

**THE STATE OF MONTANA  
DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES**

**AMENDMENT NO. 1 TO MASTER AGREEMENT # 18091790040  
Amendment to DXC Technology Services LLC Master Agreement for Provider Services**

This Amendment No. 1 (“Amendment”) modifies, to the extent specified below, the terms and conditions of Master Agreement # 18091790040 (the “Contract”) for the Provider Services entered into by and between the Department of Public Health and Human Services (the “Department”), 111 Sanders Street, Helena, MT 59604, and DXC Technology Services LLC (“Contractor”).

**RECITALS**

WHEREAS, DXC Technology Services LLC notified the Department of the intended assignment of the Contract from DXC Technology Services LLC to DXC MS LLC on August 28, 2020 to become effective on September 15, 2020 and also obtained the Department’s consent on September 2, 2020 for the change of control of DXC MS LLC which resulted in an updated tax identification number.

WHEREAS, DXC MS LLC changed its name to Gainwell Technologies LLC with effect on October 1, 2020.

WHEREAS, the purpose of this Amendment is document the above-referenced earlier assignment of the Contract, change of name and ownership and tax identification number and to update Contract with the Contractor’s business name, update the Contractor’s Federal Tax Identification Number, and replace the Attachment G – Pricing Schedule.

**NOW THEREFORE**, the Parties hereto agree as follows:

The DXC Technology Services LLC Master Agreement is hereby amended to change the Contractor name from DXC Technology Services LLC to Gainwell Technologies LLC.

The DXC Technology Services LLC Master Agreement is hereby amended to change the Federal Tax Identification Number from 82-2287119 to the Gainwell Technologies LLC Federal Tax Identification Number of 27-1510177.

Appendix C to the DXC Technology Services LLC Master Agreement is hereby amended to incorporate the attached version of Attachment G – Pricing Schedule. The attached version of Attachment G supersedes and replaces the previous BAFO version of Attachment G that was submitted by DXC Technology Services LLC as part of the proposal submission process and incorporated by reference in Appendix I of the final DXC Technology Services LLC Master Agreement.

All other provisions of the Master Agreement are unchanged, and it is further the intent of the parties that any inconsistent provisions not addressed by the above Amendment are modified and interpreted to conform to this Amendment No. 1.

The Parties have executed this Amendment No. 1 as set forth below.

**MONTANA DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES**

DocuSigned by:  
BY: Michael Randol Date 8/25/2022  
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Michael Randol  
State Medicaid Director  
Department of Public Health and Human Services

DocuSigned by:  
BY: Charles T. Brereton Date 9/2/2022  
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Adam Meier  
Director  
Department of Public Health and Human Services

DocuSigned by:  
BY: mark prichard Date 7/12/2022  
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Paula Stannard  
Chief Legal  
Department of Public Health and Human Services

**CHIEF INFORMATION OFFICER**

**Approval**

The Contractor is notified that pursuant to Section 2-17-514, MCA, the Department Of Administration retains the right to cancel or modify any contract, project, or activity that is not in compliance with the Agency's Plan for Information Technology, the State Strategic Plan for Information Technology, or any state wide IT policy or standard.

DocuSigned by:  
BY: Kevin Gilbertson Date 7/26/2022  
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Kevin Gilbertson, Chief Information Officer  
Montana Department of Administration

DocuSigned by:  
BY: John Thomas Date 7/12/2022  
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Approved as to Form  
John Thomas, Procurement Officer  
State Procurement Bureau  
Montana Department of Administration

**Gainwell Technologies LLC**

DocuSigned by:  
BY: Paul Saleh Date 8/25/2022  
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Paul Saleh, CEO,  
Gainwell Technologies LLC

**ATTACHMENT – Updated Attachment G – Pricing Schedules**

**Provider Services Schedule A - Cost Summary**

| <b>Schedule A - Provider Services Core Scope of Work Costs</b>        |                         |                                                                                |
|-----------------------------------------------------------------------|-------------------------|--------------------------------------------------------------------------------|
| Phase                                                                 | Cost                    | Instruction                                                                    |
| Provider Services Core Scope of Work DDI                              | \$ 5,118,913.01         | Insert "Total DDI Cost" from Schedule F, Tab F-1                               |
| Provider Services Core Scope of Work Operations                       | \$ 24,840,998.64        | Insert "Total Operations Costs" from Schedule F, Tab F-2                       |
| Provider Services Core Scope of Work DDI Enhancement Pool Hours       | \$ -                    | Insert "Total DDI Enhancement Pool Hour Costs" from Schedule F, Tab F-3        |
| Provider Services Core Scope of Work Operations Enhancement Pool Hour | \$ -                    | Insert "Total Operations Enhancement Pool Hour Costs" from Schedule F, Tab F-4 |
| <b>All Inclusive Provider Services Core Scope of Work Costs</b>       | <b>\$ 29,959,911.65</b> |                                                                                |

| <b>Schedule A - Provider Services Option A Scope of Work Costs</b> |                     |                                                                                |
|--------------------------------------------------------------------|---------------------|--------------------------------------------------------------------------------|
| Phase                                                              | Cost                | Instruction                                                                    |
| Provider Services Option A DDI                                     | \$ 55,116.41        | Insert "Total DDI Costs" from Schedule G, Tab G-1                              |
| Provider Services Option A Operations                              | \$ -                | Insert "Total Operations Costs" from Schedule G, Tab G-2                       |
| Provider Services Option A DDI Enhancement Pool Hours              | \$ -                | Insert "Total DDI Enhancement Pool Hour Costs" from Schedule G, Tab G-3        |
| Provider Services Option A Operations Enhancement Pool Hours       | \$ -                | Insert "Total Operations Enhancement Pool Hour Costs" from Schedule G, Tab G-4 |
| <b>All Inclusive Provider Services Option A Costs</b>              | <b>\$ 55,116.41</b> |                                                                                |

| <b>Schedule A - Provider Services Option B Scope of Work Costs</b> |                        |                                                                                |
|--------------------------------------------------------------------|------------------------|--------------------------------------------------------------------------------|
| Phase                                                              | Cost                   | Instruction                                                                    |
| Provider Services Option B DDI                                     | \$ 563,310.00          | Insert "Total DDI Costs" from Schedule H, Tab H-1                              |
| Provider Services Option B Operations                              | \$ 9,176,249.04        | Insert "Total Operations Costs" from Schedule H, Tab H-2                       |
| Provider Services Option B DDI Enhancement Pool Hours              | \$ -                   | Insert "Total DDI Enhancement Pool Hour Costs" from Schedule H, Tab H-3        |
| Provider Services Option B Operations Enhancement Pool Hours       | \$ -                   | Insert "Total Operations Enhancement Pool Hour Costs" from Schedule H, Tab H-4 |
| <b>All Inclusive Provider Services Option B Costs</b>              | <b>\$ 9,739,559.04</b> |                                                                                |

## Provider Services Schedule B DDI Payment Milestones by Phase

| Schedule B-1: Provider Services Core Scope of Work<br>Design, Development & Implementation (DDI) Payment Milestone by Phase |                                     |                                                 |                               |               |            |
|-----------------------------------------------------------------------------------------------------------------------------|-------------------------------------|-------------------------------------------------|-------------------------------|---------------|------------|
| Payment Milestone                                                                                                           | DDI Phase                           |                                                 |                               |               |            |
|                                                                                                                             | Development Configuration and Build | User Acceptance Testing and Integration Testing | Implementation and Acceptance | Certification | Total Cost |
| Provider Enrollment                                                                                                         |                                     |                                                 |                               |               | \$0.00     |
| Provider Maintenance                                                                                                        |                                     |                                                 |                               |               | \$0.00     |
| Provider Self-Service Portal                                                                                                |                                     |                                                 |                               |               | \$0.00     |
| Total Cost By Phase                                                                                                         | \$0.00                              | \$0.00                                          | \$0.00                        | \$0.00        | \$0.00     |
| Total Percentage By Phase                                                                                                   | #DIV/0!                             | #DIV/0!                                         | #DIV/0!                       | #DIV/0!       | #DIV/0!    |
| Minimum percent of total DDI cost cannot be less than the following percentages for each phase **                           | 5%                                  | 15%                                             | 25%                           | 10%           |            |
| Maximum percent of total DDI cost cannot exceed the following percentages for each phase.**                                 | 35%                                 | 30%                                             | 50%                           | 25%           |            |
| Grand Total                                                                                                                 | \$0.00                              |                                                 |                               |               |            |

