



Purchase Portal Phase 2

Finance and Administration, Purchasing and Contracts, October 3, 2024

Important Reminders About Your Purchase Request Form (PRF)

- Some programs use a version of the old paper PRF as part of their own internal processes. Procurement cannot process a PRF based upon that document so no need to email it to us. We can only process a PRF that has been properly submitted in the Purchase Portal.
- Submitting complete information with your PRF is of utmost importance such as log-in information, websites, quotes, signed documents (CIs/SSs, agreements, food memos, approvals etc.), complete and accurate accounting strings, complete vendor information including MAs, and so forth. Failure to do so will likely delay completion of your PRF. If we need to contact you to obtain this information we will make 2 attempts via email and include a note in the PRF. Failure to respond after 2 attempts will result in a rejected PRF.
- PAC needs 2 weeks to process PRFs, especially during peak periods which, for PAC, generally lasts from April/May – August/September. Requests for expedited procurements **MUST** come through the Procurement Supervisor because many considerations go into whether to expedite a PRF which the Procurement Specialist (PS) may not be aware of.
- Procurement planning, even on smaller purchases, can be an important aspect in ensuring a smooth purchase. Remember the PSs support multiple programs within the department so any time they spend addressing an avoidable problem is time away from completing work for other programs. Working with the program to plan the purchase or procurement is productive time spent and can eliminate most if not all avoidable problems.

MCDPH Purchase Request Form

Request Form

Comments

FY (20xx)

Program/Procurement Sequence #

Requesting Division / Office

HOPE

☐ MHSA
☐ TOB
☐ RW
☐ RISE
☐ SNAP-Ed
☐ HIPMC
☐ SYNAPSE
☐ SRTS

ORG Support

☐ OCM
☐ OPR
☐ OEWD
☐ LIAISONS
☐ SPECIALIZED

EPI

☐ EPI

CHRIS Services

☐ STD
☐ TB
☐ HIV
☐ REF
☐ LAB
☐ IMM
☐ SUPPORT
☐ VITALS
☐ PHARMACY

COVID

☐ ARPA
☐ ELC2
☐ ELC3
☐ VACEQ
☐ DISP
☐ LITRCY
☐ WRKDEV
☐ INFRA
☐ BOLD

Finance

☐ BUDGET
☐ GRANTS
☐ PROC
☐ LOG

Child/Family Health

☐ FH
☐ WIC
☐ ORAL
☐ MCH
☐ CCHC

Director

☐ DIRECTOR
☐ HR
☐ MEDICAL OFFICER

Furniture Request

Sign Request

Gift Card Purchase

Non Capital Asset

Food Purchase

Purchase Request Form Changes

- Two division name updates—Child & Family Health and Community Health and Records Services.
- New check boxes added for Gift Card Purchases, Non-Capital Assets, and Food Purchases to enable reports to be run.
- Furniture and Sign check boxes still exist for reporting purposes but will not go through workflow as they are to be **submitted to FMD**.


Furniture Request	Sign Request	Gift Card Purchase	Non Capital Asset	Food Purchase
<input type="checkbox"/> Furniture Request	<input type="checkbox"/> Sign Request	<input type="checkbox"/> Gift Card Purchase	<input type="checkbox"/> Non Capital Asset	<input type="checkbox"/> Food Purchase

PLEASE NOTE: The final form will now be called FINAL PURCHASE FORM (formerly called Purchase Requisition Form)


st Form (ued)

- Item # has been added to both the Item Information and Accounting String field to enable the Submitter to associate different accounting strings with specific line items if multiple accounting strings are needed.



Purchase Request Form Changes (Continued)



Item #	Description	Cost	Qty	PreTax Total	Tax %
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	0.00	<input type="text"/>



Vendor Information						
Vendor Name	Vendor Number	MA/MAL1 Number	Commodity Code	Vendor Contact	Vendor Phone	Vendor Email
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Supporting Documents (0) Supporting Doc <input type="button" value="Attach Supporting Doc"/>		Receipts (0) Receipts <input type="button" value="Attach Receipts"/>
Statement of Work (0) Statement of Work <input type="button" value="Attach Statement of Work"/>		Email & Approvals (0) Emails & Approvals <input type="button" value="Attach Email & Approvals"/>
Quote (0) Quote <input type="button" value="Attach Quote"/>		

- The tax field has been converted to a percentage.
- Additional vendor contact information has been added and is to be completed by the Submitter, i.e., vendor name, vendor number (VSS), MA/MAL1, commodity code, vendor contact, phone, and email.

