

NASPO/STATE OF NEVADA MASTER AGREEMENT – AMENDMENT #1

Master Agreement Number:	99SWC-NV22-13386
Solicitation Number:	99SWC-S1154
Title:	Inmate Communications

Government Entity:	State of Nevada, Department of Administration, Purchasing Division		
Address:	515 E Musser St, Ste 300		
City, State, Zip Code:	Carson City, NV 89701		
Contact:	Heather Moon, Purchasing Officer II		
Phone:	775-684-0179	Email:	hmoon@admin.nv.gov

Contractor:	Keefe Commissary Network		
Address:	10880 Lin Page Place		
City, State, Zip Code:	St. Louis, MO 63132		
Contact:	Terry Schroeder, Group Vice President		
Phone:	800-411-0454	Email:	terry.schroeder@keefegroup.com

1. **AMENDMENTS.** For and in consideration of mutual promises and/or their valuable considerations, all provisions of the original master agreement resulting from Request for Proposal #99SWC-S1154 and dated November 1, 2022, attached hereto as Exhibit A, remain in full force and effect with the exception of the following:

A. The purpose of this amendment is to incorporate Access Corrections Deposits and Payments into Keefe Commissary Network's Master Agreement.

2. **INCORPORATED DOCUMENTS.** Exhibit A (Original Master Agreement) is attached hereto, incorporated by reference herein and made a part of this amended master agreement.

3. **ATTACHMENTS**

- 3.1. The following documents are incorporated in descending order of constructive precedence.

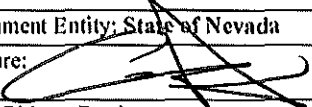
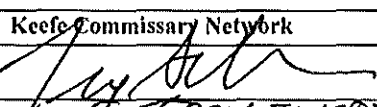
EXHIBIT A- Executed Master Agreement

EXHIBIT B – Access Corrections Deposits and Payments Overview

- 3.2. All other governmental laws, regulations, or actions applicable to the goods and/or services authorized by this Master Agreement are also incorporated herein.

4. **AUTHORITY.** Each person signing represents and warrants that he/she is duly authorized and has legal capacity to execute and deliver and bind the parties hereto. Each signatory represents and warrants to the other that the execution and delivery the performance of each party's obligations hereunder have been duly authorized, and this is a valid and legal agreement binding on the parties and enforceable in accordance with its terms.

IN WITNESS WHEREOF, the parties sign and cause this Master Agreement to be executed. Notwithstanding verbal or other representations by the parties, the "Effective Date" of this Master Agreement shall be the date provided within Section 2 above.

Government Entity: State of Nevada	Contractor: Keefe Commissary Network
Signature: 	Signature: 
Name: Gideon Davis	Name: Terry Schroeder
Title: Administrator	Title: GROUP V.P.
Date: 6/28/23	Date: 6/26/23



Access Corrections Deposits & Payments™ Overview

Access Corrections, established in 2007, provides comprehensive, end-to-end money management solutions that help the broad range of corrections audiences – offenders, their loved ones and the agencies serving those constituents – move and manage money throughout the criminal justice continuum. From arrestee intake to inmate discharge, our automated services provide users easy, convenient, safe ways to make trust fund deposits, post bail and make parole, probation and court-ordered payments. Agencies can expand payment methods, improve collections, reduce cash management risk and increase productivity.

Access Corrections currently processes millions of transactions per year for more than 600 state and county agencies and eighteen (18) state department of corrections. We are the only one-stop-shop provider able to offer such a holistic suite of payment technologies.

