

**THE STATE OF MONTANA
DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES**

**AMENDMENT NO. 3 TO MASTER AGREEMENT # 18091790060
Amendment to Acentra Health Master Agreement for Provider Services**

This Amendment No. 3 ("Amendment") modifies, to the extent specified below, the terms and conditions of Master Agreement # 18091790060 (the "Contract") for the Provider Services entered into by and between the Department of Public Health and Human Services (the "Department"), 2550 Prospect Ave, Suite 200, Helena, MT 59601, and Acentra Health, LLC ("Contractor"), formerly known as Client Network Services, LLC ("CNSI").

RECITALS

The purpose of this Amendment is to extend the term of the master contract, update references to the current CMS certification process and security requirements, and to replace the Attachment G – Pricing Schedule.

The terms of this Amendment are effective upon full execution of this Amendment.

This Master Agreement is amended as follows:

SECTION 2, TERM, will be amended as follows:

~~This Contract includes a base contract period of seven (7) years, and may be extended for a total of three (3) additional years in one-year intervals if the parties agree to each one-year extension before the end of the then-current term of this Contract. The term of this Contract, including all extensions, is effective from June 1, 2018 (the "Effective Date") through May 31, 2028, unless terminated pursuant to the provisions of this Contract. This Contract, including any extensions, may not exceed a total of ten (10) years, at the option of the State.~~

Any Participating Addendum executed during the term of the Master Agreement may have a term of up to 10 years (120 months) from its Effective Date. The maximum expiration date of any Participating Addendum shall be 120 months from its Effective Date, unless otherwise restricted by applicable state law in the state executing the Participating Addendum or unless terminated in accordance with the terms of the Master Agreement.

The Term of a Participating Addendum includes the Participating Addendum base period, which consists of the mutually agreed-upon DDI duration (defined in months) plus the base operations duration of 4 years (48 months). The optional operations duration is the remainder of the total Participating Addendum Term, which is limited to 10 years, (calculated by subtracting both the DDI duration base period and the base operations duration from the 120-month maximum duration). The total duration of the Participating Addendum, including any extensions, shall not exceed 10 years. Any extension beyond the base period, including the optional

operations duration, is at the discretion of the Participating State and shall be for a term most favorable to the Participating State.

APPENDIX C - ATTACHMENT F Requirements Response Matrix, requirements referencing security standards and MECT certification processes will be amended as follows (*The struck through requirements are formally removed from the scope and replaced with the replacement requirement number and requirement descriptions*):

Req ID	Requirement Description
CERT01 <u>CERT17</u>	The Contractor shall develop a Certification Crosswalk that describes how the Contractor's deliverables and other documentation align with federal certification requirements and MECT <u>certification milestone reviews</u> .
CERT02 <u>CERT19</u>	The Contractor shall complete milestone updates of the CMS Certification Checklists <u>Criteria</u> as requested by the State.
CERT03 <u>CERT20</u>	The Contractor shall validate the system against the CMS Certification Checklists <u>Criteria</u> .
CERT04 <u>CERT21</u>	The Contractor shall contribute to the quarterly IV&V certification reports <u>recurring project status and KPI reports required by CMS</u> .
CERT05 <u>CERT22</u>	The Contractor shall provide staff resources to support MECT milestone review and certification activities including participating in planning activities, meetings and other activities as required by CMS.
GERT12 <u>CERT23</u>	The Contractor shall coordinate with the State to develop CMS Certification Checklist documentation for each MECT Checklist requirement <u>Certification Criteria</u> .
DOC02 <u>DOC52</u>	The Contractor shall develop and maintain a Certification Plan that defines the contractor's approach to CMS certification. It must describe the processes and procedures that will be used to manage Certification requirements. The Certification Plan must comply with the most current MECT CMS Certification process to ensure the system will meet all certification requirements <u>criteria</u> .
DOC01 <u>DOC54</u>	The Contractor shall develop, execute, maintain and deliver for the State's approval, a System Security Plan (SSP) that will document the current level of security controls within the module scope of work that protects the confidentiality, integrity and availability (CIA) of the solution and its information. This is a living document and will be updated no less than annually and when new vulnerabilities are identified and mitigated and when additional functionality and/or components are implemented. The System Security Plan must be approved before any State data is transferred or entered into the solution. The State must approve all revisions of the System Security Plan. If the Contractor's solution is hosted by the State, the State will provide supporting information to the Contractor to complete the SSP. The SSP must address the following topics: • Adherence to the State's requirements outlined in the "Security and Privacy Controls Requirements" document, included in the Procurement Library; • Compliance with the Centers for Medicare and Medicaid Services (CMS) Acceptable Risk Safeguards (ARS) to assess CIA and NIST SP 800-53 Rev 4, <u>or the most recent version required by CMS</u>, at a "moderate" control level; • Data center physical security; • Network segmentation • Application security and data sensitivity classification, including Protected Health Information (PHI) and Personally Identifiable Information (PII); • End-point protections such as multiple redundant firewalls and host-based intrusion detection systems; • Identification and prevention of the use of prohibited functions, ports, protocols, and services;

Req ID	Requirement Description
	• Network, firewall, server and other security-related configurations and changes; • Intrusion detection and prevention; • Network scanning tools; • Host hardening; • Internet filtering; • Remote access; • Encryption of data at rest and in transit; • User authentication and directory services; • Interfaces and exchange of data with external entities; • System penetration testing; • Management of operating system and security patches; • Anti-Virus and malware detection and email gateways; • Assessment and testing of system and code modifications; and • Allowable internal and external communication protocols. • Compliance with the Federal Risk and Authorization Management Program (FedRAMP) Certification, FedRAMP Risk Assessment that indicates compliance or documented NIST 800-53 rev 4, or the most recent version required by CMS, at a “moderate” system risk assessment designation for Contractor hosted solutions; • Compliance with Statement on Standards for Attestation Engagements (SSAE-18-22) SOC 2 Type 2.
DOC41 <u>DOC55</u>	The Contractor shall provide a Deliverable Expectations Document (DED) for each deliverable that describes the purpose, content, applicable MECT minimum required content alignment with federal certification guidance and industry standards (e.g., PMI, IEEE/ISO, CMS XLC) that are satisfied for each Deliverable. Each DED is a deliverable.
DOC46 <u>DOC56</u>	The Contractor shall provide a User Interface Style Guide or equivalent document defining the design standards for user interfaces. The User Interface Style Guide must demonstrate how the solution meets the most current MECT <u>federal certification</u> user interface requirements including: a. User ability to customize or make adjustments (e.g. language support, font size) to portal presentation. b. Users utilizing scripting languages and/or assistive technology have the ability to access the information, field elements, and functionality required for electronic form or page completion and submission including directions and cues. c. User Interface organization so documents are readable without requiring an associated style sheet. d. User Interfaces identifying row and column headers for data tables. e. User Interfaces informing users when a timed response is required and given sufficient time to indicate more time is required. f. User Interfaces providing a method that permits users to skip repetitive navigation links. g. User Interfaces provide text titles for frames to facilitate frame identification and navigation. h. User Interfaces use markup to associate data cells and row/header cells for data tables that have two or more logical levels of row or column headers.
INT40 <u>INT100</u>	The Contractor shall provide technical, functional and performance documentation required by the IV&V Contractor for the solution in order to support IV&V reporting needs identified in the most current version of MECT <u>CMS for certification and ongoing compliance.</u>
KR29 <u>KR44</u>	The Contractor's Certification Lead must meet the following qualifications including: a. Minimum of three (3) years experience certifying systems against industry standards for projects similar in size and scope to this project. b. In-depth understanding of the most current MECT <u>certification lifecycle required process and requirements to successfully validate the system.</u>
RQM03 <u>RQM09</u>	The Contractor shall document any gaps between the initially configured solution and the business requirements in the requirements management tool. Gaps must show bi-

