

Redaction Table [RFP Attachment A]

REQUIREMENT: RFP Attachment A

2.1.12. Public Access to Procurement Records

Solicitation opportunities will be publicly advertised as required by law and the provisions of the Georgia Procurement Manual. The State Purchasing Act delays the release of certain procurement records in the event the public disclosure of those records prior to the Lead State's public announcements of the results of a solicitation would undermine the public purpose of obtaining the best value for the State such as cost estimates, proposals/bids, evaluation criteria, supplier evaluations, negotiation documents, offers and counter-offers, and certain records revealing preparation for the procurement. The State Purchasing Act requires bids and proposals to be available for public inspection, upon request, within one business day of the Lead State's posting of the Notice of Intent to Award (or the Notice of Award in the event the Lead State does not issue the Notice of Intent to Award). Audited financial statements not otherwise publicly available but required to be submitted as part of the supplier's response shall not be subject to public disclosure. The Lead State is allowed to assess a reasonable charge to defray the cost of reproducing documents. A state employee should be present during the time of onsite inspection of documents. PLEASE NOTE: Even though information (financial or other information) submitted by a supplier may be marked as "confidential", "proprietary", etc., the State will make its own determination regarding what information may or may not be withheld from disclosure.

2.1.12.1. Marketing Submissions as "Confidential", "Proprietary", or "Trade Secret": If a Supplier considers any portion of the documents, data, or records submitted in response to this solicitation to be exempt from disclosure under Georgia law, the Supplier must clearly mark each such submission, or portions of the submission, considered to be exempt from disclosure as "Confidential," "Proprietary", or "Trade Secret." All markings must be conspicuous; use color, bold, underlining, or some other method to conspicuously distinguish the mark from the other text. Wholesale designation of a response or substantial parts of a response as "Confidential" will not be accepted by the State. If only portions of a page are subject to some protection, Supplier should not mark the entire page. The State is required to make its own determination regarding what information may or may not be withheld from disclosure regardless of the designation made by the Supplier.

2.1.12.2. Submission of Redacted Copies: If Supplier considers any portion of its bid/proposal to the solicitation to be trade secret or otherwise not subject to public disclosure under Georgia Open Records Act, Supplier must, in addition to the required original documents, provide a separate redacted electronic copy of its bid/proposal, preferably in PDF format, and briefly describe in a separate writing, as to each item redacted, the grounds for claiming exemption from the public records law, including citation to the appropriate exemption from disclosure requirements provided under Georgia law. This redacted copy should be clearly marked "Redacted Copy-Available for Public Review." In addition, the electronic file name should include the words "Redacted Copy_Conduent" at the beginning of the file name. The redacted copy shall be submitted at the same time Supplier submits its bid/proposal and must only exclude or redact those specific portions that are claimed not subject to disclosure. The redacted copy should reflect the same pagination as the original and show the location from which information was redacted. Except for the redacted information, the redacted electronic copy must be identical to the original bid/proposal. If Supplier fails to submit a redacted copy with its bid/proposal, the State is authorized to produce the Supplier's bid/proposal with the exception of audited financial statements in answer to any public records request under the Georgia Open Records Act. The redacted copy will be open to public inspection under the Georgia Open Records Act without further notice to the Supplier. If the State of Georgia deems redacted information to be subject to disclosure under the Georgia Open Records Act, the Supplier will be contacted prior to the release of this information. Generally, the State does not consider pricing information to be confidential or proprietary.

2.1.12.3. Trade Secret: In addition, if the Supplier claims that certain information in its bid/proposal may be withheld as trade secret pursuant to O.C.G.A. 50-18-72(a)(34), the Supplier shall include with its bid/proposal submission, an affidavit indicating the specific information that the Supplier identifies as trade secret, affirmatively declaring that such information is trade secret. Along with the affidavit, the Supplier shall provide a justification regarding how and why each redaction request constitutes a trade secret pursuant to Georgia Law. Designation of a "trade secret" shall not be binding on the State, but the State will review and consider the designation. If the Supplier does not include an affidavit with its bid/proposal submission, the State is authorized to produce the Supplier's bid/proposal with the exception of audited financial statements in answer to any public records request under the Georgia Open Records Act. Wholesale designation of a response or substantial parts of a response as "trade secrets" will not be accepted by the State. In general, the State does not consider pricing information to be trade secret.

Portions of our proposal response contain proprietary information, ideas, know-how, concepts, processes, and trade secrets that are the sole property of Conduent. Pages containing proprietary content are designated in the footer as "**Confidential**" or "**Conduent Trade Secret**" and the specific content is identified with a light blue or light orange background, *when only portions of the page are protected*. If there is no light blue or light orange shading, the entire page is considered "Confidential" or "Conduent Trade Secret".