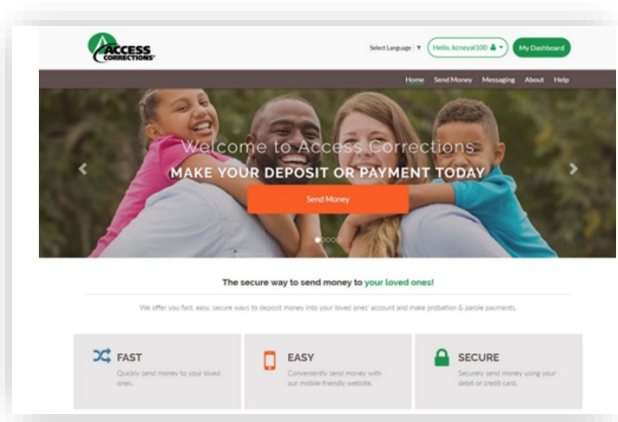
Key Features:

1. Access Corrections offers a comprehensive suite of hardware and software solutions designed to support and automate money management processes throughout an offender's incarceration – including intake funds, trust fund deposits, payments and release cards.
2. We offer most of these services at no cost to the agency.
3. As a payment provider, we make it easy and convenient for arrestees and their loved ones to complete a variety of automated, digital transactions, including trust fund deposits, bail payments and parole/probation/court-ordered payments. The service features flexible transaction methods – online, mobile app, toll-free telephone or in person.
4. Every program is customized to the agency's specific needs and is supported by a dedicated team of account representatives and technicians.

DEPOSIT & PAYMENT TRANSACTION METHODS

www.accesscorrections.com

In order to allow inmates' family and friends to make deposits or payments online, Keefe operates a secure website 24/7/365 – www.accesscorrections.com.



Adding a Recipient to my Dashboard

ACCESS CORRECTIONS

Select Language | Hello, Michael | My Dashboard

Home Send Money SecureMail About Help

FIND AN AGENCY

Make a deposit or payment by selecting a state and an agency.

VISA MasterCard

AGENCY SEARCH

Select State:
ARIZONA

Select Agency:
Select An Agency
Apache County Jail, AZ
Arizona DOC Community Corrections
Arizona DOC Trust Fund Deposits
Arizona Visitor Background Fee
Cochise County Jail, AZ
Gila County Jails, AZ
Graham County Detention Center, AZ
Greenlee County Jail, AZ

Privacy Policy | User Agreement | Terms of Service
Copyright © Access Corrections

My Dashboard

ACCESS CORRECTIONS

Select Language | Hello, Michael | My Dashboard

Home Send Money SecureMail About Help

DASHBOARD

Welcome to your Dashboard. Here you may create another transaction or view history for a Recipient from the list below, or select [Send Money](#) to start a transaction for a new Recipient.

[Send Money](#)

MY RECIPIENTS

Search recipients

ADAM MANNING (197670)
DOB: 11/6/1978
Agency: Utah Department of Corrections AP&P
[Make Payment](#) [Remove](#)

ADAM MANNING (AM9908)
DOB: xx/xx/xxxx
Agency: California DOCR Active
[Make Deposit](#) [Remove](#)

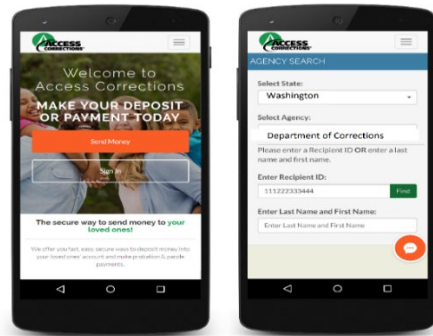
Access Corrections' Mobile App

Consumers love our mobile app to make deposits or payments while they are on the go. The app is available for both Android and iOS (Apple) phones.

All the features of AccessCorrections.com are now available in a user-friendly app that goes anywhere you do. Use it to set up an account, manage and review your information, make deposits and payments, and more.

Features:

- Create and manage an Access Corrections account
- Search for an agency and inmate
- Send money using your Visa or MasterCard
- See your past transactions
- Get instant help through Live Chat



Phone

Keefe offers a 24/7 Toll Free phone number for friends and family that may need a little more help with their transaction. Our bilingual, English and Spanish, customer service representatives are trained to assist customers with their questions with the goal of completely satisfying the customers' needs so they don't call agencies needing additional information.