Req ID	Requirement Description
	directional traceability with applicable business requirement(s), design, test cases, test results, MECT <u>certification criteria and certification artifacts.</u>
RQM06 <u>RQM10</u>	The Contractor shall develop, maintain and submit a Requirements Traceability Matrix (RTM) to show bi-directional traceability with applicable business requirements and their realization throughout all project phases (e.g., requirements, design, testing and certification (MECT) <u>checklist items requirements</u>). This should include how the requirement is realized (e.g., configuration, custom development, base functionality). All revisions must be reviewed and approved by the State.
RQM07 <u>RQM11</u>	The Contractor's requirements management tool shall have the ability to manage requirements traceability by module(s), MITA business area, MITA business process and MECT checklists <u>federal certification criteria.</u>
ENV04 or ENV08 <u>ENV12</u>	The Contractor's hosting environment for all module components shall be compliant with Statement on Standards for Attestation Engagements (SSAE- 18-22) SOC 2 Type 2 and has Federal Risk and Authorization Management Program (FedRAMP) Certification, FedRAMP Risk Assessment that indicates compliance, or has a documented NIST 800-53 rev 4, <u>or the most recent version required by CMS,</u> at a "moderate" system risk assessment designation. If the Contractor proposes either a multi-tenant solution or a public cloud, hybrid cloud (Service (SaaS), Platform as a Service (PaaS), and Infrastructure as a Service (IaaS)), or community cloud environment <u>environment</u> , the vendor must ensure that the environment is either FedRAMP certified or that the shared resources are only accessible by HIPAA-covered entities as defined in 45 CFR 160.103.
SEC15 <u>SEC90</u>	The Contractor shall provide an independent third party to perform penetration testing within six (6) months prior to implementation. Penetration testing must also be performed by an independent third party on an annual basis and when additions or changes to functionality impact the security framework, architecture or when a new vulnerability exists. Penetration Test Report results shall be supplied to the Department and any major or critical vulnerabilities mitigated. <u>The Penetration Test Report is part of the independent third party security assessment required by CMS and must be conducted by a fully independent third party as defined by CMS.</u>
SEC19 <u>SEC84</u>	The Contractor's data encryption solution shall meet Federal Information Processing Standard (FIPS) 140-2, <u>and at a minimum use AES 128 encryption be in compliance with FIPS 140-3 no later than September 21, 2026, and at a minimum use AES 256 encryption for data at rest and TLS 1.2 for data in transit.</u>
SEC22 or SEC85 <u>SEC89</u>	The Contractor will provide a completed Security Audit Report with results to the Department by the 30th (thirtieth) of September each year. The Security Audit Report must include either an electronic data processing (EDP) systems audit using SSAE - 18-22 <u>at a minimum level service organization control (SOC) 2 Type II or a NIST 800-53 rev 4, or the most recent version required by CMS,</u> assessment at a "moderate" system risk control level. <u>The Security Audit Report is part of the independent third party security assessment required by CMS and must be conducted by a fully independent third party as defined by CMS.</u>
SEC51 <u>SEC86</u>	The Contractor shall comply with <u>the current standard for</u> NIST Federal Information Processing Standards (FIPS) Publication 180-4: Secure Hash Standards as required by CMS for use of secure hash algorithms. <u>Contractor must comply with a subsequent standard no later than the NIST-identified retirement date for 180-4.</u>
SEC52 <u>SEC87</u>	The Contractor shall comply with NIST Federal Information Processing Standards (FIPS) Publication 186- 4 <u>5</u> : Digital Signature Standard as required by CMS for use of secure algorithms in digital signatures.
SEC53 <u>SEC88</u>	The Contractor shall comply with the <u>current version of</u> Harmonized Security and Privacy Framework - Exchange Reference Architecture Supplement Version 1.0 and as required by CMS.
<u>SEC76</u>	<u>The Contractor's mobile application shall meet FIPS 140-2 standard for security, and be in compliance with FIPS 140-3 no later than September 21, 2026.</u>

Req ID	Requirement Description
SLA51 SLA172	Contractor will ensure that Module Federal Certification is achieved retroactive to the first day of Operations and continued throughout the Operations Phase. The Contractor is responsible for meeting the Federal standards, conditions and business requirements, formally published by CMS on the date the RFP closes, necessary to ensure initial and continued federal Certification for the operation of the Module and Department to receive full Federal Financial Participation (FFP) and the Federal Medical Assistance Percentage (FMAP) funding. In addition, the Contractor is responsible for meeting any new or modified Federal standards necessary to ensure initial and continued federal Certification, provided that to the extent those standards or requirements are not outside the scope of the RFP and do not result in a material cost impact on Contractor, otherwise the Contractor shall only be required to meet them if and to the extent the parties agree to do so through the Change Order process. Contractor will provide all support requested by the Department during Certification and any recertification conducted by CMS and by the Department. The support will include assisting the Department and CMS in developing artifacts and evidence to support the Certification review. This includes developing the Certification presentation and participation in the Certification review <u>and all activities needed for preparation of Certification.</u> Liquidated damages: Contractor must pay the Department the actual damages incurred by the Department related to the Module DDI and Certification, if CMS does not fully compensate the Department at the maximum allowable FFP rate and the FMAP for the Module as delivered by the Contractor. The actual damages are the difference between the total of the sums of monies actually received from CMS by the Department and the total of the sums of monies that could have been received by the Department at maximum allowable FFP and the FMAP rate.

All other Attachment F requirements remain unchanged.

APPENDIX C to the Acentra Health Master Agreement is amended to incorporate the attached version of Attachment G – Pricing Schedule found in Exhibit 1. The attached version of Attachment G replaces the previous BAFO version of Attachment G that was submitted by Acentra Health and incorporated in Appendix C of the Acentra Health Master Agreement.

All other provisions of the Master Agreement are unchanged, and it is further the intent of the parties that any inconsistent provisions not addressed by the above Amendment are modified and interpreted to conform to this Amendment No. 3.

