



NASPO ValuePoint Cloud Solutions Contract

Technology and Service Working as a True Partnership

Knowledge Services' Cloud Solution, dotStaff™, is a Vendor Management System (VMS) providing government entities a web-based technology allowing organizations to easily engage, procure, and manage temporary labor. The solution includes all Managed Service Provider (MSP) Program support and administrative services to facilitate and simplify contractor engagement and the contract labor hiring process.

Contracts Management

- dotStaff™ Vendor Management System (VMS)
- Contracts compliance and management
- Consolidated invoicing and payment
- Funding source management
- Certificate of Insurance monitoring
- Credential Management (licenses, information security, performance, etc.)

Resource Management

- Time, expense and project entry, approval and tracking
- Statement of Work, milestone deliverable and fixed-bid functionality
- Reverse auction and competitive bidding
- Candidate submission, scoring and credentialing management
- Employer of Record (EOR) payrolling
- Ratings and feedback tracking

Streamlined Operations

- Approval workflows
- Workflow and process management
- Interactive calendaring and scheduling
- Electronic data capture and management
- iOS Mobile App
- Real-time alerts and notifications

Exceptional Service

- Administrative support by Managed Service Provider (MSP) team
- Reporting and business intelligence
- 99% tech up-time
- Supportive of all labor categories: Information Technology, Administrative & General, Medical & Human Services

NASPO ValuePoint Cloud Solutions Contract Procurement and Participation

A Participating Addendum (PA) is used by a State Chief Procurement Officer (CPO) to establish a State contract tied to a specific NASPO ValuePoint Master Agreement. The PA identifies unique terms and conditions specific to a State and identifies State agencies and other eligible entities in the State that are authorized to participate in the agreement. A State CPO may issue PAs that allow participation as follows:

Statewide

Provides participation by all State and local government agencies and other eligible entities within the State

State only

Provides for participation by State agencies only

Other eligible entities only

Provides for participation by local government agencies and other eligible entities, but prohibits participation by State agencies

Completed PAs

- State of California
- State of Florida
- State of Missouri
- State of Nevada
- State of Rhode Island
- State of Tennessee
- State of Vermont
- State of Virginia

Other Eligible Entity Participation

For States that do not use a PA, or use a PA covering only certain entities, other eligible entities may participate in a NASPO ValuePoint Master Agreement as described in an Eligible Entity Participation Document. Below are States with Eligible Entity Participation Documents. Details can be provided upon request.

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|-----------------------|---------------------------|
| - State of Arizona | - State of Michigan |
| - State of Arkansas | - State of New Jersey |
| - State of California | - State of North Carolina |
| - State of Illinois | - State of Ohio |
| - State of Indiana | - State of Wyoming |

NASPO ValuePoint Cloud Solutions Contract Snapshot

This contract combines our secure cloud technology, dotStaff™, with our full-service MSP.

Solicitation #: CH16012

Contract title: Cloud Solution

Lead State: Utah

Inception date: 09/02/2016

Expiration date: 09/15/2026

Total terms expiration: 09/15/2026

Lead State contact

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Completed NIST-based FedRAMP
Readiness Assessment October 2020;
StateRAMP Category 3 Compliant



Knowledge services