

NASPO/STATE OF NEVADA MASTER AGREEMENT – AMENDMENT #2

Master Agreement Number:	99SWC-NV22-13385
Solicitation Number:	99SWC-S1154
Title:	Inmate Communications

Government Entity:	State of Nevada, Department of Administration, Purchasing Division		
Address:	515 E Musser St, Ste 300		
City, State, Zip Code:	Carson City, NV 89701		
Contact:	Heather Moon, Purchasing Officer II		
Phone:	775-684-0179	Email:	hmoon@admin.nv.gov

Contractor:	Global Tel*Link Corporation d/b/a ViaPath Technologies ("ViaPath")		
Address:	3120 Fairview Park Drive, Suite 300		
City, State, Zip Code:	Falls Church, VA 22042		
Contact:	Minnie McGinnis, AVP, Business Development Enablement		
Phone:	972-535-3322	Email:	Minnie.McGinnis@viapath.com

1. **AMENDMENTS.** For and in consideration of mutual promises and/or their valuable considerations, all provisions of the original master agreement resulting from Request for Proposal #99SWC-S1154 and dated November 7, 2022, attached hereto as Exhibit A, remain in full force and effect with the exception of the following:
 - A. The attached price list is effective upon execution of this amendment, which recognizes the Federal Communications Commission's June 30, 2025, order, delaying the implementation of the Commission's 2025 IPCS order.
 - B. Contractor shall comply with all applicable FCC rules, regulations, and orders, as amended, which shall govern in cases of conflict with the terms of this Master Agreement. Where such a rule, regulation, or order caps a rate or cost below any rate or cost in this Master Agreement, this Master Agreement shall incorporate the lower rate or cost by operation of law, and such lower rate or cost shall be immediately effective without formal amendment to this Master Agreement. Other than a reduction meeting the foregoing description, any adjustment to pricing, including any proposed increase to pricing, shall not be effective without execution of written amendment.
2. **INCORPORATED DOCUMENTS.** Exhibit A (Original Master Agreement) is attached hereto, incorporated by reference herein and made a part of this amended master agreement.
3. **ATTACHMENTS**
 - 3.1. The following documents are incorporated in descending order of constructive precedence.
 - A. EXHIBIT A-2 - Updated price list
 - 3.2. All other governmental laws, regulations, or actions applicable to the goods and/or services authorized by this Master Agreement are also incorporated herein.
4. **AUTHORITY.** Each person signing represents and warrants that he/she is duly authorized and has legal capacity to execute and deliver and bind the parties hereto. Each signatory represents and warrants to the other that the execution and delivery the performance of each party's obligations hereunder have been duly authorized, and this is a valid and legal agreement binding on the parties and enforceable in accordance with its terms.

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IN WITNESS WHEREOF, the parties sign and cause this Master Agreement to be executed. Notwithstanding verbal or other representations by the parties, the "Effective Date" of this Master Agreement shall be the date provided within Section 2 above.

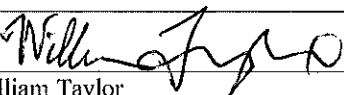
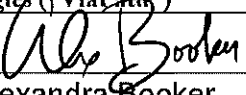
Government Entity: State of Nevada	Contractor: Global Tel*Link Corporation d/b/a ViaPath Technologies ("ViaPath")
Signature: 	Signature: 
Name: William Taylor	Name: Alexandra Booker
Title: Administrator	Title: Sr. Contracts Manager
Date: 10.08.2025	Date: October 8, 2025

EXHIBIT A-2

Updated Price List

VIAPATH AMENDMENT TO MASTER AGREEMENT

State
Inmate Population (current annual average daily population)

Nevada	Georgia	Wisconsin	Virginia	Arizona	Nebraska
10,812	42,000	20,324	24,681	38,000	5,540

2.1 Software Applications

Education

Base courses including GED preparation (detail in proposal narrative)

Custom DOC-required curriculum

Video Visitation

No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost ^(A1)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$0.25/minute or IAW any FCC mandated Rate Caps (whichever is lower)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

A4

Message Only

\$0.50/Message inbound and outbound or \$0.50/Message inbound and \$0.07/minute outbound with Standard per minute streaming	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
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Pictures