NOTE: THE PROGRAM IS REQUESTED TO COMPLETE ALL VENDOR INFORMATION WITH THE EXCEPTION OF THE MA# AND COMMODITY CODE, UNLESS KNOWN. FAILURE TO DO SO WILL LIKELY DELAY PROCESSING OF YOUR PRF.

- Additional supporting documents have been added to include any receipts, emails, or approvals received.
- All attachments will retain their original file name as opposed to being converted to the same system generated file name as shown below which will eliminate the need to open every document attached when looking for a particular document.

PH – Supporting Doc – 9/12/2024 – SUPPORTING DOC

Email Notifications

You asked, we listened! Email notifications have now become more informative!

- Visible mandatory note so anyone who accesses a PRF is aware when it is placed on Hold or Returned to Requestor.
- For the Accountant Reject Request, Accountant Cancel Request, Accountant 24 Hour Reminder, Approval 2500+ 24 Hour Reminder, Manager 24 Hour Reminder the following fields have been added:
 - ❖ Initial Request Type
 - ❖ Requested Vendor Name
 - ❖ Description

The notification will appear as follows:

Recipients: PH – Requestor Email

Subject Line: Purchase Request Rejected

Body of Email: Hello

Your Purchase Request with the following information has been Rejected.

Program Sequence #: 25-000123

Date Submitted: 10/3/2024

Initial Request Type: **PCard**

Requested Vendor Name: **Home Depot**

Requested Amount: \$10,000

Description: **shelving with movable shelves and locking wheels**

Requesting Division: %K03915.1

Requesting Program: %K03948.1

Reason for Rejection from Accountant: Incomplete

Email Notifications (Continued)

The item ordered notification:

Recipients: PH – Requestor

Subject Line: Item Ordered

Body of Email:

Program Sequence #: 25-000123

Date Received into Procurement Inbox 9/27/24

Final Request Type: **PCard**

Final Vendor Name: **Home Depot**

Final Amount: **\$5,000**

Description: shelving with movable shelves and locking wheels

Requesting Division: CHRS

Requesting Program: Pharmacy

Procurement Hold:

Recipients: Assigned To, PH – Requestor Email

Subject Line: Purchase Request on Hold

Body of Email:

Purchase Request with the following information has been placed on Hold

Program Sequence #: 25-000123

Date Submitted: 10/3/24

Date Received into Procurement Inbox 9/27/24

Initial Request Type: PO

Requested Vendor Name: **Martha Stewart's Kitchen**

Requested Amount: **\$10,000**

Description: Series of video culinary demonstrations to underprivileged families on easy, nutritious meals

Requesting Division: Child/Family Health

Requesting Program: FH

Reason for Hold from Incomplete

These are a few examples of the additional information that will be included in the email notifications. Additional email notifications you can expect to receive include Procurement Hold 1 Week Hold Reminder, Rejected to Accountant, Requester Submitted, and Requestor Notify.

Reporting

Phase 2 of the Purchase Portal now includes reporting capabilities to assist in tracking various data points to include:

- Item Process Time In Queue
- Request Form – Food Purchases
- Request Form – Gift Cards
- Request Form – Non-Capital Assets
- Vendor Total Spend
- Workload Statistics

