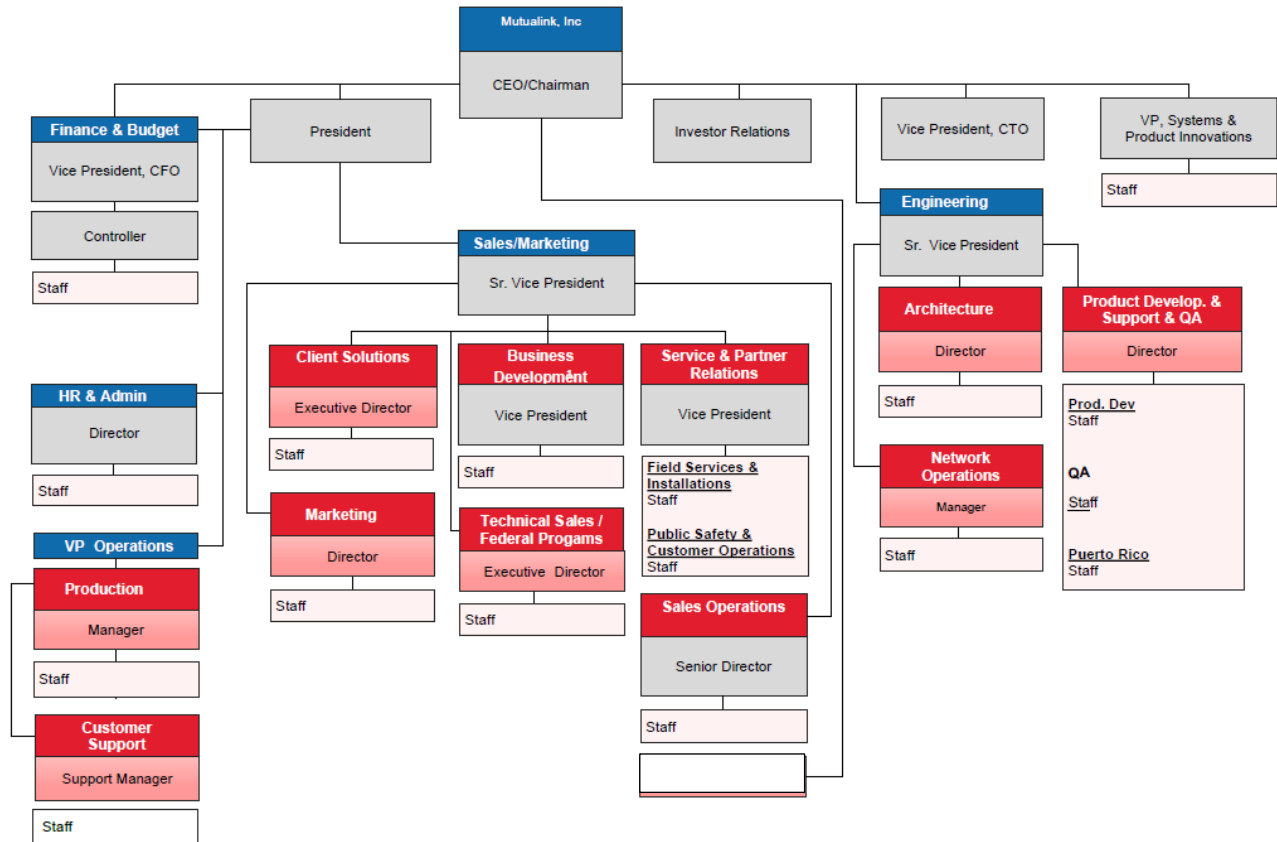


Exhibit B3-Escalation Process

Mutualink Organizational Structure





Mutualink Mission and Organizational Structure

Mutualink, Inc. (the “Company”) is a privately held Connecticut corporation formed in October 2006. The mission of the Company is to provide the product and secure path for any Federal, State, local agencies, schools, places of mass gathering or commercial security entities to communicate and share any type of media, including two-way radio channels, live or recorded video streams, GPS locations, files, telephone conversations, using existing devices and infrastructure.

Mutualink is designed to provide pervasive, affordable, and scalable day-to-day communications as well as interoperable emergency preparedness, response communications and information sharing within, between and among agencies / communities at all levels of government providing unique public safety collaboration.

The Company is headquartered in Wallingford CT and has operating offices in Westford MA, Allen TX and Mayaguez PR. An overview of the Company’s corporate organization is shown in the org chart above. Mutualink products are designed and developed by our research and development team in Westford MA and Allen TX and manufactured in the USA. Our R&D team works closely with our manufacturing team in Wallingford CT. Our quality assurance and customer support teams operate out of our Westford MA facility.

Mutualink’s Escalation Process

Technical Escalation

The technical escalation path starts with our customer support team based in Westford, MA.

Customer Support	866-927-5465 support@mutualink.net
Customer Support Manager Dave Wilson	866-927-5465 978-490-3005 Direct 978-727-4357 Cell dwilson@mutualink.net
VP Operations Rick Summers	978-467-4704 Direct 919-271-8141 Cell rsummers@mutualink.net



Billing Issues

Mutualink very rarely has a billing issue that is not immediately solved.

Billing Glenn Schultz Controller	866-957-5465 x203 203-741-5603 Direct gschultz@mutualink.net
CFO Mark Tomkalski	mtomkalski@mutualink.net