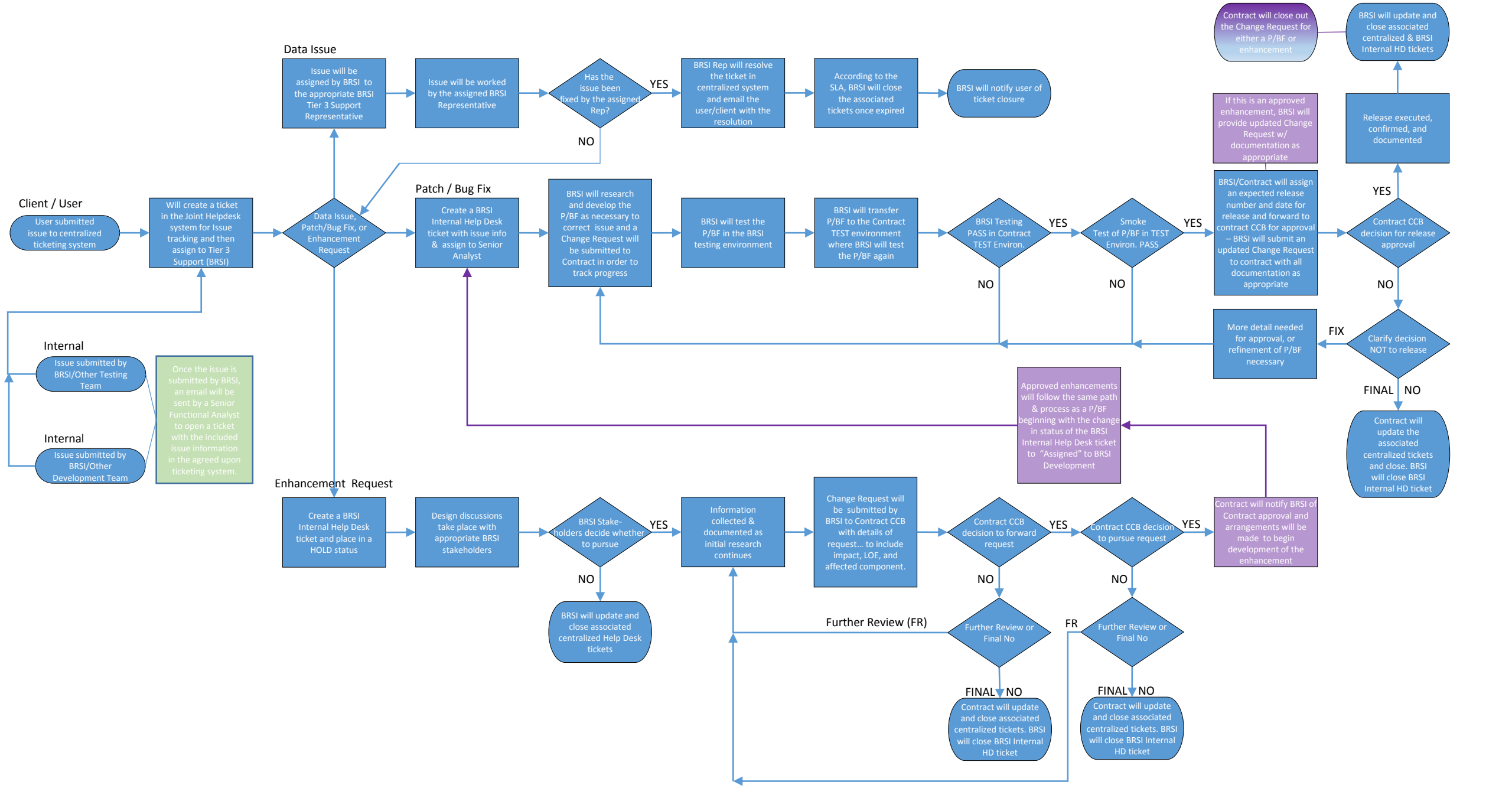ARMSPRO Help Desk / Release & Deployment Process – Data, Patch/Bug Fix (P/BF), Enhancement – Client and/or Internal Driven