



WE CLEAN WITH CARE

- Cleaning crews have increased cleaning frequency with special attention provided to high-touch areas (elevator buttons, stair handrails, etc.).
- The NASCAR Hall of Fame has integrated needlepoint bipolar ionization (NPBI) air purification technologies into its HVAC systems as another layer of protection to eliminate and neutralize disease-causing pathogens such as COVID-19.
- Electrostatic / disinfectant sprayers will be used in high-touch areas including, but not limited to racing simulators, Pit Crew Experience and Legends Room.
- Color coordinated microfiber cloths are being used with botanical disinfectant and 70% Isopropyl Alcohol cleaning solutions to eliminate cross contamination in high-touch areas.
- Dozens of hand sanitizer stations have been installed strategically throughout the building in high traffic areas.
- Cleanliness patrols are being implemented throughout the venue to disinfect high-touch areas throughout the day and checking that all soap and sanitizer dispensers are full.
- Foot claws have been installed on all restroom doors for hands free use.
- All team members have gone through required training sessions to understand and implement these modified procedures and sanitation practices to ensure the health of both guests and employees.
- All team members have been provided with face masks and will be required to wear them while on duty.
- CDC "Stop the Spread of Germs" posters and signage detailing proper hand washing/hygiene procedures in both English and Spanish have been placed in all bathrooms.



GUEST EXPERIENCE, SAFETY FIRST

- Guests are encouraged to purchase tickets online and use the mobile ticket options upon purchase. However, the box office will also be open to assist with printing tickets. Please send one member of your party through the line and observe social distancing. Decals on the floor will indicate proper spacing.
- Dedicated, separate entrances and exits will be clearly marked for each purpose and staff will be on hand to facilitate and monitor the process.
- Face masks and coverings are mandatory for guests to wear throughout their time at the Hall.
- Guests will be provided with a complimentary individual stylus that they will be able to keep to accommodate no-touch interactions with the Hall's many touch-screen exhibits. In addition, interactives will be sanitized multiple times per day.
- One-way only directional signage will be implemented in stairwells and elevators in addition to Glory Road, Inside NASCAR, Hall of Honor and Heritage Speedway.
- Listening devices on the Hall of Honor spires for Hall of Famers will not be in use until further notice.
- Guests are recommended to utilize cashless payment options at the box office, Gear Shop and Pit Stop Café during their visit.
- The High Octane Theater will remain closed.
- Disposable covers will be utilized on audio tours and they will be disinfected after each guest use.
- Guests will not be permitted to try on merchandise at the Gear Shop prior to purchasing (i.e. hats, shirts).



TOGETHER BUT SAFELY APART

- Plexiglass shield barriers have been installed at the box office, Gear Shop, Membership and Group Check In, Guest Services, Pit Stop Café, Simulators.
- Visual signage/floor decals will be used throughout the building to ensure proper flow and social distancing.
- Elevator occupancy is being limited to two guests only per elevator ride. Note, this does not apply to members of the same household.
- Various exhibits are designated with "please do not touch" messaging for guest safety during this time.

WHAT WE CAN DO TOGETHER

The NASCAR Hall of Fame requires all employees, guests and visitors to wear face coverings while in the Center. We'd appreciate your partnership in communicating this to your attendees and ask that they, too, follow these protocols to help keep us all safe:

- Wash hands often or use hand sanitizer that contains at least 60% alcohol.
- Avoid touching eyes, nose, and mouth.
- In accordance with North Carolina Executive Order requirements, wear face coverings in public spaces - inside and outside.
- Cover coughs and sneezes.
- Stay home if they are sick.



The NASCAR Hall of Fame has received the Global Biorisk Advisory Council's (GBAC) Star™ Facility Accreditation, which ensures the NASCAR Hall of Fame is implementing the industry's highest standards for cleaning and disinfection of infectious agents like the novel coronavirus.