Keefe also offers a 24/7 toll free IVR system that allows friends and family the ability to make a deposit or payment without having to talk with a customer service representative.

DEPOSITS/PAYMENTS

PHONE

- **CONVENIENT:** Toll-free number
- **IVR Option**
- **BI-LINGUAL:** Spanish-speaking CSR's available 24/7.
- **FLEXIBLE:** Make payments using credit or debit cards.
- **SAFE:** All staff must pass background & credit check.
- **FAST:** Available real-time funds posting to probationer & parolee accounts.
- **PCI & AML COMPLIANT**

Customer Service
IVR or Live Agent Options
866.345.1884
Available 24/7/365



Kiosk

Keefe has the largest network of transaction kiosks in the country servicing government agencies. Family and friends enjoy the convenience of our **800+** transaction kiosks located throughout the US. Our transaction kiosks allow users to make a deposit or payment for any agency that Keefe services regardless of its' location.



ACCESS SECURE PAYMENTS PROCESSES MANY FINANCIAL OBLIGATIONS!

Probation & Parole

Supervision Fees

Program Fees

Drug Screening

Monitoring Fees

Court Ordered Payments

Child Support

Fees & Fines

Restitution

Walk-In Retailer

Keefe is partnered with CashPayToday, a leading payment technology company automating cash transactions via its network of over 69,000 national and regional retailers in the U.S. These locations will accept cash transactions on behalf of Keefe. The walk-in locations include Walmart – Available at Service Desk or Money Center, CVS, Walgreens, 7-Eleven, Dollar General, Family Dollar stores and others.

These national retailers align with the demographics of our customer base. Our customers are already shopping at these stores making it very convenient way to make a payment or deposit for your agency.



Convenience Like No Other Provider

Customers have the choice to get their CashPayToday account information right on their smart phone or mailed to their address. Consumers love the convenience of the smart phone option because they always have their phone with them. In addition, it provides a real-time retailer location map based on their GPS along with transaction history and an account bar code to send money quick. Also, there is no need to tell the cashier what you are sending the money for. They just know it is being sent to Access Corrections!



Recipient: CHRISTOPHER MCCREE ID: 258156
\$5.00 Transaction Fee ID MAY BE REQUIRED



799366266720006371683404307580



By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at www.vanilladirect.com/pay/terms. After successful payment using this barcode, you may retrieve your full detailed ereceipt at www.vanilladirect.com/pay/ereceipt

Dollar General MAXIMUM \$500.00 PER PAYMENT. You may use PIN debit card or cash for payment.

Family Dollar MAXIMUM \$500.00 PER PAYMENT. CASH ONLY

CVS MAXIMUM \$999.00 PER PAYMENT. CASH ONLY

Walgreens MAXIMUM \$900.00 PER PAYMENT. CASH ONLY

7-Eleven MAXIMUM \$500.00 PER PAYMENT. CASH ONLY

Speedway MAXIMUM \$500.00 PER PAYMENT. CASH ONLY

Kum & Go MAXIMUM \$500.00 PER PAYMENT. CASH ONLY

Stripes MAXIMUM \$500.00 PER PAYMENT. CASH ONLY

Pilot/Flying J MAXIMUM \$500.00 PER PAYMENT. CASH ONLY

Go Mart MAXIMUM \$500.00 PER PAYMENT. CASH ONLY

Royal Farms MAXIMUM \$500.00 PER PAYMENT. CASH ONLY

CASH PAY TODAY PAYMENT LOCATIONS:

Our payment locations can be found at www.cashpaytoday.com/locations

ALL locations use printed or mobile barcode ONLY



TRANSACTION INSTRUCTIONS:

Enter the checkout line. Let clerk know you are making a "Vanilla Direct Pay®" payment. Hand this slip to the clerk for them to scan the barcode or allow phone to be scanned. Let the clerk know how much money you are sending.