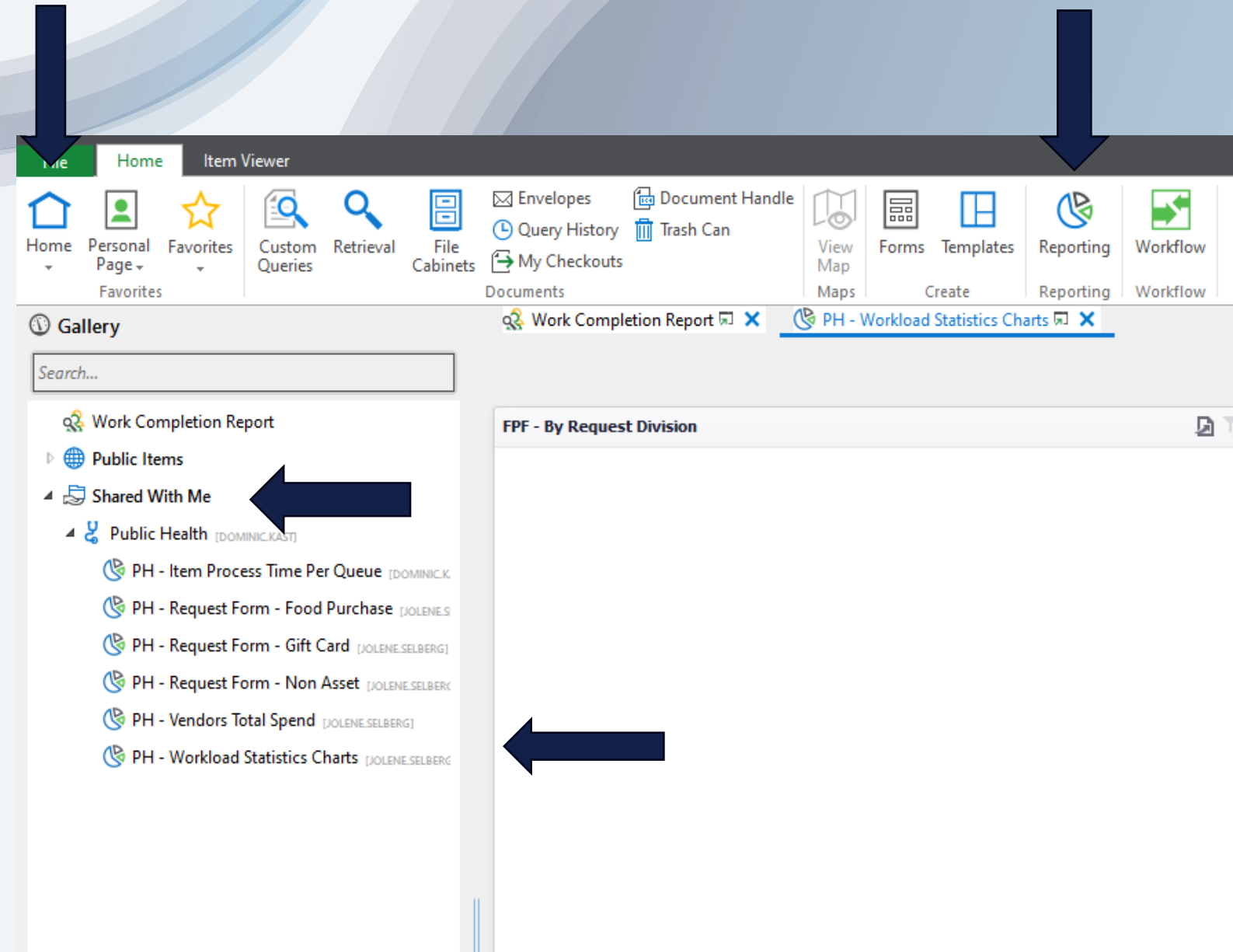
While these reports are primarily to assist PAC, Logistics, and management to effectively and efficiently gather workload and performance statistics, track certain expenditures, and track spend trends, programs will also be able to better monitor and plan for renewable annual purchases, determine average procurement processing timeframes, and determine spend trends for food, gift card, non-capital assets, and by vendor.

Reporting (Continued)