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MONTANA DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES

DocuSigned by:
BY: Rebecca de Camara Date: 5/29/2025
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Rebecca de Camara, Medicaid and Health Services Executive Director
Signed by:
BY: Charles Brereton Date: 5/30/2025
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Charles T. Brereton, Director
DocuSigned by:
BY: Carrie Albro Date: 5/27/2025
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Carrie Albro, Chief Information Officer

MONTANA DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES, OFFICE OF LEGAL AFFAIRS

Approved as to Legal Content:

DocuSigned by:
BY: Mark Pritchard Date: 5/23/2025
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Attorney

MONTANA DEPARTMENT OF ADMINISTRATION, STATE PROCUREMENT SERVICES DIVISION

Approved as to Form:

Signed by:
BY: Nolan Harris Date: 5/23/2025
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SPSD, Contract Officer

Contractor is notified that pursuant to 2-17-514, MCA, the Department of Administration retains the right to cancel or modify any contract, project or activity that is not in compliance with the Agency's Plan for Information Technology, the State Strategic Plan for Information Technology or any statewide IT policy or standard.

DocuSigned by:
BY: Kevin Gilbertson Date: 5/23/2025
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Kevin Gilbertson, State Chief Information Officer
ITPR# 13200_202557112836 & ITPR# 12640_20251319520

CONTRACTOR

Signed by:
BY: [Signature] Date: 5/29/2025
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Exhibit 1 – Updated Attachment G – Pricing Schedules

Provider Services Schedule A - Cost Summary

Schedule A - Provider Services Core Scope of Work Costs		
Phase	Cost	Instruction
Provider Services Core Scope of Work DDI	\$ 4,797,290.70	Insert "Total DDI Cost" from Schedule F, Tab F-1
Provider Services Core Scope of Work Operations	\$ 23,692,606.84	Insert "Total Operations Costs" from Schedule F, Tab F-2
Provider Services Core Scope of Work DDI Enhancement Pool Hours	\$ -	Insert "Total DDI Enhancement Pool Hour Costs" from Schedule F, Tab F-3
Provider Services Core Scope of Work Operations Enhancement Pool Hours	\$ -	Insert "Total Operations Enhancement Pool Hour Costs" from Schedule F, Tab F-4
All Inclusive Provider Services Core Scope of Work Costs	\$ 28,489,897.54	

Schedule A - Provider Services Option A Scope of Work Costs		
Phase	Cost	Instruction
Provider Services Option A DDI	\$ 1,448,173.09	Insert "Total DDI Costs" from Schedule G, Tab G-1
Provider Services Option A Operations	\$ 6,056,695.95	Insert "Total Operations Costs" from Schedule G, Tab G-2
Provider Services Option A DDI Enhancement Pool Hours	\$ -	Insert "Total DDI Enhancement Pool Hour Costs" from Schedule G, Tab G-3
Provider Services Option A Operations Enhancement Pool Hours	\$ -	Insert "Total Operations Enhancement Pool Hour Costs" from Schedule G, Tab G-4
All Inclusive Provider Services Option A Costs	\$ 7,504,869.05	

Schedule A - Provider Services Option B Scope of Work Costs		
Phase	Cost	Instruction
Provider Services Option B DDI	\$ 2,029,952.78	Insert "Total DDI Costs" from Schedule H, Tab H-1
Provider Services Option B Operations	\$ 17,224,033.54	Insert "Total Operations Costs" from Schedule H, Tab H-2
Provider Services Option B DDI Enhancement Pool Hours	\$ -	Insert "Total DDI Enhancement Pool Hour Costs" from Schedule H, Tab H-3
Provider Services Option B Operations Enhancement Pool Hours	\$ -	Insert "Total Operations Enhancement Pool Hour Costs" from Schedule H, Tab H-4
All Inclusive Provider Services Option B Costs	\$ 19,253,986.31	

Provider Services Schedule B DDI Payment Milestones by Phase					
Schedule B-1: Provider Services Core Scope of Work Design, Development & Implementation (DDI) Payment Milestone by Phase					
Payment Milestone	DDI Phase				
	Development Configuration and Build	User Acceptance Testing and Integration Testing	Implementation and Acceptance	Certification	Total Cost
Provider Enrollment					\$0.00
Provider Maintenance					\$0.00
Provider Self-Service Portal					\$0.00
Total Cost By Phase	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total Percentage By Phase	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Minimum percent of total DDI cost cannot be less than the following percentages for each phase.**	5%	15%	25%	10%	
Maximum percent of total DDI cost cannot exceed the following percentages for each phase.**	35%	30%	50%	25%	
Grand Total	\$0.00				

* The sum of four phases must equal the grand total (100%). The phase percentage must be greater than or equal to the minimum percentage and less than or equal to the maximum percentage. Example: Total DDI Cost = \$1,000,000, the Development Configuration and Build Cost must be between \$50,000 and \$350,000 (\$50,000/\$1,000,000= 5% and \$350,000/\$1,000,000=35%). The sum of four phase percentages must equal 100%. Example: Development Configuration and Build = 25% User Acceptance Testing and Integration Testing = 20% Implementation and Acceptance = 40% Certification = 15%

Schedule B-2: Provider Services Option A Scope of Work Design, Development & Implementation (DDI) Payment Milestone by Phase					
Payment Milestone	DDI Phase				
	Development Configuration and Build	User Acceptance Testing and Integration Testing	Implementation and Acceptance	Certification	Total Cost
Provider Services Option A					\$0.00
Total Cost By Phase	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total Percentage By Phase	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Minimum percent of total DDI cost cannot be less than the following percentages for each phase.**	5%	15%	25%	10%	
Maximum percent of total DDI cost cannot exceed the following percentages for each phase.**	35%	30%	50%	25%	
GRAND TOTAL	\$0.00				

Schedule B-3: Provider Services Option B Scope of Work Design, Development & Implementation (DDI) Payment Milestone by Phase					
Payment Milestone	DDI				
	Development Configuration and Build	User Acceptance Testing and Integration Testing	Implementation and Acceptance	Certification	Total Cost
Provider Services Option B					\$0.00
Total Cost By Phase	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total Percentage By Phase	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Minimum percent of total DDI cost cannot be less than the following percentages for each phase.**	5%	15%	25%	10%	
Maximum percent of total DDI cost cannot exceed the following percentages for each phase.**	35%	30%	50%	25%	
GRAND TOTAL	\$0.00				

Provider Services Schedule C - Cost of Operations

Schedule C - Cost of Operations Core	
Phase	Cost
Core Operations Year 1	
Core Operations Year 2	
Core Operations Year 3	
Core Operations Year 4	
Core TOTAL	\$ -
Core Operations Optional Year 5	
Core Operations Optional Year 6	
Core Operations Optional Year 7	
Core Operations Optional Year 8	
Core Operations Optional Year 9	
Core TOTAL	\$ -
Core GRAND TOTAL	\$ -

Operations Year one begins the first day of the month following the implementation of the MPATH Module.