The proprietary contents of this proposal are intended solely for use in the procurement process and may not be disclosed except to persons who are involved in the evaluation of the proposal or award of the contract.

The contents may not be duplicated, used, or disclosed in whole or in part for any purpose except the procurement process. Release of Conduent proprietary, confidential, and trade secret information would place Conduent at a serious and irreparable competitive disadvantage in future procurements by providing competitors with information that Conduent maintains strictly confidential and which is unavailable to any third-party except under restrictions contained in a nondisclosure agreement or protections that cover this information under applicable law. If a third-party makes a request for disclosure of any of the contents of this proposal, please notify Conduent immediately so that Conduent will have an opportunity to provide assistance in protecting the proprietary contents of this proposal from unauthorized disclosure.

Table RL-1 provides an overview of the proprietary information contained in our response.

Table RL-1. List of Items for Redaction

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
00.3_Attachment DD – Reference Form	2, 3	Client Contact Information and Cost Savings	CONDUENT TRADE SECRET This section contains client contact information. This section specifically deals with our negotiation strategy with regards to the eRFP specifications. Disclosure of these trade secrets to competitors would result in substantial harm to Conduent.	O.C.G.A. § 10-1-761(4).
00.4.1_Attachment BB_Master Agreement Contract	All Pages	Contract Exceptions	CONDUENT TRADE SECRET This section specifically deals with our negotiation strategy with regards to the RFP specifications.	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
00.4.1_Attachment CC_Contract Exceptions Template	All Pages	Contract Exceptions	CONDUENT TRADE SECRET This section specifically deals with our negotiation strategy with regards to the RFP specifications.	O.C.G.A. § 10-1-761(4).
00.6.0 Supplier Responsibility Questionnaire	5, 6	Questionnaire Responses	TRADE SECRET Response to questionnaire includes financial data and other information which is not commonly known by or available to the public.	O.C.G.A. § 10-1-761(4).
2.01.03_Conduent_Attachment EE – Immigration and Security Form_Subcontractor 1	All Pages	Disclosure of Subcontractor	CONFIDENTIAL	Competitively sensitive information.
2.01.03_Conduent_Attachment EE – Immigration and Security Form_Subcontractor 2	All Pages	Disclosure of Subcontractor	CONFIDENTIAL	Competitively sensitive information.
3.1 Business Continuity and Disaster Recovery Requirements Response_ Base, BCDR02	G1-12	Figure G1-5 Cloud-Native Architecture Hosted in Azure for Business Continuity/Disaster Recovery. The BC/DR Plan addresses a broad array of actions required to recover from a disaster and restore business continuity.	CONDUENT TRADE SECRET Contains Conduent internal security, best practices and solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
3.2 MECT Certification Requirements Response_Base Requirements, CERT13	G2-13	Figure G2-3 Example Certification Document Repository Folder Structure. We used our file structure, named by CMS as a “best practice,” in four recent Medicaid certifications secured by our State partners and Conduent.	CONDUENT TRADE SECRET Contains Conduent internal best practices for innovations.	O.C.G.A. § 10-1-761(4).
3.4 Correspondence Management Requirements_Base, COR07	G4-9	Figure G4-2 Examples of TPL Letters. Our correspondence management component generates letters for a variety of TPL cases, in these examples, a request for information to a member, a request to reprocess claims to an insurance carrier, and a recoupment request to a provider.	CONDUENT TRADE SECRET Contains Conduent internal best practices for innovations.	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
3.5 Data Conversion, Cleansing and Migration Requirements Response_Base Requirements, DM01	G5-16	Figure G5-3 Data analysis and Data Conversion Process. Decades of system implementation projects have helped us refine our detailed, quality-oriented conversion process and work products.	CONDUENT TRADE SECRET Contains Conduent internal best practices for innovations.	O.C.G.A. § 10-1-761(4).
3.6 Data Management Requirements Response_Base Requirements, DM01	G6-2	Figure G6-1 Suppressing Generation of Documents with Member Information. Screen shot shows Member Details that includes codes for suppressing documents containing confidential information.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
3.6 Data Management Requirements Response_Base Requirements, DM04	G6-4	Figure G6-2 Granular Audit Trail Extends to Field Level. We capture audit details showing before and after values, timestamp, and user (redacted here for privacy and security purposes).	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
3.7 Design, Configuration and Build Response_Base, DCB01	G7-5	Figure G7-2 The Application Configuration and Maintenance Plan Documents Our Approach, Tasks, Timelines and Standards. We index content in well-defined chapters for ease of use.	CONDUENT TRADE SECRET Contains Conduent internal best practices for innovations.	O.C.G.A. § 10-1-761(4).
3.9 Implementation and Acceptance Requirements_Base, IA01	G9-6	Figure G9-2 Implementation Plan. Our Implementation Plan details the framework for managing and coordinating the wide variety of activities that occurs before, during, and after implementation	CONDUENT TRADE SECRET This section contains technical information relating to Conduent's distinctive methods for implementing the proposed solution. This information is treated by the company as proprietary and confidential information. This section contains information that reflects Conduent's own proprietary methods and strategies for organizing the work effort, implementation approach and best practices. These approaches have been developed within Conduent and are disclosed only on a "need-to-know" basis.	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