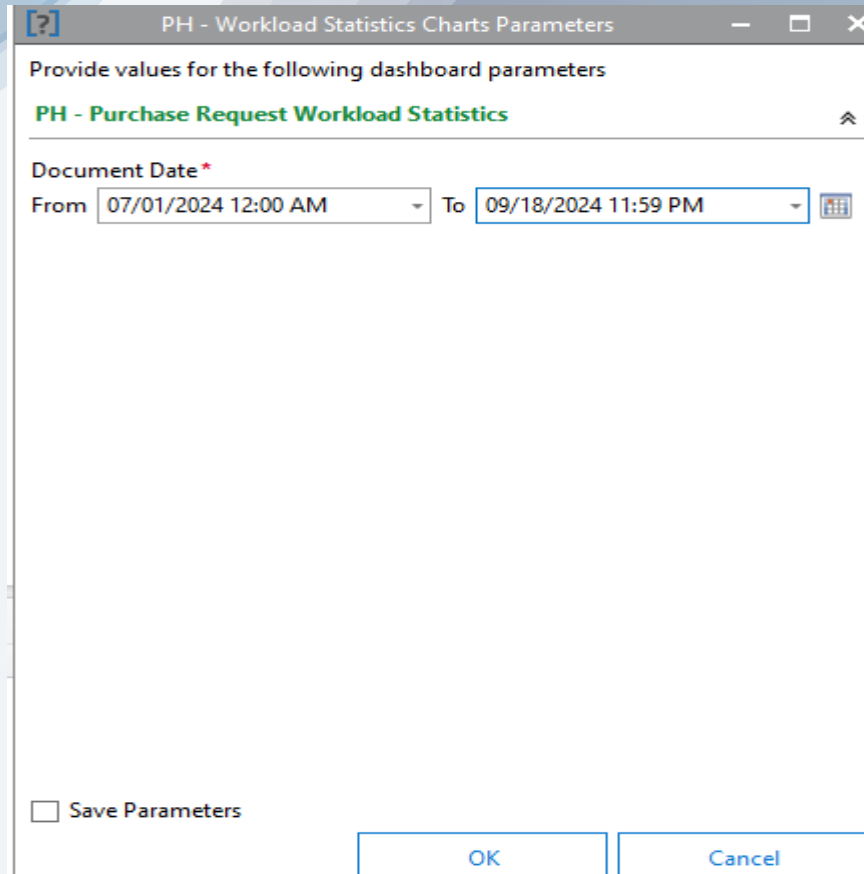
WORKLOAD STATISTICS

To generate a report to track renewable annual purchases:

On the Home screen, click on Reporting, then Shared With Me, and then choose the Workload Statistics Chart.



Reporting (Continued)



