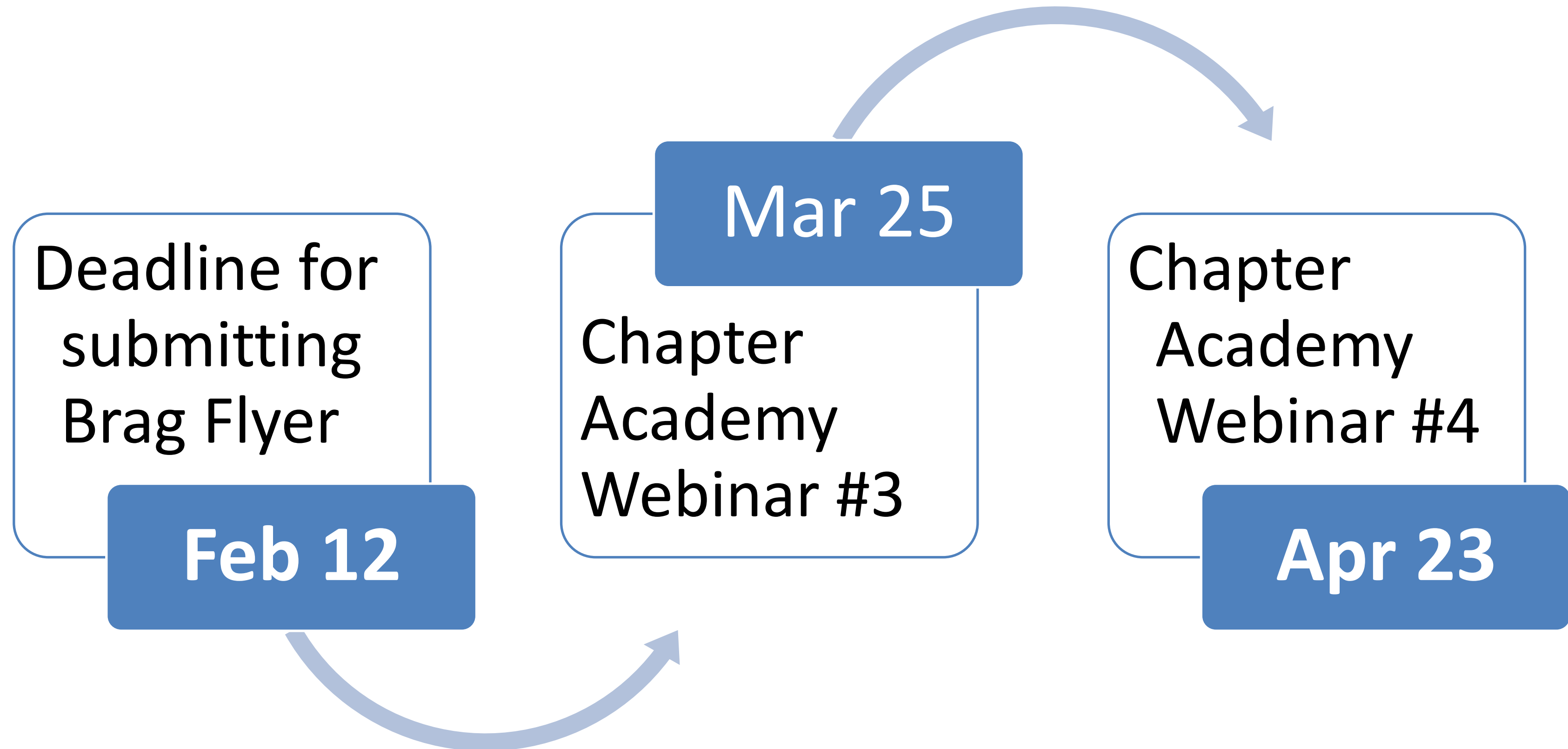


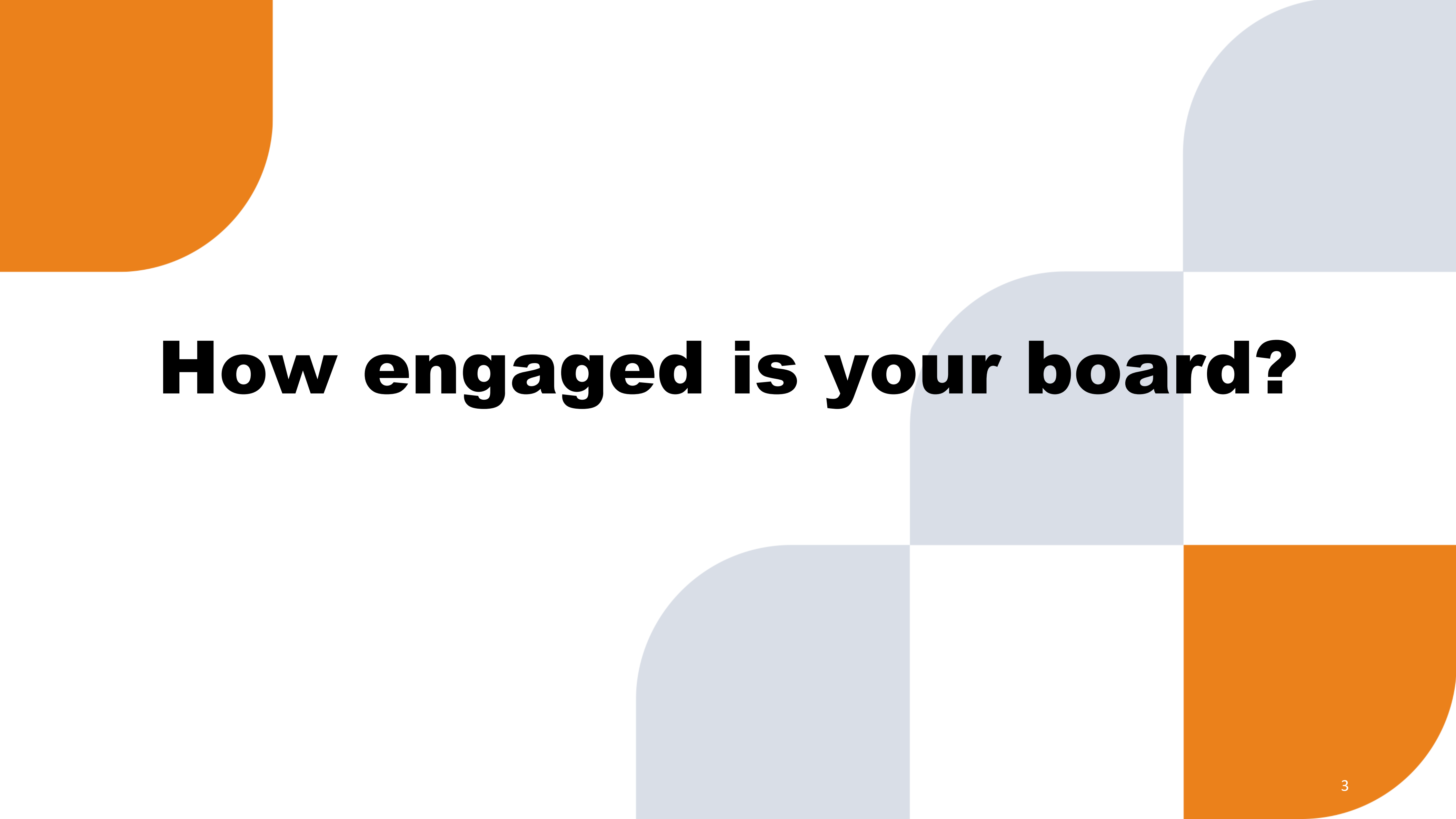
NIGP
**LEADERSHIP
SUMMIT**2025

ACADEMY

Effective Volunteer Engagement

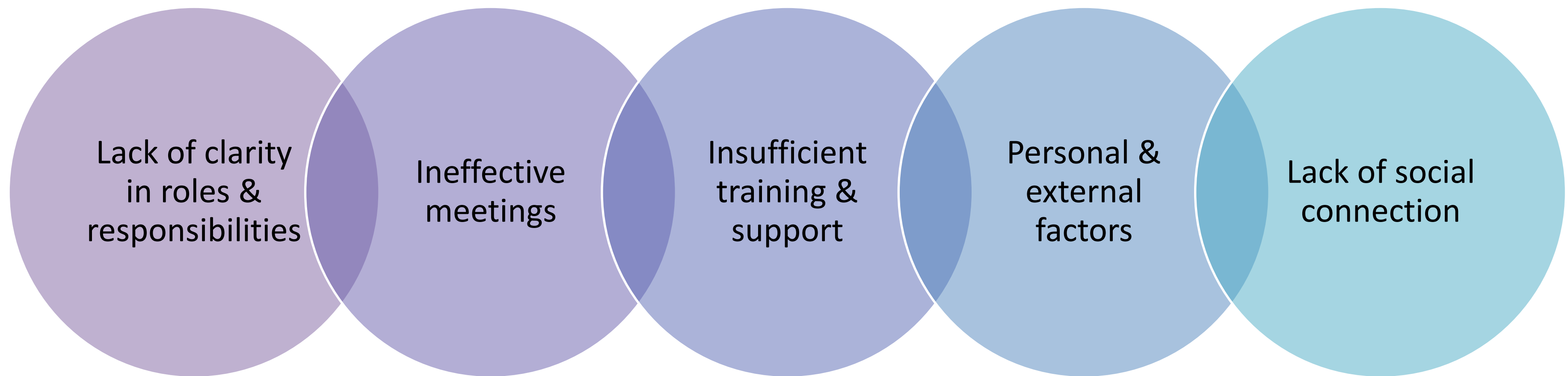
Welcome!





How engaged is your board?

Did you know ...



Set up for success
Meet effectively
Drive accountability



Setting up for success



**Strong
orientation**



Onboarding



Orientation is an event. Onboarding is a series of activities.

Orientation is the first stage in Onboarding.

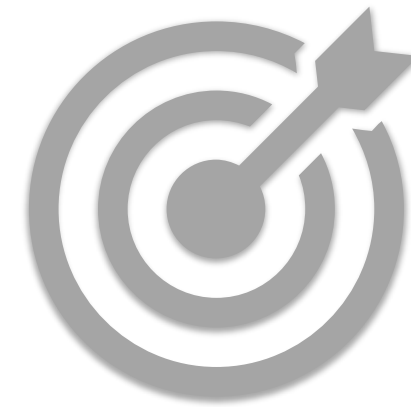
**They go together to complete a successful
new volunteer experience.**



Orientation should answer ...



What's my job



**What does done
look like**



What will it take



**What resources
support us?**



*Check out position
descriptions,