3.10 Integration Requirements _Base,INT01	G10-3	Figure G10-1 CMdS Error Notification. Sequence of actions to identify errors and notify source systems through the System Integrator.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
3.10 Integration Requirements _Base,INT01	G10-5	Figure G10-2 Provider Geographical Indicators. This screen shows the provider address information stored in CMdS	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
3.10 Integration Requirements _Base, INT06	G10-8	Figure G10-3 Email Notification Generated for Import Errors. This shows an example of an email communication generated real-time due to transactional import errors	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
3.10 Integration Requirements _Base, INT09	G10-10	Figure G10-4 CMdS Modular Integration. CMdS Service Oriented Integration through the System Integrator.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
3.10 Integration Requirements _Base And INT13	G10-13	Figure G10-5 Searching for uploaded documents. Our ECM solution provides users with multiple search options.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
3.10 Integration Requirements _Base, INT16	G10-15	Figure G10-6 CMdS Data Federation. This graphic illustrates how we federate and share data using Conduent EDI solution, API Gateway, and the SI's ESB.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
3.10 Integration Requirements _Base INT19	G10-17	Figure G10-7 CMdS Fault Tolerant Architecture. System infrastructure architecture provides redundancy and fault tolerance to support performance and disaster recovery.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
3.10 Integration Requirements _Base,INT22	G10-19	Figure G10-8 CMdS Cloud Native Architecture. System describes cloud-native system built with loosely coupled services.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
3.10 Integration Requirements _Base,INT25	G10-21	Figure G10-9 CMdS Context-Sensitive Help. System context- sensitive help throughout our user interfaces	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
3.10 Integration Requirements _Base,INT31	G10-24	Figure G10-10 CMdS Data Federation. Real-time data exchange with API Gateway and Conduent Digital Hub.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
3.11 Interface Requirements_Base, INR02	G11-3	Figure G11-1 The Conduent Digital Hub. Conduent Digital Hub and API gateway enable real- time discrete data exchange.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
3.11 Interface Requirements_Base, INR04	G11-5	Figure G11-2 Interface Control Document Sample. This is an example of the details captured in our ICD documentation.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
3.15 Project Management Requirements_Base, PMT21	G15-33	Figure G15-11 Timeline for the TPL Service Project. Our sample timeline depicts the overall schedule for implementation of the TPL solution and associated business services.	CONDUENT TRADE SECRET This section contains technical information relating to Conduent's distinctive methods for implementing the proposed solution. This information is treated by the company as proprietary and confidential information. This section contains information that reflects Conduent's own proprietary methods and strategies for organizing the work effort, implementation approach and best practices. These approaches have been developed within Conduent and are disclosed only on a "need-to-know" basis.	O.C.G.A. § 10-1-761(4).
3.16 Subcontractor Requirements_Base	G16-2,G16-3,G16-4,G16-5	Disclosure of Subcontractor	CONFIDENTIAL	Competitively sensitive information.
3.19 Systems Integration Requirements_Base, SI01	G19-2	Figure G19-1 The Conduent Digital Hub. Conduent Digital Hub and API gateway enable real-time data exchange.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.1 Attachment K TPL Recovery Services Mandatory Scored Worksheet	I-52	Disclosure of Subcontractor	CONFIDENTIAL	Competitively sensitive information.
4.1.1.A Attachment DD – Reference Form	2,3	Client Contact Information and Cost Savings	CONDUENT TRADE SECRET This section contains client contact information. This section specifically deals with our negotiation strategy with regards to the eRFP specifications. Disclosure of these trade secrets to competitors would result in substantial harm to Conduent.	O.C.G.A. § 10-1-761(4).
4.1.21 A. Data Match Agreements_Recovery Services	All	Data Match Agreements	CONDUENT TRADE SECRET This section contains information that reflects Conduent’s own proprietary methods and strategies for organizing the work effort, implementation approach and best practices. These approaches have been developed within Conduent and are disclosed only on a “need-to-know” basis.	O.C.G.A. § 10-1-761(4).
4.1.23.A Sample Notice_Recovery Services	All	Sample of work item	CONDUENT TRADE SECRET This section contains technical information relating to Conduent’s’ distinctive methods	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
			for implementing the proposed solution. This information is treated by the company as proprietary and confidential information.	
4.1.34.A Training Example_Recovery Services	All	Subcontractor Training Material	Confidential	O.C.G.A. § 10-1-761(4).
4.1.44.A Sample Carrier Refund Request Form_Recovery Services	1	Conduent refund form sent to carriers	CONDUENT TRADE SECRET This section contains technical information relating to Conduent's distinctive methods for implementing the proposed solution. This information is treated by the company as proprietary and confidential information.	O.C.G.A. § 10-1-761(4).
4.1.47.A Sample Implementation Report_Recovery Services	All	Implementation Report	CONDUENT TRADE SECRET This section contains technical information relating to Conduent's distinctive methods for implementing the proposed solution. This information is treated by the company as proprietary and confidential information.	O.C.G.A. § 10-1-761(4).
4.2 Attachment K TPL Comm Recoup Mandatory Scored Worksheet	K-3, K-7, K-8, K-9, K-10, K-11, K-12, K-13, K-14, K-16,	Disclosure of Subcontractor	CONFIDENTIAL	Competitively sensitive information.

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
	K-21, K-22, K-25, K-26, K-33, K-34, K-35, K-38, K-40, K-43, K-44, K-45, K-46, K-48, K-49, K-51, K-54, K-55, K-56, K-57, K-58, K-59, K-60, K-62, K-63			
4.2 Attachment K TPL Comm Recoup Mandatory Scored Worksheet	K-8	Figure K-1 Overview of Our Process with [Subcontractor]. This overview shows our process with [Subcontractor] to identify and verify other coverage.	CONFIDENTIAL	Competitively sensitive information.
4.2 Attachment K TPL Comm Recoup Mandatory Scored Worksheet, Q5, CREC2 – CREC5	K-11	Figure K-2 Example Input File for [Subcontractor] to Research. This example illustrates a portion of the fields we can include in the input file that we send to [Subcontractor]. In their research, they match this data to insurance	CONFIDENTIAL	Competitively sensitive information.

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
		information stored in their extensive database.		
4.2 Attachment K TPL Comm Recoup Mandatory Scored Worksheet, Q5, CREC2 – CREC5	K-12	Figure K-3 Example Results File from [Subcontractor]. [Subcontractor] generates a results file containing verified OHI extracted from their database. This example shows a portion of the data fields that could be included and describes what each field could address.	CONFIDENTIAL	Competitively sensitive information.
4.2 Attachment K TPL Comm Recoup Mandatory Scored Worksheet – Q2 CREC4, item g	K-18	Figure K-4 PL Policy and Procedure Manual. This graphic shows part of the first page of the Table of Contents from our existing manual that we use as a starting point to develop the Agency's manual.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.2 Attachment K TPL Comm Recoup Mandatory Scored Worksheet – Q2 CREC4, item i	K-20	Figure K-5 Examples of TPL Letters. Our correspondence management component generates letters for a variety of TPL cases. These examples show a request	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
		for information to a member, a request to reprocess claims to an insurance carrier, and a recoupment request to a provider.		
4.2.1.A Attachment DD Reference Form	2, 3	Client Contact Information and Cost Savings	CONDUENT TRADE SECRET This section contains client contact information. This section specifically deals with our negotiation strategy with regards to the eRFP specifications. Disclosure of these trade secrets to competitors would result in substantial harm to Conduent.	O.C.G.A. § 10-1-761(4).
4.2.20.A Sample Carrier Refund Request Form_Commercial Recoupment Services Attachment	All	Copy of request form	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.3 Attachment M, TPL HospPhys Mandatory Scored Worksheet	M-2, M-3,M-5, M-6, M-7,M-8, M-9, M-10, M-11, M-12, M-13, M-14, M-16, M-17, M-18,M-19, M-20, M-22, M-23, M-25, M-26	Disclosure of Subcontractor	CONFIDENTIAL	Competitively sensitive information.

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.3 Attachment M, TPL HospPhys Mandatory Scored Worksheet, Q.5 HOSPHYS3	M-9	Figure M-1 Hospital/Physician Insurance Discovery Flow. This overview shows our process with [Subcontractor] to identify and verify other coverage.	CONFIDENTIAL	Competitively sensitive information.
4.3 Attachment M, TPL HospPhys Mandatory Scored Worksheet, Q.11 HOSPHYS16	M-30	Figure M-2 Data Transformation. Our comprehensive ad hoc reporting solution transforms TPL data into knowledge, providing insight into where the program is heading.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.3.1.A_Attachment DD – Reference Form	2, 3	Client Contact Information and Cost Savings	CONDUENT TRADE SECRET This section contains client contact information. This section specifically deals with our negotiation strategy with regards to the eRFP specifications. Disclosure of these trade secrets to competitors would result in substantial harm to Conduent.	O.C.G.A. § 10-1-761(4).
4.4 Attachment O TPL CMO Come Behind Services MS RESP Wkst	O-7, O-30, O-32, O-35, O-36, O-37, O-38, O-39, O-40, O-44,	Disclosure of Subcontractor	CONFIDENTIAL	Competitively sensitive information.