PH - Workload Statistics Charts Parameters

Provide values for the following dashboard parameters

PH - Purchase Request Workload Statistics

Document Date *

From 07/01/2024 12:00 AM To 09/18/2024 11:59 PM

☐ Save Parameters

OK Cancel

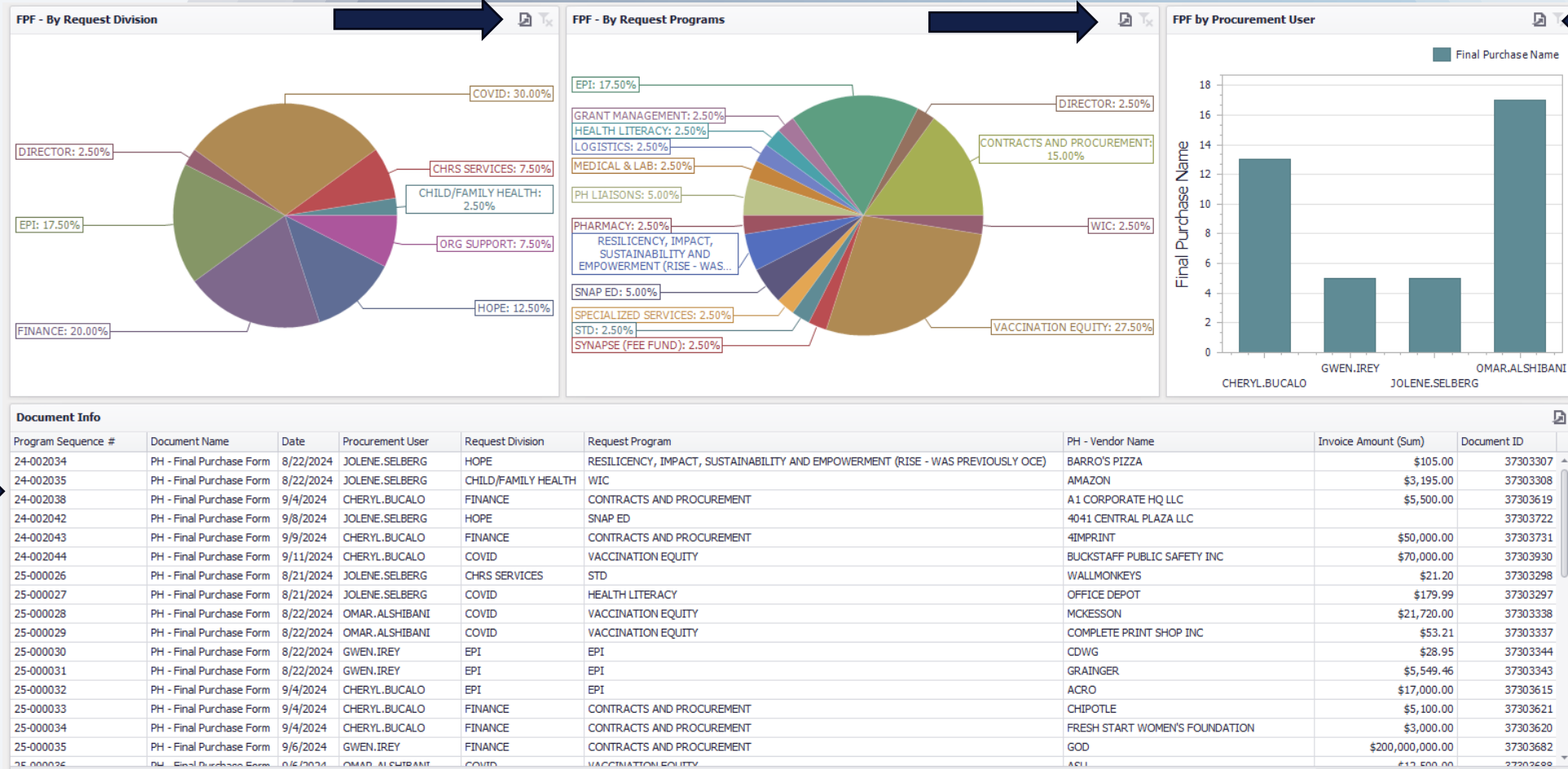
When the date range window pops up, select the date range in which you wish to search and select OK.

As shown on the following slide you can sort the data by division, program, and procurement specialist. You can also export the data to an image, pdf, or Excel from data points in the graphic to capture qualitative and quantitative information, as needed. You can print from this point as well. If you do not wish to export the data, you can also sort the data columns within the graph.

NOTE: THIS IS A TOOL THAT WILL ENABLE PROGRAMS TO BETTER TRACK THEIR RENEWABLE PROCUREMENTS SUCH AS SUBSCRIPTIONS, LICENSES, MAINTENANCE RENEWALS, ETC. REPORTS CAN BE GENERATED AS OFTEN AS NEEDED, BUT IT IS RECOMMENDED A REPORT BE GENERATED AT LEAST ONCE A MONTH AS THERE IS NOW A SIMPLE MEANS BY WHICH TO TRACK THESE.

Reporting (Continued)