\* The sum of four phases must equal the grand total (100%). The phase percentage must be greater than or equal to the minimum percentage and less than or equal to the maximum percentage.  
 Example: Total DDI Cost = \$1,000,000, the Development Configuration and Build Cost must be between \$50,000 and \$350,000 (\$50,000/\$1,000,000= 5% and \$350,000/\$1,000,000=35%). The sum of four phase percentages must equal 100%. Example: Development Configuration and Build = 25% User Acceptance Testing and Integration Testing = 20% Implementation and Acceptance = 40% Certification = 15%

| Schedule B-2: Provider Services Option A Scope of Work<br>Design, Development & Implementation (DDI) Payment Milestone by Phase |                                     |                                                 |                               |               |            |
|---------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|-------------------------------------------------|-------------------------------|---------------|------------|
| Payment Milestone                                                                                                               | DDI Phase                           |                                                 |                               |               |            |
|                                                                                                                                 | Development Configuration and Build | User Acceptance Testing and Integration Testing | Implementation and Acceptance | Certification | Total Cost |
| Provider Services Option A                                                                                                      |                                     |                                                 |                               |               | \$0.00     |
| Total Cost By Phase                                                                                                             | \$0.00                              | \$0.00                                          | \$0.00                        | \$0.00        | \$0.00     |
| Total Percentage By Phase                                                                                                       | #DIV/0!                             | #DIV/0!                                         | #DIV/0!                       | #DIV/0!       | #DIV/0!    |
| Minimum percent of total DDI cost cannot be less than the following percentages for each phase.**                               | 5%                                  | 15%                                             | 25%                           | 10%           |            |
| Maximum percent of total DDI cost cannot exceed the following percentages for each phase.**                                     | 35%                                 | 30%                                             | 50%                           | 25%           |            |
| GRAND TOTAL                                                                                                                     | \$0.00                              |                                                 |                               |               |            |

| Schedule B-3: Provider Services Option B Scope of Work<br>Design, Development & Implementation (DDI) Payment Milestone by Phase |                                     |                                                 |                               |               |            |
|---------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|-------------------------------------------------|-------------------------------|---------------|------------|
| Payment Milestone                                                                                                               | DDI Phase                           |                                                 |                               |               |            |
|                                                                                                                                 | Development Configuration and Build | User Acceptance Testing and Integration Testing | Implementation and Acceptance | Certification | Total Cost |
| Provider Services Option B                                                                                                      |                                     |                                                 |                               |               | \$0.00     |
| Total Cost By Phase                                                                                                             | \$0.00                              | \$0.00                                          | \$0.00                        | \$0.00        | \$0.00     |
| Total Percentage By Phase                                                                                                       | #DIV/0!                             | #DIV/0!                                         | #DIV/0!                       | #DIV/0!       | #DIV/0!    |
| Minimum percent of total DDI cost cannot be less than the following percentages for each phase **                               | 5%                                  | 15%                                             | 25%                           | 10%           |            |
| Maximum percent of total DDI cost cannot exceed the following percentages for each phase.**                                     | 35%                                 | 30%                                             | 50%                           | 25%           |            |
| GRAND TOTAL                                                                                                                     | \$0.00                              |                                                 |                               |               |            |

|                                                          |
|----------------------------------------------------------|
| <b>Provider Services Schedule C - Cost of Operations</b> |
|----------------------------------------------------------|

| Schedule C - Cost of Operations Core |             |
|--------------------------------------|-------------|
| Phase                                | Cost        |
| Core Operations Year 1               |             |
| Core Operations Year 2               |             |
| Core Operations Year 3               |             |
| Core Operations Year 4               |             |
| <b>Core TOTAL</b>                    | <b>\$ -</b> |
| Core Operations Optional Year 5      |             |
| Core Operations Optional Year 6      |             |
| Core Operations Optional Year 7      |             |
| Core Operations Optional Year 8      |             |
| Core Operations Optional Year 9      |             |
| <b>Core TOTAL</b>                    | <b>\$ -</b> |
| <b>Core GRAND TOTAL</b>              | <b>\$ -</b> |

Operations Year one begins the first day of the month following the implementation of the MPATH Module.

| Schedule C - Cost of Operations Option A |             |
|------------------------------------------|-------------|
| Phase                                    | Cost        |
| Option A Operations Year 1               |             |
| Option A Operations Year 2               |             |
| Option A Operations Year 3               |             |
| Option A Operations Year 4               |             |
| <b>Option A TOTAL</b>                    | <b>\$ -</b> |
| Option A Operations Optional Year 5      |             |
| Option A Operations Optional Year 6      |             |
| Option A Operations Optional Year 7      |             |
| Option A Operations Optional Year 8      |             |
| Option A Operations Optional Year 9      |             |
| <b>Option A TOTAL</b>                    | <b>\$ -</b> |
| <b>Option A GRAND TOTAL</b>              | <b>\$ -</b> |

| Schedule C - Cost of Operations Option B |             |
|------------------------------------------|-------------|
| Phase                                    | Cost        |
| Option B Operations Year 1               |             |
| Option B Operations Year 2               |             |
| Option B Operations Year 3               |             |
| Option B Operations Year 4               |             |
| <b>Option B TOTAL</b>                    | <b>\$ -</b> |
| Option B Operations Optional Year 5      |             |
| Option B Operations Optional Year 6      |             |
| Option B Operations Optional Year 7      |             |
| Option B Operations Optional Year 8      |             |
| Option B Operations Optional Year 9      |             |
| <b>Option B TOTAL</b>                    | <b>\$ -</b> |
| <b>Option B GRAND TOTAL</b>              | <b>\$ -</b> |

|                                                            |
|------------------------------------------------------------|
| <b>Provider Services Schedule D Enhancement Pool Hours</b> |
|------------------------------------------------------------|

| Schedule D - Enhancement Pool Hours Core    |               |
|---------------------------------------------|---------------|
| Phase                                       | Cost          |
| Core DDI - 1,500 hours                      |               |
| <b>Total Core DDI</b>                       | <b>\$ -</b>   |
| Core Operations Year 1 - 500 hours          |               |
| Core Operations Year 2 - 500 hours          |               |
| Core Operations Year 3 - 500 hours          |               |
| Core Operations Year 4 - 500 hours          |               |
| Core Optional Operations Year 1 - 500 hours |               |
| Core Optional Operations Year 2 - 500 hours |               |
| Core Optional Operations Year 3 - 500 hours |               |
| Core Optional Operations Year 4 - 500 hours |               |
| Core Optional Operations Year 5 - 500 hours |               |
| <b>Total Core Operations</b>                | <b>\$ -</b>   |
| <b>Core Grand Total</b>                     | <b>\$0.00</b> |

