



PRIVATE CINEMA FAQ

What is private Cinema and can I book online?

Private Cinema allows a small group to book an event in one of our auditoriums. Because an auditorium provides plenty of extra space, and given our enhanced safety protocols, Private Cinema is a safe way to socialize. It's perfect for birthday parties, social events and other meetings/get togethers. Select theatres can be reserved online through our self-service booking option. All other events are reserved through our full-service booking option by talking with a regional account manager. [Click here](#) to contact our regional account manager (additional booking fees will apply).

How many people do I need to book? Is it less expensive if I have less people? Does the location impact pricing?

Our Private Cinema packages are priced for groups of 1-20. The price is a set rate, no matter if you have one person or 20. There is not a discount for less people in your auditorium. Please note that we follow all local guidelines for capacity limits, which may impact the number of guests allowed in an auditorium.

What if I have more than 20 people?

We can accommodate groups of most sizes! Instead of booking through the online, self-service Private Cinema option, simply [click here](#) for the full-service booking option, which connects you to a regional account manager (additional booking fees will apply). Please share your anticipated group size at the time of booking, so we can give you the proper seat count and quote. The cost of additional people will be dependent on your group size and choice of movie. Please note that we follow all local guidelines for capacity limits, which may impact the number of guests allowed in an auditorium.

When can I arrive for my Private Cinema event? Can I stay in the auditorium after the movie?

The auditorium will be available to your group approximately 30 minutes prior to your showtime. After the movie credits have rolled, we ask that you and your group exit the auditorium immediately as we need the time to thoroughly clean the auditorium for the next group/showtime.

Can I choose my movie? What movies can I choose from?

Our film list is changing daily. We will do our best to have as many new releases that we can, and will also have favorite classics titles as well. For the most current list of films playing, please [click here](#). By providing your regional account manager with a date you would like to have your screening (additional booking fees will apply), we will make every effort to deliver a list of available titles prior to your screenings.

Will there be enough space for social distancing? What else is Marcus Theatres doing to deliver a safe movie going experience? Do we have to wear masks in our theatres? Can we sit next to each other?

When you give us the number of attendees for your event, we place you in an auditorium that not only comfortably fits your group, but provides plenty of space for appropriate social distancing. Marcus Theatres is mask mandatory, unless you are actively eating or drinking. You are responsible for seating in your auditorium, but each and every seat is cleaned, sanitized and ready for you. For more information about our updated safety protocols, [click here](#).

How much time do I need to book a Private Cinema event? When and how do I pay? Can I just book at the theatre?

For the select theatres that offer the self-service booking option, the reservation can be pretty immediate provided the pre-set choices work for you. For the full-service booking option, we need seven days' notice to book a private screening. Payment



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is due at the time of contract. We can't hold a space for you without payment. Unfortunately, we cannot take bookings at the theatre. Please visit [click here](#) to contact someone directly (additional booking fees will apply).

If we have a birthday party there, can we bring in a cake or decorate?

Unfortunately, with this offer, no outside decorations, food or beverage is allowed. However, we are happy to work with you to provide traditional movie-theatre treats for your guests. Simply discuss your options with a regional account manager through the full-service booking option (additional booking fees will apply).

What is included in your Private Cinema reservation?

- Whether you reserve your auditorium through the online, self-service or full-service option in which you work with one of our team members (additional booking fees will apply), you'll get an auditorium with enough space to socially distance for 20 people
- You will have access to your auditorium 30 minutes prior to your scheduled showtime
- You'll also have the opportunity to select a movie from our catalog to play for your group
- To host more than 20 guests (local guidelines permitting) and inquire about additional movie selections, please use the full-service booking option (additional booking fees will apply)

Can I bring in a Blu-ray DVD or a Streaming Device and watch that?

For us to show anything on the big screen, we have to obtain the rights to do so. Typically, there is an extra \$350 fee for these rights. In addition, some film studios require that we secure the content directly from them, which could take up to 10 days.

What is your cancellation policy? Is there a refund available if your theatre should close?

If you reserve your auditorium online, through the self-service booking option, the policy is NO REFUNDS. If your reservation is through the full-service option, working with one of our regional account managers, you can cancel without any penalty up to 10 days before your event. If less than 10 days, you will receive half of your deposit plus any accrued charges. And of course, if the theatre is required to temporarily close, you will receive a full refund.

How can I book? What's the next steps?

Select theatres can be reserved online through our self-service booking option. Simply [click here](#) and follow the prompts to see what's playing at your Marcus Theatre in a Marcus Private Cinema. All other events are reserved through our full-service booking option by talking with a regional account manager (additional booking fees will apply). Simply fill out a form by [clicking here](#). You will receive a response as soon as possible. After we have all of the necessary info you will receive a contract via Sertifi (our online signing and payment service). If you do not see one within a day of being told you will receive one, please check your junk folder, as it may have gone there. There will be a link to pay via credit card and a contract to E-Sign. The terms of the contract will be communicated to the theatre on your behalf. If you need to make any additional changes, please contact the event coordinator as noted on your contract.

**All events are subject to operating hours of open locations*