Sort by Division, Program, or PS by clicking on the pie



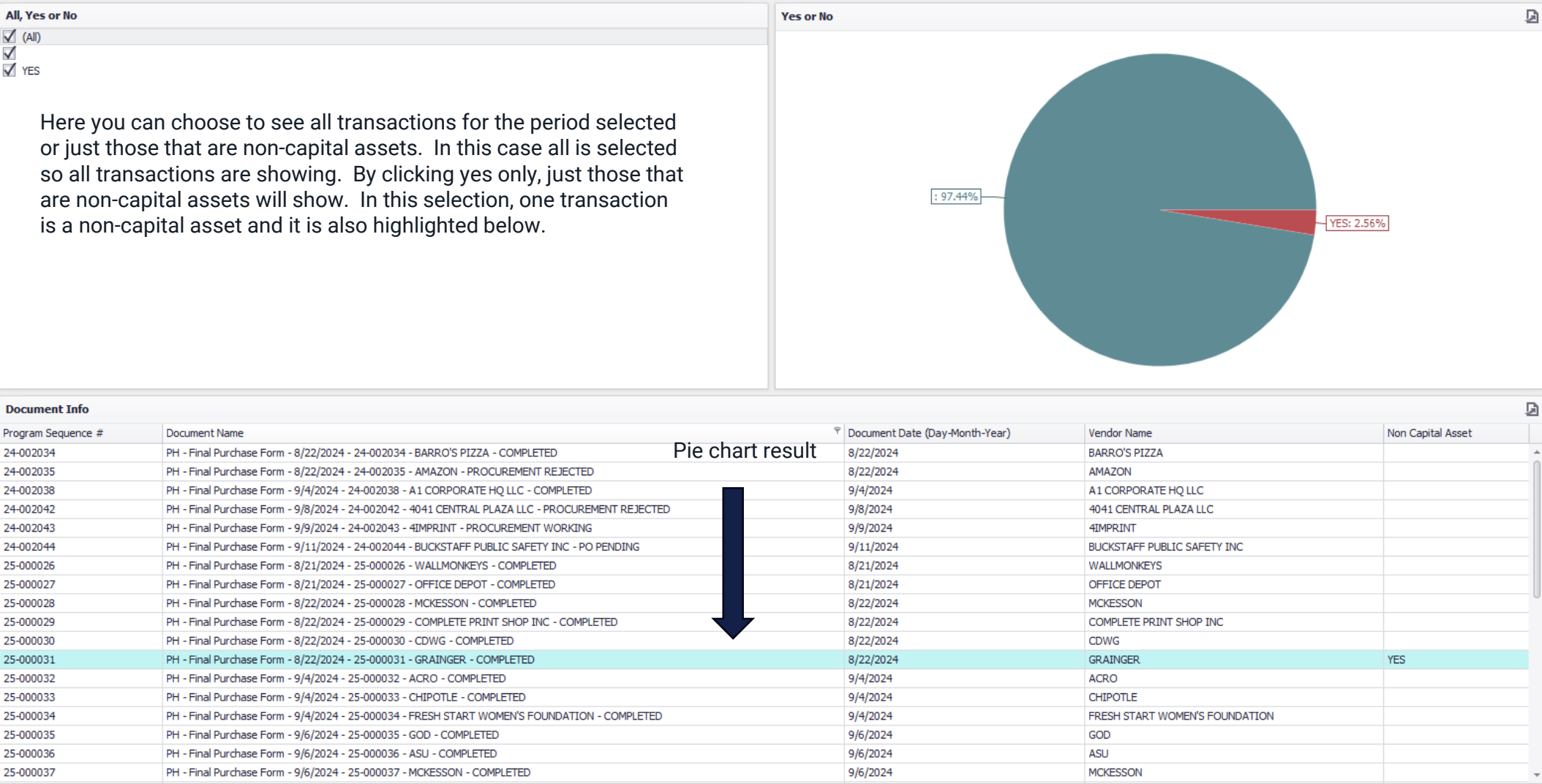
Export or print

Sort by column

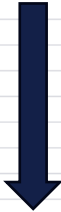
Reporting (Continued)