Video Messages

Internal Electronic Communications

Inmate Commissary Ordering

Inmate Trust/Commissary Account access

Inmate Phone Account access

Music Purchases/Download

Music Subscription Services

No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$0.50/Attachment	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$0.75/Video Message	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$1.59 average per song ^(A2)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$4.99 per 7-Day Basic Streaming Music (Non Interactive)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$5.99 per 7-Day Streaming Music (Interactive)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$7.49 per 7-Day Premium Streaming Music with	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

Playlists and Caching ^(A3)

No Cost for Standard Programs ^(A4)

Self Improvement Programs

Law Library Research Access

Inmate Grievances

Electronic Books

Games

News

No Cost for Standard Programs ^(A4)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost to Access	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
No Cost for Standard eBooks ^(A5)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$0.07/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
\$0.07/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

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State	Nevada	Georgia	Wisconsin	Virginia	Arizona	Nebraska
Movies	\$0.07/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Podcasts	\$0.07/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
PDF Document Viewing	No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Inmate Management Tools	No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Additional Services:						
Standard Per minute streaming and messaging option without bundle	\$0.07/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Additional Streaming Media and Content; Discounts may apply for bulk minute purchases	\$0.10/minute	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Premium Movies (Sold)	\$0.12 per minute or Up to \$19.99 per subscription	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Inmate Calling via the tablets or kiosks	FCC allowable rate	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Mail Scanning: Facilities to do their own scanning	\$0.08 per piece of mail	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Mail Scanning: Vendor to provide scanning at off-site facility	\$2.25 per piece of mail	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Mail Scanning: Facility to have contracted staff facilitate	Negotiable	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Payment Services	See "ViaPath Notes" tab for payment tiers ^(A6)	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Software development rate for DOC enhancements	To be negotiated based on requirements	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

NOTE: Applications should be offered in various languages

2.2 Kiosks

	# of Near-Field Communication (NFC) stations, Flex stations or equivalent				
Inmate/Turnkey Kiosks	254	840	407	494	760
Number of Kiosks	No Cost for hardware; up to \$5,000 per station for wiring and installation to the agency	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Lease, Purchase or No Cost					
Deposit Kiosks					
Number of Kiosks	7	Per Lobby where payments are received	Per Lobby where payments are received	Per Lobby where payments are received	Per Lobby where payments are received
Lease, Purchase or No Cost	No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

NOTE: If kiosk is leased, include all costs associated to include maintenance.

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State	Nevada	Georgia	Wisconsin	Virginia	Arizona	Nebraska
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2.4 Tablet Device

Tablet (detail Screen Size and Memory Capacity)

Lease, Purchase or No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Basic Tablet	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Basic Tablet with larger screen	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Basic Tablet with added memory	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

Accessories

Headphones	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Charger	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Case	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Screen protector	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

NOTE: If tablet is leased, include all costs associated to include maintenance.

Portable device (non-tablet)

Device (detail Screen Size and Memory Capacity)

Lease, Purchase or No Cost	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Basic device	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Upgraded device	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

Accessories

Headphones	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Charger	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Case	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Screen protector	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Keyboards — REQUIRED if upon request	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

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DOC Commission	State	Nevada	Georgia	Wisconsin	Virginia	Arizona	Nebraska
All rates above assume zero commission. Customer may increase the rates to include any monetary and in-kind commissions, provided these are in compliance with FCC rules.							
Video Visitation		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
External Electronic Mail							
Message Only		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Pictures		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Video Messages		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Music Purchases/Download		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Music Subscription Services		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Electronic Books		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Games		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
News		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Movies		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Podcasts		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Tablet (detail Screen Size and Memory Capacity)							
Basic Tablet		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Basic Tablet with larger screen		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Basic Tablet with added memory		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Tablet Accessories							
Headphones		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Charger		0.0%	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Case		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Screen protector		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Other Portable Device (detail Screen Size and Memory Capacity)							
Basic device		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Upgraded device		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Other Portable Device Accessories							
Headphones		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Charger		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Case		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Screen protector		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada
Keyboards		N/A	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada	Same as Nevada

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CALLING RATES: PER MINUTE RATE