Schedule C - Cost of Operations Option A	
Phase	Cost
Option A Operations Year 1	
Option A Operations Year 2	
Option A Operations Year 3	
Option A Operations Year 4	
Option A TOTAL	\$ -
Option A Operations Optional Year 5	
Option A Operations Optional Year 6	
Option A Operations Optional Year 7	
Option A Operations Optional Year 8	
Option A Operations Optional Year 9	
Option A TOTAL	\$ -
Option A GRAND TOTAL	\$ -

Schedule C - Cost of Operations Option B	
Phase	Cost
Option B Operations Year 1	
Option B Operations Year 2	
Option B Operations Year 3	
Option B Operations Year 4	
Option B TOTAL	\$ -
Option B Operations Optional Year 5	
Option B Operations Optional Year 6	
Option B Operations Optional Year 7	
Option B Operations Optional Year 8	
Option B Operations Optional Year 9	
Option B TOTAL	\$ -
Option B GRAND TOTAL	\$ -

Provider Services Schedule D Enhancement Pool Hours

Schedule D - Enhancement Pool Hours Core	
Phase	Cost
Core DDI - 1,500 hours	
Total Core DDI	\$0.00
Core Operations Year 1 - 500 hours	
Core Operations Year 2 - 500 hours	
Core Operations Year 3 - 500 hours	
Core Operations Year 4 - 500 hours	
Core Optional Operations Year 1 - 500 hours	
Core Optional Operations Year 2 - 500 hours	
Core Optional Operations Year 3 - 500 hours	
Core Optional Operations Year 4 - 500 hours	
Core Optional Operations Year 5 - 500 hours	
Total Core Operations	\$0.00
Core Grand Total	\$0.00

Operations Year one begins the first day of the month following the implementation of the MPATH

Schedule D - Enhancement Pool Hours Option A	
Phase	Cost
Option A DDI - 500 hours	
Total Option A DDI	\$0.00
Option A Operations Year 1 - 100 hours	
Option A Operations Year 2 - 100 hours	
Option A Operations Year 3 - 100 hours	
Option A Operations Year 4 - 100 hours	
Option A Optional Operations Year 1 - 100 hours	
Option A Optional Operations Year 2 - 100 hours	
Option A Optional Operations Year 3 - 100 hours	
Option A Optional Operations Year 4 - 100 hours	
Option A Optional Operations Year 5 - 100 hours	
Total Option A Operations	\$0.00
Option A Grand Total	\$0.00

Schedule D - Enhancement Pool Hours Option B	
Phase	Cost
Option B DDI - 250 hours	
Total Option B DDI	\$0.00
Option B Operations Year 1 - 100 hours	
Option B Operations Year 2 - 100 hours	
Option B Operations Year 3 - 100 hours	
Option B Operations Year 4 - 100 hours	
Option B Optional Operations Year 1 - 100 hours	
Option B Optional Operations Year 2 - 100 hours	
Option B Optional Operations Year 3 - 100 hours	
Option B Optional Operations Year 4 - 100 hours	
Option B Optional Operations Year 5 - 100 hours	
Total Option B Operations	\$0.00
Option B Grand Total	\$0.00

Provider Services Schedule E - Resource Hourly Rates

Schedule E - Resource Hourly Rates			
Type of resource	Phases		
	DDI and Certification		Operations
Project Manager	\$	136.33	\$ 130.87
Contract Manager	\$	161.56	\$ 155.10
Testing Lead	\$	100.99	\$ 96.95
Integration Lead	\$	141.39	\$ 135.73
Certification Lead	\$	136.33	\$ 130.87
Business Operation Manager	\$	111.06	\$ 106.62
Business Analyst	\$	90.89	\$ 87.25
Technical Writer	\$	80.79	\$ 77.56
Training Lead	\$	111.06	\$ 106.62
Tester	\$	90.89	\$ 87.25
Project Scheduler	\$	100.99	\$ 96.95
Project Controls	\$	95.93	\$ 92.09
Management	\$	161.56	\$ 155.10
Business Architect	\$	126.25	\$ 121.20
Technical Architect	\$	126.25	\$ 121.20
Technical Architect (PCS)	\$	126.25	\$ 121.20
Development Manager	\$	141.39	\$ 135.73
Technical Lead	\$	131.29	\$ 126.04
Java Developer	\$	111.06	\$ 106.62
PI/SQL Developer	\$	111.06	\$ 106.62
EDI Lead	\$	126.25	\$ 121.20
EDI Developer	\$	116.13	\$ 111.48
Siebel Developer	\$	111.06	\$ 106.62
IVR Developer	\$	111.06	\$ 106.62
DBA - Mgmt	\$	161.56	\$ 155.10
CM-Mgmt	\$	161.56	\$ 155.10
DS-Mgmt	\$	161.56	\$ 155.10
SysAdmin- Mgmt	\$	161.56	\$ 155.10
Database Administrator	\$	126.25	\$ 121.20
Configuration Specialist	\$	80.79	\$ 77.56
Sys Admin	\$	95.93	\$ 92.09
Security Engineer	\$	121.16	\$ 116.32
Reports Developer	\$	111.06	\$ 106.62
Conversion Lead	\$	111.06	\$ 106.62
Conversion Developer	\$	95.93	\$ 92.09
Interface Lead	\$	131.29	\$ 126.04
Interface Developer	\$	111.06	\$ 106.62
Quality Assurance	\$	100.99	\$ 96.95
SOA Lead	\$	126.25	\$ 121.20
System Operations Manager	\$	131.29	\$ 126.04
Application Services Manager	\$	126.25	\$ 121.20
Infrastructure Manager	\$	126.25	\$ 121.20
Ops Support Analyst	\$	75.75	\$ 72.72
NOC Engineer	\$	60.60	\$ 58.18
COGNOS Administrator	\$	121.16	\$ 116.32
DataStage (ETL) Administrator	\$	126.25	\$ 121.20
Data Modeler	\$	100.99	\$ 96.95

This schedule represents the hourly rates for resources in both the DDI and Certification phases and Operations phases

Schedule F - Provider Services Core of Work Costs
Schedule F-1 Provider Services DDI Costs

Provider Services Core DDI Costs (Based on Number of Active De-duplicated Providers)																		
DDI	Group:	Base Cost		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7		
	Group Provider Range:	0	25,000	-	25,000	25,001	75,000	75,001	125,000	125,001	175,000	175,001	225,000	225,001	275,000	275,001		
	Median Providers:	No Variable Pricing in Group 1																
		Base Cost Amount	Variable Rate	Variable Cost	Monthly	Annual Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost		
		\$4,797,291	N/A	N/A	N/A	Cost	\$ 0.6940	\$ -	\$ 2.2849	\$ -	\$ 3.0189	\$ -	\$ 3.0238	\$ -	\$ 3.2167	\$ -	\$ 2.7694	\$ -
	Core DDI Costs:	\$ 4,797,290.70				\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
	Total Core DDI Costs:	\$ 4,797,290.70																
Consumer Price Index Urban (CPI-U) Adjustment:																		
A. CPI-U for Master Agreement Date 6/1/2018:		0.000000																
B. CPI-U for Participating Addendum Date:		0.000000																
C. Index Point Change equals B minus A:		0.000000																
D. Equals C divided by A:		0.000000																
E. CPI-U Inflation Percentage equals B plus 1.00:		1.000000																
COLA Percentage:		3.00%																
Year 1 Variable Rate:		\$ 27.413																
Variable Rate Factor Group 2-7:																		
					1.0000		1.0000		1.0000		1.0000		1.0000		1.0000			