acknowledgements &
Bootcamp video/samples*

Onboarding should reinforce



Team norms—sometimes known as ground rules—revolve around how members of a team will interact, communicate, and conduct themselves as team members.

Norms express intentions. Clarify roles.

Provide sense of predictability.



Creating Team Commitments

Bring the group together to develop the team principles. Begin by confirming the values and then answer ...

“People will be (insert value) when they”

- Listen for understanding
- Make space/take space (in both chat and video)
- Practice both/and thinking
- Demonstrate respectful behavior (both verbally and in writing)
- Respect one another's time
- Practice self-focus
- Take care of your needs
- Enable your video to the extent possible
- Be present so we can really show up for each other
- Maintain confidentiality — what happens in the group stays in the group
- Raise behavior 1:1 or as part of group that's not in alignment with these commitments

Setting up for success

NIGP
**LEADERSHIP
SUMMIT**2025



**Strong
orientation**



Onboarding



Training



Check-ins



- *Webinars*
- *Academy*
- *NIGP Leadership Courses*
- *Leaders in the Loop, Chapter Huddles & Area Leader Calls*
- *Coming! Video on ClubExpress forums.*

A man in a dark suit and red tie sits on the left, and a woman with curly hair in a striped shirt sits on the right, balancing a pencil on her nose. They are at a dark table with papers. The background is a grid of squares. A semi-transparent blue overlay covers the entire image.

Leverage before & after
Tap into productive processes

Build in the fun



*Check out the
Board Meeting
Remake webinar*

Accountability ensures engagement

Get lost

(& too much effort to catch up)

- Clear roadmap
- Calendar
- Portal

Don't see as critical

- Use names
- Connect the dots

Not reminded

- Check-ins
- Visible deadlines

Have the conversation

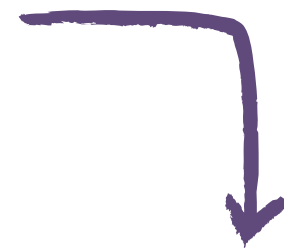
- Be curious
- Use power questions
- Seek understanding

Take action

Use free resources
(templates, tools,
webinars)

Take it to the
board

Jump into the
roundtable
discussion at
Academy



NIGP'S CHAPTER RESOURCE LIBRARY

Chapter Governance

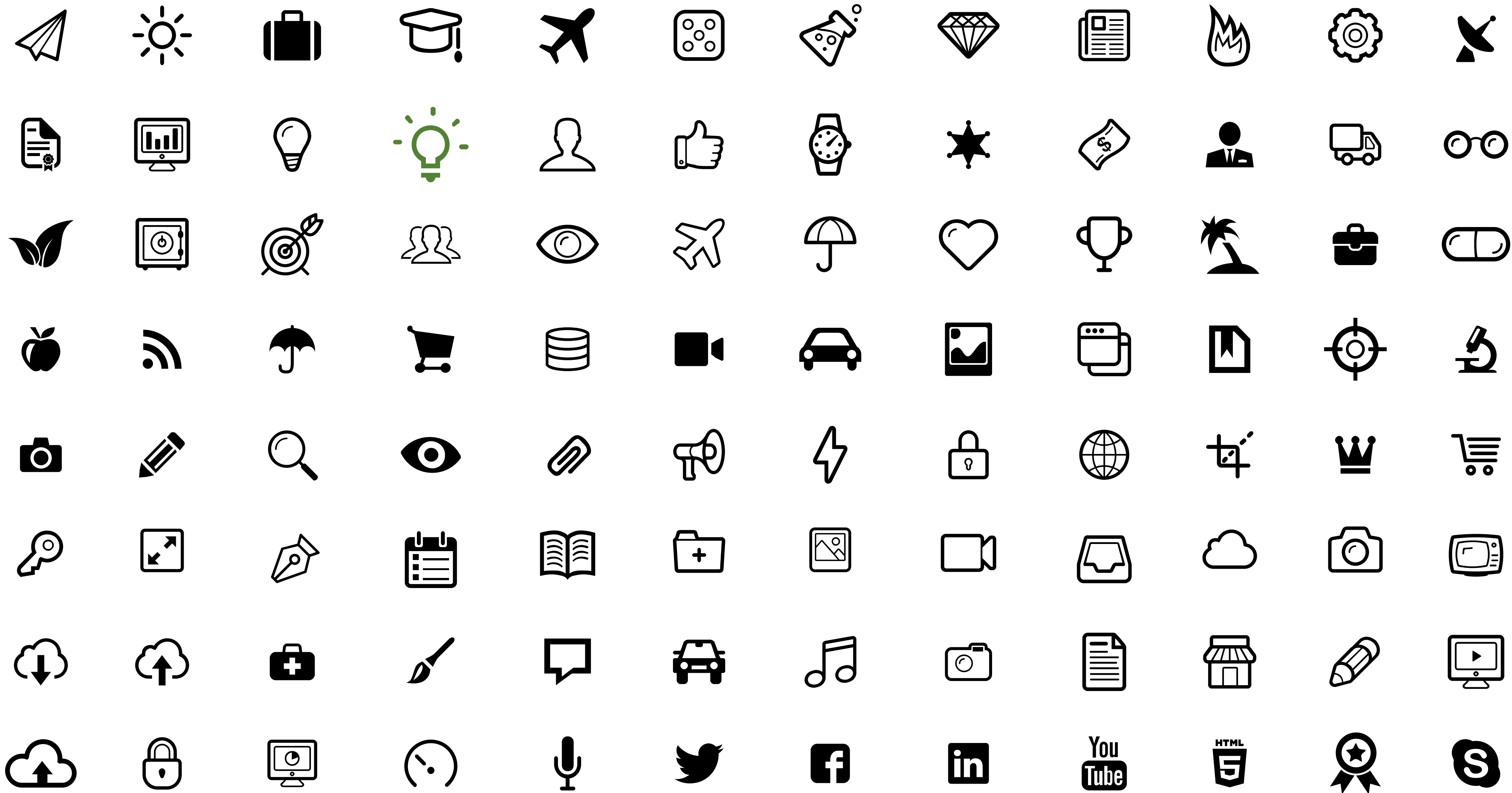
Get the conversation going

- How can we improve our orientation process to better set up new members for success?
- What resources or support do you think would be beneficial for new board members?
- What are the top three things we should consider to make our meetings more effective?
- How can we leverage time before and after meetings?
- What fun elements can we incorporate into our meetings?
- Why might some volunteers struggle with accountability?
- How can we set clear goals and milestones to keep everyone on track?
- How can we better track progress and involvement?
- What tools or systems could help us keep everyone informed and engaged?