Base Rates				Rate Adjustments based on Added Features								
	Collect	Debit	Prepaid Collect	Initial Voice Biometrics	Continuous Call Voice Biometrics	Investigative Tools	Voice Messaging	Cell Phone Detection	Additional Vendor Features			
Local ⁽⁸⁵⁾	**The Customer may elect to adopt the base rates mandated in the 2024 IPCS Order or may elect to adopt the base rates allowable under the 2021 IPCS Order pursuant to the 2025 IPCS Waiver Order. The Per Minute rates shall not exceed the FCC mandated rate caps.											
Intralata ⁽⁸⁵⁾												
Interlata ⁽⁸⁵⁾												
Interstate ⁽⁸⁵⁾												
International ^(84, 85)												
Additional Fees	FCC prohibits additional fees											
Commission Rate	Any commissions shall be provided within the FCC rate caps.											
				See "ViaPath Notes" tab ⁽⁸¹⁾	See "ViaPath Notes" tab ⁽⁸²⁾	See "ViaPath Notes" tab ⁽⁸¹⁾	No Cost	See "ViaPath Notes" tab ⁽⁸²⁾	See "ViaPath Notes" tab ⁽⁸³⁾			

**For Reference:

2024 FCC IPCS Order per minute rate caps required through 06/30/2025:

Prisons (any ADP): \$0.06/minute
 Large Jails (ADP: 1,000+): \$0.06/minute
 Med. Jails (ADP: 350-999): \$0.07/minute
 Small Jails (ADP: 100-349): \$0.09/minute
 Very Small Jails (ADP: 0-99): \$0.12/minute

2021 FCC IPCS Order per minute rate caps:

Prisons (any ADP): \$0.12/minute
 Large Jails (ADP: 1,000+): \$0.14/minute
 Jails (ADP: <1,000): \$0.21/minute

NOTE – the 2021 FCC per minute rate caps of \$0.12 (prison) and \$0.14 (jail ADP 1,000+) may be increased up to \$0.02 per minute to \$0.14 (prison) and \$0.16 (jail ADP 1,000+) based on actual site commission.

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Additional Pricing Information

Tablet/Kiosk- Additional Features & Services						
Other Content						
Reference	Name	Rate Adjustment	One Time Cost	Annual Cost	Commission	Comment
A1	Custom DOC-required curriculum	N/A	N/A	N/A	N/A	Access to DOC provided curriculum
A2	Music Purchases/Download	\$0.69 - \$2.49 per download	N/A	N/A	Customer may add to rate and keep increase as commission	
A3	Streaming Music with Caching and Playlists	Negotiable; 14-Day and 30-Day options	N/A	N/A	Customer may add to rate and keep increase as commission	
A4	Anger Management Course	Negotiable	Negotiable	Negotiable	N/A	Mental health course on Anger Mgmt from an industry expert
	Substance Abuse Disorder/Recovery	Negotiable	Negotiable	Negotiable	N/A	Research-backed substance abuse treatment with a proven track record of successes
	Educational/Vocational	Negotiable	Negotiable	Negotiable	N/A	Various vocation and educational programs
	Family & Spirituality	Negotiable	Negotiable	Negotiable	N/A	Various programs designed to support community involvement, parenting, religious studies, and much more
A5	Life Skills & Mental Health	Negotiable	Negotiable	Negotiable	N/A	Various programs in employment skills, financial literacy, community resources, computer-based re-entry simulation, etc.
	Audiobooks	Negotiable	Negotiable	Negotiable	N/A	

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A6 Payment Services

Electronic Fund Transfer				
Deposit Range		Trust		
Low	High	Credit	Cash	
\$0.01	\$9.99	\$0.90	\$2.50	Customer may add to rate and keep increase as commission
\$10.00	\$19.99	\$1.75	\$2.50	
\$20.00	\$99.99	\$5.95	\$2.50	
\$100.00	\$199.99	\$6.95	\$2.50	
\$200.00	\$300.00	\$7.95	\$2.50	

Self Release / Bail			
Deposit Range		Self Release	
Low	High	Credit	Cash
\$0.01	\$100.00	\$5.00 + 5.0% additional \$5.00 per \$100 deposited	\$5.00 plus an
\$100.01	\$2,900.00		\$100 deposited

Customer may add to rate and keep increase as commission

Walk-In Retail			
Deposit Range		Walk in Retail	
Low	High	Credit	Cash
\$0.01	\$300.00	\$4.95	\$4.95

Customer may add to rate and keep increase as commission

A7 Tablet Account Funding Fee \$3.00 Per Deposit Transaction

All rates above assume zero commission. Customer may add to the rates and keep the increase as commission.