Operations Year one begins the first day of the month following the implementation of the

| Schedule D - Enhancement Pool Hours Option A    |               |
|-------------------------------------------------|---------------|
| Phase                                           | Cost          |
| Option A DDI - 500 hours                        |               |
| <b>Total Option A DDI</b>                       | <b>\$ -</b>   |
| Option A Operations Year 1 - 100 hours          |               |
| Option A Operations Year 2 - 100 hours          |               |
| Option A Operations Year 3 - 100 hours          |               |
| Option A Operations Year 4 - 100 hours          |               |
| Option A Optional Operations Year 1 -100 hours  |               |
| Option A Optional Operations Year 2 - 100 hours |               |
| Option A Optional Operations Year 3 - 100 hours |               |
| Option A Optional Operations Year 4 - 100 hours |               |
| Option A Optional Operations Year 5 - 100 hours |               |
| <b>Total Option A Operations</b>                | <b>\$ -</b>   |
| <b>Option A Grand Total</b>                     | <b>\$0.00</b> |

| Schedule D - Enhancement Pool Hours Option B    |               |
|-------------------------------------------------|---------------|
| Phase                                           | Cost          |
| Option B DDI - 250 hours                        |               |
| <b>Total Option B DDI</b>                       | <b>\$ -</b>   |
| Option B Operations Year 1 - 100 hours          |               |
| Option B Operations Year 2 - 100 hours          |               |
| Option B Operations Year 3 - 100 hours          |               |
| Option B Operations Year 4 - 100 hours          |               |
| Option B Optional Operations Year 1 - 100 hours |               |
| Option B Optional Operations Year 2 -100 hours  |               |
| Option B Optional Operations Year 3 - 100 hours |               |
| Option B Optional Operations Year 4 - 100 hours |               |
| Option B Optional Operations Year 5 - 100 hours |               |
| <b>Total Option B Operations</b>                | <b>\$ -</b>   |
| <b>Option B Grand Total</b>                     | <b>\$0.00</b> |

This schedule represents the hourly rates for resources in both the DDI and Certification phases and Operations phases

| Provider Services Core DDI Costs (Based on Number of Active De-duplicated Providers) |  |           |        |                                |               |               |               |               |               |               |               |               |               |               |               |               |               |
|--------------------------------------------------------------------------------------|--|-----------|--------|--------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Group Provider Range:                                                                |  | Base Cost |        | Group 1                        |               | Group 2       |               | Group 3       |               | Group 4       |               | Group 5       |               | Group 6       |               | Group 7       |               |
| Median Providers:                                                                    |  | 0         | 25,000 | No Variable Pricing In Group 1 |               | 25,001        | 75,001        | 75,001        | 125,001       | 125,001       | 175,001       | 175,001       | 225,001       | 225,001       | 275,001       | 275,001       |               |
|                                                                                      |  | Monthly   | Annual | Variable Rate                  | Variable Cost | Variable Rate | Variable Cost | Variable Rate | Variable Cost | Variable Rate | Variable Cost | Variable Rate | Variable Cost | Variable Rate | Variable Cost | Variable Rate | Variable Cost |
| DDI                                                                                  |  | \$        | \$     | N/A                            | N/A           | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            |
| Core DDI Costs:                                                                      |  | \$        | \$     | \$                             | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            |
| Total Core DDI Costs:                                                                |  | \$        | \$     | \$                             | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            | \$            |

Consumer Price Index Urban (CPI-U) Adjustment:

- A. CPI-U for Master Agreement Date 6/1/2018: 0.000000
- B. CPI-U for Participating Addendum Date: 0.000000
- C. Index Point-Change equals B minus A: 0.000000
- D. Equals C divided by A: 0.000000
- E. CPI-U Inflation Percentage equals B plus 1.00: 1.000000

COLA Percentage:

Year 1 Variable Rate:

Variable Rate Factor Group 2.7:



Schedule F - Provider Services Core Scope of Work Costs  
Schedule F-3 Provider Services DDI Enhancement Pool Hour Costs

| Provider Services Core DDI Enhancement Pool Costs (Based on Number of Active De-duplicated Providers) |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
|-------------------------------------------------------------------------------------------------------|--|------------------------------------------------|--|------------------------------------------------|--|------------------------------------------------|--|------------------------------------------------|--|------------------------------------------------|--|------------------------------------------------|--|
| Group 1                                                                                               |  | Group 2                                        |  | Group 3                                        |  | Group 4                                        |  | Group 5                                        |  | Group 6                                        |  | Group 7                                        |  |
| 25,000                                                                                                |  | 25,001                                         |  | 75,001                                         |  | 125,001                                        |  | 175,001                                        |  | 225,001                                        |  | 275,001                                        |  |
| DDI Enhancement Pool Hours:                                                                           |  | DDI Enhancement Pool Hours:                    |  | DDI Enhancement Pool Hours:                    |  | DDI Enhancement Pool Hours:                    |  | DDI Enhancement Pool Hours:                    |  | DDI Enhancement Pool Hours:                    |  | DDI Enhancement Pool Hours:                    |  |
| Pool Hour Rate                                                                                        |  | Pool Hour Rate                                 |  | Pool Hour Rate                                 |  | Pool Hour Rate                                 |  | Pool Hour Rate                                 |  | Pool Hour Rate                                 |  | Pool Hour Rate                                 |  |
| \$ 111,0687                                                                                           |  | \$                                             |  | \$                                             |  | \$                                             |  | \$                                             |  | \$                                             |  | \$                                             |  |
| DDI:                                                                                                  |  | DDI:                                           |  | DDI:                                           |  | DDI:                                           |  | DDI:                                           |  | DDI:                                           |  | DDI:                                           |  |
| Core DDI Enhancement Pool Hour Costs:                                                                 |  | Core DDI Enhancement Pool Hour Costs:          |  | Core DDI Enhancement Pool Hour Costs:          |  | Core DDI Enhancement Pool Hour Costs:          |  | Core DDI Enhancement Pool Hour Costs:          |  | Core DDI Enhancement Pool Hour Costs:          |  | Core DDI Enhancement Pool Hour Costs:          |  |
| Total Core DDI Enhancement Pool Hour Costs: \$                                                        |  | Total Core DDI Enhancement Pool Hour Costs: \$ |  | Total Core DDI Enhancement Pool Hour Costs: \$ |  | Total Core DDI Enhancement Pool Hour Costs: \$ |  | Total Core DDI Enhancement Pool Hour Costs: \$ |  | Total Core DDI Enhancement Pool Hour Costs: \$ |  | Total Core DDI Enhancement Pool Hour Costs: \$ |  |
| Consumer Price Index Urban (CPI-U) Adjustment:                                                        |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| A. CPI-U for Master Agreement Date 6/1/2016:                                                          |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| 0.000000                                                                                              |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| B. CPI-U for Participating Addendum Date:                                                             |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| 0.000000                                                                                              |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| C. Index Point Change equals B minus A:                                                               |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| 0.000000                                                                                              |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| D. Equals C divided by A:                                                                             |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| 1.000000                                                                                              |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| E. CPI-U Inflation Percentage equals B plus 1.00:                                                     |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| COLA Percentage:                                                                                      |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| Year 1 Hourly Rate:                                                                                   |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |
| Variable Rate Factor Group 2-7:                                                                       |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |                                                |  |

OMC17: The Contractor shall provide 1,500 system enhancement pool hours for the duration of the DDI phase of the contract. The cost of these 1,500 system enhancement pool hours are included in the offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool for DDI includes personnel cost for all resources supporting the system enhancement effort. The unused system enhancement pool hours for DDI will be rolled over to the system enhancement pool for Operations or the number or system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for DDI will require one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G, Provider Pricing Schedules, Schedule D-Enhancement Pool Hours.