© Pay It Today, LLC.

Lockbox

Keefe offers consumers a free deposit/payment option using our lockbox services that is provided at no cost to agencies. Keefe does not outsource its lockbox operations. All money orders & checks are processed at Keefe's offices.

All money orders and checks are processed within 24/48 hours from the time of receipt. These transactions are batched with all of transaction types (App, Web, Phone, Kiosk and Walk-In Retailer) and an ACH is sent in one bank deposit. One file that matches the daily ACH is sent to the agency, making it easier and more efficient for the agency to reconcile transactions. Like all transaction methods, money order and checks are guaranteed by Keefe. *Checks are held 7-10 days prior to posting.

Transactions processed via Keefe's lockbox service will be automatically included in the agency reports and investigative tools along with all other transaction methods.

Keefe will ensure the payer information is collected by requiring the sender to fill out a Money Order Form that is required with their money order or checks. Here is an example of the money order form.

Money Order Deposit Form



Send Money!

Here's how...

- 1 Complete the form below by typing or clearly printing in blue or black ink.
- 2 Make money order/check payable to Access Corrections.
- 3 Detach and mail form with money order/check to:
Access Corrections – [Agency Name]
P.O. Box 12486
St. Louis, MO 63132

Send Money Faster!

Mailed deposits take up to a week to process. With the following options, funds can be deposited within 24 hours.

-  **Access Corrections App**  
Send money on the go with our free mobile app.
-  **accesscorrections.com**
Easy online deposits.
-  **Kiosk**
Send money from any of 800+ kiosk locations.
-  **866.345.1884**
Speak with a live, bilingual agent.
-  **Walk-in Retailer**
Register at cashpaytoday.com, get a barcode and make a cash deposit where you shop, including Dollar General, Family Dollar, CVS and 7-Eleven.

Important

- To avoid delay in processing, please complete all fields and verify that the recipient's name and ID are correct. If proper recipient cannot be determined, we will return your money order/check.
- Do not send cash, letters, stamps, photos or notes.
- The Money Order Deposit Form must be included with the money order/check to process the deposit. Do not staple, paper clip, fold or tape the money order/check to the form.
- Failure to accurately complete all fields, including the sender's full name and physical address, may result in your deposit being delayed or rejected. Using a P.O. Box could cause a processing delay and will require your driver's license or state ID number*.
- All deposits must be issued in U.S. funds. We only accept money orders/checks drawn from U.S. financial institutions.
- We accept money orders and cashier's checks.
- A \$25 handling fee will be assessed for any returned money order/ check.
- Daily deposit amount cannot exceed [\$X,XXX.XX]. A [\$X.XX] service fee will be applied to each transaction.
- Federal law requires the sender provide their social security number for deposits or combined deposits of \$3,000 or more.
- Keefe Commissary Network, LLC dba Access Corrections is licensed as a Money Transmitter by the state of XXXXXXX.

ALL FIELDS REQUIRED

Mail to: Access Corrections – Agency Name, P.O. Box 12486, St. Louis, MO 63132



[Agency Name]
Money Order Deposit Form
Daily Limit \$X.XX

Deposit Amount (Cannot Exceed \$x,xxxx)	Recipient ID	
Recipient First Name	Recipient Last Name	
Sender's First Name	Sender's Last Name	
Sender's Date of Birth (Month/Date/Year)	Sender's Phone Number	
Sender's Email (A Digital Receipt Will Be Sent to the Email Address Provided)		
Sender's Street Address (Using a P.O. Box May Result in a Processing Delay)		
Sender's City	Sender's State	Sender's Zip
Sender's Social Security Number (For Deposits of \$3,000 or More)		
Sender's Driver's License/State ID Number*		

Rev 01/31/20