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Non-Phone or Video Visitation Rate Adjustments based on Added Features

Reference	Investigative Tools		Rate Adjustment	One Time Cost	Annual Cost	Commission	Comment
	Name						
61.	Voice IQ® - Continuous Voice Biometric		Negotiable	Negotiable	Negotiable	N/A	
	Voice IQ® - Initial Voice Biometric		Negotiable	Negotiable	Negotiable	N/A	
	Call IQ® Basic & Advanced - Intelligent Keyword Search		Negotiable	Negotiable	Negotiable	N/A	
	Called Party IQ® - Inmate to Inmate Call Detection		Negotiable	Negotiable	Negotiable	N/A	
	Phone IQ® - Phone Type Identification		Negotiable	Negotiable	Negotiable	N/A	
	GTL Data IQ® - Investigative Data Analysis		Negotiable	Negotiable	Negotiable	N/A	
	GTL Fusion™ - Monitoring 3% of Calls by ViaPath Staff		Negotiable	Negotiable	Negotiable	N/A	
	GTL Fusion™ - Intelligence Information Sharing & Analysts		Negotiable	Negotiable	Negotiable	N/A	

Cell Phone Detection						
Reference	Name	Rate Adjustment	One Time Cost	Annual Cost	Commission	Comment
B2	Cellebrite Mobile Forensic Device (UFED)	Negotiable	Negotiable	Negotiable	N/A	
	Cellebrite Premium (Unlimited IOS and Android extraction)	Negotiable	Negotiable	Negotiable	N/A	
	CellSense Cell Phone Detection Device	Negotiable	Negotiable	Negotiable	N/A	
	CEIA PD240CB-SET Handheld Metal Detector	Negotiable	Negotiable	Negotiable	N/A	
	Wolfhound-Pro with 12 month extended warranty and software	Negotiable	Negotiable	Negotiable	N/A	
	TEK34 Intercept Body Scanner (SSD-017-1102)	Negotiable	Negotiable	Negotiable	N/A	
	Adani X-Ray Inspection Systems	Negotiable	Negotiable	Negotiable	N/A	
	Cell Phone Interdiction Sweeps	Negotiable	Negotiable	Negotiable	N/A	
	RFID - Realtime Location Services	Negotiable	Negotiable	Negotiable	N/A	

Reference	Additional Vendor Features					
	Name	Rate Adjustment	One Time Cost	Annual Cost	Commission	Comment
B3	Free Inmate Calling Program	Negotiable	Negotiable	Negotiable	N/A	
	Increase wireless network coverage	Negotiable	Negotiable	Negotiable	N/A	
	Lower tablet ratio	Negotiable	Negotiable	Negotiable	N/A	
	Additional On-site Administrators	Negotiable	Negotiable	Negotiable	N/A	
	Additional Dedicated Site Technicians	Negotiable	Negotiable	Negotiable	N/A	

B4 International ITS calls, whether made using a debit or prepaid/AdvancePay™ format: The Interstate ITS rate set forth above the base rate per minute [NOTE – must comply with permissible interstate rate caps based on ADP for the facility]] plus the applicable call termination rate for the destination country as published on the Company's website, which may be updated every 3 months in accordance with the FCC Order.

B5 Federal, state, and local taxes apply to all telecommunications services. Tax calculations are based upon the mandated tax rate in effect at the time of call and vary by call origination and destination. Tax collections are rendered to the appropriate taxing entity and are never retained in whole or in part by ViaPath.

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Digital Mail						
Reference	Other Content	Name	Rate Adjustment	One Time Cost	Annual Cost	Commission
C1	ChemImage VeroVision Mail Screener 3rd Generation		Negotiable	Negotiable	Negotiable	N/A
						Optional Solution: scanning for drugs & toxins