Schedule F - Provider Services Core Scope of Work Costs  
Schedule F-4 Provider Services Operations Enhancement Pool Hour Costs

| Provider Services Core Scope of Work Operations Enhancement Pool Hour Costs (Based on Number of Active De-duplicated Providers) |  |                      |  |                      |  |                      |  |                      |  |                      |  |                      |  |
|---------------------------------------------------------------------------------------------------------------------------------|--|----------------------|--|----------------------|--|----------------------|--|----------------------|--|----------------------|--|----------------------|--|
| Group 1                                                                                                                         |  | Group 2              |  | Group 3              |  | Group 4              |  | Group 5              |  | Group 6              |  | Group 7              |  |
| 25,000                                                                                                                          |  | 25,001               |  | 75,000               |  | 125,000              |  | 175,000              |  | 225,000              |  | 275,000              |  |
| Pool Hour Cost                                                                                                                  |  | Annual Variable Cost |  | Annual Variable Cost |  | Annual Variable Cost |  | Annual Variable Cost |  | Annual Variable Cost |  | Annual Variable Cost |  |
| Pool Hour Rate                                                                                                                  |  | Variable Rate        |  | Variable Rate        |  | Variable Rate        |  | Variable Rate        |  | Variable Rate        |  | Variable Rate        |  |
| Operations Year 1:                                                                                                              |  | \$ 111,8462          |  | \$ 111,8462          |  | \$ 167,7693          |  | \$ 167,7693          |  | \$ 167,7693          |  | \$ 167,7693          |  |
| Operations Year 2:                                                                                                              |  | \$ 113,1300          |  | \$ 113,1324          |  | \$ 169,6986          |  | \$ 169,6986          |  | \$ 169,6986          |  | \$ 169,6986          |  |
| Operations Year 3:                                                                                                              |  | \$ 114,4300          |  | \$ 114,4334          |  | \$ 171,6501          |  | \$ 171,6501          |  | \$ 171,6501          |  | \$ 171,6501          |  |
| Operations Year 4:                                                                                                              |  | \$ 115,7300          |  | \$ 115,7334          |  | \$ 173,6241          |  | \$ 173,6241          |  | \$ 173,6241          |  | \$ 173,6241          |  |
| Operations Optional Year 5:                                                                                                     |  | \$ 117,0805          |  | \$ 117,0805          |  | \$ 175,6208          |  | \$ 175,6208          |  | \$ 175,6208          |  | \$ 175,6208          |  |
| Operations Optional Year 6:                                                                                                     |  | \$ 118,4269          |  | \$ 118,4269          |  | \$ 177,6404          |  | \$ 177,6404          |  | \$ 177,6404          |  | \$ 177,6404          |  |
| Operations Optional Year 7:                                                                                                     |  | \$ 119,7888          |  | \$ 119,7888          |  | \$ 179,6833          |  | \$ 179,6833          |  | \$ 179,6833          |  | \$ 179,6833          |  |
| Operations Optional Year 8:                                                                                                     |  | \$ 121,1664          |  | \$ 121,1664          |  | \$ 181,7497          |  | \$ 181,7497          |  | \$ 181,7497          |  | \$ 181,7497          |  |
| Operations Optional Year 9:                                                                                                     |  | \$ 122,5598          |  | \$ 122,5598          |  | \$ 183,8398          |  | \$ 183,8398          |  | \$ 183,8398          |  | \$ 183,8398          |  |
| Core Operations Enhancement Pool Hour Costs:                                                                                    |  | \$ -                 |  | \$ -                 |  | \$ -                 |  | \$ -                 |  | \$ -                 |  | \$ -                 |  |
| Total Core Operations Enhancement Pool Hour Costs:                                                                              |  | \$ -                 |  | \$ -                 |  | \$ -                 |  | \$ -                 |  | \$ -                 |  | \$ -                 |  |
| Consumer Price Index Urban (CPI-U) Adjustment:                                                                                  |  |                      |  |                      |  |                      |  |                      |  |                      |  |                      |  |
| A. CPI-U for Master Agreement Date 6/1/2018: 0.000000                                                                           |  |                      |  |                      |  |                      |  |                      |  |                      |  |                      |  |
| B. CPI-U for Participating Addendum Date: 0.000000                                                                              |  |                      |  |                      |  |                      |  |                      |  |                      |  |                      |  |
| C. Index for Contract Change equals B minus A: 0.000000                                                                         |  |                      |  |                      |  |                      |  |                      |  |                      |  |                      |  |
| D. COLA Factor equals C plus 1.00: 1.000000                                                                                     |  |                      |  |                      |  |                      |  |                      |  |                      |  |                      |  |
| E. CPI-U Inflation Percentage equals B plus 1.00: 1.000000                                                                      |  |                      |  |                      |  |                      |  |                      |  |                      |  |                      |  |
| COLA Percentage:                                                                                                                |  |                      |  |                      |  |                      |  |                      |  |                      |  |                      |  |
| Year 1 Hourly Rate:                                                                                                             |  |                      |  |                      |  |                      |  |                      |  |                      |  |                      |  |
| Variable Rate Factor Group 2-7:                                                                                                 |  |                      |  |                      |  |                      |  |                      |  |                      |  |                      |  |

OMC21: The Contractor will provide 500 system enhancement pool hours during the Operations phase per operations year. The cost of these annual 500 system enhancement pool hours are included in the Offeror's fixed price and included in Attachment G Pricing Schedules. Schedule D-Enhancement Pool Hours. The System Enhancement Pool includes personnel cost for all staff supporting the system enhancement effort. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for operations will require a one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The cost of the contract will be reduced proportional to the cost of the unused hours using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours.

Schedule G - Provider Services Option A Scope of Work Costs  
Schedule G-1 Provider Services DDI Costs

| Provider Services Option A DDI Costs (Based on Number of Active De-duplicated Providers) |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
|------------------------------------------------------------------------------------------|--|--------------------------------|--|--------------|--|--------------|--|--------------|--|--------------|--|--------------|--|--------------|--|
| Group:                                                                                   |  | Group 1                        |  | Group 2      |  | Group 3      |  | Group 4      |  | Group 5      |  | Group 6      |  | Group 7      |  |
| Group Provider Range:                                                                    |  | No Variable Pricing in Group 1 |  | 25,001       |  | 75,001       |  | 125,001      |  | 175,001      |  | 225,001      |  | 275,001      |  |
| Median Providers:                                                                        |  | N/A                            |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  |
| DDI                                                                                      |  | N/A                            |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  |
| Option A DDI Costs:                                                                      |  | N/A                            |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  |
| Base Cost                                                                                |  | 0                              |  | 25,000       |  | 75,000       |  | 125,000      |  | 175,000      |  | 225,000      |  | 275,000      |  |
| Base Cost Amount                                                                         |  | 55,116.41                      |  | 55,116.41    |  | 55,116.41    |  | 55,116.41    |  | 55,116.41    |  | 55,116.41    |  | 55,116.41    |  |
| Variable Rate                                                                            |  | N/A                            |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  |
| Variable Cost                                                                            |  | N/A                            |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  | N/A          |  |
| Total Option A DDI Costs:                                                                |  | \$ 55,116.41                   |  | \$ 55,116.41 |  | \$ 55,116.41 |  | \$ 55,116.41 |  | \$ 55,116.41 |  | \$ 55,116.41 |  | \$ 55,116.41 |  |
| Consumer Price Index Urban (CPI-U) Adjustment:                                           |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| A. CPI-U for Master Agreement Date 6/12/2018:                                            |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| 0.000000                                                                                 |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| B. CPI-U for Participating Addendum Date:                                                |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| 0.000000                                                                                 |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| C. CPI-U for Participating Addendum Date:                                                |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| 0.000000                                                                                 |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| D. Equals C divided by A:                                                                |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| 0.000000                                                                                 |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| E. CPI-U Inflation Percentage equals B plus 1.00:                                        |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| 1.000000                                                                                 |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| COLA Percentage:                                                                         |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| Year 1 Variable Rate:                                                                    |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |
| Variable Rate Factor Group 2-7:                                                          |  |                                |  |              |  |              |  |              |  |              |  |              |  |              |  |