NIGP
**LEADERSHIP
SUMMIT**2025

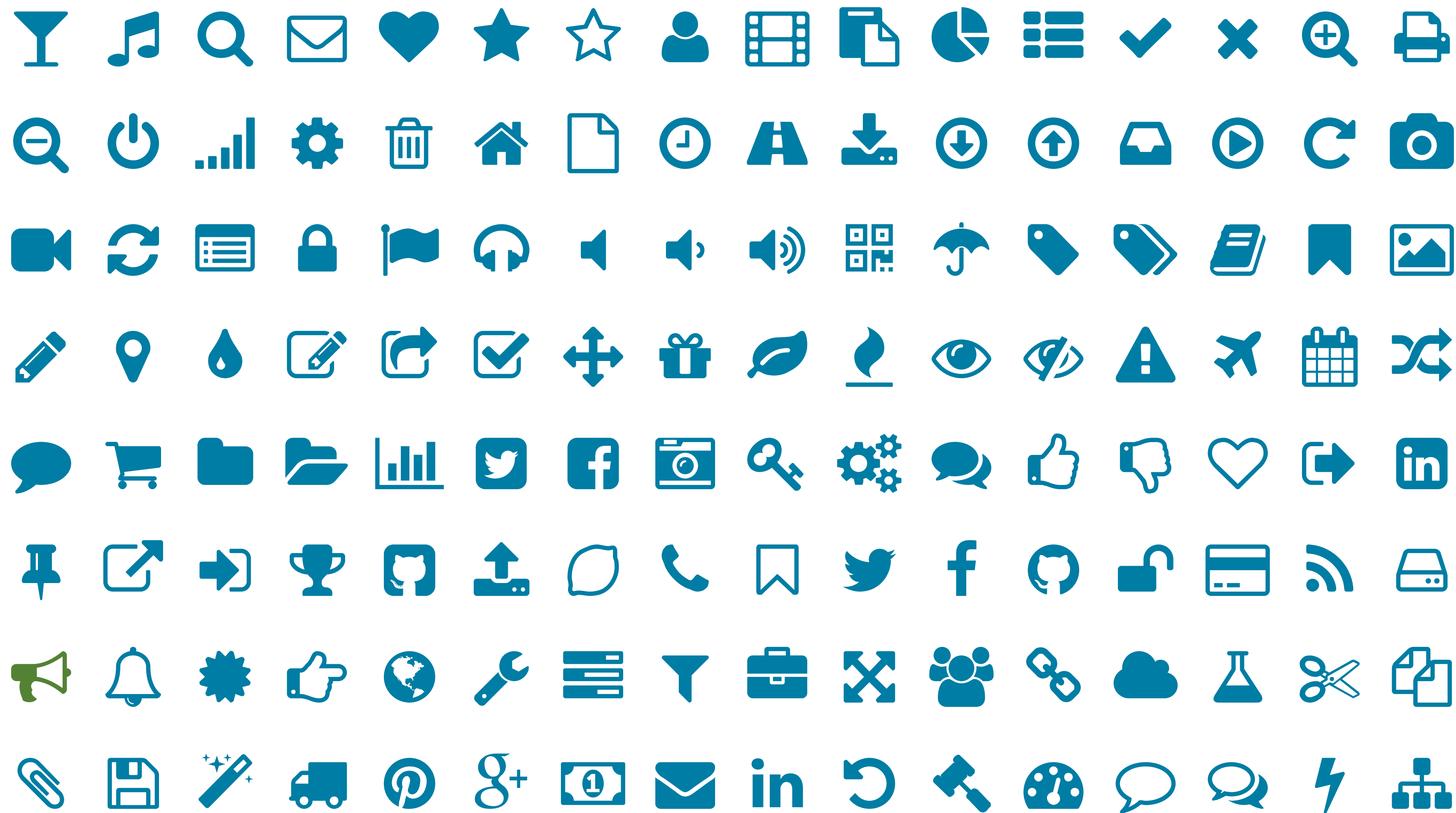
ACADEMY

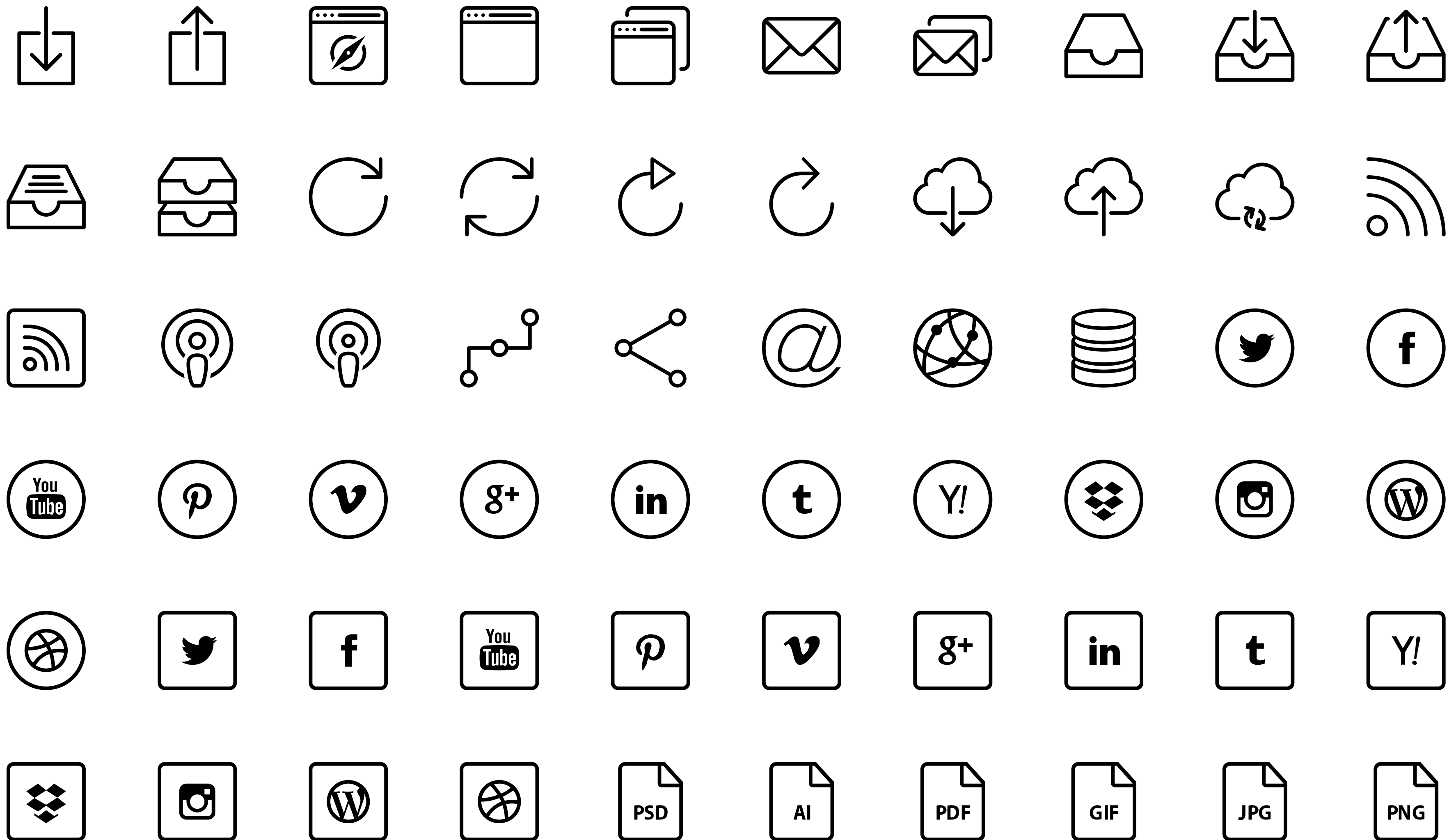
Leading with purpose

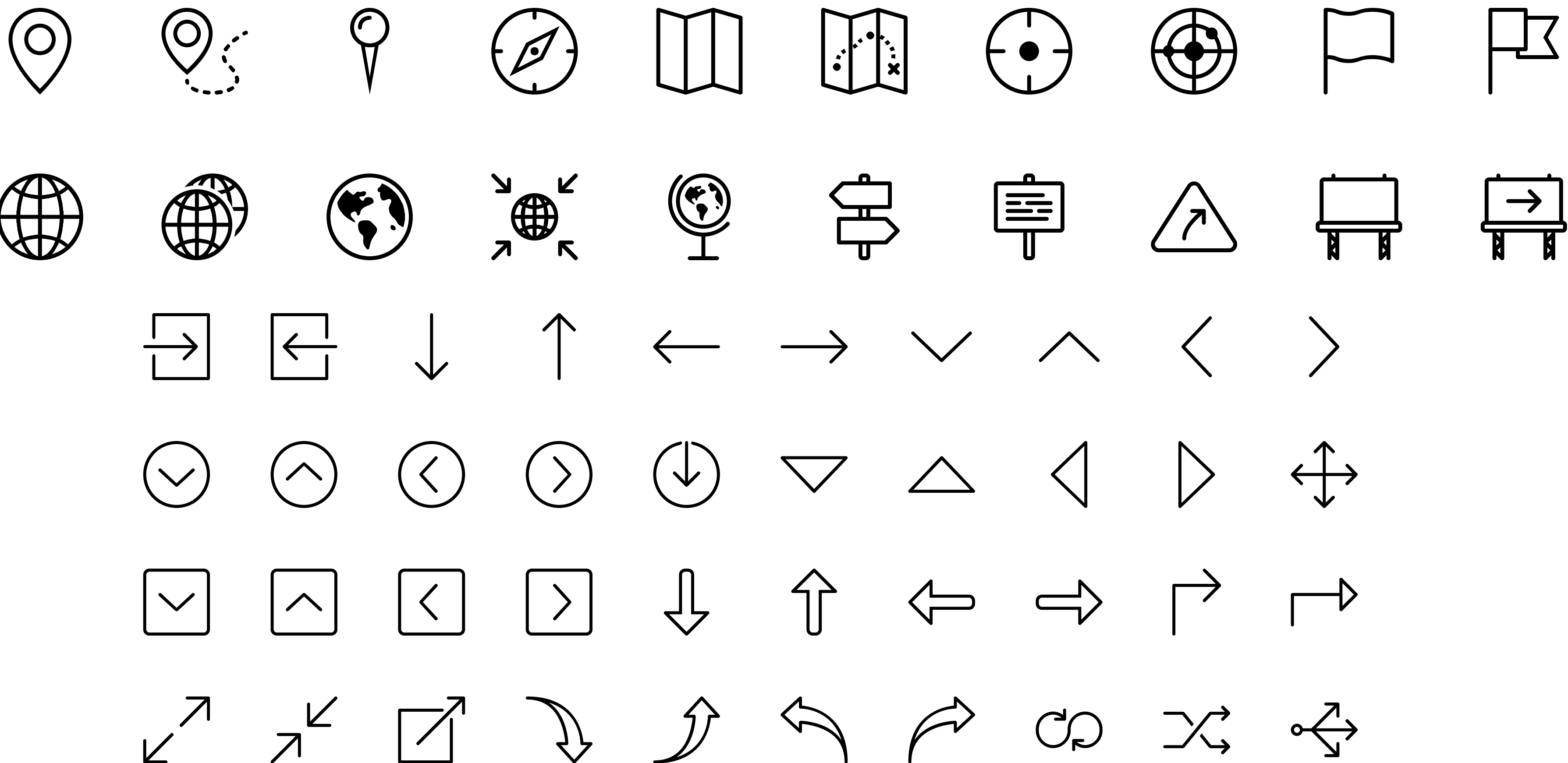












Click to edit Master title style





- > New ideas or processes
- > Surface important issues

- > Unclear definitions
- > Conflict in meaning





Curiosity