Health and Human services sector. TCC continues to invest and evolve our people, processes and technology within our core services.

While TCC is a fast-growing company, we still manage to maintain a small-shop mentality. We are committed to every project and take pride in doing what's right for our customers. By listening to our clients and understanding their needs, we are able to deliver innovative solutions that help solve critical business challenges. When you work with TCC, you can count on a quick response from professionals you trust.