Schedule G - Provider Services Option A Scope of Work Costs  
Schedule G-3 Provider Services DDI Enhancement Pool Hour Costs

| Provider Services Option A DDI Enhancement Pool Costs (Based on Number of Active De-duplicated Providers) |  |                 |  |                           |  |                                  |  |                                  |  |                                  |  |                                  |  |
|-----------------------------------------------------------------------------------------------------------|--|-----------------|--|---------------------------|--|----------------------------------|--|----------------------------------|--|----------------------------------|--|----------------------------------|--|
| Group 1                                                                                                   |  | Group 2         |  | Group 3                   |  | Group 4                          |  | Group 5                          |  | Group 6                          |  | Group 7                          |  |
| 25,000                                                                                                    |  | 25,001          |  | 75,001                    |  | 125,001                          |  | 175,001                          |  | 225,001                          |  | 275,001                          |  |
| Pool Hour Rate                                                                                            |  | Pool Hour Cost  |  | Variable Rate             |  | Annual Variable Cost             |  | Annual Variable Cost             |  | Annual Variable Cost             |  | Annual Variable Cost             |  |
| DDI \$ 111.0680                                                                                           |  | \$ -            |  | \$ -                      |  | \$ -                             |  | \$ -                             |  | \$ -                             |  | \$ -                             |  |
| Option A DDI Enhancement Pool Hour Costs:                                                                 |  | DDI \$ 111.0680 |  | Variable Rate \$ 111.0680 |  | Annual Variable Cost \$ 111.0680 |  | Annual Variable Cost \$ 111.0680 |  | Annual Variable Cost \$ 111.0680 |  | Annual Variable Cost \$ 111.0680 |  |
| Total Option A DDI Enhancement Pool Hour Costs:                                                           |  | \$ -            |  | \$ -                      |  | \$ -                             |  | \$ -                             |  | \$ -                             |  | \$ -                             |  |
| Consumer Price Index Urban (CPI-U) Adjustment:                                                            |  |                 |  |                           |  |                                  |  |                                  |  |                                  |  |                                  |  |
| A. CPI-U for Master Agreement Date 6/1/2018:                                                              |  |                 |  |                           |  |                                  |  |                                  |  |                                  |  |                                  |  |
| B. CPI-U for Participating Addendum Date:                                                                 |  |                 |  |                           |  |                                  |  |                                  |  |                                  |  |                                  |  |
| C. Index Point Change Equals B minus A:                                                                   |  |                 |  |                           |  |                                  |  |                                  |  |                                  |  |                                  |  |
| D. Equals C divided by A:                                                                                 |  |                 |  |                           |  |                                  |  |                                  |  |                                  |  |                                  |  |
| E. CPI-U Inflation Percentage equals B plus 1.00:                                                         |  |                 |  |                           |  |                                  |  |                                  |  |                                  |  |                                  |  |
| COLA Percentage:                                                                                          |  |                 |  |                           |  |                                  |  |                                  |  |                                  |  |                                  |  |
| Year 1 Hourly Rate:                                                                                       |  |                 |  |                           |  |                                  |  |                                  |  |                                  |  |                                  |  |
| Variable Rate Factor Group 2-7:                                                                           |  |                 |  |                           |  |                                  |  |                                  |  |                                  |  |                                  |  |

OMC22: The Contractor shall provide 500 system enhancement pool hours for the duration of the DDI phase of the contract. The cost of these 500 system enhancement pool hours are included in the offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool for DDI includes personnel cost for all resources supporting the system enhancement effort. The unused system enhancement pool hours for DDI will be rolled over to the system enhancement pool for Operations or the number or system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for DDI will require one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G, Provider Pricing Schedules, Schedule D-Enhancement Pool Hours.

Schedule G - Provider Services Option A Scope of Work Costs  
Schedule G-4 Provider Services Operations Enhancement Pool Hour Costs

| Provider Services Option A Scope of Work Operations Enhancement Pool Hour Costs (Based on Number of Active De-duplicated Providers) |  |                                                        |  |                                                        |  |                                                        |  |                                                        |  |                                                        |  |
|-------------------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------|--|--------------------------------------------------------|--|--------------------------------------------------------|--|--------------------------------------------------------|--|--------------------------------------------------------|--|
| Group 1                                                                                                                             |  | Group 2                                                |  | Group 3                                                |  | Group 4                                                |  | Group 5                                                |  | Group 6                                                |  |
| 25,000                                                                                                                              |  | 25,001                                                 |  | 75,001                                                 |  | 125,001                                                |  | 175,001                                                |  | 225,001                                                |  |
| Pool Hour Rate                                                                                                                      |  | Variable Rate                                          |  | Variable Rate                                          |  | Variable Rate                                          |  | Variable Rate                                          |  | Variable Rate                                          |  |
| Pool Hour Cost                                                                                                                      |  | Annual Variable Cost                                   |  | Annual Variable Cost                                   |  | Annual Variable Cost                                   |  | Annual Variable Cost                                   |  | Annual Variable Cost                                   |  |
| Operations Year                                                                                                                     |  | Operations Year                                        |  | Operations Year                                        |  | Operations Year                                        |  | Operations Year                                        |  | Operations Year                                        |  |
| Operations Year 1:                                                                                                                  |  | Operations Year 1:                                     |  | Operations Year 1:                                     |  | Operations Year 1:                                     |  | Operations Year 1:                                     |  | Operations Year 1:                                     |  |
| Operations Year 2:                                                                                                                  |  | Operations Year 2:                                     |  | Operations Year 2:                                     |  | Operations Year 2:                                     |  | Operations Year 2:                                     |  | Operations Year 2:                                     |  |
| Operations Year 3:                                                                                                                  |  | Operations Year 3:                                     |  | Operations Year 3:                                     |  | Operations Year 3:                                     |  | Operations Year 3:                                     |  | Operations Year 3:                                     |  |
| Operations Year 4:                                                                                                                  |  | Operations Year 4:                                     |  | Operations Year 4:                                     |  | Operations Year 4:                                     |  | Operations Year 4:                                     |  | Operations Year 4:                                     |  |
| Operations Year 5:                                                                                                                  |  | Operations Year 5:                                     |  | Operations Year 5:                                     |  | Operations Year 5:                                     |  | Operations Year 5:                                     |  | Operations Year 5:                                     |  |
| Operations Year 6:                                                                                                                  |  | Operations Year 6:                                     |  | Operations Year 6:                                     |  | Operations Year 6:                                     |  | Operations Year 6:                                     |  | Operations Year 6:                                     |  |
| Operations Optional Year 7:                                                                                                         |  | Operations Optional Year 7:                            |  | Operations Optional Year 7:                            |  | Operations Optional Year 7:                            |  | Operations Optional Year 7:                            |  | Operations Optional Year 7:                            |  |
| Operations Optional Year 8:                                                                                                         |  | Operations Optional Year 8:                            |  | Operations Optional Year 8:                            |  | Operations Optional Year 8:                            |  | Operations Optional Year 8:                            |  | Operations Optional Year 8:                            |  |
| Operations Optional Year 9:                                                                                                         |  | Operations Optional Year 9:                            |  | Operations Optional Year 9:                            |  | Operations Optional Year 9:                            |  | Operations Optional Year 9:                            |  | Operations Optional Year 9:                            |  |
| Option A Operations Enhancement Pool Hour Costs:                                                                                    |  | Option A Operations Enhancement Pool Hour Costs:       |  | Option A Operations Enhancement Pool Hour Costs:       |  | Option A Operations Enhancement Pool Hour Costs:       |  | Option A Operations Enhancement Pool Hour Costs:       |  | Option A Operations Enhancement Pool Hour Costs:       |  |
| Total Option A Operations Enhancement Pool Hour Costs:                                                                              |  | Total Option A Operations Enhancement Pool Hour Costs: |  | Total Option A Operations Enhancement Pool Hour Costs: |  | Total Option A Operations Enhancement Pool Hour Costs: |  | Total Option A Operations Enhancement Pool Hour Costs: |  | Total Option A Operations Enhancement Pool Hour Costs: |  |
| Consumer Price Index Urban (CPI-U) Adjustment:                                                                                      |  | Consumer Price Index Urban (CPI-U) Adjustment:         |  | Consumer Price Index Urban (CPI-U) Adjustment:         |  | Consumer Price Index Urban (CPI-U) Adjustment:         |  | Consumer Price Index Urban (CPI-U) Adjustment:         |  | Consumer Price Index Urban (CPI-U) Adjustment:         |  |
| A. CPI-U for Master Agreement Date 6/1/2018:                                                                                        |  | A. CPI-U for Master Agreement Date 6/1/2018:           |  | A. CPI-U for Master Agreement Date 6/1/2018:           |  | A. CPI-U for Master Agreement Date 6/1/2018:           |  | A. CPI-U for Master Agreement Date 6/1/2018:           |  | A. CPI-U for Master Agreement Date 6/1/2018:           |  |
| B. CPI-U for Participating Addendum Date:                                                                                           |  | B. CPI-U for Participating Addendum Date:              |  | B. CPI-U for Participating Addendum Date:              |  | B. CPI-U for Participating Addendum Date:              |  | B. CPI-U for Participating Addendum Date:              |  | B. CPI-U for Participating Addendum Date:              |  |
| C. Index Point Change equals B minus A:                                                                                             |  | C. Index Point Change equals B minus A:                |  | C. Index Point Change equals B minus A:                |  | C. Index Point Change equals B minus A:                |  | C. Index Point Change equals B minus A:                |  | C. Index Point Change equals B minus A:                |  |
| D. CPI-U Inflation Percentage equals C plus 1.00:                                                                                   |  | D. CPI-U Inflation Percentage equals C plus 1.00:      |  | D. CPI-U Inflation Percentage equals C plus 1.00:      |  | D. CPI-U Inflation Percentage equals C plus 1.00:      |  | D. CPI-U Inflation Percentage equals C plus 1.00:      |  | D. CPI-U Inflation Percentage equals C plus 1.00:      |  |
| E. CPI-U Inflation Percentage equals B plus 1.00:                                                                                   |  | E. CPI-U Inflation Percentage equals B plus 1.00:      |  | E. CPI-U Inflation Percentage equals B plus 1.00:      |  | E. CPI-U Inflation Percentage equals B plus 1.00:      |  | E. CPI-U Inflation Percentage equals B plus 1.00:      |  | E. CPI-U Inflation Percentage equals B plus 1.00:      |  |
| COLA Percentage:                                                                                                                    |  | COLA Percentage:                                       |  | COLA Percentage:                                       |  | COLA Percentage:                                       |  | COLA Percentage:                                       |  | COLA Percentage:                                       |  |
| Year 1 Hourly Rate:                                                                                                                 |  | Year 1 Hourly Rate:                                    |  | Year 1 Hourly Rate:                                    |  | Year 1 Hourly Rate:                                    |  | Year 1 Hourly Rate:                                    |  | Year 1 Hourly Rate:                                    |  |
| Variable Rate Factor Group 2-7:                                                                                                     |  | Variable Rate Factor Group 2-7:                        |  | Variable Rate Factor Group 2-7:                        |  | Variable Rate Factor Group 2-7:                        |  | Variable Rate Factor Group 2-7:                        |  | Variable Rate Factor Group 2-7:                        |  |