Schedule F - Provider Services Core Scope of Work Costs
Schedule F-2 Provider Services Operations Costs

Provider Services Core Operations Costs (Based on Number of Active De-duplicated Providers)																																							
Group:		Base Cost		Group 1			Group 2			Group 3			Group 4			Group 5			Group 6			Group 7																	
Group Provider Range:		0	25,000	25,000			25,001			75,000			75,001			125,000			125,001			175,000			175,001			225,000			225,001			275,000			275,001		
Median Providers:				No Variable Pricing in Group 1			Monthly	Annual Variable	Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost						
Operations Year		Monthly Base Cost	Annual Base Cost	Variable Rate	Variable Cost	Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Monthly Variable Cost	Annual Variable Cost						
	Operations Year 1:	\$215,012.34	\$ 2,580,148.12	N/A	N/A	N/A	\$	1,2156	\$ -	\$ -	\$ -	\$ 0.7753	\$ -	\$ -	\$ -	\$ 0.6856	\$ -	\$ -	\$ -	\$ 0.5861	\$ -	\$ -	\$ -	\$ 0.5829	\$ -	\$ -	\$ -	\$ 0.5564	\$ -	\$ -	\$ -	\$ 0.5564	\$ -	\$ -					
	Operations Year 2:	\$207,952.41	\$ 2,495,428.89	N/A	N/A	N/A	\$	1,2219	\$ -	\$ -	\$ -	\$ 0.7781	\$ -	\$ -	\$ -	\$ 0.6875	\$ -	\$ -	\$ -	\$ 0.5877	\$ -	\$ -	\$ -	\$ 0.5843	\$ -	\$ -	\$ -	\$ 0.5576	\$ -	\$ -	\$ -	\$ 0.5576	\$ -	\$ -					
	Operations Year 3:	\$209,927.32	\$ 2,519,127.88	N/A	N/A	N/A	\$	1,2285	\$ -	\$ -	\$ -	\$ 0.7810	\$ -	\$ -	\$ -	\$ 0.6894	\$ -	\$ -	\$ -	\$ 0.5895	\$ -	\$ -	\$ -	\$ 0.5867	\$ -	\$ -	\$ -	\$ 0.5588	\$ -	\$ -	\$ -	\$ 0.5588	\$ -	\$ -					
	Operations Year 4:	\$213,942.98	\$ 2,567,315.78	N/A	N/A	N/A	\$	1,2353	\$ -	\$ -	\$ -	\$ 0.7840	\$ -	\$ -	\$ -	\$ 0.6914	\$ -	\$ -	\$ -	\$ 0.5913	\$ -	\$ -	\$ -	\$ 0.5871	\$ -	\$ -	\$ -	\$ 0.5600	\$ -	\$ -	\$ -	\$ 0.5600	\$ -	\$ -					
	Operations Optional Year 5:	\$218,079.11	\$ 2,616,949.31	N/A	N/A	N/A	\$	1,2422	\$ -	\$ -	\$ -	\$ 0.7871	\$ -	\$ -	\$ -	\$ 0.6934	\$ -	\$ -	\$ -	\$ 0.5931	\$ -	\$ -	\$ -	\$ 0.5886	\$ -	\$ -	\$ -	\$ 0.5613	\$ -	\$ -	\$ -	\$ 0.5613	\$ -	\$ -					
	Operations Optional Year 6:	\$222,339.32	\$ 2,668,071.85	N/A	N/A	N/A	\$	1,2494	\$ -	\$ -	\$ -	\$ 0.7903	\$ -	\$ -	\$ -	\$ 0.6955	\$ -	\$ -	\$ -	\$ 0.5950	\$ -	\$ -	\$ -	\$ 0.5902	\$ -	\$ -	\$ -	\$ 0.5626	\$ -	\$ -	\$ -	\$ 0.5626	\$ -	\$ -					
	Operations Optional Year 7:	\$224,544.75	\$ 2,694,537.00	N/A	N/A	N/A	\$	1,2548	\$ -	\$ -	\$ -	\$ 0.7936	\$ -	\$ -	\$ -	\$ 0.6977	\$ -	\$ -	\$ -	\$ 0.5970	\$ -	\$ -	\$ -	\$ 0.5918	\$ -	\$ -	\$ -	\$ 0.5640	\$ -	\$ -	\$ -	\$ 0.5640	\$ -	\$ -					
	Operations Optional Year 8:	\$228,988.93	\$ 2,747,987.17	N/A	N/A	N/A	\$	1,2644	\$ -	\$ -	\$ -	\$ 0.7969	\$ -	\$ -	\$ -	\$ 0.6999	\$ -	\$ -	\$ -	\$ 0.5990	\$ -	\$ -	\$ -	\$ 0.5934	\$ -	\$ -	\$ -	\$ 0.5654	\$ -	\$ -	\$ -	\$ 0.5654	\$ -	\$ -					
	Operations Optional Year 9:	\$233,586.74	\$ 2,803,040.84	N/A	N/A	N/A	\$	1,2722	\$ -	\$ -	\$ -	\$ 0.8004	\$ -	\$ -	\$ -	\$ 0.7022	\$ -	\$ -	\$ -	\$ 0.6010	\$ -	\$ -	\$ -	\$ 0.5951	\$ -	\$ -	\$ -	\$ 0.5668	\$ -	\$ -	\$ -	\$ 0.5668	\$ -	\$ -					
Operations Core Costs:						\$ -									\$ -																								
Total Core Operations Costs:		\$ 23,692,696.84																																					
Consumer Price Index Urban (CPI-U) Adjustment:																																							
A. CPI-U for Master Agreement Date 6/12018:		0.000000																																					
B. CPI-U for Participating Addendum Date:		0.000000																																					
C. Index Point Change equals B minus A:		0.000000																																					
D. Equals C divided by A:		0.000000																																					
E. CPI-U Inflation Percentage equals B plus 1.00:		1.000000																																					
COLA Percentage:		3.00%																																					
Year 1 Variable Rate:		\$ 8.600																																					
Variable Rate Factor Group 2-7:		1.00																																					
		1.00																																					
		1.00																																					
		1.00																																					
		1.00																																					
		1.00																																					

Schedule F - Provider Services Core Scope of Work Costs
Schedule F-3 Provider Services DDI Enhancement Pool Hour Costs

Provider Services Core DDI Enhancement Pool Costs (Based on Number of Active De-duplicated Providers)														
DDI Enhancement Pool Hours:	Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
	-	25,000	25,001	75,000	75,001	125,000	125,001	175,000	175,001	225,000	225,001	275,000	275,001	-
	Pool Hour Rate	Pool Hour Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost
DDI:	\$ 141.8350	\$ -	\$ 141.8350	\$ -	\$ 141.8350	\$ -	\$ 141.8350	\$ -	\$ 141.8350	\$ -	\$ 141.8350	\$ -	\$ 141.8350	\$ -
Core DDI Enhancement Pool Hour Costs:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Core DDI Enhancement Pool Hour Costs: \$ -														
Consumer Price Index Urban (CPI-U) Adjustment:														
A. CPI-U for Master Agreement Date 6/1/2018:		0.000000												
B. CPI-U for Participating Addendum Date:		0.000000												
C. Index Point Change equals B minus A:		0.000000												
D. Equals C divided by A:		0.000000												
E. CPI-U Inflation Percentage equals B plus 1.00:		1.000000												
COLA Percentage:		3.00%												
Year 1 Hourly Rate:		\$ 141.835												
Variable Rate Factor Group 2-7:		1												

OMC17: The Contractor shall provide 1,500 system enhancement pool hours for the duration of the DDI phase of the contract. The cost of these 1,500 system enhancement pool hours are included in the offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool for DDI includes personnel cost for all resources supporting the system enhancement effort. The unused system enhancement pool hours for DDI will be rolled over to the system enhancement pool for Operations or the number or system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for DDI will require one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G, Provider Pricing Schedules, Schedule D-Enhancement Pool Hours.

Schedule F - Provider Services Core Scope of Work Costs
Schedule F-4 Provider Services Operations Enhancement Pool Hour Costs

Provider Services Core Scope of Work Operations Enhancement Pool Hour Costs (Based on Number of Active De-duplicated Providers)																
Group Provider Range:		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7		
Operations Annual Enhancement Pool Hours:		25,000		25,001		75,000		75,001		125,000		125,001		175,000		
Operations Year		Pool Hour Rate	Pool Hour Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	
Operations Year 1	\$	134.0619	\$ -	\$	134.0619	\$ -	\$	134.0619	\$ -	\$	134.0619	\$ -	\$	134.0619	\$ -	\$ -
Operations Year 2	\$	138.0800	\$ -	\$	138.0838	\$ -	\$	138.0838	\$ -	\$	138.0838	\$ -	\$	138.0838	\$ -	\$ -
Operations Year 3	\$	142.2200	\$ -	\$	142.2263	\$ -	\$	142.2263	\$ -	\$	142.2263	\$ -	\$	142.2263	\$ -	\$ -
Operations Year 4	\$	146.4900	\$ -	\$	146.4931	\$ -	\$	146.4931	\$ -	\$	146.4931	\$ -	\$	146.4931	\$ -	\$ -
Operations Optional Year 5	\$	150.8800	\$ -	\$	150.8879	\$ -	\$	150.8879	\$ -	\$	150.8879	\$ -	\$	150.8879	\$ -	\$ -
Operations Optional Year 6	\$	155.4100	\$ -	\$	155.4145	\$ -	\$	155.4145	\$ -	\$	155.4145	\$ -	\$	155.4145	\$ -	\$ -
Operations Optional Year 7	\$	160.0700	\$ -	\$	160.0769	\$ -	\$	160.0769	\$ -	\$	160.0769	\$ -	\$	160.0769	\$ -	\$ -
Operations Optional Year 8	\$	164.8700	\$ -	\$	164.8792	\$ -	\$	164.8792	\$ -	\$	164.8792	\$ -	\$	164.8792	\$ -	\$ -
Operations Optional Year 9	\$	169.8200	\$ -	\$	169.8256	\$ -	\$	169.8256	\$ -	\$	169.8256	\$ -	\$	169.8256	\$ -	\$ -
Core Operations Enhancement Pool Hour Costs:		\$	\$ -	\$	\$ -	\$	\$ -	\$	\$ -	\$	\$ -	\$	\$ -	\$	\$ -	\$ -
Total Core Operations Enhancement Pool Hour Costs:		\$ -														
Consumer Price Index Urban (CPI-U) Adjustment:																
A. CPI-U for Master Agreement Date 6/1/2015:		0.000000														
B. CPI-U for Participating Addendum Date:		0.000000														
C. Index Point Change equals B minus A:		0.000000														
D. Equals C divided by A:		0.000000														
E. CPI-U Inflation Percentage equals B plus 1.00:		1.000000														
COLA Percentage:		3.00%														
Year 1 Hourly Rate:		\$ 134.062														
Variable Rate Factor Group 2-7:		1														

OMC21: The Contractor will provide 500 system enhancement pool hours during the Operations phase per operations year. The cost of these annual 500 system enhancement pool hours are included in the Offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool includes personnel cost for all staff supporting the system enhancement effort. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for operations will require a one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The cost of the contract will be reduced proportional to the cost of the unused hours using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours.

Schedule G - Provider Services Option A Scope of Work Costs
Schedule G-1 Provider Services DDI Costs

Provider Services Option A DDI Costs (Based on Number of Active De-duplicated Providers)																		
Group: Group Provider Range: Median Providers:	Base Cost		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7			
	0	25,000	-	25,000	25,001	75,000	75,001	125,000	125,001	175,000	175,001	225,000	225,001	275,000	275,001	-		
	No Variable Pricing in Group 1																	
DDI	Base Cost Amount	Variable Rate	Variable Cost	Monthly	Annual Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	
	\$1,448,173	N/A	N/A	N/A		\$ 6.7045	\$ -	\$ 3.6995	\$ -	\$ 2.8107	\$ -	\$ 2.6425	\$ -	\$ 2.5062	\$ -	\$ 2.2524	\$ -	
	\$ 1,448,173.09			\$ -		\$ -		\$ -		\$ -		\$ -		\$ -		\$ -		
Total DDI Costs:																		
Total Option A DDI Costs:		\$ 1,448,173.09																
Consumer Price Index Urban (CPI-U) Adjustment:																		
A. CPI-U for Master Agreement Date 6/1/2018:		0.000000																
B. CPI-U for Participating Addendum Date:		0.000000																
C. Index Point Change equals B minus A:		0.000000																
D. Equals C divided by A:		0.000000																
E. CPI-U Inflation Percentage equals B plus 1.00:		1.000000																
COLA Percentage:		3.00%																
Year 1 Variable Rate:		\$ 7.241																
Variable Rate Factor Group 2-7:			1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	

Provider Services Option A Operations Costs (Based on Number of Active De-duplicated Providers)																																								
Group:		Base Cost			Group 1			Group 2			Group 3			Group 4			Group 5			Group 6			Group 7																	
Group Provider Range:		0			25,000			25,001			75,000			75,001			125,000			125,001			175,000			175,001			225,000			225,001			275,000			275,001		
Median Providers:		-			-			-			-			-			-			-			-			-			-			-			-			-		
					No Variable Pricing in Group 1																																			
					Monthly			Monthly			Monthly			Monthly			Monthly			Monthly			Monthly			Monthly			Monthly			Monthly			Monthly					
					Annual Variable			Annual Variable			Annual Variable			Annual Variable			Annual Variable			Annual Variable			Annual Variable			Annual Variable			Annual Variable			Annual Variable			Annual Variable					
					Cost			Variable Rate			Monthly Variable Cost			Variable Rate			Monthly Variable Cost			Variable Rate			Monthly Variable Cost			Variable Rate			Monthly Variable Cost			Variable Rate			Monthly Variable Cost					