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
	O-46, O-47, O-49			
4.4 Attachment O TPL CMO Come Behind Services MS RESP Wkst, Q,13 CMOCB16	O-27	Figure O-1 Examples of TPL Letters. Our correspondence management component generates letters for a variety of TPL cases. These examples show a request for information to a member, a request to reprocess claims to an insurance carrier, and a recoupment request to a provider.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.4.1.A_Attachment DD – Reference Form	2, 3	Client Contact Information and Cost Savings	CONDUENT TRADE SECRET This section contains client contact information. This section specifically deals with our negotiation strategy with regards to the eRFP specifications. Disclosure of these trade secrets to competitors would result in substantial harm to Conduent.	O.C.G.A. § 10-1-761(4).
4.4.10.A_Sample Carrier Refund Request Form_CMO Come Behind Services	All	Conduent refund form sent to carriers	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD1	Q-3	Figure Q-1 Recovery Case Included Claims Totals. This page illustrates the claims included, total amount for recovery on a recovery case, and allows for additional filtering of the available claims using a variety of criteria specified in the drop down values. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD1	Q-4	Figure Q-2 Recovery Case Included Claims Totals. This page illustrates the claims included and totaled for collection on a recovery case. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD1	Q-5	Figure Q-3 Recovery Lien and Interest Party Fees. This page illustrates the ability to capture lien and fees associated with a settlement on a recovery case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD2	Q-7	Figure Q-4 Recovery Case Detail. This screen shows the recovery case details including the reimbursement amount of the included claims, the total recovered and the case status. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD2	Q-8	Figure Q-5 Recovery Case Response. This figure illustrates how funds received are applied to the claims within a recovery case and the recovery reason codes documented for recovered claims.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD2	Q-9	Figure Q-6 Recovery Estate Tab. This page allows for the entry of a hardship indicator and associated liens, in support of the case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD6	Q-11-Q13	Figure Q-7 Recovery Case Detail Report (Multiple Screen Shots). This report show the claim level detail related to each recovery case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD6	Q-13	Figure Q-8 Recovery Case Included Claims Summary Report. This report shows the member claims that were included in the recovery case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD6	Q-14	Figure Q-9 Recovery Case Outstanding Balance Report. This report shows This report lists information on all open recovery cases which have had notices sent and for which insufficient recoveries were received.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD8	Q-16	Figure Q-10 TPL Policy Search Page. This page illustrates the ability to search and select TPL policies to view or update. There are multiple search options across the tabs of this user interface. Users can view all policies by member, carrier policyholder, etc. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD8	Q-17	Figure Q-11 Member Inquiry TPL/Medicare. This page illustrates the ability to view the TPL and Medicare policies associated with an individual member. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD9	Q-18	Figure Q-12 TPL Policy Coverage Code Selection. The TPL policy coverage code selection page allows the user to select the coverage codes for a policy. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD10	Q-19	Figure Q-13 TPL Carrier Search Tabs. The TPL search page offers multiple options to search carrier information.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD10	Q-20	Figure Q-14 TPL Policy Search Tabs. The TPL policy search page offers multiple options to search policy information. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD10	Q-21	Figure Q-15 TPL Recovery Case Search Tabs. The TPL recovery search page offers multiple options to search recovery case information. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD11	Q-22	Figure Q-16 TPL Matrix. The TPL Matrix allows authorized users to configure the business rules that are used to approve or deny a providers request.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD13	Q-24	Figure Q-17 Recovery Case Included Claims. This page shows the selection criteria available to determine which claims are included on a recovery case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD14	Q-26	Figure Q-18 Billing Re-issue Periods. This screen allows the user to enter billing re-issue frequency parameters into the system list.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD16	Q-29	Figure Q-19 Business Rule Catalog (BRC). This is an example of some rules defined in the BRC.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD20	Q-32	Figure Q-20 Online Data Dictionary Valid Values. This is an example of the online data dictionary used to maintain valid values configuration.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD25	Q-35	Figure Q-22 Business Rule to Use Case Mapping with the Where Used	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD26	Q-36	Figure Q-23 Rule Report. Using the capabilities of our BRE, we can produce rule tracing in an XML format.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.1 SYSMOD28	Q-38	Figure Q-24 BRE Natural Language. Using the capabilities of our BRE, rules are presented in human readable natural language.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.2 SYSMOD146	Q-45	Figure Q-26 Eligibility and Enrollment Quick View. This page shows member eligibility data. The information presented here was created for demonstration purposes. Any similarity to	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
		real information would be coincidental.		
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.2 SYSMOD146	Q-46	Figure Q-27 Case Information. This page shows member case information. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.2 SYSMOD146	Q-47	Figure Q-28 Primary Care Provider. This screen illustrates the MCO primary case spans for the member. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.2 SYSMOD146	Q-48	Figure Q-29 Spenddown Information. This page illustrates how CMdS displays member spenddown data. The information presented here was created for demonstration purposes.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
		Any similarity to real information would be coincidental.		
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.2 SYSMOD146	Q-49-51	Figure Q-30 Medicare and TPL Information. These pages show the TPL/Medicare data for a member. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.2 SYSMOD146	Q-52	Figure Q-31 Buy-in Transaction File History Data. This page shows all of the information received on the Buy-in inbound file for a member. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.2 SYSMOD148	Q-53	Figure Q-32 Recovery Case. This screen displays an example of a recovery case with the total	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
		recovered amount for the case along with the individual claims associated with the case that is available to send to other entities.		
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.3 SYSMOD196	Q-61	Figure Q-34 Workflow Queues Example. Workflow configuration details for a specific workflow are shown as an example of how workflows are displayed.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.3 SYSMOD198	Q-63	Figure Q-35 Editing a Workflow. Using our user interface, you can configure new or modify existing workflows.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.3 SYSMOD199	Q-64	Figure Q-36 Workflow Queues Example. Workflow configuration details for a specific workflow are shown as an example of how workflows are displayed.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.3 SYSMOD200	Q-66	Figure Q-37 Workflow Configuration GUI. Authorized users, based on their role, can	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
		easily define and configure workflow steps, including processes managed by Conduent, Agency staff, or both.		
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.5 SYSMOD174	Q-76	Figure Q-38 TPL HIPP Preliminary Payment Listing Report. Preliminary Totals of the HIPP Premium Payments Paid.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.5 SYSMOD174	Q-76	Figure Q-39 TPL HIPP Final Payment Listing Report. Final Totals of the HIPP Premium Payments Paid.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.5 SYSMOD175	Q-78 – Q82	Figure Q-40 (Multiple Screen Shots) HIPP Case Detail Report. The HIPP Case Detail report layout includes all of the demographic information and relevant case details for each HIPP case, including case specific cost savings and summary level cost savings details.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.5 SYSMOD176	Q-83	Figure Q-41 Medicaid Benefits Paid Report. Totals of Medicaid Benefits Paid.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.5 SYSMOD177	Q-84	Figure Q-42 TPL Recovery Case Outstanding Balance Report. This Report lists Counts By Recovery Case and Worker with the Recovery Amount and Outstanding Balance Amount.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.5 SYSMOD177	Q-85	Figure Q-43 TPL Carrier Invoice Report. This Report lists Counts By Carrier and Claim Type for the Number of Claims Invoiced and the Medicaid Payment Amount.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.5 SYSMOD177	Q-85	Figure Q-44 TPL Recoupment For Medicare Report. This Report lists Counts By Provider for the Number of Claims and the dollar amount of Medicare Recoupment.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.6 SYSMOD34	Q-87-88	Figure Q-45 TPL Billing Claims Response Page. This page allows for the entry and tracking of carrier paid claims. The information presented here was created for demonstration purposes. Any similarity to real information would be coincidental.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.6 SYSMOD35	Q-89	Figure Q-46 TPL Billing Invoice History. This user interface shows the carrier billing invoice details, previous invoices and response details and the payment history.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.6 SYSMOD35	Q-90	Figure Q-47 CMdS-Insights On-Demand Criteria Selection. When using our on-demand library of reports, you can filter the results using prompts.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.6 SYSMOD36	Q-91	Figure Q-48 TPL Policy Period Coverage. This page shows details for selecting the appropriate coverage codes for a particular carrier's policy.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.6 SYSMOD37	Q-92	Figure Q-49 TPL Invoiced Claim Detail Page. This page shows details for invoiced claims including all billed amounts and payments received.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD107	Q-95	Figure Q-50 HIPP Premium Payment Page. This screen allows authorized user to define and configure both the premium and any additional HIPP disbursement payments for the HIPP case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD108	Q-96	Figure Q-51 HIPP Payee Information. This screen shows how a HIPP case is defined for a payee other than the member.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD108	Q-97	Figure Q-52 HIPP Payee Information. This top portion of this screen shows the HIPP payee information.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD109	Q-98	Figure Q-53 HIPP Payee Entity Type Selection. Authorized users select the payee type from the drop-down list on this web page to designate the payee who should receive the HIPP payments.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module –Q.7 SYSMOD110	Q-99	Figure Q-54 HIPP Case Policyholder and Member Details. This screen allows the entry of detailed policyholder information and covered individuals (members) associated with the HIPP case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD111	Q-100	Figure Q-55 HIPP Cost Effective Calculation Page. This screen shows the HIPP Case cost effectiveness calculation page.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD111	Q-101	Figure Q-56 CMdS-Notes. This screen shows the HIPP Case cost effectiveness calculation page.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD111	Q-102	Figure Q-57 CMdS-Attachments. This screen shows the HIPP Attachment section of the user interface.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD113	Q-103	Figure Q-58 HIPP Case Information. This user interface allows the creating, viewing and maintaining the detailed information about the HIPP case such as status, effective dates, member ID, and more.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD114	Q-104	Figure Q-59 HIPP Case Search Results. This user interface shows the HIPP case numbers assigned to each case in the search results.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD115	Q-105	Figure Q-60 HIPP Policy Web Page. This screen shows the policy	CONDUENT TRADE SECRET	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
		associated with the HIPP Case.	Contains internal screen shots of Conduent proprietary CMdS-TPL solution	
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD115	Q-106	Figure Q-61 HIPP Case Carrier Web Page. This screen shows the carrier associated with the HIPP Case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD116	Q-107	Figure Q-62 HIPP Cost Effectiveness History. This user interface shows the cost effectiveness calculation history associated with the HIPP Case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD118	Q-108	Figure Q-63 HIPP Case Covered Individual Page. This web page shows how a non-member is associated with a HIPP case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD119	Q-109	Figure Q-64 Financial Entity Page. This web page allows users to enter and view financial payee information.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD120	Q-110	Figure Q-65 Financial Payout Page. This web page allows users to enter and view financial payout information.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.7 SYSMOD121	Q-111	Figure Q-66 CMdS Notes Entry Page. Users can enter notes from any of the CMdS-TPL web pages and view the note history.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.8 SYSMOD157	Q-113	Figure Q-67 Buy-in History Inquiry. Users can view the buy-in history through the inquiry user interface using the search results for the member.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.8 SYSMOD157	Q-114	Figure Q-68 Buy-in Part A State Agency Billing Records. Users can view the buy-in historical records from the CMS billing file by record type.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.8 SYSMOD159	Q-115	Figure Q-69 Buy-In Financial Transactions. Users can view the monthly Buy-In	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
		financial transactions from this web page. The		
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.8 SYSMOD161	Q-117	Figure Q-70 Medicare Spans. This screen allows users to view and maintain the member's Medicare spans.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.8 SYSMOD163	Q-119	Figure Q-71 Member Demographic Data. This web page displays the member's demographic information such as gender, date of birth, address, and phone numbers.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.8 SYSMOD163	Q-120	Figure Q-72 Member Medicare Data. This screen displays the member's Medicare spans including the types of coverage and eligibility dates.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD178	Q-122	Figure Q-73 Recovery Case Detail. This web page shows the summary information for the recovery case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD178	Q-123	Figure Q-74 Recovery Case Claims. This web page shows the claim details associated with the recovery case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD179	Q-124	Figure Q-75 Member Inquiry Previous Information. This web page shows the member previous case, name, and additional detail that is maintained historically for the member.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD179	Q-125	Figure Q-76 Member TPL Policy and Medicare. This web page shows the member TPL policy and Medicare data.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD180	Q-126	Figure Q-77 Diagnosis Code Indicators. This screen is used to indicate if a diagnosis code is accident related.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD180	Q-127	Figure Q-78 External Cause Diagnosis Codes. This screen is an example of the external cause diagnosis codes that are stored and can be used	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
		to identify claims that should be investigated for other insurance or responsible party.		
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD180	Q-128	Figure Q-79 Claim Accident Indicators. This screen is an example the accident indicators that can be stored with the claim and used to identify claims that should be investigated for other insurance or responsible party.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD185	Q-130	Figure Q-80 CMdS Audit Logging. This page illustrates the CMdS audit logging feature.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD186	Q-131	Figure Q-81 Add TPL Policy. This page illustrates the CMdS add TPL policy capabilities.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD187	Q-132	Figure Q-82 Recovery Case Included Claims. This page illustrates how posted receipts are indicated within a recovery case.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD188	Q-133	Figure Q-83 CMdS Audit Logging. This page illustrates the CMdS audit logging feature.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD189	Q-134	Figure Q-84 Billing Frequency System List. This page illustrates the CMdS billing frequency system list.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD190	Q-135	Figure Q-85 Recovery Notes Section. This page illustrates the CMdS recovery case notes. Notes can be added as needed and the history is retained for reference.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.9 SYSMOD191	Q-136	Figure Q-86 Workflow Dashboard Example. This page illustrates the CMdS workflow dashboard. All	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD39	Q-141	Figure Q-87 Interface Load Transaction Errors. The report provides the errors encountered while loading a standard interface file.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD39	Q-142	Figure Q-88 Global Audit Search. The global audit search capability enables authorized users to search for update processing errors.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD40	Q-144	Figure Q-89 Member Case Representative and Custodial/Absent Parent Information. These screens show how the case representative and custodial/absent parent information is stored and viewed in CMdS-TPL.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD41	Q-145	Figure Q-90 Data Element Valid Values. This web page displays the codes and descriptions associated with a data element.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD42	Q-146	Figure Q-91 Data Element Valid Values. This web page shows a data element, data format and size, table and column cross-reference, valid	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
		values and short and long descriptions		
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD43	Q-147	Figure Q-92 Sample Communication from Conduent’s Payment Method Development team	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD45	Q-149	Figure Q-93 Procedure Indicator Update. This screen illustrates the audit log of changes to the general indicators on a procedure code.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD48	Q-152	Figure Q-95 Member ID link on a Recovery Case. This screen illustrates the blue hyperlinks common throughout CMdS-TPL used to easily link to relevant information throughout our user interfaces.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD50	Q-154	Figure Q-96 CMdS Conceptual Data Model. CMdS Conceptual Data Model helps align to MITA business architecture as a founding principle for underlying logical schema.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD55	Q-157	Figure Q-97 Member Search Criteria. Users can easily enter a variety of search criteria based on the information available to locate the member information.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD57	Q-158	Figure Q-98 CMdS-Insights On-Demand Criteria Selection. When using our on-demand library of reports, you can filter the results using prompts.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD60	Q-160	Figure Q-99 Member Eligibility and Enrollment. This screen shows the member detail information, including eligibility span data at the bottom, maintained within date spans so that we have a history of the member's eligibility and plan enrollment at adjudication or payment.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD64	Q-164	Figure Q-101 Provider Identifiers. CMdS-TPL stores multiple begin	CONDUENT TRADE SECRET Contains internal screen shots of	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
		and end dated provider identifiers.	Conduent proprietary CMdS-TPL solution	
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD67	Q-166	Figure Q-102 Service Authorization Search. This screen illustrates the various search criteria available to search for service authorizations.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD68	Q-167	Figure Q-103 Procedure Code Display. This screen illustrates the search and display web page for procedure codes.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD69	Q-168	Figure Q-104 Message Text Maintenance. This screen shows how CMdS maintains adjustment reason code message text for use in reviewing carrier billing responses.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.11 SYSMOD74	Q-170	Figure Q-105 Provider Maintenance NPI. This screen shows how CMdS displays an error message if the provider NPI doesn't pass the validation rules.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

Section	Pages	Description of Item to Redact	Reason Claiming Exemption	Exemption from Georgia Law
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.12 SYSMOD82	Q-180	Figure Q-108 CMdS Online Help. The CMdS product includes comprehensive and context-sensitive online help.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.12 SYSMOD88	Q-183	Figure Q-109 Entire Screen for Printing. CMdS is compatible with screen-print tools such as Snipping Tool and TechSmith Snagit® to allow users to print visible and/or scrolling screens and associated data in the application.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.13 SYSMOD98	Q-189	Figure Q-110 Document Search Page. This page shows some of the document search options available within the ECM solution.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.16 SYSMOD129	Q-202	Figure Q-114 CMdS Architecture with High Availability, Auto Scaling and CI/CD Conduent's CMdS product is scalable and fully capable of supporting State's	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).

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		infrastructure and application scaling requirements to meet increases in demand.		
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.16 SYSMOD132	Q-205	Figure Q-115 Real-time and Batch Messaging. This graphic represents the real-time and batch/ETL messaging using the Conduent Digital Hub.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.16 SYSMOD133	Q-206	Figure Q-116 CMdS Cloud Native Architecture. CMdS is a cloud-native system built with loosely-coupled services.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.16 SYSMOD141	Q-212	Figure Q-117 API Endpoint Management. We manage API definitions using CMdS API Management Suite.	CONDUENT TRADE SECRET Contains internal screen shots of Conduent proprietary CMdS-TPL solution	O.C.G.A. § 10-1-761(4).
4.5 Attachment Q – Mandatory Score Questions- TPL System Module – Q.18 SYSMOD172	Q-218	Figure Q-118 Conduent Performance Management Suite Dashboard Sample: System Availability SLA Dashboard. This sample dashboard focuses on system	CONDUENT TRADE SECRET Contains internal screen shots of proprietary software solution	O.C.G.A. § 10-1-761(4).

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		availability and applicable metrics.		
Cost Narrative	All	Describes Conduent's pricing information	CONDUENT TRADE SECRET This section contains technical information relating to Conduent's' distinctive methods for implementing the proposed solution. This information is treated by the company as proprietary and confidential information. The organizational structures and staffing models identified in this section are trade secrets of Conduent and contain Personally Identifiable Information (PII) related to the staff of the project.	O.C.G.A. § 10-1-761(4).