OMC23: The Contractor will provide 100 system enhancement pool hours during the Operations phase per operations year. The cost of these annual 100 system enhancement pool hours are included in the Offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool includes personnel cost for all staff supporting the system enhancement effort. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for operations will require a one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G Pricing Schedule, Schedule D-Enhancement Pool Hours. The cost of the contract will be reduced proportional to the cost of the unused hours using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours.

| Provider Services Option B DDI Costs (Based on Number of Active De-duplicated Providers) |  |                                |  |               |  |               |  |               |  |               |  |               |  |               |  |
|------------------------------------------------------------------------------------------|--|--------------------------------|--|---------------|--|---------------|--|---------------|--|---------------|--|---------------|--|---------------|--|
| Group Provider Range:<br>Median Providers:                                               |  | Group 1                        |  | Group 2       |  | Group 3       |  | Group 4       |  | Group 5       |  | Group 6       |  | Group 7       |  |
| Base Cost<br>0 25,000                                                                    |  | No Variable Pricing in Group 1 |  | 25,001        |  | 75,001        |  | 125,001       |  | 175,001       |  | 225,001       |  | 275,001       |  |
| Base Cost Amount                                                                         |  | Variable Rate                  |  | Variable Rate |  | Variable Rate |  | Variable Rate |  | Variable Rate |  | Variable Rate |  | Variable Rate |  |
| \$ 563,310.00                                                                            |  | N/A                            |  | \$ 1,877      |  | \$ 1,4083     |  | \$ 1,1971     |  | \$ 1,0774     |  | \$ 1,0559     |  | \$ 1,0348     |  |
| \$ 563,310.00                                                                            |  | N/A                            |  | \$ 1,877      |  | \$ 1,4083     |  | \$ 1,1971     |  | \$ 1,0774     |  | \$ 1,0559     |  | \$ 1,0348     |  |
| DDI                                                                                      |  | N/A                            |  | \$ 1,877      |  | \$ 1,4083     |  | \$ 1,1971     |  | \$ 1,0774     |  | \$ 1,0559     |  | \$ 1,0348     |  |
| Option B DDI Costs:                                                                      |  | N/A                            |  | \$ 1,877      |  | \$ 1,4083     |  | \$ 1,1971     |  | \$ 1,0774     |  | \$ 1,0559     |  | \$ 1,0348     |  |
| Total Option B DDI Costs:                                                                |  | N/A                            |  | \$ 1,877      |  | \$ 1,4083     |  | \$ 1,1971     |  | \$ 1,0774     |  | \$ 1,0559     |  | \$ 1,0348     |  |

Consumer Price Index Urban (CPI-U) Adjustment:

A. CPI-U for Master Agreement Date 6/1/2018: 0.000000

B. CPI-U for Participating Addendum Date: 0.000000

C. Index Point Change equals B minus A: 0.000000

D. Equals C divided by A: 0.000000

E. CPI-U Inflation Percentage equals B plus 1.00: 1.000000

COLA Percentage

Year 1 Variable Rate:

Variable Rate Factor Group 2-7:

|                                                   |          |
|---------------------------------------------------|----------|
| Consumer Price Index Urban (CPI-U) Adjustment:    | 0.000000 |
| A. CPI-U for Master Agreement Date 6/17/2018:     | 0.000000 |
| B. CPI-U for Participating Addendum Date:         | 0.000000 |
| C. Index Point Change equals B minus A:           | 0.000000 |
| D. Equals C divided by A:                         | 0.000000 |
| E. CPI-U Inflation Percentage equals B plus 1.00: | 1.000000 |

COLA Percentage:  
Year 1 Variable Rate:  
Variable Rate Factor Group 2-7:

Schedule H - Provider Services Option B Scope of Work Costs  
Schedule H-2 Provider Services Operations Costs

| Provider Services Option B Operations Costs (Based on Number of Active De-duplicated Providers) |                           |                                                       |                                         |                                 |                                 |                                 |                                 |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
|-------------------------------------------------------------------------------------------------|---------------------------|-------------------------------------------------------|-----------------------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| Group:<br>Group Provider Range:<br>Median Provider:                                             | Operations Year           | Group 1                                               |                                         | Group 2                         |                                 | Group 3                         |                                 | Group 4                          |                                  | Group 5                          |                                  | Group 6                          |                                  | Group 7                          |                                  |
|                                                                                                 |                           | No Variable Pricing in Group<br>Monthly Variable Cost | Variable Price<br>Monthly Variable Cost | 25,000<br>Monthly Variable Cost | 25,001<br>Monthly Variable Cost | 75,000<br>Monthly Variable Cost | 75,001<br>Monthly Variable Cost | 125,000<br>Monthly Variable Cost | 125,001<br>Monthly Variable Cost | 175,000<br>Monthly Variable Cost | 175,001<br>Monthly Variable Cost | 225,000<br>Monthly Variable Cost | 225,001<br>Monthly Variable Cost | 275,000<br>Monthly Variable Cost | 275,001<br>Monthly Variable Cost |
|                                                                                                 | Operations Year 1         | N/A                                                   | N/A                                     | \$ 3,054.00                     | \$ 2,873.00                     | \$ 2,402.00                     | \$ 2,128.00                     | \$ 2,339.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      |
|                                                                                                 | Operations Year 2         | N/A                                                   | N/A                                     | \$ 3,054.00                     | \$ 2,873.00                     | \$ 2,402.00                     | \$ 2,128.00                     | \$ 2,339.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      |
|                                                                                                 | Operations Year 3         | N/A                                                   | N/A                                     | \$ 3,054.00                     | \$ 2,873.00                     | \$ 2,402.00                     | \$ 2,128.00                     | \$ 2,339.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      |
|                                                                                                 | Operations Year 4         | N/A                                                   | N/A                                     | \$ 3,054.00                     | \$ 2,873.00                     | \$ 2,402.00                     | \$ 2,128.00                     | \$ 2,339.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      |
|                                                                                                 | Operations Year 5         | N/A                                                   | N/A                                     | \$ 3,054.00                     | \$ 2,873.00                     | \$ 2,402.00                     | \$ 2,128.00                     | \$ 2,339.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      |
|                                                                                                 | Operations Year 6         | N/A                                                   | N/A                                     | \$ 3,054.00                     | \$ 2,873.00                     | \$ 2,402.00                     | \$ 2,128.00                     | \$ 2,339.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      |
|                                                                                                 | Operations Year 7         | N/A                                                   | N/A                                     | \$ 3,054.00                     | \$ 2,873.00                     | \$ 2,402.00                     | \$ 2,128.00                     | \$ 2,339.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      |
|                                                                                                 | Operations Year 8         | N/A                                                   | N/A                                     | \$ 3,054.00                     | \$ 2,873.00                     | \$ 2,402.00                     | \$ 2,128.00                     | \$ 2,339.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      |
|                                                                                                 | Operations Year 9         | N/A                                                   | N/A                                     | \$ 3,054.00                     | \$ 2,873.00                     | \$ 2,402.00                     | \$ 2,128.00                     | \$ 2,339.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      | \$ 1,540.00                      | \$ 1,700.00                      |
|                                                                                                 | Option B Operations Costs |                                                       |                                         | \$ 27,486.00                    | \$ 25,461.00                    | \$ 20,378.00                    | \$ 18,256.00                    | \$ 21,051.00                     | \$ 15,300.00                     | \$ 13,860.00                     | \$ 15,300.00                     | \$ 13,860.00                     | \$ 15,300.00                     | \$ 13,860.00                     | \$ 15,300.00                     |
| Total Option B Operations Costs:                                                                |                           |                                                       |                                         | \$ 27,486.00                    | \$ 25,461.00                    | \$ 20,378.00                    | \$ 18,256.00                    | \$ 21,051.00                     | \$ 15,300.00                     | \$ 13,860.00                     | \$ 15,300.00                     | \$ 13,860.00                     | \$ 15,300.00                     | \$ 13,860.00                     | \$ 15,300.00                     |
| Consumer Price Index (CPI-U) Adjustment:                                                        |                           |                                                       |                                         |                                 |                                 |                                 |                                 |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| A. CPI-U for Master Agreement Date 6/1/2018: 6.000000                                           |                           |                                                       |                                         |                                 |                                 |                                 |                                 |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| B. CPI-U for Preceding Agreement Date: 6.000000                                                 |                           |                                                       |                                         |                                 |                                 |                                 |                                 |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| C. Index Point Change equals B minus A: 0.000000                                                |                           |                                                       |                                         |                                 |                                 |                                 |                                 |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| D. Equals C divided by A: 0.000000                                                              |                           |                                                       |                                         |                                 |                                 |                                 |                                 |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| E. CPU Inflation Percentage equals B plus 1.00: 1.000000                                        |                           |                                                       |                                         |                                 |                                 |                                 |                                 |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| CPI-A Percentage                                                                                |                           |                                                       |                                         |                                 |                                 |                                 |                                 |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| Year 1 Variable Rate                                                                            |                           |                                                       |                                         |                                 |                                 |                                 |                                 |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |
| Variable Rate Factor Group 2-7:                                                                 |                           |                                                       |                                         |                                 |                                 |                                 |                                 |                                  |                                  |                                  |                                  |                                  |                                  |                                  |                                  |

Schedule H - Provider Services Option B Scope of Work Costs  
Schedule H-3 Provider Services DDI Enhancement Pool Hour Costs

| Provider Services Option B DDI Enhancement Pool Costs (Based on Number of Active De-duplicated Providers) |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
|-----------------------------------------------------------------------------------------------------------|--|-------------------------------------------------|--|-------------------------------------------------|--|-------------------------------------------------|--|-------------------------------------------------|--|-------------------------------------------------|--|-------------------------------------------------|--|
| Group 1                                                                                                   |  | Group 2                                         |  | Group 3                                         |  | Group 4                                         |  | Group 5                                         |  | Group 6                                         |  | Group 7                                         |  |
| 25,000                                                                                                    |  | 25,000                                          |  | 75,000                                          |  | 125,000                                         |  | 175,000                                         |  | 225,000                                         |  | 275,000                                         |  |
| -                                                                                                         |  | -                                               |  | -                                               |  | -                                               |  | -                                               |  | -                                               |  | -                                               |  |
| Pool Hour Cost                                                                                            |  | Annual Variable Cost                            |  | Annual Variable Cost                            |  | Annual Variable Cost                            |  | Annual Variable Cost                            |  | Annual Variable Cost                            |  | Annual Variable Cost                            |  |
| 92.4098                                                                                                   |  | 92.4098                                         |  | 92.4098                                         |  | 92.4098                                         |  | 92.4098                                         |  | 92.4098                                         |  | 92.4098                                         |  |
| \$                                                                                                        |  | \$                                              |  | \$                                              |  | \$                                              |  | \$                                              |  | \$                                              |  | \$                                              |  |
| DDI:                                                                                                      |  | DDI:                                            |  | DDI:                                            |  | DDI:                                            |  | DDI:                                            |  | DDI:                                            |  | DDI:                                            |  |
| Option B DDI Enhancement Pool Hour Costs:                                                                 |  | Option B DDI Enhancement Pool Hour Costs:       |  | Option B DDI Enhancement Pool Hour Costs:       |  | Option B DDI Enhancement Pool Hour Costs:       |  | Option B DDI Enhancement Pool Hour Costs:       |  | Option B DDI Enhancement Pool Hour Costs:       |  | Option B DDI Enhancement Pool Hour Costs:       |  |
| -                                                                                                         |  | -                                               |  | -                                               |  | -                                               |  | -                                               |  | -                                               |  | -                                               |  |
| Total Option B DDI Enhancement Pool Hour Costs:                                                           |  | Total Option B DDI Enhancement Pool Hour Costs: |  | Total Option B DDI Enhancement Pool Hour Costs: |  | Total Option B DDI Enhancement Pool Hour Costs: |  | Total Option B DDI Enhancement Pool Hour Costs: |  | Total Option B DDI Enhancement Pool Hour Costs: |  | Total Option B DDI Enhancement Pool Hour Costs: |  |
| \$                                                                                                        |  | \$                                              |  | \$                                              |  | \$                                              |  | \$                                              |  | \$                                              |  | \$                                              |  |
| Consumer Price Index Urban (CPI-U) Adjustment:                                                            |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| A. CPI-U for Master Agreement Date 6/1/2018:                                                              |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| 0.000000                                                                                                  |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| B. CPI-U for Participating Addendum Date:                                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| 0.000000                                                                                                  |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| C. Index Point Change equals B minus A:                                                                   |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| 0.000000                                                                                                  |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| D. Equals C divided by A:                                                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| 0.000000                                                                                                  |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| E. CPI-U Inflation Percentage equals B plus 1.00:                                                         |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| 1.000000                                                                                                  |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| COLA Percentage:                                                                                          |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| Year 1 Hourly Rate:                                                                                       |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |
| Variable Rate Factor Group 2-7:                                                                           |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |                                                 |  |

Schedule H - Provider Services Option B Scope of Work Costs  
Schedule H-4 Provider Services Operations Enhancement Pool Hour Costs

| Provider Services Option B Scope of Work Operations Enhancement Pool Hour Costs (Based on Number of Active De-duplicated Providers) |  |                                                  |  |                                                  |  |                                                  |  |                                                  |  |                                                  |  |                                                  |  |
|-------------------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------|--|--------------------------------------------------|--|--------------------------------------------------|--|--------------------------------------------------|--|--------------------------------------------------|--|--------------------------------------------------|--|
| Group 1                                                                                                                             |  | Group 2                                          |  | Group 3                                          |  | Group 4                                          |  | Group 5                                          |  | Group 6                                          |  | Group 7                                          |  |
| 25,000                                                                                                                              |  | 25,001                                           |  | 75,001                                           |  | 125,001                                          |  | 175,001                                          |  | 225,001                                          |  | 275,001                                          |  |
| Pool Hour Cost                                                                                                                      |  | Annual Variable Cost                             |  | Annual Variable Cost                             |  | Annual Variable Cost                             |  | Annual Variable Cost                             |  | Annual Variable Cost                             |  | Annual Variable Cost                             |  |
| Pool Hour Rate                                                                                                                      |  | Variable Rate                                    |  | Variable Rate                                    |  | Variable Rate                                    |  | Variable Rate                                    |  | Variable Rate                                    |  | Variable Rate                                    |  |
| -                                                                                                                                   |  | -                                                |  | -                                                |  | -                                                |  | -                                                |  | -                                                |  | -                                                |  |
| Operations Year 1:                                                                                                                  |  | Operations Year 1:                               |  | Operations Year 1:                               |  | Operations Year 1:                               |  | Operations Year 1:                               |  | Operations Year 1:                               |  | Operations Year 1:                               |  |
| Operations Year 2:                                                                                                                  |  | Operations Year 2:                               |  | Operations Year 2:                               |  | Operations Year 2:                               |  | Operations Year 2:                               |  | Operations Year 2:                               |  | Operations Year 2:                               |  |
| Operations Year 3:                                                                                                                  |  | Operations Year 3:                               |  | Operations Year 3:                               |  | Operations Year 3:                               |  | Operations Year 3:                               |  | Operations Year 3:                               |  | Operations Year 3:                               |  |
| Operations Year 4:                                                                                                                  |  | Operations Year 4:                               |  | Operations Year 4:                               |  | Operations Year 4:                               |  | Operations Year 4:                               |  | Operations Year 4:                               |  | Operations Year 4:                               |  |
| Operations Year 5:                                                                                                                  |  | Operations Year 5:                               |  | Operations Year 5:                               |  | Operations Year 5:                               |  | Operations Year 5:                               |  | Operations Year 5:                               |  | Operations Year 5:                               |  |
| Operations Optional Year 6:                                                                                                         |  | Operations Optional Year 6:                      |  | Operations Optional Year 6:                      |  | Operations Optional Year 6:                      |  | Operations Optional Year 6:                      |  | Operations Optional Year 6:                      |  | Operations Optional Year 6:                      |  |
| Operations Optional Year 7:                                                                                                         |  | Operations Optional Year 7:                      |  | Operations Optional Year 7:                      |  | Operations Optional Year 7:                      |  | Operations Optional Year 7:                      |  | Operations Optional Year 7:                      |  | Operations Optional Year 7:                      |  |
| Operations Optional Year 8:                                                                                                         |  | Operations Optional Year 8:                      |  | Operations Optional Year 8:                      |  | Operations Optional Year 8:                      |  | Operations Optional Year 8:                      |  | Operations Optional Year 8:                      |  | Operations Optional Year 8:                      |  |
| Operations Optional Year 9:                                                                                                         |  | Operations Optional Year 9:                      |  | Operations Optional Year 9:                      |  | Operations Optional Year 9:                      |  | Operations Optional Year 9:                      |  | Operations Optional Year 9:                      |  | Operations Optional Year 9:                      |  |
| Option B Operations Enhancement Pool Hour Costs:                                                                                    |  | Option B Operations Enhancement Pool Hour Costs: |  | Option B Operations Enhancement Pool Hour Costs: |  | Option B Operations Enhancement Pool Hour Costs: |  | Option B Operations Enhancement Pool Hour Costs: |  | Option B Operations Enhancement Pool Hour Costs: |  | Option B Operations Enhancement Pool Hour Costs: |  |
| -                                                                                                                                   |  | -                                                |  | -                                                |  | -                                                |  | -                                                |  | -                                                |  | -                                                |  |
| Pool Hour Rate                                                                                                                      |  | Variable Rate                                    |  | Variable Rate                                    |  | Variable Rate                                    |  | Variable Rate                                    |  | Variable Rate                                    |  | Variable Rate                                    |  |
| 93.0567                                                                                                                             |  | 93.0567                                          |  | 93.0567                                          |  | 93.0567                                          |  | 93.0567                                          |  | 93.0567                                          |  | 93.0567                                          |  |
| 94.1300                                                                                                                             |  | 94.1269                                          |  | 94.1269                                          |  | 94.1269                                          |  | 94.1269                                          |  | 94.1269                                          |  | 94.1269                                          |  |
| 95.2100                                                                                                                             |  | 95.2094                                          |  | 95.2094                                          |  | 95.2094                                          |  | 95.2094                                          |  | 95.2094                                          |  | 95.2094                                          |  |
| 96.3043                                                                                                                             |  | 96.3043                                          |  | 96.3043                                          |  | 96.3043                                          |  | 96.3043                                          |  | 96.3043                                          |  | 96.3043                                          |  |
| 97.4118                                                                                                                             |  | 97.4118                                          |  | 97.4118                                          |  | 97.4118                                          |  | 97.4118                                          |  | 97.4118                                          |  | 97.4118                                          |  |
| 98.5320                                                                                                                             |  | 98.5320                                          |  | 98.5320                                          |  | 98.5320                                          |  | 98.5320                                          |  | 98.5320                                          |  | 98.5320                                          |  |
| 99.6651                                                                                                                             |  | 99.6651                                          |  | 99.6651                                          |  | 99.6651                                          |  | 99.6651                                          |  | 99.6651                                          |  | 99.6651                                          |  |
| 100.8112                                                                                                                            |  | 100.8112                                         |  | 100.8112                                         |  | 100.8112                                         |  | 100.8112                                         |  | 100.8112                                         |  | 100.8112                                         |  |
| 101.9705                                                                                                                            |  | 101.9705                                         |  | 101.9705                                         |  | 101.9705                                         |  | 101.9705                                         |  | 101.9705                                         |  | 101.9705                                         |  |
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| -</                                                                                                                                 |  |                                                  |  |                                                  |  |                                                  |  |                                                  |  |                                                  |  |                                                  |  |

OMC25: The Contractor will provide 100 system enhancement pool hours during the Operations phase per operations year. The cost of these annual 100 system enhancement pool hours are included in the Offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool includes personnel cost for all staff supporting the system enhancement effort. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for operations will require a one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The cost of the contract will be reduced proportional to the cost of the unused hours using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours.