

**TRADE SECRET STATUS AFFIDAVIT
STATE OF GEORGIA
REQUEST FOR PROPOSAL
GA Pharmacy Benefit Services (in conjunction with NASPO ValuePoint)
eRFP (Event) Number: 41900-DCH0000136**

All documents, data, letters and generated information received by the State constitutes a "public record" and is subject to disclosure under the Georgia Open Records Act ("GORA"). O.C.G.A. § 50-18-70 *et seq.* However, pursuant to O.C.G.A. § 50-18-72(a)(34), "[an] entity submitting records containing trade secrets that wishes to keep such records confidential under this paragraph shall submit and attach to the records an affidavit affirmatively declaring that specific information in the records constitute trade secrets pursuant to Article 27 of Chapter 1 of Title 10 [O.C.G.A. § 10-1-760 *et seq.*]."

O.C.G.A. § 10-1-761(4) defines "Trade secret" as "...information, without regard to form, including, but not limited to, technical or nontechnical data, a formula, a pattern, a compilation, a program, a device, a method, a technique, a drawing, a process, financial data, financial plans, product plans, or a list of actual or potential customers or suppliers which is not commonly known by or available to the public and which information:

- A. Derives economic value, actual or potential, from not being generally known to, and not being readily ascertainable by proper means by, other persons who can obtain economic value from its disclosure or use; and
- B. Is the subject of efforts that are reasonable under the circumstances to maintain its secrecy."

Therefore, the records listed below that were submitted with Magellan Medicaid Administration, LLC's response to the State of Georgia Request for Proposal GA Pharmacy Benefit Services (in conjunction with NASPO ValuePoint) eRFP #41900-DCH-0000136 are marked confidential pursuant to O.C.G.A. § 10-1-761(4):

PBA Services Mandatory Scored Response Worksheet (Attachment R)

Dollar amounts (amount paid claims)

Screenshots

Workflows/flowcharts

Report Samples

Staffing

Organizational chart

Physician Administered Drugs (PAD)

PBA Solution Architecture Model (SAM)

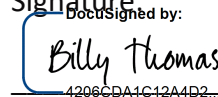
Supporting Materials:

MSQ29.1 – Data Conversion & Migration Plan

MSQ29.2 – Data Migration Layout
MSQ29.3 – Rules Engine Capabilities
MSQ29.4 – List of Reference Data Used by the System
MSQ29.5 – Functional and Data Specifications
MSQ29.6 – Conceptual and Logical Data Models
MSQ29.7 – Data Dictionary
MSQ30.1 – Communication Examples
MSQ31.1 – Training Materials
MSQ31.2 – Training Plan
MSQ35.1 – Best Practices
MSQ35.2 – Lessons Learned
MSQ36.1 – Cutover/Transition Plan
MSQ37.1 - Project Schedule/Project Work Plan (Sample)
MSQ37.2 - WBS tasks and Project Outputs (Sample)
MSQ37.3 - Implementation Plan (Sample)
MSQ37.4 - Quality Management Plan (Sample)
MSQ37.5 - Requirements Management Plan (Sample)
MSQ37.6 - Change Management Plan (Sample)
MSQ37.7 - Risk Management Plan (Sample)
MSQ37.8 - Communications Management Plan (Sample)
MSQ37.9 - Integration Plan (Sample)
MSQ37.10 - Operations & Maintenance Plan (Sample)
MSQ37.11 - Training Plan (Sample)
MSQ37.12 - Cost Management Plan (Sample)
MSQ37.13 - Stakeholder Management Plan (Sample)

Under penalty of perjury, acknowledging that O.C.G.A. §16-10-71 provides a penalty of a fine of up to \$1,000 and potential imprisonment of one to five years, I attest that the specific information in the records listed above constitutes trade secrets pursuant to O.C.G.A. § 10-1-761(4), and request that the State of Georgia not disclose this protected information under GORA.

Signature:

DocuSigned by:

4206CDA1C12A4D2...

Billy Thomas

[Signatory Name in Print]

SVP Account Management

[Signatory's Title]

Magellan Medicaid Administration, LLC
[Company Name]

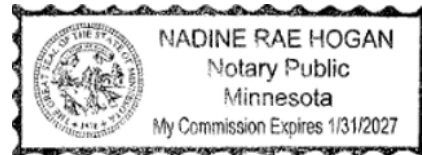
Date: 4/19/2024

SUBSCRIBED AND SWORN BEFORE
ME ON THIS 19 DAY OF
April, 2024.

DocuSigned by:
Nadine Hogan
E6E1F3E717854A7...
NOTARY PUBLIC

My Commission Expires: 1/31/2027

NADINE RAE HOGAN
COMM. #20143522
Notary Public
State of Minnesota



I, Nadine Rae Hogan, remote eNotary authorized by the State of Minnesota to perform remote online notarizations, hereby certifies that this record was signed / attested to by use of communication technology by Billy Thomas, personally known by me and declared they are located in San Diego CA at the time of the notary authorization and signing.

“Confidential”, “Proprietary”, or “Trade Secret” Justification

In accordance with Georgia’s Solicitation Instructions for Public Access to Procurement Records in Section 2.1.12, Magellan Medicaid Administration, LLC (MMA) has marked each section of its proposal that contains information that must be protected from public disclosure. In the table below it has provided its reasoning that the information be treated as exempt from disclosure. The items listed below are also redacted in its Redacted Copy-Available for Public Review.

Proposal Section	Attachment Reference/ Page Number	Protected Information	Justification
MSQ1 - Executive Summary	Attachment R PBA Services Mandatory Scored Response Worksheet Q1 Response, Page 2	Dollar amounts (paid claims)	This section of the proposal includes dollar amounts collected for our customers. This is Trade Secret as MMA derives economic value, actual or potential, from the information not being generally known to, and not being readily ascertainable by proper means by competitors and other who can obtain economic value from its disclosure or use and it is subject to the efforts that are reasonable under the circumstances to maintain its secrecy. Exempt from public disclosure as Trade Secret, O.C.G.A. § 50-18-72(34) and O.C.G.A. § 10-1-761(4).
MSQ4 – POS Claims Processing	Attachment R PBA Services Mandatory Scored Response Worksheet Q4 Response, Page 22	Dollar amounts (paid claims)	This section of the proposal includes actual internal screenshots of our systems. This information is Trade Secret as MMA derives economic value, actual or potential, from the information not being generally known to, and not being readily ascertainable by proper means by competitors and other who can obtain economic value from its disclosure or use and it is subject to the efforts that are reasonable under the circumstances to maintain its secrecy. Exempt from public disclosure as Trade Secret, O.C.G.A. § 50-18-72(34) and O.C.G.A. § 10-1-761(4).
MSQ2 – PDL Workflow	Attachment R PBA Services Mandatory Scored Response Worksheet Q2 Response, Page 10	Figure MSQ2-1: Formulary Management Tool Screenshot	
MSQ3 – POS	Attachment R PBA Services Mandatory Scored Response Worksheet Q3 Response, Page 18	Figure MSQ3-2: FirstRx Pays the Payable NDCs on a Compound Claim	
MSQ3 – POS	Attachment R PBA Services Mandatory Scored Response Worksheet Q3 Response, Page 19	Figure MSQ3-3: FirstRx B2 Reversal with Hyperlink to Original Paid Claim	
MSQ5 – ProDUR Editing	Attachment R PBA Services Mandatory Scored Response Worksheet Q5 Response, Page 29	Figure MSQ5-1: ProDUR Capabilities within FirstRx	
MSQ9 – Drug Reimbursement	Attachment R PBA Services Mandatory Scored Response Worksheet	Figure MSQ9-1: FirstRx Pricing Screen Showing Pricing from	

Proposal Section	Attachment Reference/ Page Number	Protected Information	Justification
Methodology Support	Q9 Response, Page 48	a Paid Claim with Dispensing Fee	
MSQ10 – Drug File Customization	Attachment R PBA Services Mandatory Scored Response Worksheet Q10 Response, Page 51	Figure MSQ10-1: FirstRx Screen Showing Flexible Lock-in Functionality	
MSQ11 – Authorized Solution User Access	Attachment R PBA Services Mandatory Scored Response Worksheet Q11 Response, Page 55	Figure MSQ11-1: MRx Explore Sample Screen Showing how a User Enters Claim Parameters	
MSQ11 – Authorized Solution User Access	Attachment R PBA Services Mandatory Scored Response Worksheet Q11 Response, Page 56	Figure MSQ11-2: FirstRx Screenshot Showing that a Terminated Rule can be Edited	
MSQ11 – Authorized Solution User Access	Attachment R PBA Services Mandatory Scored Response Worksheet Q11 Response, Page 56	Figure MSQ11-3: FirstTrax Sample Search Screen	
MSQ11 – Authorized Solution User Access	Attachment R PBA Services Mandatory Scored Response Worksheet Q11 Response, Page 57	Figure MSQ11-4: MRx Explore Claims and Utilization Report Prompt Page	
MSQ11 – Authorized Solution User Access	Attachment R PBA Services Mandatory Scored Response Worksheet Q11 Response, Page 58	Figure MSQ11-5: Overview Dashboard Sample	
MSQ11 – Authorized Solution User Access	Attachment R PBA Services Mandatory Scored Response Worksheet Q11 Response, Page 59	Figure MSQ11-6: Plan Dashboard Visualization Sample	
MSQ11 – Authorized Solution User Access	Attachment R PBA Services Mandatory Scored Response Worksheet Q11 Response, Page 61	Figure MSQ11-7: MRx Explore Screenshot Showing Monthly PA by Therapeutic Class Report	
MSQ11 – Authorized Solution User Access	Attachment R	Figure MSQ11-8: FirstRx Screen Where Authorized State	

Proposal Section	Attachment Reference/ Page Number	Protected Information	Justification
	PBA Services Mandatory Scored Response Worksheet Q11 Response, Page 62	Users Access the UAT via Secure GUI	
MSQ11 – Authorized Solution User Access	Attachment R PBA Services Mandatory Scored Response Worksheet Q11 Response, Page 63	Figure MSQ11-9: FirstRx Search Screen Sample	
MSQ13 – COB Activity	Attachment R PBA Services Mandatory Scored Response Worksheet Q13 Response, Page 70	Figure MSQ13-1: FirstRx Pricing Window Showing a COB Claim with Other Payer Amount Decrement from Total Amount Paid	
MSQ13 – COB Activity	Attachment R PBA Services Mandatory Scored Response Worksheet Q13 Response, Page 72	Figure MSQ13-2: FirstRx Minimum TPL Collection Configuration Window	
MSQ14 – Electronic Prior Authorization	Attachment R PBA Services Mandatory Scored Response Worksheet Q14 Response, Page 78	Figure MSQ14-2: Sample AutoPA Edit Logic	
MSQ16 – Financial Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q16 Response, Page 89	Figure MSQ16-1: FirstRx Mass Adjustments Screen Sample	
MSQ18 – Accounts Receivable	Attachment R PBA Services Mandatory Scored Response Worksheet Q18 Response, Page 95	Figure MSQ18-1: FirstFinancial Aged Receivables Module Screenshot Figure MSQ18-2: Aged Payables Report by Claim Figure MSQ18-3: Aged Payables Report by NPI	
MSQ18 – Accounts Receivable	Attachment R PBA Services Mandatory Scored Response Worksheet Q18 Response, Page 96	Figure MSQ18-4: FirstFinancial Accounts Receivable Report	

Proposal Section	Attachment Reference/ Page Number	Protected Information	Justification
MSQ18 – Accounts Receivable	Attachment R PBA Services Mandatory Scored Response Worksheet Q18 Response, Page 97	Figure MSQ18-5: FirstFinancial Claim-based Receivable Pending Balance (Void exceeds Payment)	
MSQ18 – Accounts Receivable	Attachment R PBA Services Mandatory Scored Response Worksheet Q18 Response, Page 98	Figure MSQ18-6: FirstFinancial Screen Showing a Receipt Applied to an AR Balance	
MSQ18 – Accounts Receivable	Attachment R PBA Services Mandatory Scored Response Worksheet Q18 Response, Page 99	Figure MSQ18-7: FirstFinancial Screen Showing Posting of a Cash Receipt to Accounts Payable Figure MSQ18-8: FirstFinancial Screen Showing Posting of a Cash Receipt to Accounts Receivable	
MSQ22 – Call Center Monitoring	Attachment R PBA Services Mandatory Scored Response Worksheet Q22 Response, Page 116	Figure MSQ22-1: Sample Genesys Live Call Monitoring Screen	
MSQ24 – CSR Quality Monitoring	Attachment R PBA Services Mandatory Scored Response Worksheet Q24 Response, Page 121	Figure MSQ24-1: Sample Quality Monitoring Score Card (Page 1)	
MSQ24 – CSR Quality Monitoring	Attachment R PBA Services Mandatory Scored Response Worksheet Q24 Response, Page 122	Figure MSQ24-1: Sample Quality Monitoring Score Card (Page 2)	
MSQ27 – Reports Customization	Attachment R PBA Services Mandatory Scored Response Worksheet Q27 Response, Page 142	Figure MSQ27-1: MRx Explore Overview Dashboard Sample Figure MSQ27-2: MRx Explore Plan Dashboard Visualization Sample	
MSQ27 – Reports Customization	Attachment R PBA Services Mandatory Scored Response Worksheet Q27 Response, Page 143	Figure MSQ27-3: MRx Explore Interactive Report Tab Listing Sample	

Proposal Section	Attachment Reference/ Page Number	Protected Information	Justification
MSQ29 – Data Management Plan	Attachment R PBA Services Mandatory Scored Response Worksheet Q29 Response, Page 149	Figure MSQ29-1: Daily JETS Planned vs. Actual Job Status Report Used to Monitor File Processing	
MSQ30 – Communication	Attachment R PBA Services Mandatory Scored Response Worksheet Q30 Response, Pages 165	Figure MSQ30-1: Sample Recall Email	
MSQ38 – Audit Laws	Attachment R PBA Services Mandatory Scored Response Worksheet Q38Response, Page 321	Figure MSQ38.1-1: Screenshots of a User’s Identity being Verified in Multiple Steps to Sign Into an MMA Account, Including Verification Through a Registered Device	
MSQ8 – Pricing Appeals	Attachment R PBA Services Mandatory Scored Response Worksheet Q8 Response, Page 46	MSQ8.1: Proposed Pricing Appeals Communication Plan	This section of the proposal includes MMA’s proprietary program components such as flowcharts customized to the unique needs of the project goals. This information is Trade Secret as MMA derives economic value, actual or potential, from the information not being generally known to, and not being readily ascertainable by proper means by competitors and other who can obtain economic value from its disclosure or use and it is subject to the efforts that are reasonable under the circumstances to maintain its secrecy. Exempt from public disclosure as Trade Secret, O.C.G.A. § 50-18-72(34) and O.C.G.A. § 10-1-761(4).
MSQ3 – POS	Attachment R PBA Services Mandatory Scored Response Worksheet Q3 Response, Page 14	Figure MSQ3-1: FirstRx Claims Processing Flow	This section of the proposal includes MMA’s proprietary program components such as workflows customized to the unique needs of the project goals. This information is Trade Secret as MMA derives economic value, actual or potential, from the information not being generally known to, and not being readily ascertainable by proper means by competitors and
MSQ12 – ePrescribe	Attachment R PBA Services Mandatory Scored Response Worksheet Q12 Response, Page 66	Figure MSQ12-1: ePrescribing Process Flow	

Proposal Section	Attachment Reference/ Page Number	Protected Information	Justification
MSQ14 – Electronic Prior Authorization	Attachment R PBA Services Mandatory Scored Response Worksheet Q14 Response, Page 77	Figure MSQ14-1: ePA Workflow	other who can obtain economic value from its disclosure or use and it is subject to the efforts that are reasonable under the circumstances to maintain its secrecy. Exempt from public disclosure as Trade Secret, O.C.G.A. § 50-18-72(34) and O.C.G.A. § 10-1-761(4).
MSQ32 – PBA Architecture	Attachment R PBA Services Mandatory Scored Response Worksheet Q32 Response, Page 261	Figure MSQ32-2: MMA Cloud-based Model	
MSQ32 – PBA Architecture	Attachment R PBA Services Mandatory Scored Response Worksheet Q32 Response, Page 262	Figure MSQ32-3: MMA Solution Network Components	
MSQ36 – SDLC & Transition Activities	Attachment R PBA Services Mandatory Scored Response Worksheet Q36 Response, Page 292	Figure MSQ36-1: Sampling of claims testing components to ensure system accuracy prior to Go- Live	
MSQ26 – Reporting Approach	Attachment R PBA Services Mandatory Scored Response Worksheet Q26 Response, Pages 130- 138	MSQ26.1 – List of Proposed Reports	This section of the proposal includes MMA's proprietary program components such report samples customized to the unique needs of the project goals. This information is Trade Secret as MMA derives economic value, actual or potential, from the information not being generally known to, and not being readily ascertainable by proper means by competitors and other who can obtain economic value from its disclosure or use and it is subject to the efforts that are reasonable under the circumstances to maintain its secrecy. Exempt from public disclosure as Trade Secret, O.C.G.A. § 50-18-72(34) and O.C.G.A. § 10-1-761(4).
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Page 301	Figure MSQ37-2: Project Status Report, Page 1 Figure MSQ37-3: Project Status Report, Page 2	
MSQ19 – Customer Support	Attachment R PBA Services Mandatory Scored Response Worksheet Q19 Response, Pages 103- 104	Call Center teams (Number of Staff by Type)	

Proposal Section	Attachment Reference/ Page Number	Protected Information	Justification
MSQ19 – Customer Support	Attachment R PBA Services Mandatory Scored Response Worksheet Q19 Response, Pages 104-105	Current Call Volume/Year	secret because (1) this information is not disclosed or known by competitors, (2) access to this information was limited to members of the MMA team working on the project, (3) MMA's unique method and approach to developing this part of the proposed solution, and its playbook in general, are highly valuable because this is a competitive field with only a small pool of players competing for the same projects, (4) MMA has spent considerable time preparing its proposed solution, and years developing its playbook, and (5) a competitor would have to expend the same amount of time and significant expense to replicate MMA's solution and playbook. Exempt from public disclosure as Trade Secret, O.C.G.A. § 50-18-72(34) and O.C.G.A. § 10-1-761(4).
MSQ20 – Call Center Staff	Attachment R PBA Services Mandatory Scored Response Worksheet Q19 Response, Pages 110-111	Call Center staffing ratios	
MSQ33 – Staffing	Attachment R PBA Services Mandatory Scored Response Worksheet Q33 Response, Page 272	Figure MSQ33-1: Pharmacy Benefit Administration Services Organizational Chart	
MSQ15 – PA System Capabilities and Limitations	Attachment R PBA Services Mandatory Scored Response Worksheet Q15 Response, Page 83	Physician Administered Drugs (PADs)	MMA holds its solutions, formulas, methods, and techniques to be trade secret. This section provides granular details about MMA's unique solutions for successfully handling workflow management. MMA's distinctive method and approach for developing the workflow management derives independent economic value, actual or potential, from not being generally known to, and not being readily ascertainable by proper means by, other persons who can obtain economic value from its disclosure or use and is the subject of efforts that are reasonable under the circumstances to maintain its secrecy. MMA asserts that the disclosure of the described portion of information could reasonably be expected to result in unfair competitive injury to MMA or would impair the ability of the governmental entity to obtain the necessary information in the future and the interest of MMA in prohibiting access to
MSQ29 – Data Management Plan	Attachment R PBA Services Mandatory Scored Response Worksheet Q29 Response, Pages 1-10	MSQ29.1 – Data Conversion & Migration Plan	
MSQ29 – Data Management Plan	Attachment R PBA Services Mandatory Scored Response Worksheet Q29 Response, Pages 1-12	MSQ29.2 – Data Migration Layout	
MSQ29 – Data Management Plan	Attachment R PBA Services Mandatory Scored Response Worksheet Q29 Response, Pages 1-86	MSQ29.3 – Rules Engine Capabilities	
MSQ29 – Data Management Plan	Attachment R PBA Services Mandatory Scored Response Worksheet Q29 Response, Pages 1-29	MSQ29.4 – List of Reference Data Used by the System	

Proposal Section	Attachment Reference/ Page Number	Protected Information	Justification
MSQ29 – Data Management Plan	Attachment R PBA Services Mandatory Scored Response Worksheet Q29 Response, Pages 1-16	MSQ29.5 – Functional and Data Specifications	the information is greater than the interest of the public in obtaining access, and/or would cause commercial injury to, or confer a competitive advantage upon a potential or actual competitor of MMA. Exempt from public disclosure as Trade Secret, O.C.G.A. § 50-18-72(34) and O.C.G.A. § 10-1-761(4).
MSQ29 – Data Management Plan	Attachment R PBA Services Mandatory Scored Response Worksheet Q29 Response, Pages 1-2	MSQ29.6 – Conceptual and Logical Data Models	
MSQ29 – Data Management Plan	Attachment R PBA Services Mandatory Scored Response Worksheet Q29 Response, Pages 1-87	MSQ29.7 – Data Dictionary	
MSQ31 – CSR Training Program	Attachment R PBA Services Mandatory Scored Response Worksheet Q31 Response, Pages 247-253	Figure MSQ31.1-1: Sample Contact Center New Hire Training Agenda (Pages 1-7)	
MSQ31 – CSR Training Program	Attachment R PBA Services Mandatory Scored Response Worksheet Q31 Response, Page 254	Figure MSQ31.1-2: Sample FirstTrax Participant Workbook Technical Scenario	
MSQ31 – CSR Training Program	Attachment R PBA Services Mandatory Scored Response Worksheet Q31 Response, Pages 255-256	Figure MSQ31.2: Sample CSR Training Plan (Pages 1-2)	
MSQ35 – Project Stages and Phases	Attachment R PBA Services Mandatory Scored Response Worksheet Q35 Response, Pages 1-5	MSQ35.1 – Best Practices	
MSQ35 – Project Stages and Phases	Attachment R PBA Services Mandatory Scored Response Worksheet Q35 Response, Page 1	MSQ35.2 – Lessons Learned	
MSQ36 – SDLC & Transition Activities	Attachment R PBA Services Mandatory Scored Response Worksheet	MSQ36.1 – Cutover/Transition Plan	

Proposal Section	Attachment Reference/ Page Number	Protected Information	Justification
	Q36 Response, Pages 1-24		
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-16	MSQ37.1 - Project Schedule/Project Work Plan (Sample)	
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-14	MSQ37.2 - WBS tasks and Project Outputs (Sample)	
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-61	MSQ37.3 - Implementation Plan (Sample)	
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-18	MSQ37.4 - Quality Management Plan (Sample)	
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-30	MSQ37.5 - Requirements Management Plan (Sample)	
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-18	MSQ37.6 - Change Management Plan (Sample)	
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-23	MSQ37.7 - Risk Management Plan (Sample)	
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-25	MSQ37.8 - Communications Management Plan (Sample)	

Proposal Section	Attachment Reference/ Page Number	Protected Information	Justification
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-61	MSQ37.9 - Integration Plan (Sample)	
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-50	MSQ37.10 - Operations & Maintenance Plan (Sample)	
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-27	MSQ37.11 - Training Plan (Sample)	
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-8	MSQ37.12 - Cost Management Plan (Sample)	
MSQ37 - Project Management	Attachment R PBA Services Mandatory Scored Response Worksheet Q37 Response, Pages 1-11	MSQ37.13 - Stakeholder Management Plan (Sample)	
MSQ32 – PBA Architecture	Attachment R PBA Services Mandatory Scored Response Worksheet Q32 Response, Page 258	Figure MSQ32-1: Medicaid Pharmacy Program—PBA Solution Architecture Model (SAM)	
MSQ38 – Audit Laws	Attachment R PBA Services Mandatory Scored Response Worksheet Q38 Response, Pages 1-86	MSQ38.01_Prime Therapeutics SOC2 Type II Report - 2023	
MSQ30 – Communication	Attachment R PBA Services Mandatory Scored Response Worksheet Q30- Response, Pages 167-168	Figure MSQ30.1-1: Sample Pharmacy Provider Program Announcement	MMA's proprietary program components program descriptions, program detail and/or process documentation to support the plan are customized to the unique needs of the Project goals. MMA asserts that the disclosure of the described portion of information could reasonably be expected to result in unfair competitive
MSQ30 – Communication	Attachment R PBA Services Mandatory Scored Response Worksheet	Figure MSQ30.1-2 Sample Switch Notice Vendor Connectivity and Validation Testing Notice	

Proposal Section	Attachment Reference/ Page Number	Protected Information	Justification
	Q30- Response, Page 169		injury to MMA or would impair the ability of the governmental entity to obtain the necessary information in the future and the interest of MMA in prohibiting access to the information is greater than the interest of the public in obtaining access, and/or would cause commercial injury to, or confer a competitive advantage upon a potential or actual competitor of, MMA. Exempt from public disclosure as Trade Secret, O.C.G.A. § 50-18-72(34) and O.C.G.A. § 10-1-761(4).
MSQ30 – Communication	Attachment R PBA Services Mandatory Scored Response Worksheet Q30- Response, Pages 170-231	Figure MSQ30.1-3 Sample Payer Specification Document	
MSQ30 – Communication	Attachment R PBA Services Mandatory Scored Response Worksheet Q30- Response, Pages 232-233	Figure MSQ30.1-4: Sample Diabetic Supply Update Memo (Pages 1-2)	
MSQ30 – Communication	Attachment R PBA Services Mandatory Scored Response Worksheet Q30- Response, Page 234	Figure MSQ30.1-5: Sample SMAC Price Research Request Form	
MSQ30 – Communication	Attachment R PBA Services Mandatory Scored Response Worksheet Q30- Response, Page 235	Figure MSQ30.1-6: Sample Provider Web Portal Subscription Services Sign-up	
MSQ30 – Communication	Attachment R PBA Services Mandatory Scored Response Worksheet Q30- Response, Page 236	Figure MSQ30.1-7: Sample Member Welcome Letter	
MSQ30 – Communication	Attachment R PBA Services Mandatory Scored Response Worksheet Q30- Response, Page 237	Figure MSQ30.1-8: Sample Member Lock-in Warning Letter	
MSQ30 – Communication	Attachment R PBA Services Mandatory Scored Response Worksheet Q30- Response, Pages 238-240	Figure MSQ30.1-9: Sample Member Web Portal Registration Job Aid (Pages 1-3)	
MSQ30 – Communication	Attachment R PBA Services Mandatory Scored Response Worksheet Q30- Response, Page 241	Figure MSQ30.1-10: Sample Prior Authorization Denial Letter	