NON-CAPITAL ASSETS

Print or export



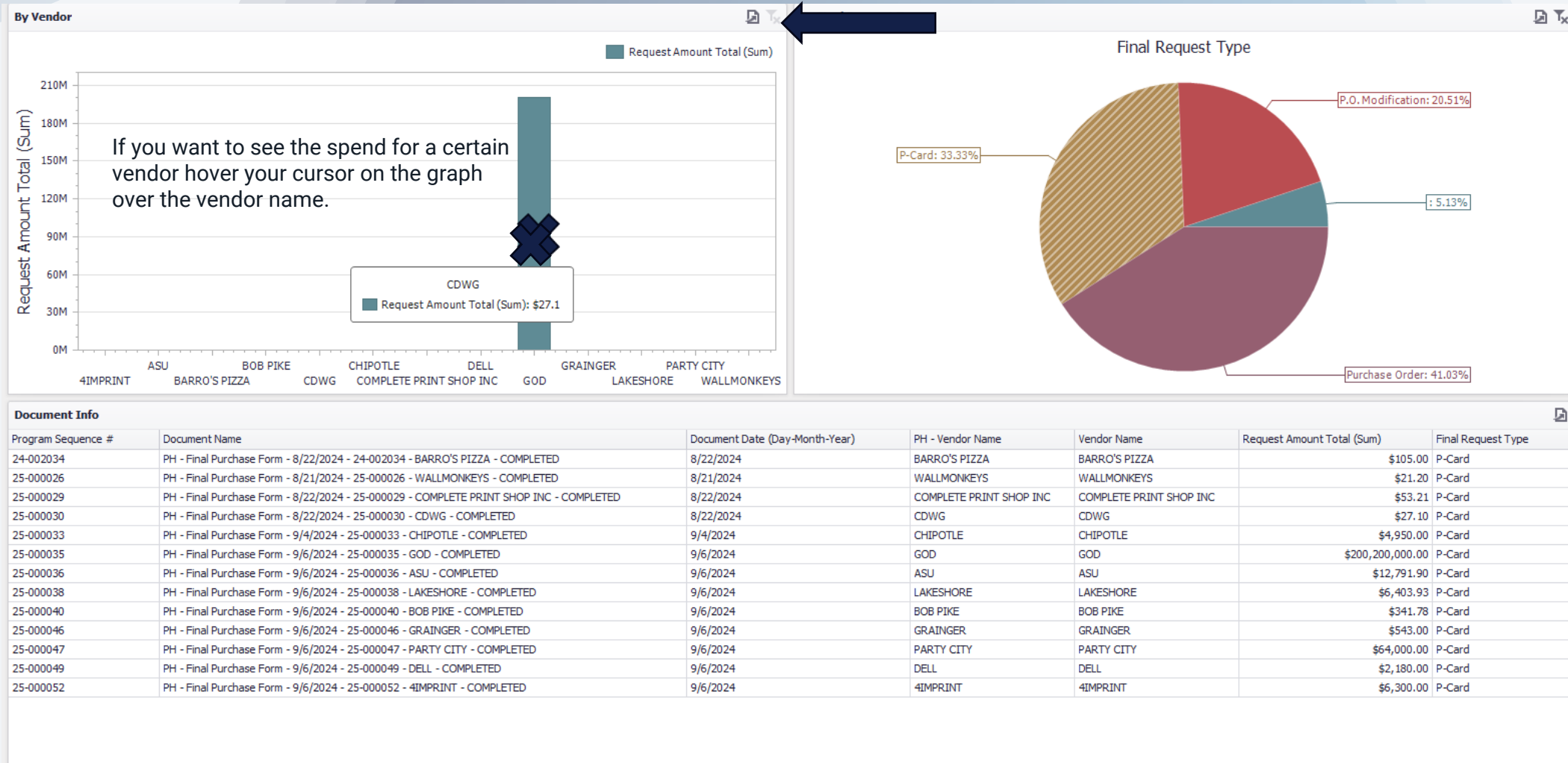
Pie chart result



Reporting (Continued)

TOTAL SPEND – We envision over time we will identify different uses for this information. Currently, it is intended to track total spend on different final request types, but it will also enable us to track total spend by vendor for nominal value purchases.

Print or export



A few more changes

Additional Changes

- All fields have been expanded so the full text can be seen. For example, some fields within the accounting line and the dollar amount fields have been being cut-off but this has now been fixed.
- The Final Purchase Form can now show a credit when appropriate.
- The in-queue ribbon statuses have now been made consistent across all queues and include more information providing more data points to identify individual PRFs in the absence of the PRF#; although for PAC, the PRF# is always preferred.

[illegible]

More to Come?

Purchase Portal Phase 3

- Is there a Phase 3 coming? While there is not a definitive yes or no, we are tracking Phase 3 changes.
- Some of the desired changes for Phase 2 were rolled to Phase 3. Due to cost constraints, the desired changes requested were prioritized for Phase 2 and those that could be accomplished from a systems perspective are shown here.
- Some changes identified as Phase 2 priorities could not be implemented due to limitations within OnBase.
- These are only changes that have an impact on the programs or finance. There were other changes made that impact PAC only.
- As you work through the Phase 2 implementation, if there are additional capabilities you would like to see in the system, please send those to either Cheryl or Julia. If you had previously sent items for Phase 2 and it was not implemented, it has already been captured for Phase 3 or it could not be accomplished from a systems perspective so no need to send it again.



Any Questions?