Schedule G - Provider Services Option A Scope of Work Costs
Schedule G-3 Provider Services DDI Enhancement Pool Hour Costs

Provider Services Option A DDI Enhancement Pool Costs (Based on Number of Active De-duplicated Providers)														
DDI Enhancement Pool Hours:	Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
	-	25,000	25,001	75,000	75,001	125,000	125,001	175,000	175,001	225,000	225,001	275,000	275,001	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Option A DDI Enhancement Pool Hour Costs:	Pool Hour Rate		Variable Rate		Variable Rate		Variable Rate		Variable Rate		Variable Rate		Variable Rate	
	DDI	Pool Hour Cost	Annual Variable Cost	Annual Variable Cost	Annual Variable Cost	Annual Variable Cost	Annual Variable Cost	Annual Variable Cost	Annual Variable Cost	Annual Variable Cost	Annual Variable Cost	Annual Variable Cost	Annual Variable Cost	Annual Variable Cost
DDI:		\$ 127.0704	\$ -	\$ 127.0704	\$ -	\$ 127.0704	\$ -	\$ 127.0704	\$ -	\$ 127.0704	\$ -	\$ 127.0704	\$ -	\$ -
Option A DDI Enhancement Pool Hour Costs:		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Option A DDI Enhancement Pool Hour Costs: \$ -														
Consumer Price Index Urban (CPI-U) Adjustment:														
A. CPI-U for Master Agreement Date 6/1/2018:		0.000000												
B. CPI-U for Participating Addendum Date:		0.000000												
C. Index Point Change equals B minus A:		0.000000												
D. Equals C divided by A:		0.000000												
E. CPI-U Inflation Percentage equals B plus 1.00:		1.000000												
COLA Percentage:		3.00%												
Year 1 Hourly Rate:		\$ 127.070												
Variable Rate Factor Group 2-7:				1			1			1			1	1

OMC22: The Contractor shall provide 500 system enhancement pool hours for the duration of the DDI phase of the contract. The cost of these 500 system enhancement pool hours are included in the offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool for DDI includes personnel cost for all resources supporting the system enhancement effort. The unused system enhancement pool hours for DDI will be rolled over to the system enhancement pool for Operations or the number or system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for DDI will require one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G, Provider Pricing Schedules, Schedule D-Enhancement Pool Hours.

Schedule G - Provider Services Option A Scope of Work Costs
Schedule G-4 Provider Services Operations Enhancement Pool Hour Costs

Provider Services Option A Scope of Work Operations Enhancement Pool Hour Costs (Based on Number of Active De-duplicated Providers)																			
Group Provider Range:		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7					
Operations Annual Enhancement Pool Hours:		-		25,001		75,001		125,001		175,001		225,001		275,001		275,001			
Operations Year		Pool Hour Rate	Pool Hour Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost		
Operations Year 1:		\$ 137.5742	\$ -	\$ 137.5742	\$ -	\$ 137.5742	\$ -	\$ 137.5742	\$ -	\$ 137.5742	\$ -	\$ 137.5742	\$ -	\$ 137.5742	\$ -	\$ 137.5742	\$ -		
Operations Year 2:		\$ 141.7000	\$ -	\$ 141.7014	\$ -	\$ 141.7014	\$ -	\$ 141.7014	\$ -	\$ 141.7014	\$ -	\$ 141.7014	\$ -	\$ 141.7014	\$ -	\$ 141.7014	\$ -		
Operations Year 3:		\$ 145.9500	\$ -	\$ 145.9524	\$ -	\$ 145.9524	\$ -	\$ 145.9524	\$ -	\$ 145.9524	\$ -	\$ 145.9524	\$ -	\$ 145.9524	\$ -	\$ 145.9524	\$ -		
Operations Year 4:		\$ 150.3300	\$ -	\$ 150.3310	\$ -	\$ 150.3310	\$ -	\$ 150.3310	\$ -	\$ 150.3310	\$ -	\$ 150.3310	\$ -	\$ 150.3310	\$ -	\$ 150.3310	\$ -		
Operations Optional Year 5:		\$ 154.8400	\$ -	\$ 154.8409	\$ -	\$ 154.8409	\$ -	\$ 154.8409	\$ -	\$ 154.8409	\$ -	\$ 154.8409	\$ -	\$ 154.8409	\$ -	\$ 154.8409	\$ -		
Operations Optional Year 6:		\$ 159.4900	\$ -	\$ 159.4961	\$ -	\$ 159.4961	\$ -	\$ 159.4961	\$ -	\$ 159.4961	\$ -	\$ 159.4961	\$ -	\$ 159.4961	\$ -	\$ 159.4961	\$ -		
Operations Optional Year 7:		\$ 164.2700	\$ -	\$ 164.2707	\$ -	\$ 164.2707	\$ -	\$ 164.2707	\$ -	\$ 164.2707	\$ -	\$ 164.2707	\$ -	\$ 164.2707	\$ -	\$ 164.2707	\$ -		
Operations Optional Year 8:		\$ 169.2000	\$ -	\$ 169.1988	\$ -	\$ 169.1988	\$ -	\$ 169.1988	\$ -	\$ 169.1988	\$ -	\$ 169.1988	\$ -	\$ 169.1988	\$ -	\$ 169.1988	\$ -		
Operations Optional Year 9:		\$ 174.2800	\$ -	\$ 174.2748	\$ -	\$ 174.2748	\$ -	\$ 174.2748	\$ -	\$ 174.2748	\$ -	\$ 174.2748	\$ -	\$ 174.2748	\$ -	\$ 174.2748	\$ -		
Option A Operations Enhancement Pool Hour Costs:		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
Total Option A Operations Enhancement Pool Hour Costs:		\$ -																	
Consumer Price Index Urban (CPI-U) Adjustment:																			
A. CPI-U for Master Agreement Date 6/1/2018: 0.000000																			
B. CPI-U for Participating Addendum Date: 0.000000																			
C. Index Point Change equals B minus A: 0.000000																			
D. Equals C divided by A: 0.000000																			
E. CPI-U Inflation Percentage equals B plus 1.00: 1.000000																			
COLA Percentage: 3.00%																			
Variable Rate Factor Group 2-7:		\$ 137.574																	
		1																	

OMC23. The Contractor will provide 100 system enhancement pool hours during the Operations phase per operations year. The cost of these annual 100 system enhancement pool hours are included in the Offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool includes personnel cost for all staff supporting the system enhancement effort. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for operations will require a one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G Pricing Schedule, Schedule D-Enhancement Pool Hours. The cost of the contract will be reduced proportional to the cost of the unused hours using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours.

Schedule H - Provider Services Option B Scope of Work Costs
Schedule H-1 Provider Services DDI Costs

Provider Services Option B DDI Costs (Based on Number of Active De-duplicated Providers)																	
Group:		Base Cost		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
Group Provider Range:		0	25,000	-	25,000	25,001	75,000	75,001	125,000	125,001	175,000	175,001	225,000	225,001	275,000	275,001	
Median Providers:		No Variable Pricing in Group 1															
		Base Cost Amount	Variable Rate	Monthly Variable Cost	Annual Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost	Variable Rate	Variable Cost
DDI		\$2,029,953	N/A	N/A	N/A	\$ 6.7387	\$ -	\$ 5.8425	\$ -	\$ 5.7888	\$ -	\$ 5.0717	\$ -	\$ 5.0878	\$ -	\$ 5.2356	\$ -
	Option B DDI Costs:	\$ 2,029,952.78			\$ -												
Total Option B DDI Costs:		\$ 2,029,952.78															
Consumer Price Index Urban (CPI-U) Adjustment:																	
A. CPI-U for Master Agreement Date 6/1/2018:		0.000000															
B. CPI-U for Participating Addendum Date:		0.000000															
C. Index Point Change equals B minus A:		0.000000															
D. Equals C divided by A:		0.000000															
E. CPI-U Inflation Percentage equals B plus 1.00:		1.000000															
COLA Percentage:		3.00%															
Year 1 Variable Rate:		\$ 10.150															
Variable Rate Factor Group 2-7:						1.00		1.00		1.00		1.00		1.00		1.00	



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Schedule H - Provider Services Option B Scope of Work Costs
Schedule H-3 Provider Services DDI Enhancement Pool Hour Costs

Provider Services Option B DDI Enhancement Pool Costs (Based on Number of Active De-duplicated Providers)														
DDI Enhancement Pool Hours:	Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
	-	25,000	25,001	75,000	75,001	125,000	125,001	175,000	175,001	225,000	225,001	275,000	275,001	-
	Pool Hour Rate	Pool Hour Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost
DDI:	\$ 133.2018	\$ -	\$ 133.2018	\$ -	\$ 133.2018	\$ -	\$ 133.2018	\$ -	\$ 133.2018	\$ -	\$ 133.2018	\$ -	\$ 133.2018	\$ -
Option B DDI Enhancement Pool Hour Costs:		\$ -		\$ -		\$ -		\$ -		\$ -		\$ -		\$ -
Total Option B DDI Enhancement Pool Hour Costs: \$ -														
Consumer Price Index Urban (CPI-U) Adjustment:														
A. CPI-U for Master Agreement Date 6/1/2018:	0.000000													
B. CPI-U for Participating Addendum Date:	0.000000													
C. Index Point Change equals B minus A:	0.000000													
D. Equals C divided by A:	0.000000													
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000													
COLA Percentage:	3.00%													
Year 1 Hourly Rate:	\$	133.202												
Variable Rate Factor Group 2-7:			1		1		1		1		1		1	

OMC24: The Contractor will provide 250 system enhancement pool hours for the duration of the DDI phase of the contract. The cost of these 250 system enhancement pool hours are included in the offeror's fixed price and included in Schedule D-Enhancement Pool Hours. The System Enhancement Pool for DDI includes personnel cost for all resources supporting the system enhancement effort. The unused system enhancement pool hours for DDI will be rolled over to the system enhancement pool for Operations or the number or system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for DDI will require one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G, Provider Pricing Schedules, Schedule D-Enhancement Pool Hours.

Schedule H - Provider Services Option B Scope of Work Costs
Schedule H-4 Provider Services Operations Enhancement Pool Hour Costs

Provider Services Option B Scope of Work Operations Enhancement Pool Hour Costs (Based on Number of Active De-duplicated Providers)															
Group Provider Range:		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
-		25,000		25,001		75,000		125,000		175,000		225,000		275,000	
Operations Annual Enhancement Pool Hours:		-		-		-		-		-		-		-	
Operations Year		Pool Hour Rate	Pool Hour Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost	Variable Rate	Annual Variable Cost
Operations Year 1:		\$ 140.8238	\$ -	\$ 140.8238	\$ -	\$ 140.8238	\$ -	\$ 140.8238	\$ -	\$ 140.8238	\$ -	\$ 140.8238	\$ -	\$ 140.8238	\$ -
Operations Year 2:		\$ 145.0500	\$ -	\$ 145.0485	\$ -	\$ 145.0485	\$ -	\$ 145.0485	\$ -	\$ 145.0485	\$ -	\$ 145.0485	\$ -	\$ 145.0485	\$ -
Operations Year 3:		\$ 149.4000	\$ -	\$ 149.4000	\$ -	\$ 149.4000	\$ -	\$ 149.4000	\$ -	\$ 149.4000	\$ -	\$ 149.4000	\$ -	\$ 149.4000	\$ -
Operations Year 4:		\$ 153.8800	\$ -	\$ 153.8820	\$ -	\$ 153.8820	\$ -	\$ 153.8820	\$ -	\$ 153.8820	\$ -	\$ 153.8820	\$ -	\$ 153.8820	\$ -
Operations Optional Year 5:		\$ 158.5000	\$ -	\$ 158.4985	\$ -	\$ 158.4985	\$ -	\$ 158.4985	\$ -	\$ 158.4985	\$ -	\$ 158.4985	\$ -	\$ 158.4985	\$ -
Operations Optional Year 6:		\$ 163.2600	\$ -	\$ 163.2535	\$ -	\$ 163.2535	\$ -	\$ 163.2535	\$ -	\$ 163.2535	\$ -	\$ 163.2535	\$ -	\$ 163.2535	\$ -
Operations Optional Year 7:		\$ 168.1600	\$ -	\$ 168.1511	\$ -	\$ 168.1511	\$ -	\$ 168.1511	\$ -	\$ 168.1511	\$ -	\$ 168.1511	\$ -	\$ 168.1511	\$ -
Operations Optional Year 8:		\$ 173.2000	\$ -	\$ 173.1956	\$ -	\$ 173.1956	\$ -	\$ 173.1956	\$ -	\$ 173.1956	\$ -	\$ 173.1956	\$ -	\$ 173.1956	\$ -
Operations Optional Year 9:		\$ 178.4000	\$ -	\$ 178.3915	\$ -	\$ 178.3915	\$ -	\$ 178.3915	\$ -	\$ 178.3915	\$ -	\$ 178.3915	\$ -	\$ 178.3915	\$ -
Option B Operations Enhancement Pool Hour Costs:		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Option B Operations Enhancement Pool Hour Costs:		\$ -													
Consumer Price Index Urban (CPI-U) Adjustment:															
A. CPI-U for Master Agreement Date 6/1/2018:		0.000000													
B. CPI-U for Participating Addendum Date:		0.000000													
C. Index Point Change equals B minus A:		0.000000													
D. Equals C divided by A:		0.000000													
E. CPI-U Inflation Percentage equals B plus 1.00:		1.000000													
COLA Percentage:		3.00%													
Year 1 Hourly Rate:		\$ 140.824													
Variable Rate Factor Group 2-7:		1													

OMC25: The Contractor will provide 100 system enhancement pool hours during the Operations phase per operations year. The cost of these annual 100 system enhancement pool hours are included in the Offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool includes personnel cost for all staff supporting the system enhancement effort. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for operations will require a one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G Pricing Schedule, Schedule D-Enhancement Pool Hours. The cost of the contract will be reduced proportional to the cost of the unused hours using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours.